

Headset	LED Indicator
Playing Music	Blue LED flashes once every 10 seconds
Talking	Blue LED flashes once every 10 seconds
Pair record detected	Blue and Red LED flash once at the same time
Charging	Steady Red LED
Fully charged	Red LED turns off
Low battery	Red LED flashes
Entering DUT mode	Red & Blue LED keep flashing alternately

Charging Base	LED Indicator
Power on	Blue LED flashes slowly
Power off	Blue LED turns off
2.4GHz Wireless Connection	Steady Blue LED
Charging	Steady Red LED
Headset is fully charged	Blue LED flashes slowly

Voice Prompt

Status	Voice Prompt
Power on	Power on
Enter pairing mode	Pairing
Pair success	Paired
Bluetooth connect success	Your headset is connected
Bluetooth disconnect	Your headset is disconnected
Power off	Power off
Mute on	Mute on
Mute off	Mute off

FAQs

Q: How to reconnect and operate when failed to reconnect?

A: When TK-HS003 connected to your mobile phone successfully for the first time, it will search and reconnect the paired device automatically when power on. If the reconnection failed, please pair and connect again. The headset can be reconnected in 10 minutes. It will power off automatically if disconnected over 10 minutes. If disconnected outside the operation range, you will hear a voice prompt “Your headset is disconnected”.

Q: How to delete pair record?

A: In power-on status, long press Volume- and MFB for 5 seconds to clear the pair record. The Blue and Red LED to flash once at the same time, which means the pair record has been deleted and TK-HS003 will not reconnect the device automatically. When there are various connection problems, try clearing the pair record first.

Q: What’s the password for pairing?

A: Some devices require a password for pairing. Please try 0000, 8888, 1111, or 1234.

Q: What devices could charge for the headset?

A: Any car charger, power bank, PC etc. (DC 5V / above 500mA)

Q: What to do if I cannot turn the power on or fail to connect to devices?

A: Please try to reset the headset. Long press the MFB and connect the headset to the power supply. This will reset the headset and turn the power off, then turn on the power to use it.

Q: Why the headset power off automatically?

A: When the headset is not connected over 10 minutes or battery voltage is lower than 3.1V, the headset will power off automatically.

Q: How to make a three-party call?

A: When there is a new incoming call during one call:
Short press the MFB to answer the new call and hang up the current call.
Double press the MFB to answer the new call and keep the current call.
Long press the MFB for 2 seconds to keep the current call and reject the new call.
During a three-party call, double press the MFB to switch between the current call and the reserved call.

Q: How to turn on the noise reduction function of the headset?

A: When the headset is turned on, the noise reduction function is activated automatically, and no manual operation is needed.

Q: Is the active noise reduction technique applied in this headset?

A: This headset is specially developed for call centre and has the noise reduction function for uplink calls, but it does not provide the local active noise reduction function.

Q: Can I use the headset to play music?

A: The main application scenario of this headset is business calls and it focuses on the human voice frequency band. When used for music playback, the experience will be worse than that of a stereo headset.

Q: How can I connect the headset to my computer?

- A: 1. Connect the base to the PC, press and hold the MFB for 3-4 seconds, and the headset enters pairing mode. The headset indicator flashes red and blue alternately. Wait until the base indicator lights in steady blue and the headset indicator flashes slowly in blue, you can use the headset with the PC.
2. If your computer has Bluetooth function, you can use the headset by connecting to Bluetooth.

Q: Why does the headset turn off automatically?

A: If there is no connection for more than 10 minutes or the battery voltage is lower than 3.1V, the headset will automatically shut down. Please restart or charge the headset.

Precautions

Note on static electricity

Static electricity accumulated in the body may cause mild tingling in your ears. To minimize the effect, wear clothes made from natural materials.

Others

- Do not place this headset in a place exposed to humidity, dust, soot or steam, or subject to direct sunlight. Do not leave the headset in a car for a long time. It may cause a malfunction.
- Listening with this headset at high volume may affect your hearing. For traffic safety, do not use this headset while driving or cycling.
- Do not use the headset in places where it would be dangerous if you are unable to hear ambient sound, such as at railroad crossings, train station platforms, pedestrian crossings, and construction sites.
- Do not put weight or pressure on this headset as it may cause the headset to deform during long storage.

- Do not subject the headset to excessive shock.
- Clean the headset with a soft dry cloth.
- Do not expose the headset to water. The headset is not waterproof. Remember to follow the precautions below.
- Be careful not to drop the headset into a sink or other container filled with water.
- Do not use the headset in humid locations or bad weather, such as in the rain or snow.
- Do not get the headset wet. If you touch the headset with wet hands, or put the headset in a damp article of clothing, the headset may get wet and this may cause a malfunction of the headset.
- If you experience discomfort after using the BLUETOOTH device, stop using the BLUETOOTH device immediately. Should any problem persist, please contact us.
- If you have any questions or problems concerning this headset that are not covered in this manual, please contact us by email at: support@tecknet.co.uk

Limited 18-Month warranty

What this warranty covers.

Shenzhen Unichain Technology Co., LTD. (Manufacturer: “Unichain”) warrants to the original purchaser of this TeckNet product that the product shall be free of defects in design, assembly, material, or workmanship.

What the period of coverage is.

Unichain warrants the TeckNet product for 18 Months.

What will we do to correct problems?

Unichain will repair or replace, at its option, any defective product free of charge (except for shipping charges for the product).

What is not covered by this warranty?

All above warranties are null and void if the TeckNet product is not provided to Unichain for inspection upon Unichain's request at the sole expense of the purchaser, or if Unichain determines that the TeckNet product has been improperly installed, altered in any way, or tampered with. The TeckNet Product Warranty does not protect against acts of God such as flood, earthquake, lightning, war, vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low voltage disturbances (e.g. brownouts or sags), non-authorized program, or system equipment modification or alteration.

How to claim the warranty

Please contact retailers or visit TeckNet website www.tecknet.co.uk for more information.

Disclaimer

Every effort has been made to ensure that the information and procedures in this guide are accurate and complete, no liability can be accepted for any errors or omissions and we reserve the right to make any changes without further notice to any products mentioned herein.

