



Please download "Setracker2" APP



4G device Quick Start Guide v1.2

Please use the charging cable that comes standard
with the machine to charge the device

Preparation before use

1. Please purchase a Nano-SIM phone card and turn off your phone before installing the card .
2. The phone card needs to activate caller ID / 4G Internet function / call function .

Device description (pictures are for reference only, please refer to the actual product!)

Power button: Press and hold for more than 3 seconds to turn on the phone when it is turned off ; if no sim card,press and hold for 3 seconds to shutdown.

The SOS button: After successfully setting the SOS number in the APP, press and hold the main button (or power button) for 3 seconds,make a SOS call.

If the device cannot be turned on normally or shuts down automatically. Please check whether the device is out of power. If it is out of power, please charge it in time and charge it for more than 10 minutes before turning it on again.

Main interface buttons:

press and hold for 3 seconds,make a SOS call.
Click this button to enter the next menu.

Purchase and install phone cards

Step 1: Purchase a Nano-SIM phone card . Please activate the caller ID, 4G data traffic Internet function , and high-definition calling function.

Step 2: Install the calling card.

Place the Nano SIM card on the SIM Card Tray with the metal side facing up. Align the card's notch with the tray's notch. You can use double-sided tape to secure it in place.

Once the SIM card is in place, insert the tray into the device.

After installing the SIM card, power on the watch. Check for the SIM card signal grid in the watch's status bar.

Swipe down on the watch's main screen. If you see the SIM card signal grid, the SIM card is successfully installed. If there are up and down arrows on the signal grid, your SIM card has an internet connection.

If not, follow the APN setup instructions in this user manual.

Note: Do not remove the phone card directly

when the phone is turned on to prevent the card from being burned; using a card cutter may cause the card to fail to be inserted and removed normally and damage the card slot.

About turning on and off

- (1) Without SIM card: long press the power button above 3 seconds to power off.
- (2) With SIM card: Go to APP Home - Remote Shutdown.

※ If the device cannot be turned on normally or shuts down automatically. Please check whether the device is out of power. If it is out of power, please charge it in time and charge it for more than 10 minutes before turning it on again.

Mobile APP download and login

Search "Setracker" in App Store, or Scan the QR code to download and install the the APP



Step 2: Log in to the APP and bind the device

After installing the card, Please observe if the LED is flashing continuously. If yes, it indicates that the device is not online. If the light is not on, it means the device is online, you can log in to the APP to operate the device function.

Start the APP, please follow the APP instructions to correctly register an account and log in.

After logging in, find the device—QR Code—scan the registration code to bind the device.

After adding the device successfully, you can save the mobile phone number and SOS number you need to contact in advance in the APP settings, and other functions can be operated on the APP.

Note: 1. When the deputy administrator adds a device, he needs authorization from the main administrator. Only after the authorization is

passed, the device can be successfully bound !

If the main administrator does not see the authorization notification information, he sometimes needs to log in to the APP again to see it. After the authorization is passed, the deputy administrator also needs to log in to the APP again.

2. Manage the device through the APP. All operations on the device need to be pushed to the device through the network. Due to network conditions, there may be delays sometimes , so please don't worry!

Common Functions

Telephone

If your SIM card does not have VoLTE activated, it is likely that you cannot make calls. Please enable the VoLTE function.

Please add the phone number in the APP.

SOS for help: Press the SOS button for 3 seconds, the device will trigger the SOS alarm and automatically dial the phone number to the guardian.

Auto answer:

APP -> Home-> Auto answer-> turn on open auto answer, Please specify which numbers in the phone book will be automatically answered.

Other functions: Historical traces, Rejecting calls from strangers, Do not disturb mode, Steps, etc. can be operated by following the APP function prompts.

device charging

- Please use 5V1A charging with CCC certification mark, 5V=1A MAX. Do not use fast chargers with output voltage higher than 5V and output current higher than 2A. Using it will cause damage to the device!

- Please wipe off the sweat on the charging ejector pin before charging to prevent the salt in the sweat from electrolyzing the gold plating layer and causing failure to charge.

- Charging time is recommended not to exceed 4 hours.

Please use the standard charging cable to charge the device, and make sure the charging cable is aligned with the charging interface until the charging icon or the words "Charging..." appear on

the device screen and start charging (if the charging interface is dirty, please clean it first) .

Troubleshooting

The device cannot connect to the server when it is turned on for the first time, and the APP sends instructions indicating that the device is not connected to the Internet , etc. Please check:

(1) First confirm whether the phone card is normal and can make calls, surf the Internet, and send text messages.

(2) After powering on the card after inserting the card in the off state, pull down the status bar on the main interface to view the SIM card signal grid , 4G, network arrow, HD, etc. used . (Note: The IoT card does not have the word HD)

(3) Check whether the device parameters are correct:

Use your mobile phone to edit the text message pw,123456,ts# (English keyboard) and send it to the SIM card inserted in the device. The device card will reply to the mobile phone with the content of a text message. Please send the content to customer service.

Product hardware fault table

name	Performance glitches
device body	Screen functional failure
	2 buttons physical performance failure
	Speaker is silent

Special reminder: When the product cannot be turned on or does not display when charging, please press and hold the power button for 20 seconds to reset (it needs to be charged for more than 10 minutes after reset before turning on). This is the device's protection function. This is normal!

Personal security information

Please install and use this product correctly. In order to ensure the safety of product use, please make sure that your product is not bound by unauthorized persons. The company promises to take technical and management measures to protect the network in accordance with laws and regulations such as the National People's Congress Standing Committee's Decision on Strengthening Network Information Protection, the National People's Congress Standing Committee's Decision on Maintaining Internet Security, and the

Regulations on the Administration of Internet Electronic Bulletin Services. Information security, protect users' personal information in accordance with the law, and ensure the security of your personal information. Our company is not responsible for illegal use of this product.

Statement

- Welcome to this device. The device consists of two parts: hardware and smartphone client software. The two parts need to be used in conjunction to realize the functions of the device. Please read the operating instructions and the safety information in this manual before operating the hardware to ensure safe and correct use. For instructions on the smartphone client software, please refer to the usage introduction in the software.
- If you disassemble or tamper with the casing of the product, the product will lose its warranty.
- Please use accessories provided by the original manufacturer to avoid unexpected damage. If you do not use this product according to correct procedures or connect incompatible accessories, this behavior will automatically void the warranty and may even endanger the safety of you and

others. The company does not assume any responsibility for this.

- Whether the function of this product can be realized depends on GSM (GPRS), LTE network system, GIS (geographic information) system and electronic computer system, etc. This product needs to install a mobile phone card and activate the Internet function. This product must have a smooth network to function properly. The company does not assume any responsibility for any losses caused by service interruption due to network failure or any other force majeure reasons.

- In line with the principle of continuous improvement and sustainable development, the company reserves the right to modify and improve any product described in the document without prior notice.

- The content in this manual is provided as is when the product is manufactured. Unless otherwise provided by applicable law, no warranty of any kind, express or implied, is made as to the accuracy, reliability and content of the document.

- To the maximum extent permitted by law, in no event shall the Company and its suppliers be liable for any special, incidental, incidental, or

consequential damages however caused.

Safety Guidelines:

1. Avoid Liquids and Chemicals: Keep away from liquids, including saltwater and detergents.
2. Shower Precaution: Don't wear in the shower to prevent damage from shower products or hot water.
3. Extreme Conditions: Avoid fire, heat, and high temperatures.
4. Keep Away from Children: Keep out of children's reach.
5. Use 5V Chargers Only: Use 5V chargers or USB ports only to avoid damage.
6. Charging Safety: Avoid attaching the charger to metal objects; it may cause short circuits.
7. Overheating Warning: Disconnect if the battery overheats during charging.
8. Initial Battery Charge: Fully charge the battery before first use.
9. device Overheating: Remove if it gets hot while wearing; turn off in settings or the App.
10. Avoid Damaged Chargers: Never use damaged chargers or swollen batteries to prevent explosions.

11. Location Function: When powered off and outside the service area, location function is disabled.

How to Set Up APN via SMS

What is APN?

APN (Access Point Name) is essential for your device to connect to the mobile data network, enabling it to access the internet and work with apps. Without the correct APN configuration, the device can still make calls, receive calls, and send/receive SMS, but it won't be able to go online, use GPS features, or connect to the app.

Is APN Setup Required?

Some SIM cards: Certain SIM cards (e.g., from specific operators) have an embedded APN database, and the device will automatically connect to the network without needing any manual APN configuration.

Other SIM cards: If the SIM card does not have the APN settings built in, you will need to manually configure the APN via SMS in order to allow the device to connect to the data network.

When Do You Need to Set the APN?

If you notice that the device is able to make and receive calls, but it cannot properly pair with the app or access the internet, this usually means the APN needs to be set up manually. In this case, the device can still connect for calls and SMS, but it requires APN settings to enable internet and app connectivity.

How to Get APN Information?

There are two main ways to obtain the APN settings:

1. Check the Carrier's Website:

Visit your mobile carrier's official website to find the APN settings for your specific carrier.

2. Use a Phone to Retrieve APN Settings:

If your device's SIM card does not automatically configure the APN, you can insert the SIM card into a regular Android phone (not an iPhone) to check the APN settings.

On the phone, go to "Settings" → "Network & Internet" → "Mobile Network" → "Access Point Names" (APN).

Record the necessary APN details, including the

APN name, username, password, MCC (Mobile Country Code), and MNC (Mobile Network Code).

Required APN Information:

Make sure you gather the following details:

1. APN Name: For example, `internet`, `web`, or `tmobil.cl`.
2. Username (usually optional): Leave it blank if not required.
3. Password (usually optional): Leave it blank if not required.
4. MCC: The Mobile Country Code (e.g., Germany's MCC is `262`).
5. MNC: The Mobile Network Code (e.g., Deutsche Telekom's MNC is `01`).

How to Set APN via SMS:

Once you have collected the APN information, you can manually set the APN by sending an SMS command in the following format:

```
pw,123456,apn,APN_name,username,password,MCCMNC#
```

APN_name: Enter the APN name you retrieved.

username and password: Leave empty if not required (still use commas).

MCC and MNC: Enter the MCC and MNC codes (no spaces).

For example:

APN Name: telstra.internet

MCC: 505 (for Australia)

MNC: 01 (Telstra)

The SMS command would be:

pw,123456,apn,telstra.internet,,,50501#

Sending the SMS:

SMS Sending Method: You need to send the SMS from a regular phone, not from the GPS Tracker itself.

The SMS should be sent to the SIM card's phone number that is inserted in the GPS Tracker (i.e., the phone number of the SIM card inside the device).

For example: If the SIM card in the GPS Tracker has the number `+1234567890`, you would send the SMS to `+1234567890`.

Wait for a Response and Restart the Device:
After sending the SMS, you should receive a

confirmation SMS indicating that the APN settings have been applied successfully.

Restart the Device: Once the APN settings are confirmed, restart your GPS Tracker to ensure the new settings take effect.

Important Notes:

Send the SMS to the SIM card's phone number in the device, not to any other number.

Even if the username and password fields are empty, include the commas (e.g., `, , , `).

MNC should always have at least two digits. For example, Germany's MNC `1` should be written as `01`.

After sending the SMS and receiving the confirmation, restart the device to apply the settings.

By following these steps, you should be able to manually configure the APN and enable your GPS Tracker to access the mobile data network and connect to the app.

FCC Radiation Exposure Statement:

This device meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. The SAR limit of USA (FCC) is 1.6 W/kg averaged. Device types: 4G GPS device (FCC ID: 2AJZQ-365) has also been tested against this SAR limit. SAR information can be viewed on - line at <http://www.fcc.gov/oet/ea/fccid/>. Please use the device FCC ID number for search. This device was tested simulation typical wrist-worn (0mm Gap), near to mouth (10mm Gap). To maintain compliance with FCC RF exposure requirements, use accessories should maintain a separation distance between the user's bodies mentioned above, the use of holsters and similar accessories should not contain metallic components in its assembly, the use of accessories that do not satisfy these requirements may not comply with FCC RF

exposure requirements, and should be avoided.

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off

and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.