

WE GOT YOUR BACK

We're obsessed with creating the best possible experience around owning our products. If you have any questions, concerns, or feedback, we're here for you. Contact a real human on our U.S.-based customer support team:

Website: jlab.com/contact Email: support@jlab.com
Phone U.S.: +1 (405) 445-7219
Phone U.K./EU: +44 (20) 8142 9361
(Check hours jlab.com/hours)

Visit jlab.com/warranty to initiate a return or exchange.

THE COMPLETE EXPERIENCE

Download the JLab Store app for sound tools, exclusive product alerts, and the latest news.

3 MONTHS FREE

Get 3 free months of Tidal with your purchase. Visit jlab.com/tilde. Happy listening!



WITH LOVE FROM THE LAB

We have lots of different ways to show we care.

GET STARTED + FREE GIFT

Product updates | How-to tips | FAQs & more

Go to jlab.com/register to unlock your customer benefits including a free gift.

Gift for US only. No APO/FPO/DPO addresses.



WELCOME TO THE LAB

The Lab is where you'll find real people, developing really great products, in a real place called San Diego.

PERSONAL TECH DONE BETTER



Designed for You

We actually listen to what you want and we're always looking for ways to make everything easier and better for you.



Surprisingly Awesome Value

We always pack in the most functionality and fun into every product at a truly accessible price.

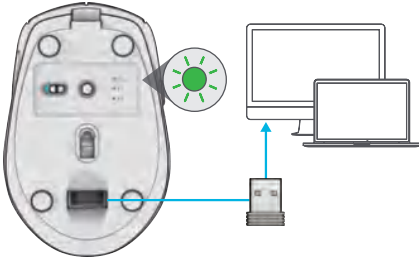
#yourkindoftech

Tech all about you

1 Switch GO Charge ON. Plug in if charging is needed.



2 2.4 CONNECTION



3 Bluetooth CONNECTION

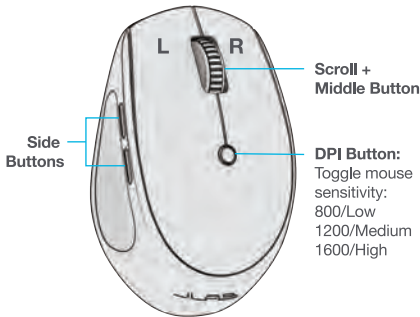


PAIRING MODE:
Flashing

PAIRED:
Solid then off

QUICK PRESS
to switch connection

PRESS AND HOLD
for Pairing Mode
(Search for GO Charge in device settings to connect)



LATEST AND GREATEST

Our team is constantly improving your product experience. This model may have new features or controls which are not detailed in this guide.

For the latest version of the manual, scan the QR code below.



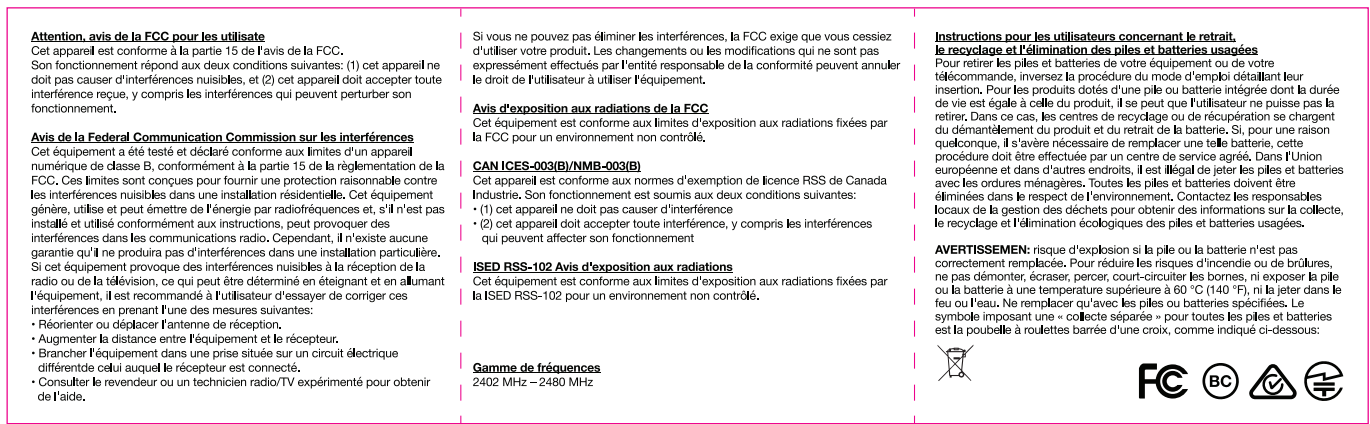
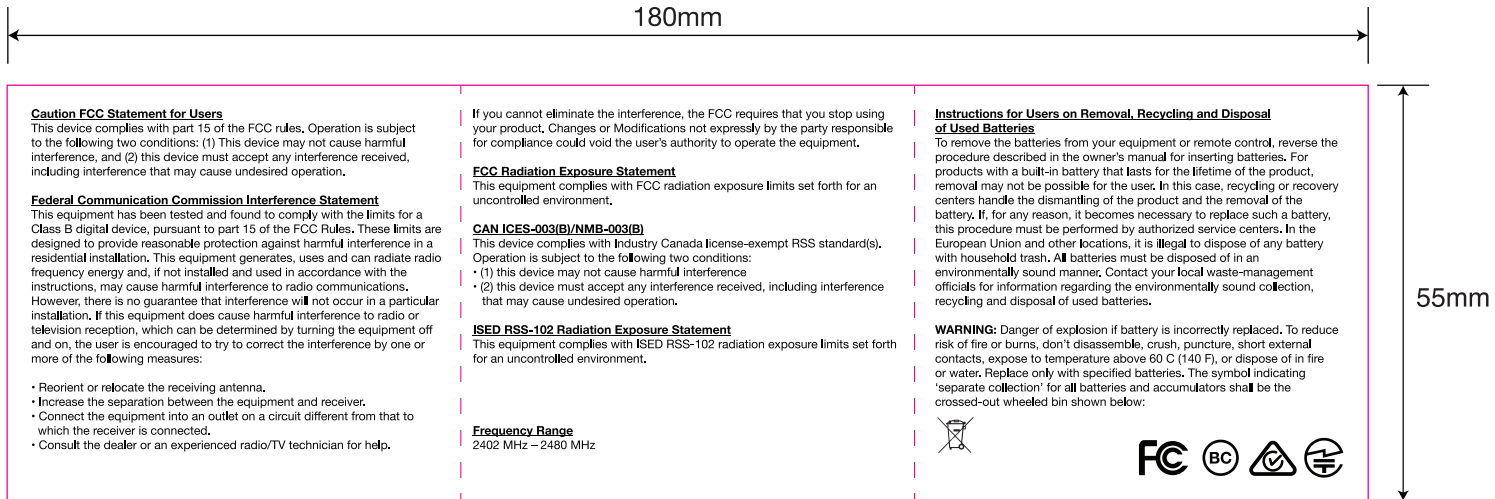
OFFICIAL AUDIO PARTNER OF MAJOR LEAGUE SOCCER

BETTER TOGETHER

JLab is a proud to provide Major League Soccer athletes and gamers with the best personal tech in the locker rooms, for travel and pre-game focus. We're introducing JLab's real innovation and surprisingly awesome value to the passionate, authentic fans of MLS.

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