



User Manual

FWIN232 HELIOS10



Please scan the QR Code to register warranty on your product
Alternatively, Please visit www.fusion5store.com/warranty

Welcome

Thank you for choosing the Fusion5 Windows Tablet. This portable device is designed to take advantage of its size by offering a great mobile package with great connectivity that provides a distinct experience for both study and entertainment. This is a tablet for when you want it and a laptop for when you need it.

This manual will introduce the main functions, operating methods and other methods. Please read this manual carefully before using the device. This user guide describes features that are common to most models.

Package Contents

Please check carefully for the following items inside the package. If anything is missing or appears to be damaged, please contact us immediately.

- Tablet PC
- Docking Keyboard & leather cover stand (Optional, Sold Separately)
- Charger
- User Manual
- Warranty Card

Got a question?

Please contact us on our email address below

eve@fusion5store.com

Register your warranty: Please visit www.fusion5store.com/warranty

Safety Notice

1.Do not store your device in extremely hot, cold, dusty, dry or humid environments.

2.Handle the device with care. This device can be damaged if dropped, burned, punctured, crushed, or if it comes into contact with liquid. Do not place heavy objects on the device which can damage it. Consider using a case or cover to protect the device.

3.Do NOT attempt to open the device by yourself. Disassembling the device may damage the device or cause injury to you. We do NOT assume the responsibility of data loss by unauthorised repairs or incorrect operation. Please contact Fusion5 or an authorised service provider.

4.The storage capacity on the device will be smaller than the storage specified. This is normal and standard as the operating system will require certain space.

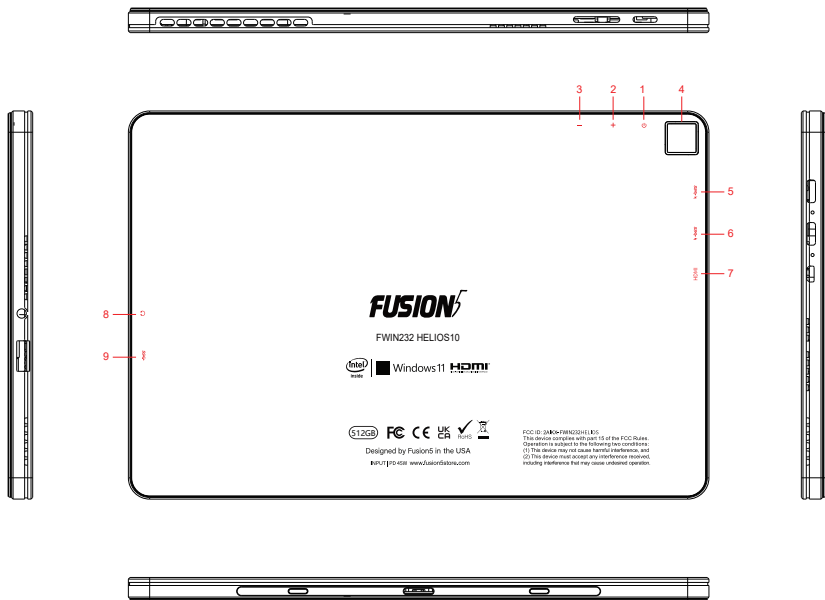
5.Please note that the new battery is only able to achieve best performance after two or three full charge and discharge cycles. During the first three full charge cycles, please make sure to charge your device for at least 8-10 hours. After this, the battery can be fully charged in about 4 cycles of 8-10 hours. This ensures that the lithium battery will achieve its best performance.

6.Please charge the battery under below situations

- The battery icon level shows low battery level and requires charging.
- The device automatically powers off.
- The device is operating but unresponsive.

Appearance and buttons

- | | |
|--------------------------|--------------------------|
| 1 Power On/Off | 6 Type C (full charging) |
| 2 Volume + | 7 HDMI |
| 3 Volume - | 8 Earphone |
| 4 Camera | 9 USB Port |
| 5 Type C (full charging) | |



FusionCharge*

(*Not available on all models, please check the product description to understand if your model is compatible with FusionCharge Fast Charging Technology)

Basic Operation

Turn the Tablet On

To turn the tablet on, please press and hold and the Power button.

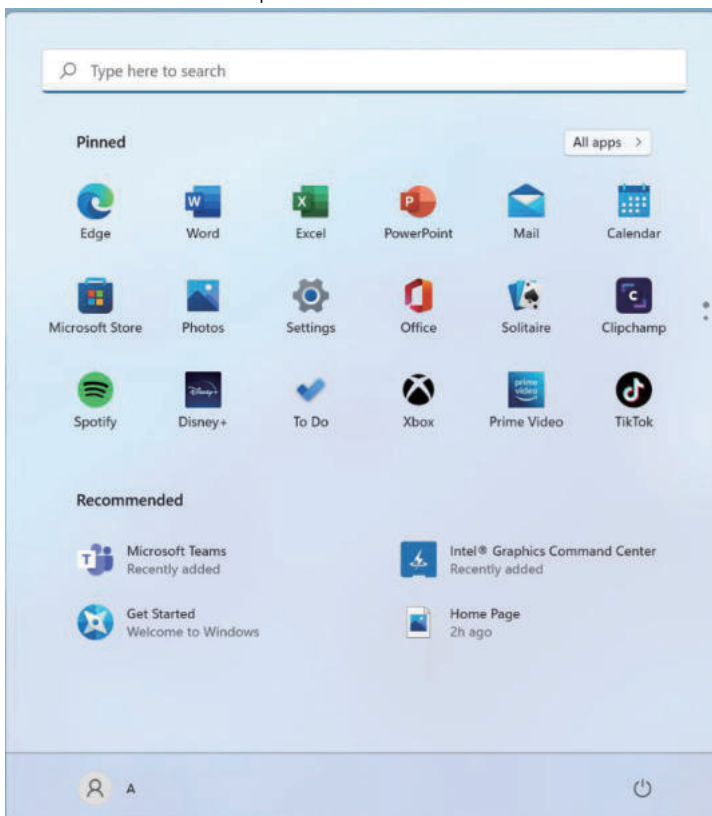
Turn the Tablet Off

Press and hold the power button to turn off.

Go to Settings, Power, Shut Down

Windows 11 Highlights

Go to , search for anything, anywhere, pin the apps you use the most, and see your recent files--Start is here for getting things done with few clicks and swipes



1. Nagivate with Touch

Touch, Swipe and Zoom with your fingers--no mouse necessary

2. Download apps

Click **Microsoft Store**  , find the apps, games, shows you want, fast in Microsoft Store app, including your favorite mobile apps that now work on your PC. Plus, search multiple streaming services once to find movies and shows

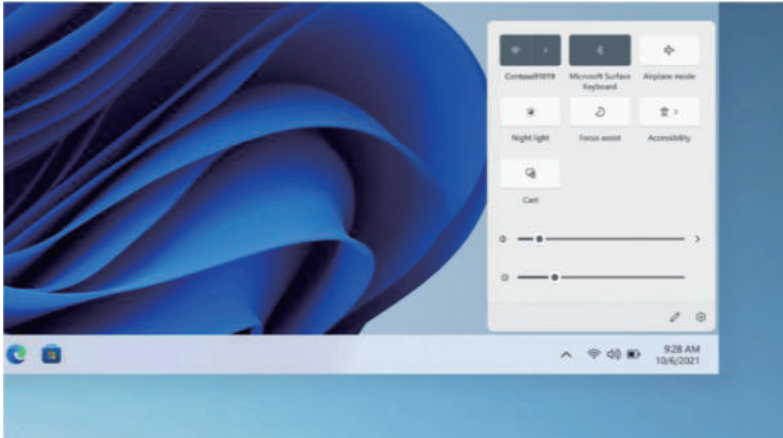


3. Connect with anyone from the taskbar



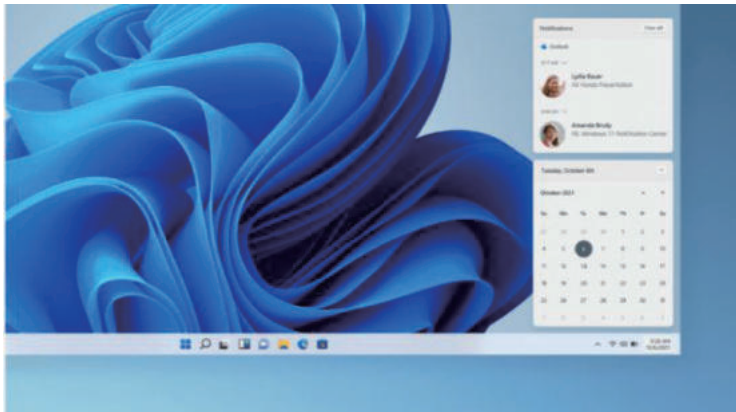
4. Quick change Settings

Press Windows logo key  +A to get commonly used settings like volume, brightness, and Wi-Fi.



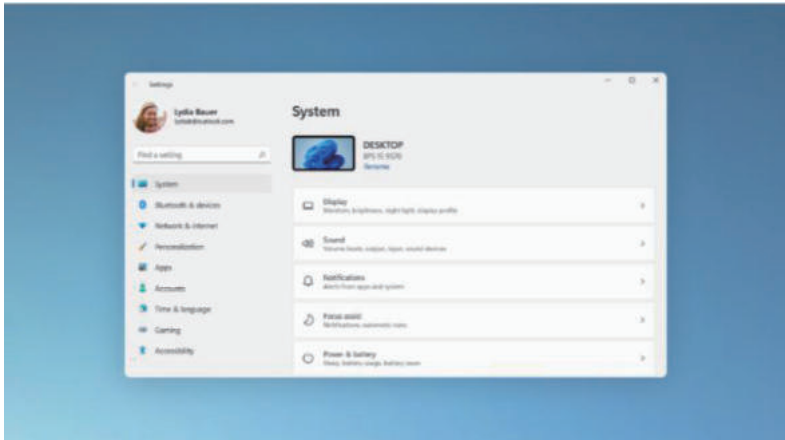
5. Quick find Notifications

From the right edge of your screen, swipe with one finger to show notifications center.



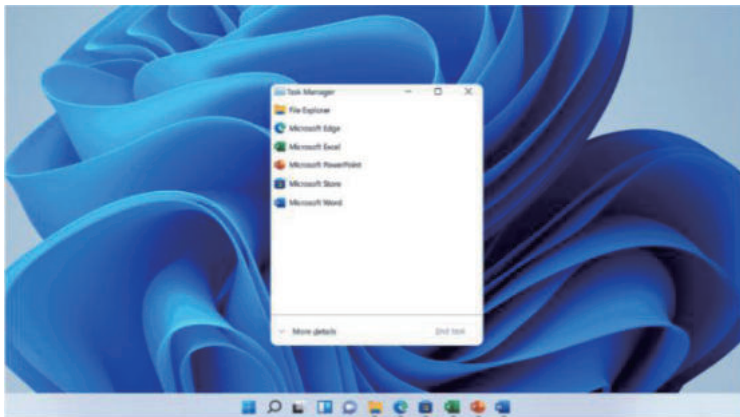
6. A beautiful, easy-to-use Settings app

The Settings app features a new navigation design and common controls at the top of key pages so changing settings easier and faster.



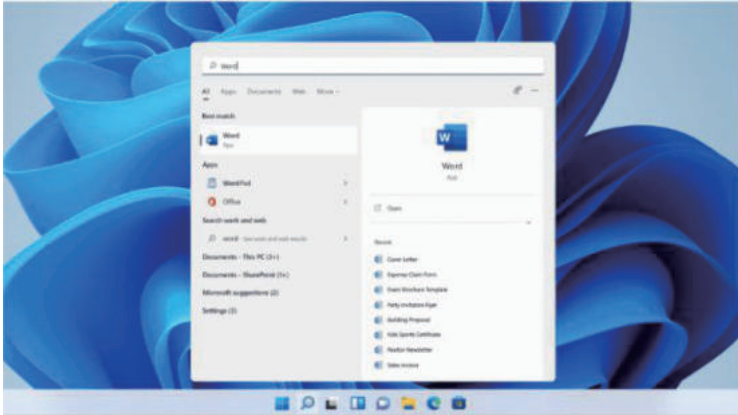
7. Open Task Manager Quickly

Press **Ctrl+Shift+Esc** to open Task Manager and find a list of the apps and processes currently running on your PC.



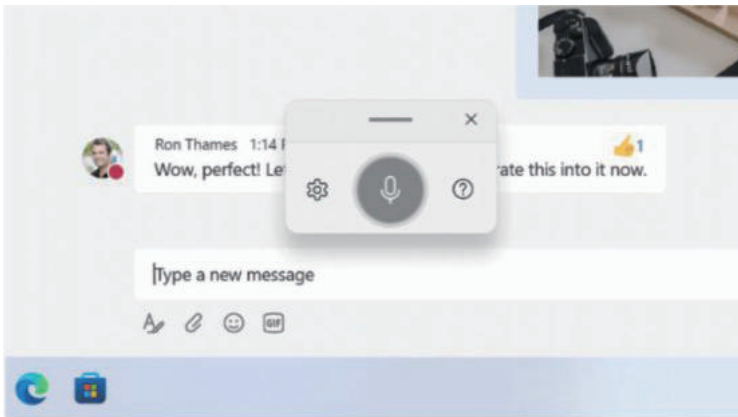
8. Search for anything

Press **Windows logo key**  +**S** to get personalized search results for people, email, and files in local and shared sites, or from the web.



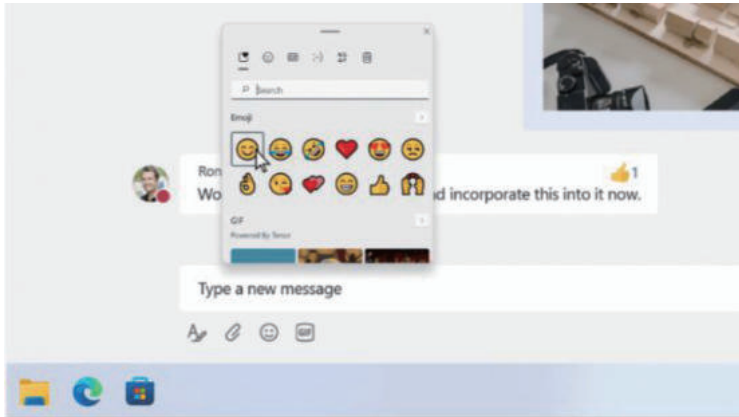
9. Talk instead of Type

Press **Windows logo key**  +**H** to use speech recognition to convert spoken words into text anywhere on your PC.



10. Express yourself with emoji

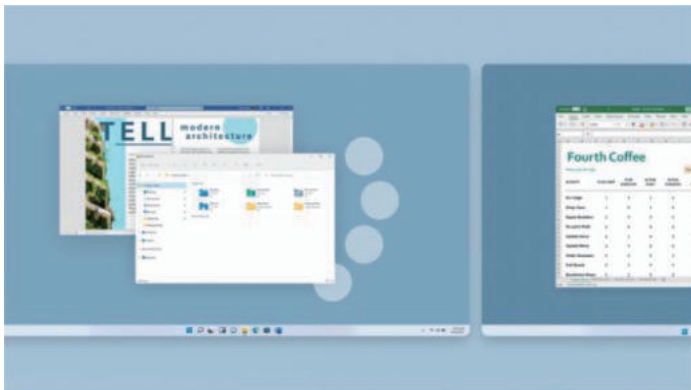
Press **Windows logo key**  **+period(.)** to search for images, symbols, or icons to express emotions or communicate playfully without words. You will find kamoji and GIFs here too.



11. Swipe to change desktops

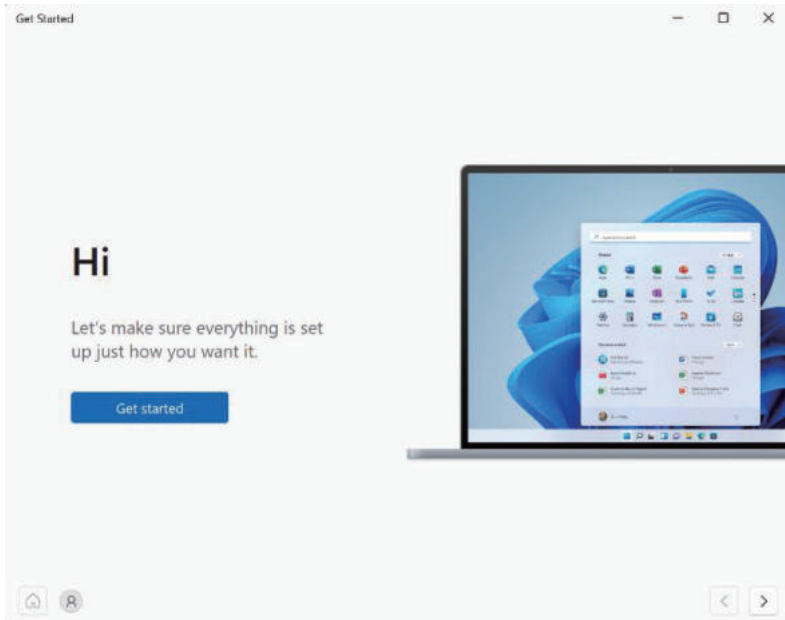
Swipe four fingers left or right on your touch screen to switch to another desktop.

You can use the same gesture for your touchpad.



12. Explore Windows 11

A new Windows, brings you closer to the people and things you love.
Press **Windows logo key**  > Recommended > Get Started 
You can set up everything how you want it.



Troubleshooting

The following sections describe several common issues and solutions.

The Device is unable to start up

If the device does not turn on when you press the power button, the following suggestions may help you determine why the computer does not start start up.

If the computer is plugged into an AC outlet, please plug another electrical device into the outlet to be sure that the outlet is providing adequate power.

If the computer is plugged into an external power source other than an AC outlet, please plug the device into an AC outlet using an AC adapter. Be sure that the power cord and AC adapter connections are secure.

Troubleshooting

Not Responding

If the device is turned on but is not responding to software or keyboard commands, try the following emergency shutdown procedures, in the sequence provided until the shutdown occurs.

Hold the power button for at least 15 seconds.

The device is unusually warm

It is normal for the device to feel warm to the touch while it is in use.

If you suspect that the computer is overheating, allow the computer to cool to room temperature.

WARNING!

To reduce the possibility of heat-related injuries or of overheating the computer, do not place the device directly on your lap. Use the device only on a hard, flat surface. Also, do not allow the AC adapter to contact the skin or a soft surface, such as pillows or rugs or clothing, during operation.

If the Screen is Blank but you have not turned off the computer

The device may be in Sleep State. To exit Sleep, briefly press the power button. Sleep is an energy-saving feature that turns off the display. Sleep can be initiated whilst the computer is on but not in use, or when the computer has reached a low battery level. To change these and other power settings, right click the Battery icon on the Windows desktop in the notification area, at the far right of the taskbar, and then click Preferences.

Software is functioning abnormally

If the software is unresponsive or responds abnormally, restart the computer. If you cannot restart the computer, please see previous section “Not Responding”

Follow these suggestions if an external device does not function as expected:

Turn on the device according to the manufacturer’s specifications.

Be sure that all connections are secure.

Be sure that the device is receiving electrical power.

Be sure that the device is compatible with the operating system.

Be sure that the correct drivers are installed and updated.

The wireless network connection is not working

If a wireless network connection is not working as expected, follow these suggestions.

Be sure that the wireless device is turned on.

Be sure that the cable or DSL model and its power cord are properly connected, and the lights are on.

Be sure that the wireless router or access point is properly connected to the power adaptor and to the cable or DSL modem.

Disconnect then reconnect all cables, turn the power off and then back on.

Cleaning your computer

Cleaning Products

Use the following products to safely clean and disinfect your device.

Dimethyl benzyl ammonium chloride 0.3 percent maximum concentration
(For example: germicidal disposable wipes. These wipes come in a variety of brand names.)

Dry microfiber cleaning cloth or a chamois (static-free cloth without oil)

Static-Free cloth wipes.

Cleaning Procedures

Follow the procedures in this section to safely clean your device.

WARNING! To prevent electric shock or damage to your device, do not attempt to clean your device whilst it is turned on:

Turn off the device

Disconnect external power.

CAUTION! Do not spray cleaning agents or liquids directly onto the device surface. Liquids dripped on the surface can permanently damage internal components.

Cleaning the display

Gently wipe the display using a soft, lint-free cloth moistened with an alcohol-free glass cleaner. Be sure that the display is dry before use.

Cleaning the sides and cover

To clean or disinfect the sides and cover, use a soft microfiber cloth moistened with one of the cleaning solutions listed previously.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

The device has been tested and comply with FCC SAR limits.