
FCC Test Report

Report No.: AGC01082200801FE03B

FCC ID : 2AJRDIT-22

APPLICATION PURPOSE : Class II Permissive Change

PRODUCT DESIGNATION : XTRA 2.0

BRAND NAME : ISOtunes

MODEL NAME : IT-22B, IT-25B, IT-27B, IT-25COTR

APPLICANT : Haven Technologies, Inc.

DATE OF ISSUE : May 13, 2024

STANDARD(S) : FCC Part 15 Subpart C §15.247

REPORT VERSION : V1.0

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REPORT REVISE RECORD

Report Version	Revise Time	Issued Date	Valid Version	Notes
V1.0	/	May 13, 2024	Valid	Initial Release

Note: The original test report AGC01082200801FE03A (dated Dec. 22, 2023 and tested from Dec. 12, 2023 to Dec. 22, 2023) was modified on May 13, 2024, including the following changes and additions for:

-Changed the antenna;

For the above described change(s) the following tests was considered to be necessary:

Clause	Testing
Chapter 7	Radiated emission

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TABLE OF CONTENTS

1. VERIFICATION OF CONFORMITY.....	4
2. GENERAL INFORMATION	5
2.1. PRODUCT DESCRIPTION	5
2.2. TABLE OF CARRIER FREQUENCIES	5
2.3. RECEIVER INPUT BANDWIDTH	6
2.4. EXAMPLE OF A HOPPING SEQUENCY IN DATA MODE	6
2.5. EQUALLY AVERAGE USE OF FREQUENCIES AND BEHAVIOUR	6
2.6. RELATED SUBMITTAL(S) / GRANT (S)	7
2.7. TEST METHODOLOGY	7
2.8. SPECIAL ACCESSORIES	7
2.9. EQUIPMENT MODIFICATIONS.....	7
2.10. ANTENNA REQUIREMENT.....	7
3. MEASUREMENT UNCERTAINTY	8
4. DESCRIPTION OF TEST MODES	9
5. SYSTEM TEST CONFIGURATION	10
5.1. CONFIGURATION OF EUT SYSTEM.....	10
5.2. EQUIPMENT USED IN TESTED SYSTEM.....	10
5.3. SUMMARY OF TEST RESULTS	10
6. TEST FACILITY	10
7. RADIATED EMISSION	12
7.1. MEASUREMENT PROCEDURE	12
7.2. TEST SETUP.....	14
7.3. LIMITS AND MEASUREMENT RESULT	15
7.4. TEST RESULT.....	15
APPENDIX A: PHOTOGRAPHS OF TEST SETUP	25
APPENDIX B: PHOTOGRAPHS OF EUT	25

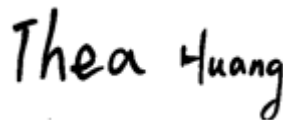
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1. VERIFICATION OF CONFORMITY

Applicant	Haven Technologies, Inc.
Address	873 West Carmel Drive, Carmel, IN 46032, USA
Manufacturer	GuangZhou U&I Technology Company Limited
Address	4th Floor, 15th Building, Vtrek Innovation Industrial Park, No. 644, Shibei Road, Panyu District, Guangzhou, China
Factory	GuangZhou U&I Technology Company Limited
Address	4th Floor, 15th Building, Vtrek Innovation Industrial Park, No. 644, Shibei Road, Panyu District, Guangzhou, China
Product Designation	XTRA 2.0
Brand Name	ISOtunes
Test Model	IT-22B
Series Model	IT-25B, IT-27B, IT-25COTR
Difference Description	All the same except for the model name and color.
Date of receipt of test item	Apr. 12, 2024
Date of test	Apr. 12, 2024 to May 13, 2024
Deviation	No any deviation from the test method
Condition of Test Sample	Normal
Test Result	Pass
Report Template	AGCRT-US-BR/RF

Note: The test results of this report relate only to the tested sample identified in this report.

Prepared By



Thea Huang
(Project Engineer)

May 13, 2024

Reviewed By



Calvin Liu
(Reviewer)

May 13, 2024

Approved By



Max Zhang
(Authorized Officer)

May 13, 2024

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2. GENERAL INFORMATION

2.1. PRODUCT DESCRIPTION

The EUT is designed as “XTRA 2.0”. It is designed by way of utilizing the GFSK, $\pi/4$ -DQPSK and 8DPSK technology to achieve the system operation.

A major technical description of EUT is described as following

Operation Frequency	2.402 GHz to 2.480 GHz
RF Output Power	2.063dBm (Max)
Bluetooth Version	V5.1
Modulation	BR ☒ GFSK, EDR ☒ $\pi/4$ -DQPSK, ☒ 8DPSK BLE ☐ GFSK 1Mbps ☐ GFSK 2Mbps
Number of channels	79
Hardware Version	V1.01
Software Version	v1.2.9
Antenna Designation	Ceramic Antenna (Comply with requirements of the FCC part 15.203)
Antenna Gain	1.2dBi
Power Supply	DC 3.7V by battery and DC 5V by adapter

Note: The EUT doesn't support BLE.

2.2. TABLE OF CARRIER FREQUENCIES

Frequency Band	Channel Number	Frequency
2402~2480MHz	0	2402 MHz
	1	2403 MHz
	:	:
	38	2440 MHz
	39	2441 MHz
	40	2442 MHz
	:	:
	77	2479 MHz
	78	2480 MHz

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2.3. RECEIVER INPUT BANDWIDTH

The input bandwidth of the receiver is 1.3MHz, in every connection one Bluetooth device is the master and the other one is slave. The master determines the hopping sequence. The slave follows this sequence. Both devices shift between RX and TX time slot according to the clock of the master. Additionally, the type of connection (e.g. single or multi slot packet) is set up at the beginning of the connection. The master adapts its hopping frequency and its TX/RX timing according to the packet type of the connection. Also, the slave of the connection will use these settings. Repeating of a packet has no influence on the hopping sequence. The hopping sequence generated by the master of the connection will be followed in any case. That means, a repeated packet will not be send on the same frequency, it is send on the next frequency of the hopping sequence.

2.4. EXAMPLE OF A HOPPING SEQUENCY IN DATA MODE

Example of a hopping sequence in data mode:

40,21,44,23,42,53,46,55,48,33,52,35,50,65,54,67
56,37,60,39,58,69,62,71,64,25,68,27,66,57,70,59
72,29,76,31,74,61,78,63,01,41,05,43,03,73,07,75
09,45,13,47,11,77,15,00,64,49,66,53,68,02,70,06
01, 51, 03, 55, 05, 04

2.5. EQUALLY AVERAGE USE OF FREQUENCIES AND BEHAVIOUR

The generation of the hopping sequence in connection mode depends essentially on two input values:

1. LAP/UAP of the master of the connection.
2. Internal master clock.

The LAP (lower address part) are the 24 LSB's of the 48 BD_ADDRESS. The BD_ADDRESS is an unambiguous number of every Bluetooth unit. The UAP (upper address part) are the 24MSB's of the 48BD_ADDRESS

The internal clock of a Bluetooth unit is derived from a free running clock which is never adjusted and is never turned off. For behavior action with other units only offset is used. It has no relation to the time of the day. Its resolution is at least half the RX/TX slot length of 312.5us. The clock has a cycle of about one day(23h30). In most case it is implemented as 28 bits counter. For the deriving of the hopping sequence the entire. LAP (24 bits),4LSB's(4bits) (Input 1) and the 27MSB's of the clock (Input 2) are used. With this input values different mathematical procedures (permutations, additions, XOR-operations) are performed to generate the Sequence. This will be done at the beginning of every new transmission.

Regarding short transmissions the Bluetooth system has the following behavior:

The first connection between the two devices is established, a hopping sequence was generated. For Transmitting the wanted data the complete hopping sequence was not used. The connection ended.

The second connection will be established. A new hopping sequence is generated. Due to the fact the

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Bluetooth clock has a different value, because the period between the two transmission is longer (and it Cannot be shorter) than the minimum resolution of the clock(312.5us). The hopping sequence will always differ from the first one.

2.6. RELATED SUBMITTAL(S) / GRANT (S)

This submittal(s) (test report) is intended for **FCC ID: 2AJRDIT-22** filing to comply with the FCC PART 15.247 requirements.

2.7. TEST METHODOLOGY

Both conducted and radiated testing was performed according to the procedures in ANSI C63.10 (2013). Radiated testing was performed at an antenna to EUT distance 3 meters.

2.8. SPECIAL ACCESSORIES

Refer to section 5.2.

2.9. EQUIPMENT MODIFICATIONS

Not available for this EUT intended for grant.

2.10. ANTENNA REQUIREMENT

This intentional radiator is designed with a permanently attached antenna of an antenna to ensure that no antenna other than that furnished by the responsible party shall be used with the device.

For more information of the antenna, please refer to the APPENDIX B: PHOTOGRAPHS OF EUT.

3. MEASUREMENT UNCERTAINTY

The reported uncertainty of measurement $y \pm U$, where expanded uncertainty U is based on a standard uncertainty multiplied by a coverage factor of $k=2$, providing a level of confidence of approximately 95%.

- Uncertainty of Conducted Emission, $U_c = \pm 3.2$ dB
- Uncertainty of Radiated Emission below 1GHz, $U_c = \pm 3.9$ dB
- Uncertainty of Radiated Emission above 1GHz, $U_c = \pm 4.8$ dB
- Uncertainty of total RF power, conducted, $U_c = \pm 0.8$ dB
- Uncertainty of spurious emissions, conducted, $U_c = \pm 2.7$ dB
- Uncertainty of Occupied Channel Bandwidth: $U_c = \pm 2$ %
- Uncertainty of Dwell Time: $U_c = \pm 2$ %
- Uncertainty of Frequency: $U_c = \pm 2$ %

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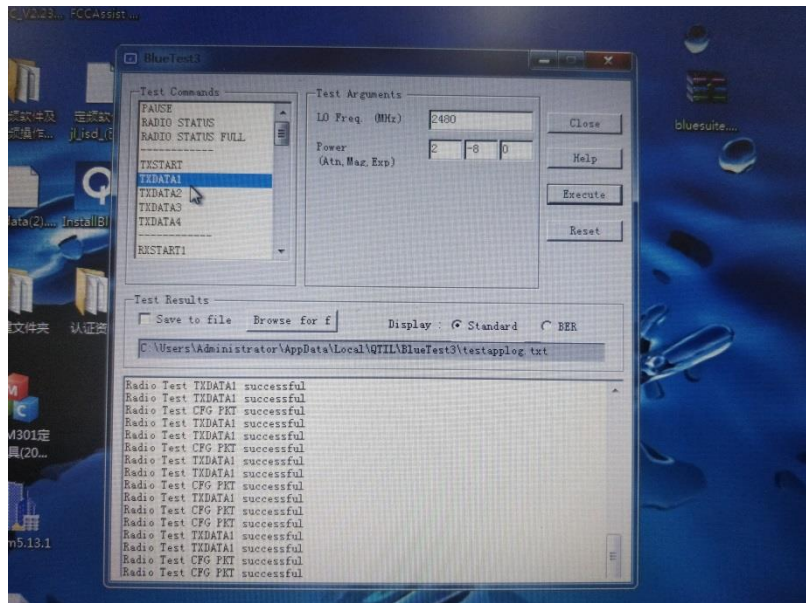
4. DESCRIPTION OF TEST MODES

NO.	TEST MODE DESCRIPTION
1	Low channel GFSK
2	Middle channel GFSK
3	High channel GFSK
4	Low channel $\pi/4$ -DQPSK
5	Middle channel $\pi/4$ -DQPSK
6	High channel $\pi/4$ -DQPSK
7	Low channel 8DPSK
8	Middle channel 8DPSK
9	High channel 8DPSK
10	Hopping mode GFSK
11	Hopping mode $\pi/4$ -DQPSK
12	Hopping mode 8DPSK

Note:

1. Only the result of the worst case was recorded in the report, if no other cases.
2. For Radiated Emission, 3axis were chosen for testing for each applicable mode.
3. For Conducted Test method, a temporary antenna connector is provided by the manufacture.

Software Setting



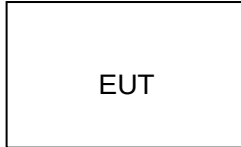
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5. SYSTEM TEST CONFIGURATION

5.1. CONFIGURATION OF EUT SYSTEM

Radiated Emission Configure:



5.2. EQUIPMENT USED IN TESTED SYSTEM

Item	Equipment	Model No.	ID or Specification	Remark
1	XTRA 2.0	IT-22B	2AJRDIT-22	EUT

5.3. SUMMARY OF TEST RESULTS

FCC RULES	DESCRIPTION OF TEST	RESULT
15.209	Radiated Emission	Compliant

Note: The BT function cannot transmit when charging.

6. TEST FACILITY

Test Site	Attestation of Global Compliance (Shenzhen) Co., Ltd
Location	1-2/F, Building 19, Junfeng Industrial Park, Chongqing Road, Heping Community, Fuhai Street, Bao'an District, Shenzhen, Guangdong, China
Designation Number	CN1259
FCC Test Firm Registration Number	975832
A2LA Cert. No.	5054.02
Description	Attestation of Global Compliance (Shenzhen) Co., Ltd is accredited by A2LA

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TEST EQUIPMENT OF RADIATED EMISSION TEST

Equipment	Manufacturer	Model	S/N	Cal. Date	Cal. Due
TEST RECEIVER	R&S	ESCI	10096	Feb. 01, 2024	Jan. 31, 2025
EXA Signal Analyzer	Aglient	N9010A	MY53470504	Jun. 01, 2023	May 31, 2024
2.4GHz Filter	EM Electronics	2400-2500	N/A	Jun. 01, 2023	May 31, 2024
Attenuator	ZHINAN	E-002	N/A	N/A	N/A
Horn Antenna	SCHWARZBECK	BBHA 9170	#768	Sep. 24, 2023	Sep. 23, 2025
Active loop antenna (9K-30MHz)	ZHINAN	ZN30900C	18051	Mar. 05, 2024	Mar. 04, 2026
Double-Ridged Waveguide Horn	ETS LINDGREN	3117	00034609	Mar. 31, 2024	Mar. 30, 2025
Broadband Preamplifier	ETS LINDGREN	3117PA	00225134	Sep. 02, 2022	Sep. 01, 2024
ANTENNA	SCHWARZBECK	VULB9168	494	Jan. 05, 2023	Jan. 04, 2025
Test Software	Tonscend	TS+ Ver2.1(JS32-RE)	N/A	N/A	N/A

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7. RADIATED EMISSION

7.1. MEASUREMENT PROCEDURE

1. The EUT was placed on the top of the turntable 0.8 or 1.5 meter above ground. The phase center of the receiving antenna mounted on the top of a height-variable antenna tower was placed 3 meters far away from the turntable.
2. Power on the EUT and all the supporting units. The turntable was rotated by 360 degrees to determine the position of the highest radiation.
3. The height of the broadband receiving antenna was varied between one meter and four meters above ground to find the maximum emissions field strength of both horizontal and vertical polarization.
4. For each suspected emission, the antenna tower was scan (from 1 M to 4 M) and then the turntable was rotated (from 0 degree to 360 degrees) to find the maximum reading.
5. Set the test-receiver system to Peak or CISPR quasi-peak Detect Function with specified bandwidth under Maximum Hold Mode.
6. For emissions above 1GHz, use 1MHz RBW and 3MHz VBW for peak reading. Place the measurement antenna away from each area of the EUT determined to be a source of emissions at the specified measurement distance, while keeping the measurement antenna aimed at the source of emissions at each frequency of significant emissions, with polarization oriented for maximum response. The measurement antenna may have to be higher or lower than the EUT, depending on the radiation pattern of the emission and staying aimed at the emission source for receiving the maximum signal. The final measurement antenna elevation shall be that which maximizes the emissions. The measurement antenna elevation for maximum emissions shall be restricted to a range of heights of from 1 m to 4 m above the ground or reference ground plane.
7. When the radiated emissions limits are expressed in terms of the average value of the emissions, and pulsed operation is employed, the measurement field strength shall be determined by averaging over one complete pulse train, including blanking intervals, as long as the pulse train does not exceed 0.1 seconds. As an alternative (provided the transmitter operates for longer than 0.1 seconds) or in cases where the pulse train exceeds 0.1 seconds, the measured field strength shall be determined from the average absolute voltage during a 0.1 second interval during which the field strength is at its maximum values.
8. If the emissions level of the EUT in peak mode was 3 dB lower than the average limit specified, then testing will be stopped and peak values of EUT will be reported, otherwise, the emissions which do not have 3 dB margin will be repeated one by one using the quasi-peak method for below 1GHz.
9. For testing above 1GHz, the emissions level of the EUT in peak mode was lower than average limit (that means the emissions level in peak mode also complies with the limit in average mode), then testing will be stopped and peak values of EUT will be reported, otherwise, the emissions will be measured in average mode again and reported.
10. In case the emission is lower than 30MHz, loop antenna has to be used for measurement and the recorded data should be QP measured by receiver. High - Low scan is not required in this case.

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The following table is the setting of spectrum analyzer and receiver.

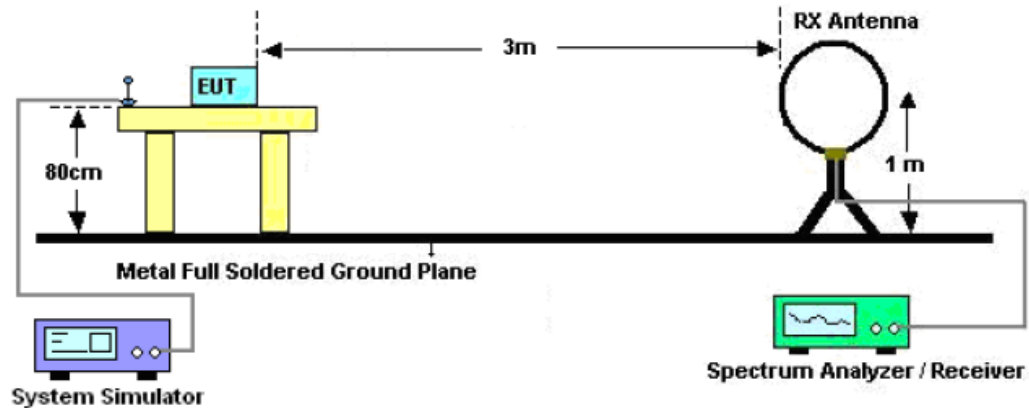
Spectrum Parameter	Setting
Start ~Stop Frequency	9KHz~150KHz/RB 200Hz for QP
Start ~Stop Frequency	150KHz~30MHz/RB 9KHz for QP
Start ~Stop Frequency	30MHz~1000MHz/RB 120KHz for QP
Start ~Stop Frequency	1GHz~26.5GHz 1MHz/3MHz for Peak, 1MHz/3MHz for Average

Receiver Parameter	Setting
Start ~Stop Frequency	9KHz~150KHz/RB 200Hz for QP
Start ~Stop Frequency	150KHz~30MHz/RB 9KHz for QP
Start ~Stop Frequency	30MHz~1000MHz/RB 120KHz for QP

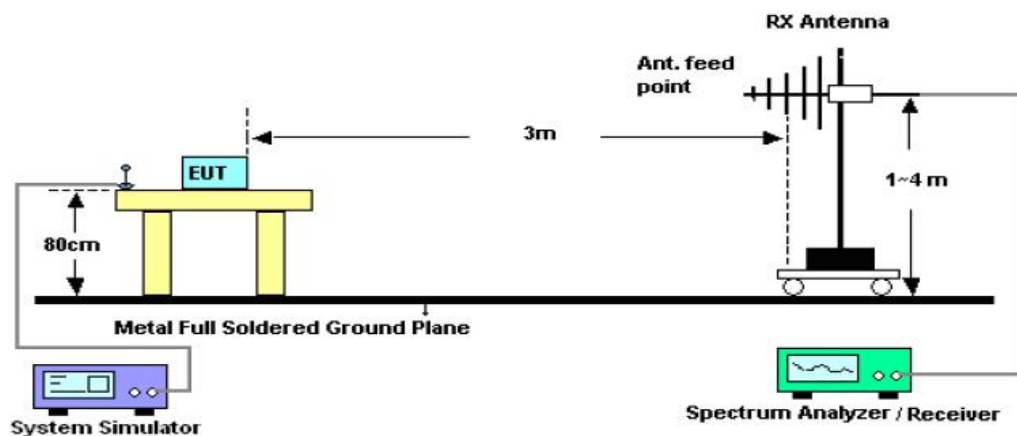
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7.2. TEST SETUP

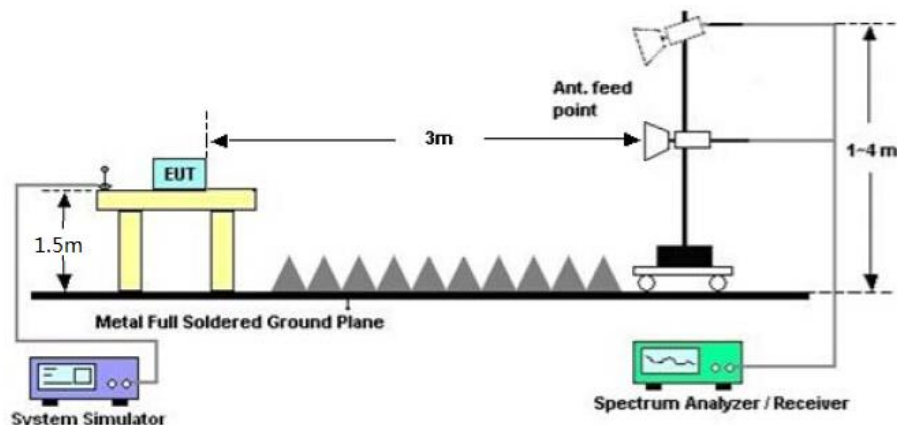
Radiated Emission Test-Setup Frequency Below 30MHz



RADIATED EMISSION TEST SETUP 30MHz-1000MHz



RADIATED EMISSION TEST SETUP ABOVE 1000MHz



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7.3. LIMITS AND MEASUREMENT RESULT

15.209 Limit in the below table has to be followed

Frequencies (MHz)	Field Strength (microvolts/meter)	Measurement Distance (meters)
0.009~0.490	2400/F(kHz)	300
0.490~1.705	24000/F(kHz)	30
1.705~30.0	30	30
30~88	100	3
88~216	150	3
216~960	200	3
Above 960	500	3

Note: All modes were tested for restricted band radiated emission, the test records reported below are the worst result compared to other modes.

7.4. TEST RESULT

RADIATED EMISSION BELOW 30MHz

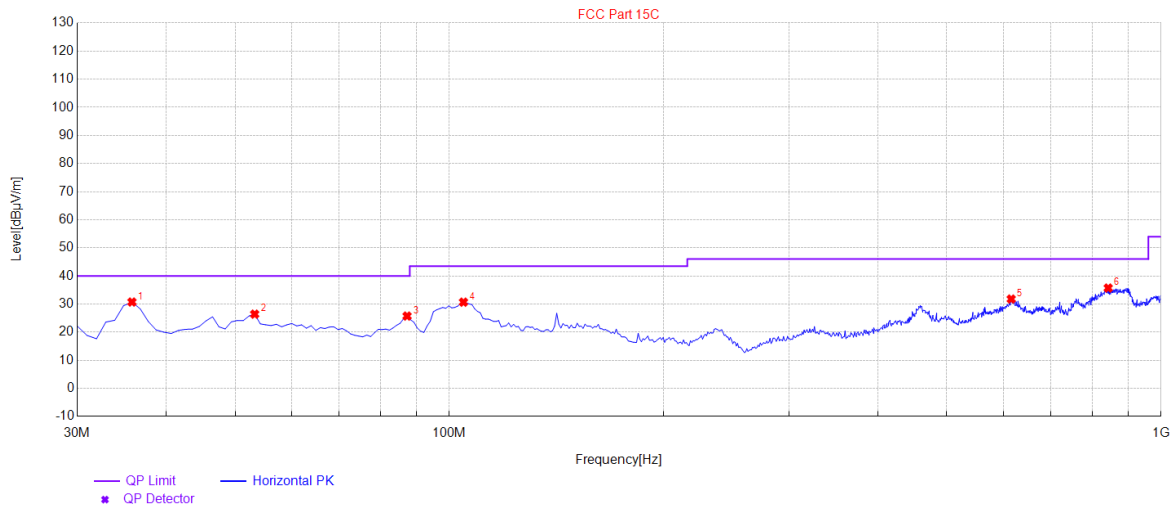
The amplitude of spurious emissions from 9kHz to 30MHz which are attenuated more than 20 dB below the permissible value need not be reported.

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RADIATED EMISSION BELOW 1GHz

EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.2°C	Relative Humidity	60.3%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 7	Antenna	Horizontal



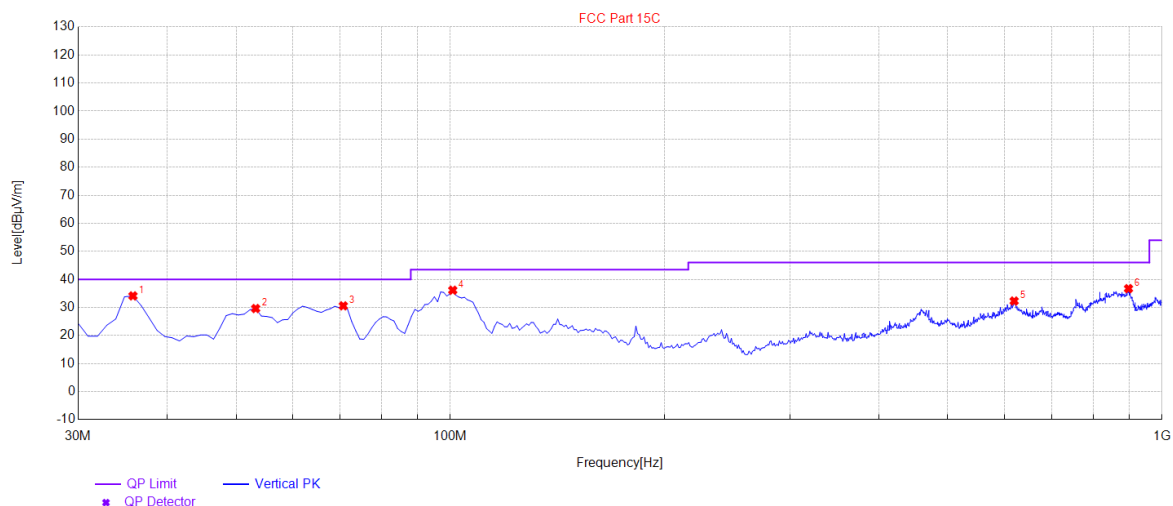
NO.	Freq. [MHz]	Level [dBμV/m]	Factor [dB]	Limit [dBμV/m]	Margin [dB]	Height [cm]	Angle [°]	Polarity
1	35.82	30.73	11.52	40.00	9.27	100	135	Horizontal
2	53.28	26.41	16.09	40.00	13.59	100	139	Horizontal
3	87.23	25.73	13.46	40.00	14.27	100	10	Horizontal
4	104.69	30.68	16.83	43.50	12.82	100	1	Horizontal
5	615.88	31.79	25.47	46.00	14.21	100	274	Horizontal
6	842.86	35.71	29.39	46.00	10.29	100	188	Horizontal

RESULT: PASS

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EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.2°C	Relative Humidity	60.3%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 7	Antenna	Vertical



NO.	Freq. [MHz]	Level [dBμV/m]	Factor [dB]	Limit [dBμV/m]	Margin [dB]	Height [cm]	Angle [°]	Polarity
1	35.82	34.13	11.52	40.00	5.87	100	325	Vertical
2	53.28	29.63	16.09	40.00	10.37	100	358	Vertical
3	70.74	30.58	14.45	40.00	9.42	100	265	Vertical
4	100.81	36.15	17.03	43.50	7.35	100	3	Vertical
5	619.76	32.30	25.90	46.00	13.70	100	353	Vertical
6	897.18	36.72	30.16	46.00	9.28	100	357	Vertical

RESULT: PASS

Note: 1. Factor=Antenna Factor + Cable loss, Margin= Limit-Level.

2. All test modes had been pre-tested. The mode 7 is the worst case and recorded in the report.

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RADIATED EMISSION ABOVE 1GHz

EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.2°C	Relative Humidity	60.3%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 7	Antenna	Horizontal

Frequency (MHz)	Meter Reading (dBμV)	Factor (dB)	Emission Level (dBμV/m)	Limits (dBμV/m)	Margin (dB)	Value Type
4804.000	46.25	0.08	46.33	74	-27.67	peak
4804.000	35.39	0.08	35.47	54	-18.53	AVG
7206.000	41.48	2.21	43.69	74	-30.31	peak
7206.000	32.51	2.21	34.72	54	-19.28	AVG

Remark:

Factor = Antenna Factor + Cable Loss – Pre-amplifier.

EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.2°C	Relative Humidity	60.3%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 7	Antenna	Vertical

Frequency (MHz)	Meter Reading (dBμV)	Factor (dB)	Emission Level (dBμV/m)	Limits (dBμV/m)	Margin (dB)	Value Type
4804.000	46.69	0.08	46.77	74	-27.23	peak
4804.000	35.85	0.08	35.93	54	-18.07	AVG
7206.000	41.32	2.21	43.53	74	-30.47	peak
7206.000	31.47	2.21	33.68	54	-20.32	AVG

Remark:

Factor = Antenna Factor + Cable Loss – Pre-amplifier.

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EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.2°C	Relative Humidity	60.3%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 8	Antenna	Horizontal

Frequency (MHz)	Meter Reading (dBμV)	Factor (dB)	Emission Level (dBμV/m)	Limits (dBμV/m)	Margin (dB)	Value Type
4882.000	45.57	0.14	45.71	74	-28.29	peak
4882.000	36.42	0.14	36.56	54	-17.44	AVG
7323.000	42.65	2.36	45.01	74	-28.99	peak
7323.000	32.09	2.36	34.45	54	-19.55	AVG
Remark:						
Factor = Antenna Factor + Cable Loss – Pre-amplifier.						

EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.2°C	Relative Humidity	60.3%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 8	Antenna	Vertical

Frequency (MHz)	Meter Reading (dBμV)	Factor (dB)	Emission Level (dBμV/m)	Limits (dBμV/m)	Margin (dB)	Value Type
4882.000	46.45	0.14	46.59	74	-27.41	peak
4882.000	35.76	0.14	35.9	54	-18.1	AVG
7323.000	42.19	2.36	44.55	74	-29.45	peak
7323.000	32.46	2.36	34.82	54	-19.18	AVG
Remark:						
Factor = Antenna Factor + Cable Loss – Pre-amplifier.						

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EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.2°C	Relative Humidity	60.3%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 9	Antenna	Horizontal

Frequency (MHz)	Meter Reading (dBμV)	Factor (dB)	Emission Level (dBμV/m)	Limits (dBμV/m)	Margin (dB)	Value Type
4960.000	46.21	0.22	46.43	74	-27.57	peak
4960.000	36.39	0.22	36.61	54	-17.39	AVG
7440.000	42.05	2.64	44.69	74	-29.31	peak
7440.000	32.14	2.64	34.78	54	-19.22	AVG
Remark:						
Factor = Antenna Factor + Cable Loss – Pre-amplifier.						

EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.2°C	Relative Humidity	60.3%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 9	Antenna	Vertical

Frequency (MHz)	Meter Reading (dBμV)	Factor (dB)	Emission Level (dBμV/m)	Limits (dBμV/m)	Margin (dB)	Value Type
4960.000	46.28	0.22	46.5	74	-27.5	peak
4960.000	36.32	0.22	36.54	54	-17.46	AVG
7440.000	42.17	2.64	44.81	74	-29.19	peak
7440.000	32.45	2.64	35.09	54	-18.91	AVG
Remark:						
Factor = Antenna Factor + Cable Loss – Pre-amplifier.						

RESULT: PASS

Note:

The amplitude of other spurious emissions from 1G to 25 GHz which are attenuated more than 20 dB below the permissible value need not be reported.

Factor = Antenna Factor + Cable loss - Amplifier gain, Margin=Level-Limit.

The “Factor” value can be calculated automatically by software of measurement system.

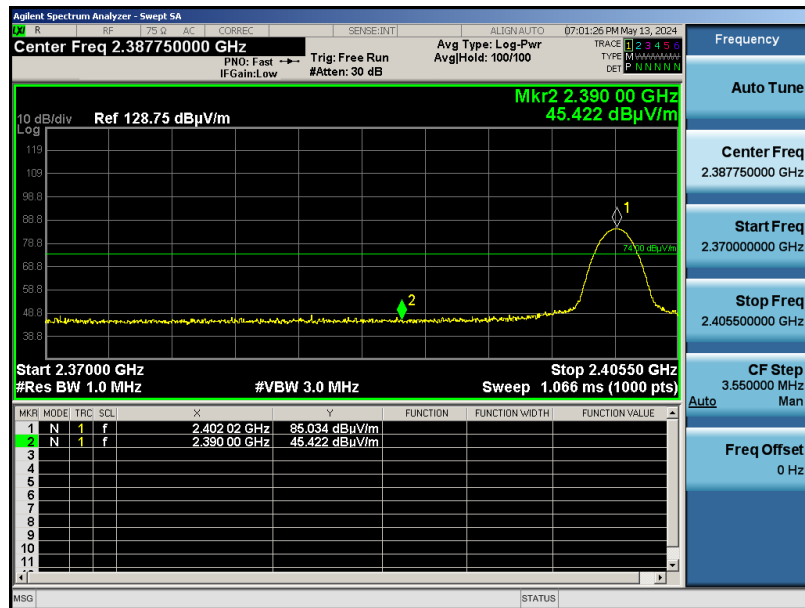
All test modes had been tested. The 8DPSK modulation is the worst case and recorded in the report.

Any report having not been signed by authorized approver, or having been altered without authorization, or having not been stamped by the “Dedicated Testing/Inspection Stamp” is deemed to be invalid. Copying or excerpting portion of, or altering the content of the report is not permitted without the written authorization of AGC. The test results presented in the report apply only to the tested sample. Any objections to report issued by AGC should be submitted to AGC within 15days after the issuance of the test report. Further enquiry of validity or verification of the test report should be addressed to AGC by agc01@agccert.com.

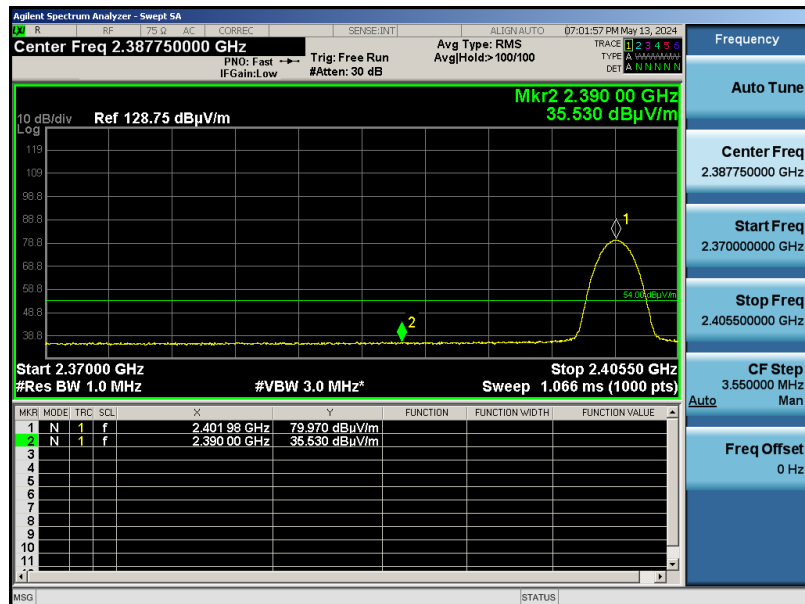
TEST RESULT FOR RESTRICTED BANDS REQUIREMENTS

EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.0°C	Relative Humidity	59.8%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 7	Antenna	Horizontal

PK



AV



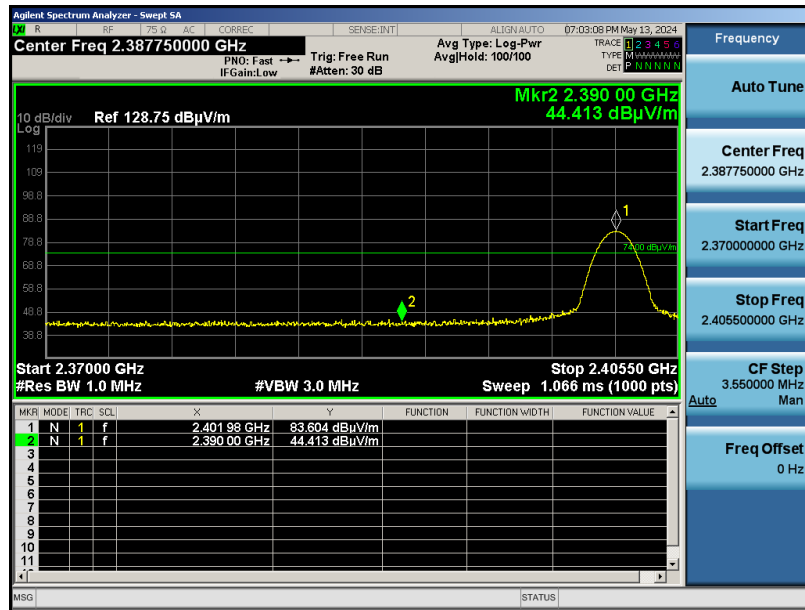
RESULT: PASS

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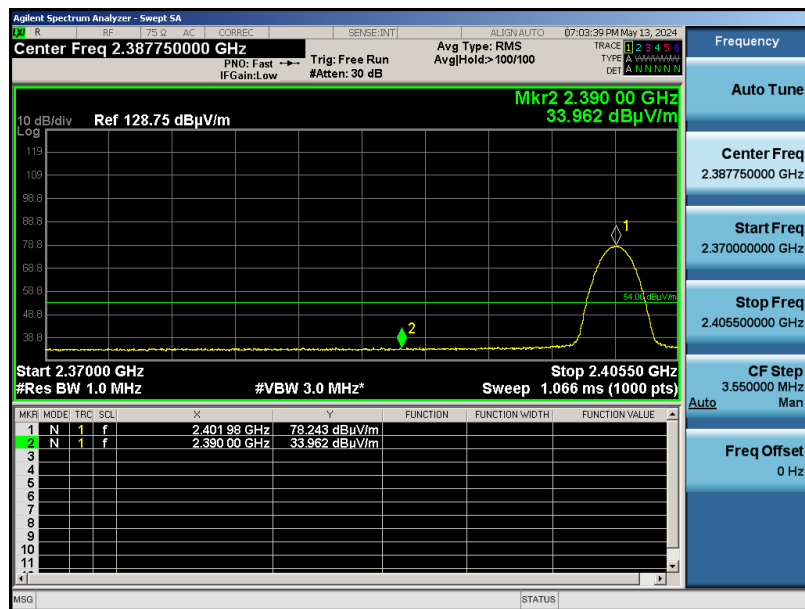
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EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.0°C	Relative Humidity	59.8%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 7	Antenna	Vertical

PK



AV



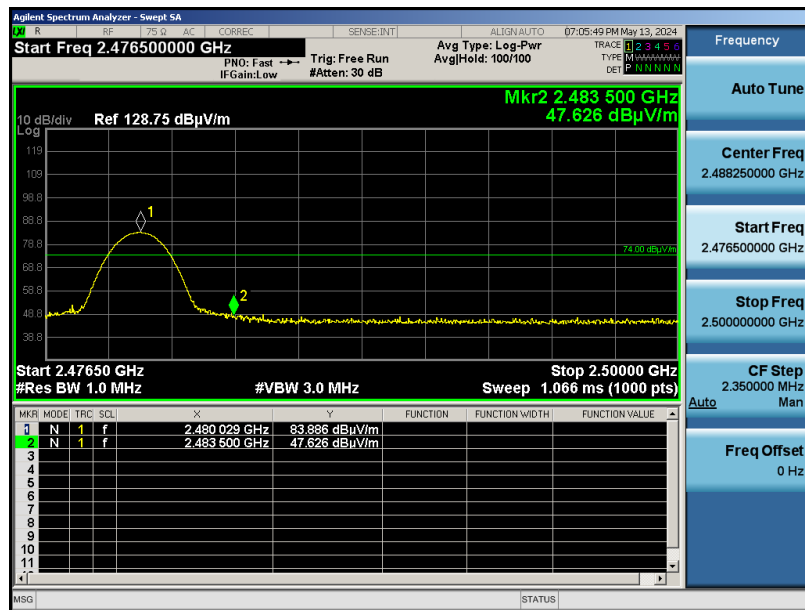
RESULT: PASS

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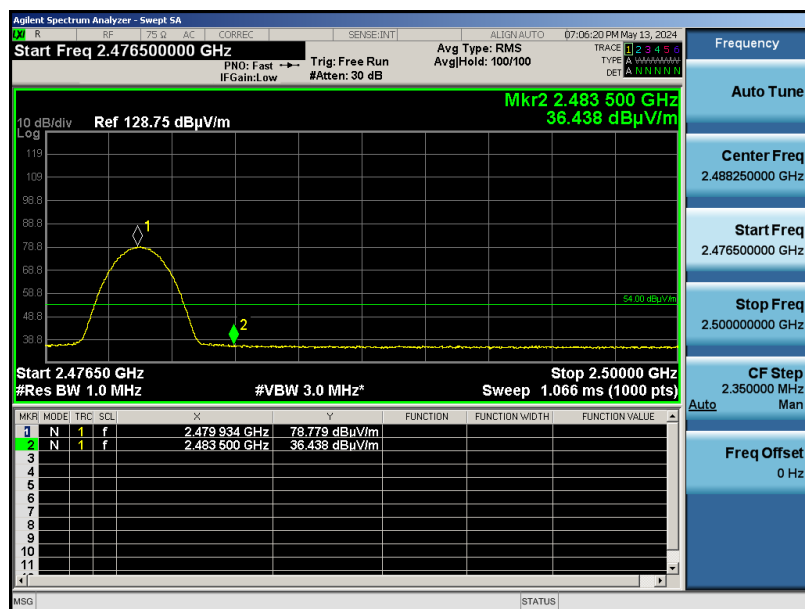
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EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.0°C	Relative Humidity	59.8%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 9	Antenna	Horizontal

PK



AV



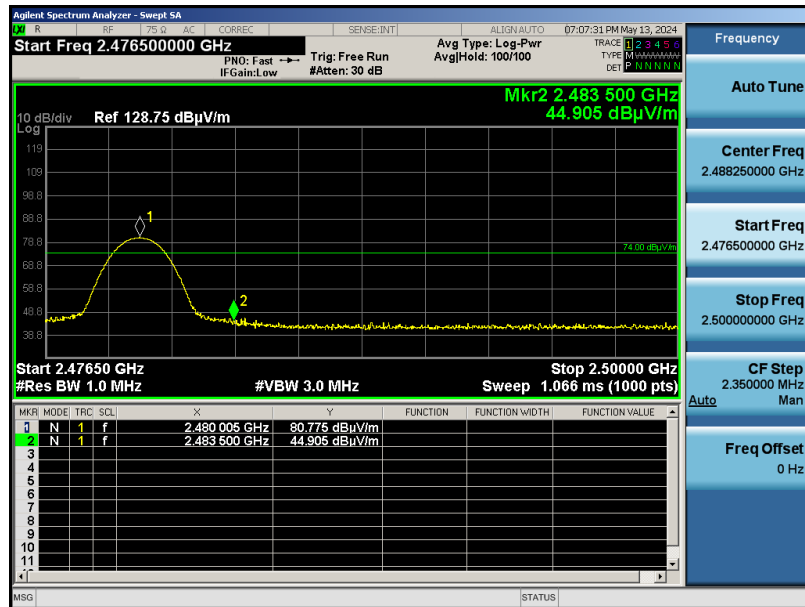
RESULT: PASS

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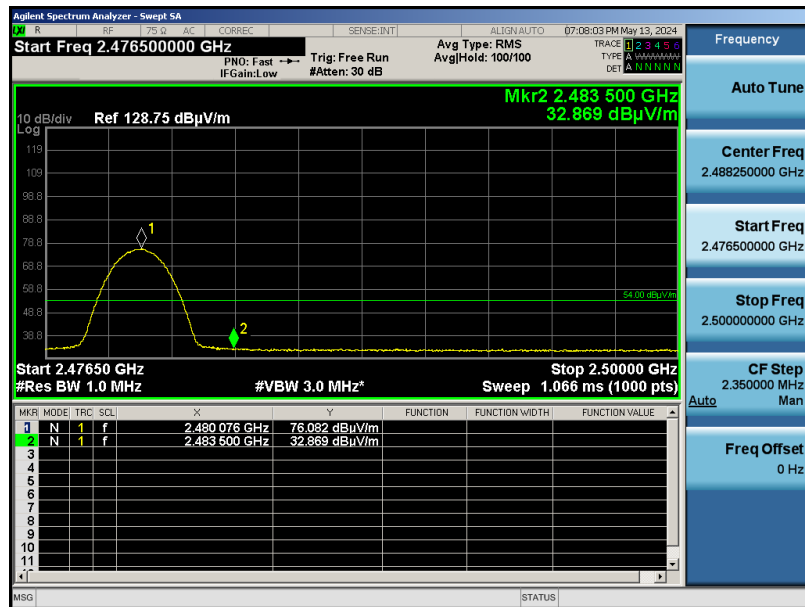
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EUT	XTRA 2.0	Model Name	IT-22B
Temperature	21.0°C	Relative Humidity	59.8%
Pressure	960hPa	Test Voltage	Normal Voltage
Test Mode	Mode 9	Antenna	Vertical

PK



AV



RESULT: PASS

Note: The factor had been edited in the “Input Correction” of the Spectrum Analyzer. The 8DPSK modulation is the worst case and recorded in the report.

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APPENDIX A: PHOTOGRAPHS OF TEST SETUP

Refer to the Report No.: AGC01082200801AP01B

APPENDIX B: PHOTOGRAPHS OF EUT

Refer to the Report No.: AGC01082200801AP02B

-----END OF REPORT-----

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8. The Company is not responsible for recalling the electronic version of the original report when any revision is made to them. The Client assumes the responsibility to providing the revised version to any interested party who uses them.
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