

# Quick Start Guide



**Sprint** ***Drive***



# Welcome!

Thank you for choosing Sprint Drive.

**This guide helps you get started with your Sprint Drive device and application.** It also covers the key features of the application. This guide helps you follow the series of steps you should complete in order to set up your device.



# Download the Sprint Drive app

Go to the **App Store**® or **Google Play**™ on your smartphone to download the **Sprint Drive app**.

1

## **Supported devices**

Phone with iOS 7.0 or later -  
iPhone 6 or more recent hardware;  
Smartphones with Android version  
5.0 or later.

## **Browsers supported**

Google Chrome, Apple Safari,  
Internet Explorer/Edge.



Download on the  
**App Store**



GET IT ON  
**Google Play**

# Create your account

2

**Note:** As a new Sprint Drive user, you need to create an account even if you have an existing account for sprint.com or other Sprint apps.

Launch the application, click the 'Create an Account' link and do the following:

- Provide a valid email address
- Set and confirm the password
- Agree to terms and conditions

Check your email account for a verification code to complete the activation.

< Create Account

Email  
email@sprint.com ✓

Password  
\*\*\*\*\* ✓

Password must be minimum 6 characters and contain: a number, an uppercase letter, and a symbol (@#\$%^&\*~)

Confirm Password  
\*\*\*\*\* ✓

Please read and accept both policies before continuing.

☒ I Agree to the End User Licence Agreement

☒ I Agree to the Privacy Agreement

Sign Up

# Register your device

3

## Step 1 – Scan the QR code

Scan the QR code provided. You can find this on the back of the device or Sprint Drive box or reference card. You have to allow the app to access the camera or the QR code scanner will not work. If you are having problems with the QR code scanner, enter the IMEI number manually.

## Step II – Verification code sent to email or phone of Sprint Drive Account Owner

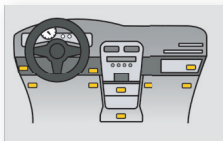
Once the IMEI number is verified, a PIN code is sent to the email address or phone number listed under the “Contact Information” of the Sprint billing account. Enter the PIN code received and click **“Next.”**



# Plug in the device

4

Before continuing, make sure your vehicle is parked safely in an area with Sprint network coverage. While the vehicle is off, plug in your Sprint Drive device into your vehicle's OBD-II port. The port is usually located under the dashboard on the driver side of your vehicle. If you cannot find it, check other locations highlighted in the adjacent image in yellow. You can also refer to your vehicle owner manual.



# Start your vehicle (stay parked)

Once the device is plugged in, start the vehicle to activate it. This may take up to 5 minutes to complete. If the device does not activate within 5 minutes, drive the vehicle for 15 minutes to complete the process.

5

Once the device is activated, the 4G LTE LED light on the device turns solid green.

You will also get a notification on your app once the device is activated.

## Congratulations!

### Congratulations!

Your Sprint Drive is now active and ready to use!

6

You have transformed your vehicle into a Smart Connected Car with **Sprint Drive™**

Click the **“Done”** button to launch the application dashboard.



# The Sprint Drive app

## In-vehicle Wi-Fi hotspot

Connect up to 8 devices to the powerful Wi-Fi hotspot built into your device. Default Wi-Fi credentials are located below and can be changed in the app:

**SSID:** Sprint Drive; **Password:** Sprint@ <Last 4 digits of IMEI>

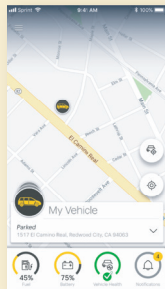
**Note:** IMEI number is on the device, or Sprint Drive box or reference card.

## Vehicle health

Access diagnostic information for your vehicle and discover small problems earlier. Plan your maintenance accordingly to avoid expensive and unnecessary breakdowns.

## Real-time alerts and notifications

With real-time alerts and notifications, learn when there is a boundary or curfew breach, if any disturbance occurred when you were away from your vehicle, if the device was removed and more.





### **Trip history**

Includes a list of your most recent trips and your driver performance score.



### **Mechanic hotline**

Connect to a certified mechanic on your app to obtain expert advice on vehicle issues that are discovered with your device - to save time and money.



### **Roadside assistance**

Access Roadside Assistance anywhere and anytime. The device provides peace of mind when planning longer road trips. Pay for Roadside Assistance in the app.

# Sprint Drive device indicators

Once the device is activated, you can check its status lights for network connectivity and other information.

## GPS

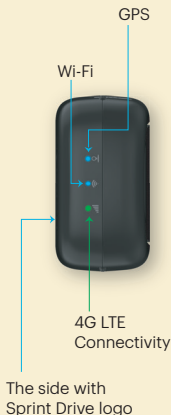
- **LED off** – Sleep Mode, GPS Inactive
- **Blinking Blue** – GPS Lock in Progress
- **Solid Blue** – GPS Lock Successful

## Wi-Fi

- **LED off** – Wi-Fi Off
- **Blinking Blue** – Wi-Fi On

## 4G LTE Connectivity

- **LED off** – Sleep Mode, Modem Off
- **Blinking Red** – Network connection in progress
- **Solid Green** – Network connection successful



# Sprint Drive operational states

## **Normal**

When the vehicle engine is on, the device is active and all features are enabled. In-vehicle The wi-fi feature is enabled if the service plan has been purchased with Sprint. Ten minutes after the ignition is turned off, the vehicle enters into sleep mode.

## **Sleep**

Device is in a power saving mode. Wireless connectivity is not active in this mode, but the device is still operational and can detect any unexpected vehicle movements like bumping or towing. The device will return to Normal mode only when ignition is turned back on.

## **Shutdown**

If the vehicle battery becomes weak, the device will send an alert to the Sprint Drive app and the device will automatically shut down. Device will return to Normal mode only when ignition is turned back on and the vehicle battery charges to a sufficient level.

## Help & Feedback

Need help with the app or something not working as expected? Contact Sprint Customer Care using your mobile app. Alternatively, press \*2 and Sprint care will direct you to the correct group to handle your situation.

## Regulatory Requirement

Sprint Drive device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) The device may not cause harmful interference, and (2) The device must accept any interference received, including interference that may cause undesired operation.

## Caution

Changes or modifications not expressly approved by Sprint could void warranty and the user's authority to operate the equipment.

## FCC Radiation Exposure Statement

This equipment should be installed and operated with a minimum distance of 15 mm between the device and your body.

## ⚠ WARNING

This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

To learn more, go to <https://sprintdrive.sprint.com>.

*App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.*



**QSG Part Number - 3656411**