ShiMeta

Quick Setup Guide

Packing List

After unpacking, please check that the camera and accessories are intact and complete.


Camera×1


Screw Accessory Pack×1


Power Cable×1


Power Adapter×1

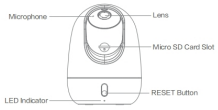

Positioning Sticker×1

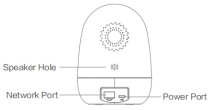


User Manual×1

1

Product Overview





2

Product Specifications

ShiMeta Smart C4 Camera

Model	C4
Power Supply	5V⎓1A
SD Card Capacity	Supports up to 256GB

Operating Environment
Operating Temperature: -10℃ to 50℃
Operating Humidity: <90%
Storage Temperature: -20℃ to 50℃
Storage Humidity: <95%
Indoor Use Only

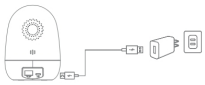
Standard Compliance	GA/T 1127-2013

If you encounter any issues, please contact:
support@shimetavision.com.

3

Power Connection

Connect the data cable between the camera's power port and the power adapter. When the indicator light on the camera turns on, it means the device is powered on.



Indicator Light

- Red light flashing: Waiting to receive configuration information; please use your mobile phone to connect the camera to the network.
- White light flashing: Configuration received; connecting to the network.
- White light steady on: Device powered on; configuration completed and successfully connected.

4



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Quick Setup

Getting Started

Please scan the QR code below with your smartphone to download and install the ShiMeta App.

Connecting the Camera

After installation, open the ShiMeta App and follow the on-screen instructions to add your device.

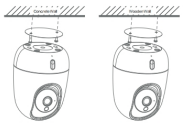


Note: If the setup is not successful, while the device is powered on, press and hold the reset button for 3 - 5 seconds. The device will restart automatically and return to its initial state. Once it has rebooted, follow the instructions in the ShiMeta App again to add the device.

5

Installation Instructions (Indoor Use Only)

- Concrete Wall: Use the wall-mount positioning sticker to mark the drilling points on the wall, drill the holes, insert the expansion screws, and then fasten the screws securely.
- Wooden Wall: Align with the holes marked by the wall-mount sticker, directly insert and tighten the screws; align the base of the camera with the mounted screws and hang the camera onto them.



6

Frequently Questions

Q: How is video stored?
A: The camera supports two types of storage - local storage and cloud storage (requires purchase).
Local storage: Save the recorded video to a Micro SD card.
Cloud storage: Save the recorded video to the cloud, which allows you to view and download past recordings based on your subscribed storage duration.

Q: Why can't the camera connect to Wi-Fi?
A: The camera currently supports 2.4G Wi-Fi using the 802.11b/g/n protocol and does not support 5G Wi-Fi. Please make sure the router's Wi-Fi signal is within range of the camera.

Note: A Micro SD card is required (not included). Supports up to 256GB. It is recommended to use a Class 10 or higher card.

Q: What should I do if the camera goes offline?
A: Check whether the power supply and network connection are functioning properly.
Unplug and reconnect the power to restart the device.
Press and hold the reset button for 10 seconds to restore factory settings.
Ensure the network bandwidth is at least 4 Mbps or higher.

Warning: Do not expose this device to rain, or use it near water or in damp environments.

7

Names and Contents of Hazardous Substances in the Product

Component Name	hazardous substances					
	Pb	Hg	Cd	Cr6+	PBB	PBDE
Metal Parts	×	○	○	○	○	○
Plastic Parts	○	○	○	○	○	○
Cables and Wires	×	○	○	○	○	○
Glass	○	○	○	○	○	○
Power Supply	×	○	○	○	○	○
Accessories	○	○	○	○	○	○

This table is compiled in accordance with the requirements of SJ/T 11364 - 2014.
○: Indicates that the content of the hazardous substance in all homogeneous materials of this component is below the limit requirement specified in GB/T 26572 - 2011.
×: Indicates that the hazardous substance content in at least one of the homogeneous materials of this component exceeds the limit requirement specified in GB/T 26572 - 2011.

The number inside the symbol indicates the product's environmentally safe use period of 10 years under normal use. Some components may also bear their own environmental use period labels, and the number within the symbol shall prevail.

8

Product Warranty Instructions

Dear Customer:

hank you for choosing a product from Shenzhen Smarteye Technology Co., Ltd. Please read the following terms carefully before installing and using the product.

1. The warranty period for this product is one year from the date of purchase (subject to the purchase invoice). During the warranty period, any product failures causedby manufacturing quality issues under normal use will be repaired free of charge.
2. The following cases are not covered by the warranty:
1) Any malfunction or defect caused by improper environment or conditions of use;
2) Improper installation, misuse, unauthorized repair or modification, accidents, force majeure, or any external factors causing malfunction or damage;
3) Failures or defects caused by third-party products, software, or components;
4) The product is beyond the warranty period;
5) The product barcode is missing, damaged, or does not match;
6) Any failure or damage not caused by product design, technology, manufacturing, or quality issues.
3. When returning a faulty product for repair, please do not include non-original accessories such as SD cards. The company will not be responsible for any loss of such items.

9

After-Sales Service Card

Product Name: ShiMeta Smart Camera C4
Model Number: C4
Serial Number:
User Name:
Address:
Phone:
Fax:
Postal Code:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception,
which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.