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JLAB

WELCOME TO THE LAB

This Lab is where you'll find real people, developing really great products, in a real place called San Diego.

PERSONAL TECH DONE BETTER

Designed for You
We build devices to what you want and we're always looking for ways to make everything better and better for you.

Lab Quality Sound
Choose from different settings and customize your sound style to match exactly what you're doing.

Surprisingly Awesome Value
Our design focus is on great functionality and fits into every product at a truly accessible price.

#yourkindoftech

WE GOT YOUR BACK

We're passionate about making the best possible experience when using our products. If you have any questions, comments, or feedback, we're here for you. Contact us and know we can take your customer support case.

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LATEST AND GREATEST

Our team is constantly innovating and creating new products. This could mean new features or controls which are not included in this guide.

For the latest version of this manual, scan the QR code below.



FOR THE LATEST VERSION OF THIS MANUAL, SCAN THE QR CODE BELOW.

PAGE 1 OUTSIDE

JLAB



HEAR
OTC HEARING AID

QUICK START GUIDE

PAGE 2 INSIDE

1 CONNECT

CONNECT YOUR DEVICE
(Don't need Bluetooth? Follow steps 1-2 and turn to page 3 for Hearing Aid Only Mode.)

1. Remove stickers. Place earbuds back in case and close door.

2. Blue lights on case indicate charging.

CHARGING CASE
Connect charging cable to computer or USB-C charging device.

LEDs glow white when charging and turn red when fully charged.

CHARGING EARBUDS
Earbuds will power OFF and start charging when placed in case. Blue lights = Earbuds charging.

LEFT EARBUD RIGHT EARBUD

PAGE 2 OUTSIDE

WITH LOVE FROM THE LAB
We have lots of different ways to show we care.

GET STARTED + FREE GIFT
Product updates | How-to tips | FAQs & more
Go to the [JLab website](#) to unlock your customer benefits including a free gift.
See us online for additional details.

LET'S GET STARTED ▶

Having trouble?



Scan QR for Interactive Video

1 CONNECT

PAGE 3 INSIDE

2 CONTROLS

CONTROLS: HEARING AID

LEFT VOLUME CHANGE: Press Hold
RIGHT VOLUME CHANGE: Press Hold
SOUND MODE CHANGE: 2x Press

RIGHT VOLUME CHANGE: Press Hold
SOUND MODE CHANGE: 2x Press

VOLUME: 1 2 3 4

CONTROLS: BLUETOOTH MEDIA

PLAY/PAUSE: 1x Press
VOLUME DOWN: Press Hold
TRACK BACK: 2x Press
ANSWER/PAUSE UP: 2x Press

PLAY/PAUSE: 1x Press
VOLUME UP: Press Hold
TRACK FORWARD: 2x Press
ANSWER/PAUSE UP: 2x Press

FITTING

Cush Fit™

Closed Ear Tip: Best for a more focused sound
Open Ear Tip: Lets in more of the more natural sound

3 REPEATED USE

PAGE 3 OUTSIDE

3 REPEATED USE

HEARING AID ONLY MODE
(Does not connect to Bluetooth and maxes battery life)

Press Hold 2x seconds in case. Earbuds will blink white.

HEARING AID + BLUETOOTH MODE
(Connects to Bluetooth and has the case)

Press Hold 2x seconds in case. Earbuds will blink blue.

Remove earbuds from case. One earbud blinks. Blue/white = Ready to Pair.

Select "JLab Hear" in your Bluetooth device settings.

DOWNLOAD THE APP
Customize JLab Hear and update to the latest software. Download the JLab Hearing Health App on Apple/Google Play Store.



2 CONTROLS