

Simple Troubleshooting

Problems	Solutions
Unable to Power On	• The battery may be incorrectly installed. Re-install the battery. • The battery may be out of power. Charge or replace the battery. • The battery may be in poor contact due to dirt or damage. Clean the electrical contact or replace it.
Terminal Crash	• Too many APPS on processing. Force some programs to quit or restart the terminal.
Buttons Not Working	• The buttons may not work temporarily, restart the terminal. • The buttons are broken, contact the dealer or our company.
White Screen Error	• Display screen may not work temporarily, restart the device. • The display screen is damaged, contact the dealer or our company.
Echo or Noise During Connecting	• The signal may be weak, make sure the terminal is within network coverage. • The speaker may be covered, clean the speaker surface.
Unable to Detect SIM Card	• The SIM card may be incorrectly installed. Remove and re-insert the SIM card. • The SIM card may be not working due to dirt or damage. Clean the electrical contact or replace it.
Unable to Locate	• The signal is weak and the radio can't receive the signal. Move to open and flat area and try again.
Unable to Charge	• The power adapter plug may be damaged or with poor contact. Pull out and re-plug the adapter. • The charging cable connectors may be damaged or with poor contact. Pull out and re-insert the cable.
Shorter Standby Time	• The battery life becomes shorter in high temperature environment. Replace a new qualified battery. • Power consumption increased in areas with weak signal. Please temporarily turn off the device.
Unable to Connect the Network	• SIM card cannot work properly or cannot be used. Make sure the SIM card have balance and not overdue. • Mobile network is not enabled, switch on the SIM card network and contact the network operator to activate the cellular network.

Specification

Operating System	Android 10
Frequency	2G: B2/B3/B5/B8
	3G: B1/B2/B4/B5/B8
	4G TDD-LTE: B38/B39/B40/41
	4G FDD-LTE: B1/B2/B3/B4/B5/B7/B8/B12/ B14/B17/B20/B26/B28/B66
Support	GPS GLONASS/AGPS/BEIDOU
CPU	QM215
Memory	2GB+ 16GB(ROM)
Voltage	7.6V
Screen Size	2.4
Camera	Front: 5MP / Rear: 13MP, 107° Wide Angle
Battery	7.6V Removable Battery, 3100mAh
Dimension (H*W*D)	162.3*61*34.5mm (Without Antenna & Belt clip)
Weight	≈386.4g
Working Temperature	-20°C ~ 60°C
Storage Temperature	-40°C ~ 85°C

FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

— Consult the dealer or an experienced radio/TV technician for help.

SAR tests are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

Before a new model device is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each device are performed in positions and locations (worn on the body) as required by the FCC.

For face-up, 25mm was used for test, this equipment should be installed and operated with minimum distance 25mm. For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset minimum of 10mm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

RF Exposure Compliance and Control Guidelines and Operating Instructions To control your exposure and ensure compliance with the general/uncontrolled environment exposure limits always adhere following procedures.

Guidelines:

- . Do not remove the RF Exposure Label from the device.
- . User awareness instructions should accompany device when transferred to other users.
- . Do not use this device if the operational requirements described herein are not met.

Operating Instructions:

- . Transmit no more than the rated duty factor of 50% of the time.

To transmit (talk), push the Push-To-Talk (PTT) button.

To receive calls, release the PTT button.

Transmitting 50 % of the time, or less, is important because this radio generates measurable RF energy exposure only when transmitting(in terms of measuring for standards compliance).

- . Hold the radio in a vertical position in front of face with the microphone(and the other parts of the radio, including the antenna) at least one inch (2.5 cm)away from the nose.

Keeping the radio at the proper distance is important because

Antenna should be kept away from eyes.

RF exposures

decrease with distance from the antenna.

- . When worn on the body, always place the radio in approved clip, holder, holster, case, case, or body harness for this product. Use of non-approved accessories may result in exposure levels, which exceed the general / uncontrolled environment RF exposure limits.

- . Use only manufacturer's name approved supplied or replacement antennas,batteries, and accessories.

batteries, and

may exceed the FCC RF exposure guidelines.

.For a list approved accessories please consult your local dealer for information.

Max. SAR Level(s) Reported(W/kg)

1g Body SAR:1.19 W/kg,1g Head SAR:0.76W/kg

Limit (W/kg):1.6W/kg



BE	BG	CZ	DK	DE	EE	IE	EL
ES	FR	HR	IT	CY	LV	LT	LU
HU	MT	NL	AT	PL	PT	PO	SI
SK	FI	SE	NO	IS	LI	CH	TR

In all EU member states,operation of 5150-5350 MHz is restricted to indoor use only.

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