

Activate Your xFi Pods from the Xfinity xFi Mobile App

This document provides step-by-step instructions on how you can activate your xFi Pods using the Xfinity xFi app for mobile devices.

If you have additional questions about xFi Pods, please refer to [our frequently asked questions](#).

Note: Your xFi Gateway **must be activated** before you can set up your xFi Pods. Pods activation requires a supported mobile operating system; please see how to [get started with Xfinity xFi](#) for details.

Before Activating Your xFi Pods

1. Download the Xfinity xFi mobile app free of charge from the [App Store](#) or [Google Play](#).
2. Decide where you would like to place your Pods. To ensure the best signal and performance, please ensure that Pods are visible and not blocked by furniture or other large objects.

Setting Requirements

When you activate your xFi Pods, you may be prompted to make any of the below changes to your settings, if they are required.

Note: If you make any changes to your WiFi network name or password, certain WiFi-based devices in your home may prompt you to enter in the new name/password before using the device.

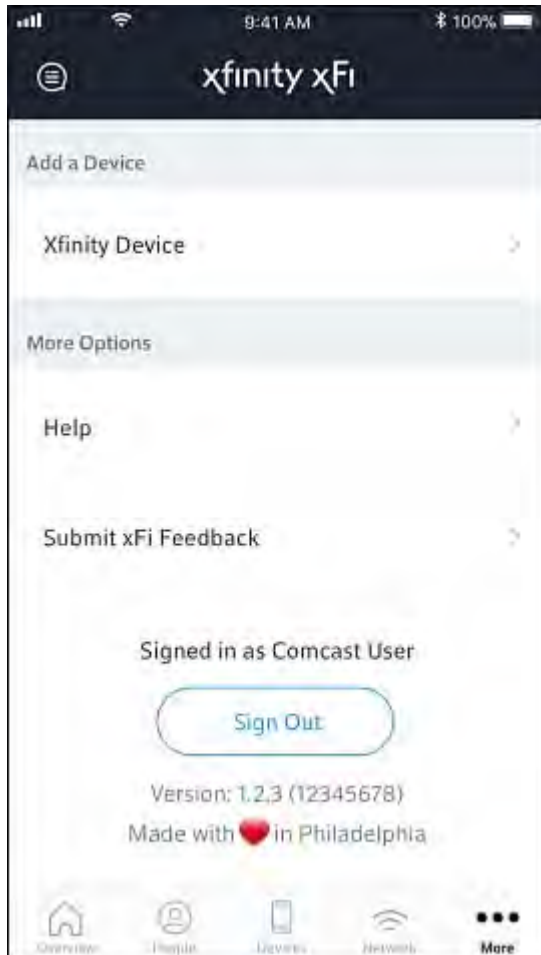
- One WiFi network name and password (i.e., you cannot have a separate WiFi network name and password for your 2.4 and 5 GHz radio bands). Your network still has both the 2.4 GHz and 5 GHz radio bands. This allows your Gateway to sort out the best connection at any given time for your devices.
- A password to join your WiFi network (i.e., your WiFi Security Mode setting must be password-protected).
- An enabled and broadcasting WiFi network (i.e., your WiFi network cannot be disabled through the Gateway's Admin Tool (10.0.0.1)).

Getting Started

- 1. Sign in with your Xfinity username and password.
- 2. Select **More** on the bottom right of your screen.



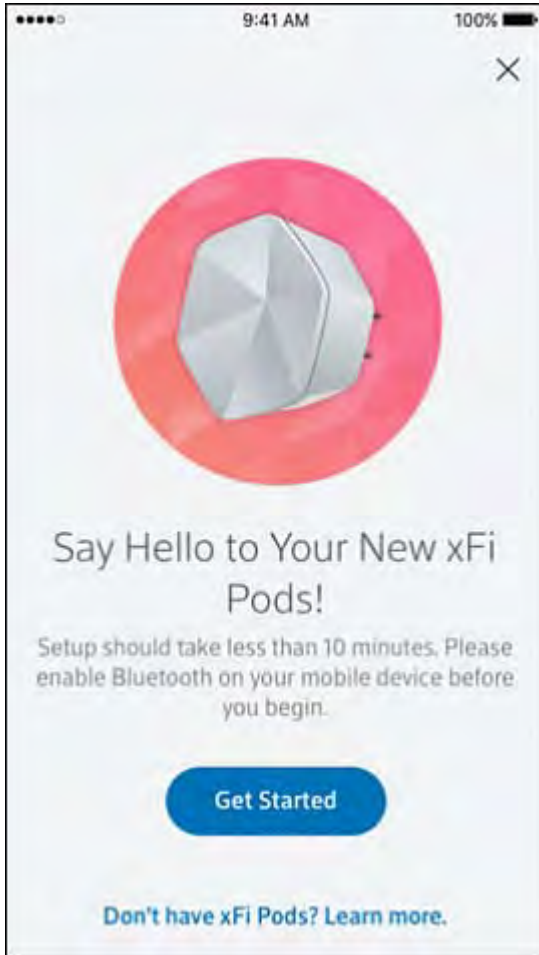
3. Select **Xfinity Device** under **Add a Device**.



4. Select **xFi Pods**.



5. Tap **Get Started** to begin activating your xFi Pods!



Activate your xFi Pods

1. Plug in your first Pod to an active electrical outlet in your home.

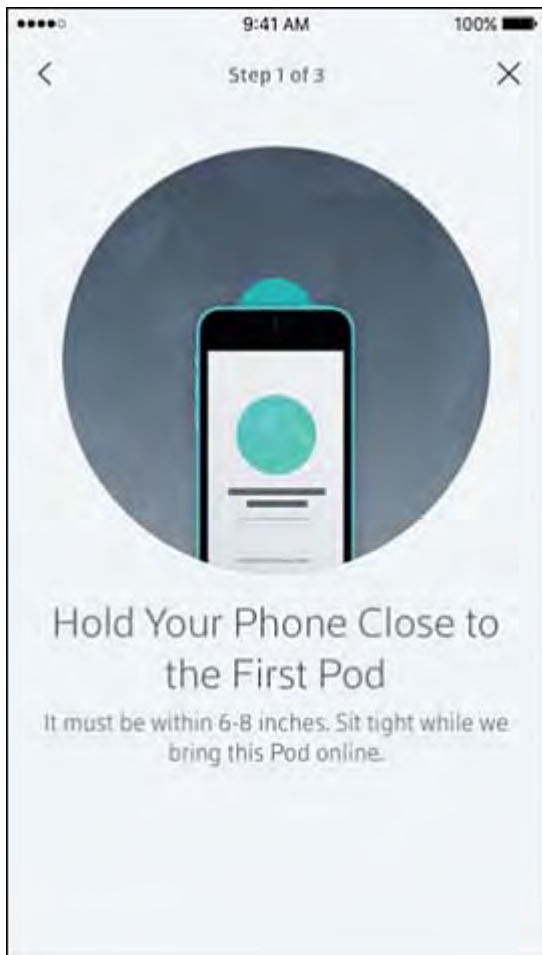
Note:

- o Ensure that at least one room separates the Pod and your xFi Gateway.
- o Do **not** connect your Pods directly to your xFi Gateway using the Ethernet port on the bottom of the Pod. The Pods connect wirelessly to the xFi Gateway. You will not be able to activate your Pods if one is connected directly to the Gateway.
- o Don't plug your Pods into power outlets that are controlled by a wall switch.
- o Make sure that your Pods are visible and not blocked by furniture or other large objects to ensure the best signal.

2. Select **Next**.



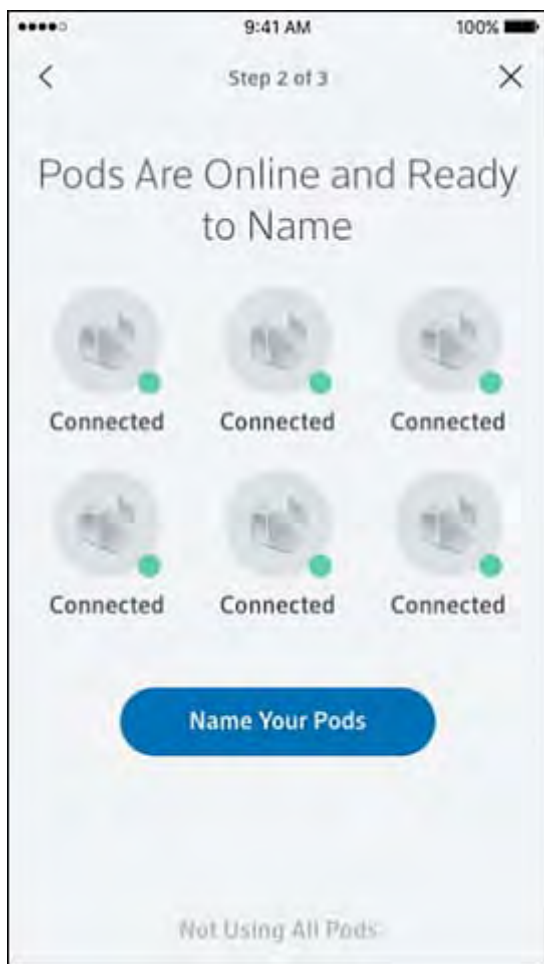
3. Hold your phone six to eight inches away from your first Pod to ensure that the xFi app can associate the Pods with your account and connect the first Pod to your Gateway.



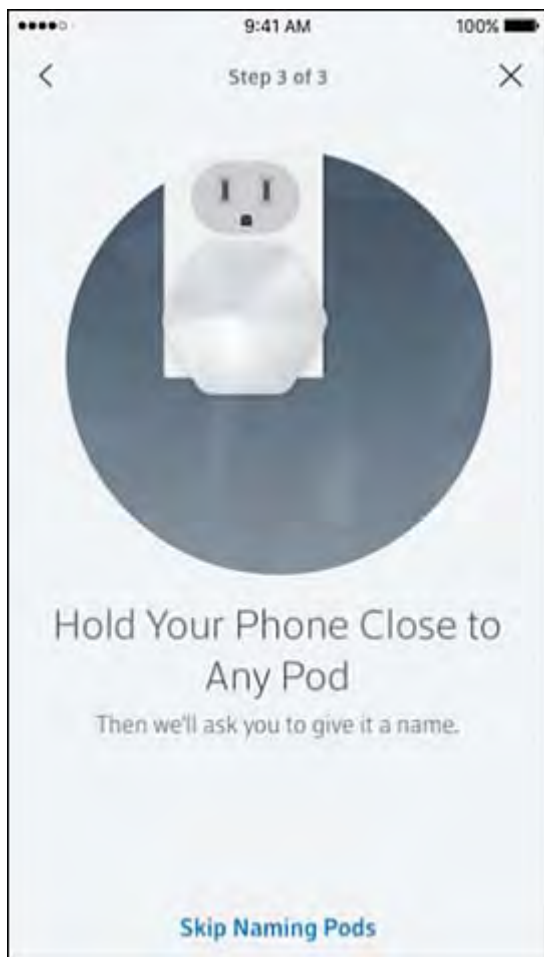
4. Once your first Pod is connected, you will need to plug in your remaining Pods throughout your home. Make sure that your Pods are evenly spaced from each other and your Gateway.
5. Once the rest of your Pods have been plugged in, tap **All Pods Ready to Go!**



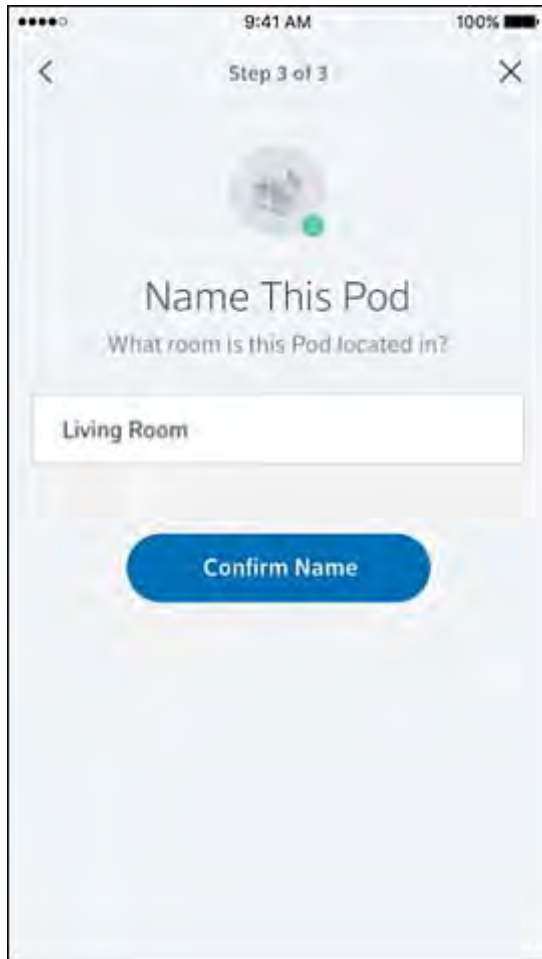
6. As your remaining Pods are plugged in, they will begin to come online. When all Pods have been connected, tap **Name Your Pods**.



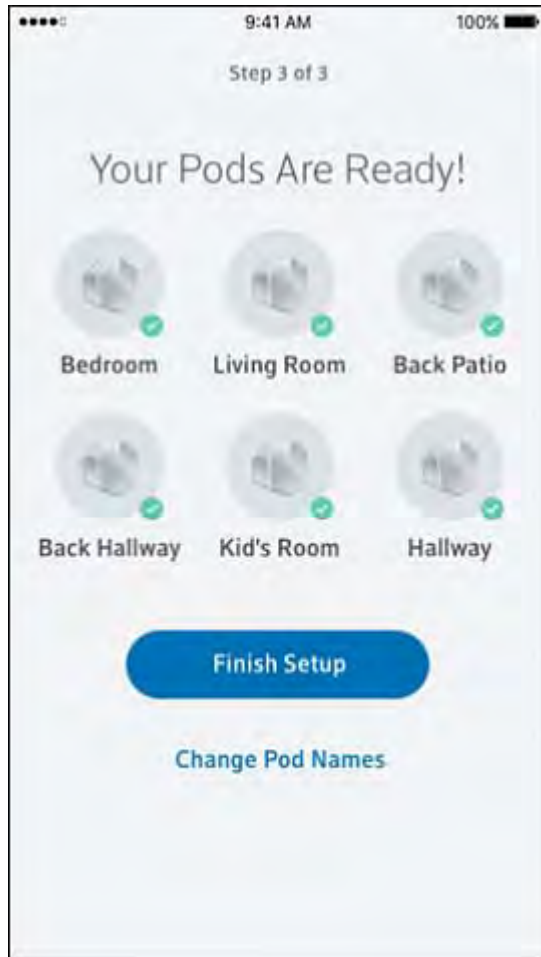
7. You can name your Pods in any order. To do so, choose a Pod to name and hold your mobile device close to that Pod.



8. Once the app identifies which Pod you are naming, you will be presented with the option to assign the Pod a name. Enter a name and tap **Confirm Name**. Repeat steps five and six to name each remaining Pod.

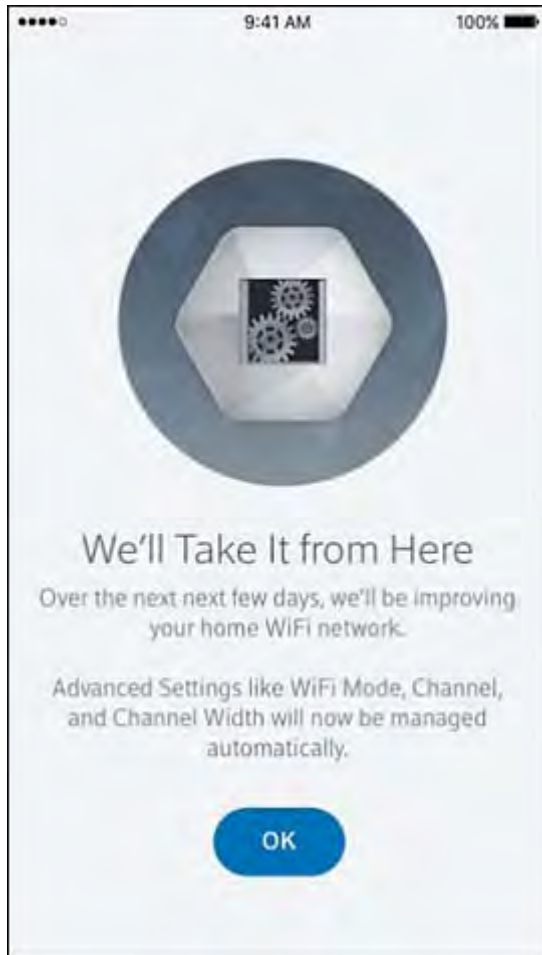


9. Once naming is complete, tap **Finish Setup**.

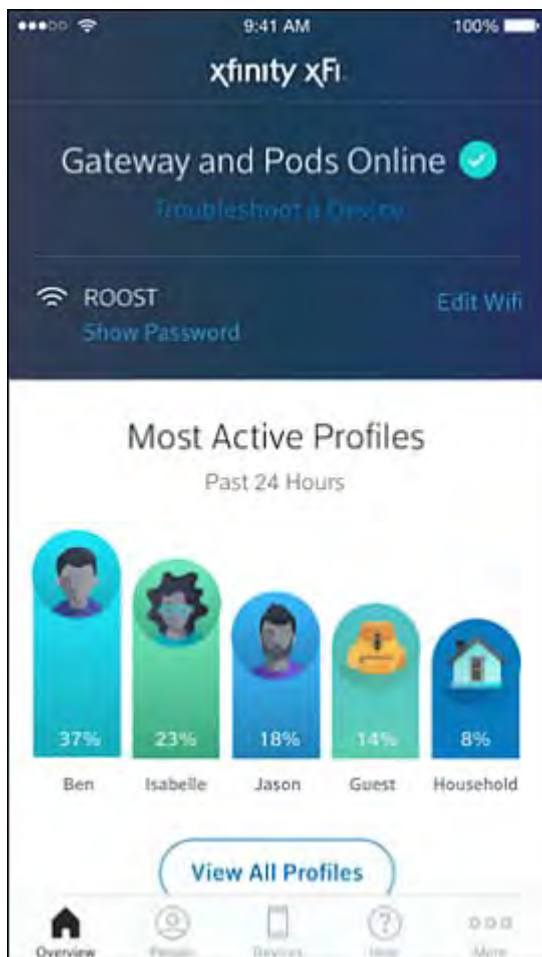


10. The activation process is now complete! Over the next few days, your home WiFi network will be optimized.
Note: Advanced Settings like **WiFi Mode**, Channel and **Channel Width** will now be managed automatically.

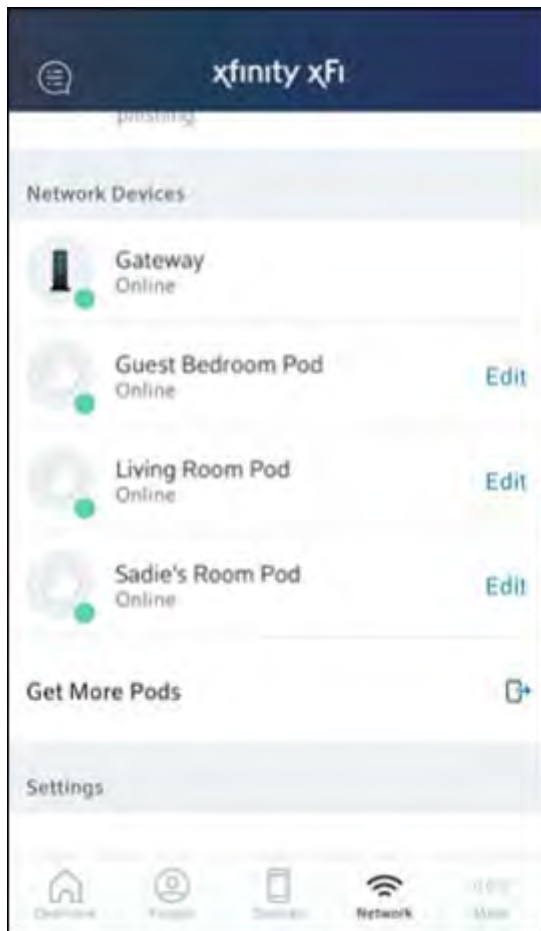
11. Tap **OK** to end the set-up.



12. When you return to the **Overview** screen on the xFi mobile app, a notification at the top of the screen will indicate that your **Gateway and xFi Pods are Online**.



You can also view your Pods in the **Network** tab after they have been activated.



Note: Once your Pods are activated, the light on your device should stop flashing and remain off.

