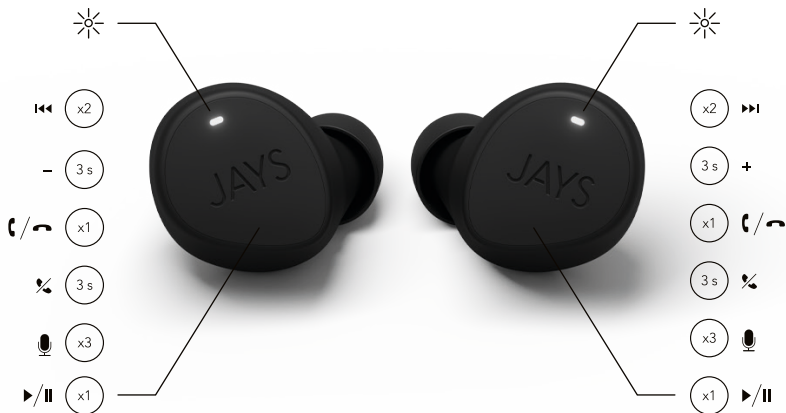


m-Five True Wireless

User Manual



Important safety instructions

1. Read, follow and keep these instructions.
2. For the best possible experience, always use the product as described by the manufacturer.
3. Always handle your earphones with care and protect them from external damage.
4. Clean your earphones using a soft dry cloth. Never use water, cleaning detergent, leather polish or other substances as they may damage your earphones permanently.
5. Avoid exposure to extreme conditions such as very cold or hot temperatures, magnetic fields or damp environments.
6. Listening to music at high volume for prolonged periods of time can cause permanent damage to your hearing.
7. Contains small parts and are not suitable for children age three (3) and below.
8. The earphones contain magnetic material.
9. The earphones contain a Lithium battery. If misused or damaged it can become a hazard and is at risk of explosion.
10. Should a battery cell leak, do not allow the liquid to come in contact with skin or eyes.
11. The earphones must not be disposed of with regular household waste. Please dispose of in accordance with local regulations.
12. Do not use your earphones in the immediate proximity (10 cm) of a pacemaker.
13. Do not subject the earphones and included accessories to abnormal wear and tear.
14. Do not expose the earphones to temperatures below -20°C or above +45°C.
15. Do not charge the earphones in temperatures below 0°C or above +45°C.
16. Do not attempt to burn the earphones . The battery could explode causing injury and death.
17. Do not attempt to open, modify, disassemble, repair or in other way access the internal structure of the earphones. They are not user serviceable.
18. Do not use or store the earphones near to a vehicle airbag due to risk of injury.
19. Do not use earphones while driving, jogging or walking through traffic areas.
20. Earphones effectively isolate external sound and noise which means that when in use, you might not be able to hear your surroundings.
21. Do not drop, sit on or cause other unusual impact to the earphones.
22. Do not expose to fire, water or high voltage equipment.
23. Do not expose the earphones to rain or moisture.
24. Do not use the earphones near water, bathtubs, sinks, saunas, pools, other liquids or moist areas.

Statements

EU Declaration of conformity

Hereby Northbase Group AB declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other EU directive requirements. The complete declaration of conformity can be found at www.jaysheadphones.com.

Caution

Risk of explosions if battery box is damaged or opened. Dispose of used battery according to your local waste disposal authority.

US Compliance Information

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

US FCC radio exposure statement

FCC ID: 2AJOO-M5TW01. The product comply with the US portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Canada Compliance Information

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L' appareil ne doit pas produire de brouillage;
- (2) L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d' en compromettre le fonctionnement.

Model name: M5TW01



Complies with
IMDA Standards
DA106614

Getting started

Power on/off and pairing

To power on, place the earpieces in the charging case then take them out of the charging case, both earpieces at the same time. The LED on both earpieces will flash in white. Once the two earpieces have connected to each other, the LED on one of the earpieces will turn off and the LED on the other earpiece will flash in red and white as the earphones enter pairing mode automatically. To pair, go to Bluetooth® settings on your device and select "JAYS m-Five True Wireless". The white and red flashing LED on the earpiece will turn off upon a successful connection.

To power off, place the earpieces in the charging case and they will turn off automatically. If the Bluetooth® on the paired device turns off, the earphones will turn off automatically after 3-5 minutes.

Reconnecting and additional pairing

The earphones will automatically try to reconnect to the most recently used device when both earpieces is taken out of the charging case.

Using the charging case

To charge, place both the earpieces in the charging case, the charging will begin automatically. The charging is indicated by the LED flashing in red on both earpieces. When the LED turns off, the earphones are fully charged.

The battery level of the charging case is indicated by the four white LEDs on the front of the charging case. Press the button on the back of the charging case to check the battery level. One light, 25% battery. Two lights, 50% battery. Three lights, 75% battery. Four lights 100% battery. Charge the charging case by connecting the included cable to the bottom of the charging case and any certified USB power output. A full 100% charge will take around 1.5 hours (depending on temperature and charger).

Battery status

When the LED on the earpieces flash in red, the battery level is running low.

Troubleshooting

Problem pairing and connecting

- Make sure the earphones are not connected to another device.
- Disable and enable Bluetooth® on your device.
- Move the earphones closer to the device or alter their positions to avoid Bluetooth® interference.
- Verify no other wireless equipment interfere with your earphones Bluetooth® signal.
- If the earpieces does not pair with eachother, place the earpieces in the charging case, then take them out both at the same time.

Problem with sound transmission

Move the streaming device to another position. Your body, distance, different materials and other wireless equipment can interfere with the wireless signal between your device and earphone.

FAQ and quickstart guide

Visit jaysheadphones.com for more instructions and help on this product.

Primeros pasos

Primeros pasos

Encendido/apagado y enlace

Para encender el dispositivo, coloque los auriculares en la funda de carga y, a continuación, saque de la funda ambos auriculares al mismo tiempo. El LED de ambos auriculares parpadeará en blanco durante el proceso. Una vez que los dos auriculares se hayan conectado entre sí, LED en uno de los auriculares se apagará y el indicador LED del otro auricular parpadeará de color rojo y blanco mientras los auriculares entran en modo de sincronización automáticamente. Para realizar al proceso de sincronización, acceda a los ajustes de Bluetooth® de su dispositivo y seleccione «JAYS m-Five True Wireless». El indicador LED blanco y rojo parpadeante del auricular se apagará una vez la conexión se haya realizado correctamente.

Para apagar el dispositivo, coloque los auriculares en la funda de carga y se apagarán automáticamente. Si se apaga el Bluetooth® del dispositivo enlazado, los auriculares se apagarán automáticamente al cabo de 3-5 minutos.

Nueva conexión y enlaces adicionales

Los auriculares intentarán volver a conectarse automáticamente al último dispositivo utilizado al sacarlos de la funda de carga.

Uso de la funda de carga

Para cargar, coloque ambos auriculares en el estuche de carga, la carga comenzará automáticamente. La carga se indica mediante el LED que parpadea en rojo en ambos auriculares. Cuando el LED se apaga, los auriculares están completamente cargados.

El nivel de batería de la funda de carga se indica mediante los cuatro indicadores LED de color blanco de la parte delantera de la funda de carga. Pulse el botón de la parte posterior de la funda de carga para comprobar el nivel de batería. Una luz equivale al 25 % de batería. Dos luces equivalen al 50 % de batería. Tres luces equivalen al 75 % de batería. Cuatro luces equivalen al 100 % de batería. Cargue la funda de carga conectando el cable incluido a la parte inferior de la funda de carga y a cualquier toma de corriente apta para USB. La carga completa tardará aproximadamente dos horas y media (en función de la temperatura y del cargador).

Estado de la batería

Cuando el indicador LED de los auriculares parpadea de color rojo, el nivel de batería se está agotando.

Solución de problemas

Problema de enlace y conexión

- Asegúrese de que los auriculares no estén conectados a otro dispositivo.
- Deshabilite y habilite el Bluetooth® en su dispositivo.
- Acerque los auriculares al dispositivo o cámbielos de lugar, para evitar interferencias en el Bluetooth®.
- Verifique que no interfieren otros equipos inalámbricos en la señal Bluetooth de sus auriculares.
- Si los auriculares no se sincronizan entre sí, colóquelos en la funda de carga y, a continuación, sáquelos al mismo tiempo.

Problema con la transmisión de sonido

Cambie de lugar el dispositivo de retransmisión. Su cuerpo, la distancia, los distintos materiales y otros equipos inalámbricos pueden interferir en la señal inalámbrica entre su dispositivo y el auricular.

Preguntas frecuentes y guía de inicio rápido

Visite [jayshheadphones.com](https://www.jayshheadphones.com) para conocer más instrucciones y obtener ayuda sobre este producto.

Northbaze Group AB
Nellickevägen 22, 412 63 Gothenburg, Sweden

www.jaysheadphones.com

