



clean well™

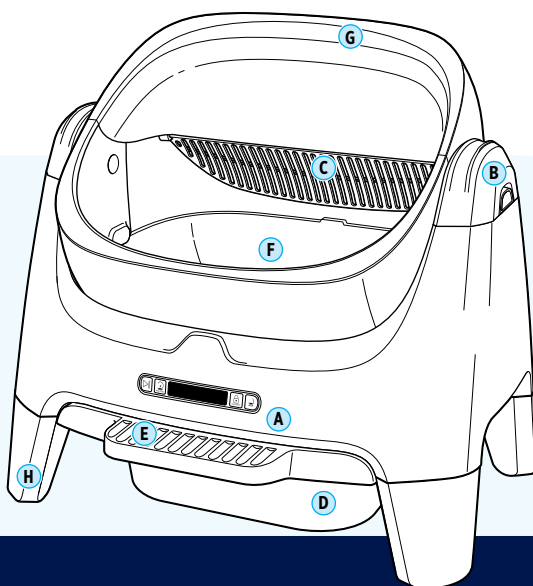
automated litter box

4393, 4394, 4395, 4396 SERIES

Important Safety Instructions	2	Maintaining Your Machine	7
Carton Contents	3	Sensors and Functions	12
Acclimating Cat to CleanWell™ Litter Box..	3	Troubleshooting.....	14
Assembly	4	Warranty	15
Control Panel	6		

Product Overview

- A. Display Interface
- B. Drum Covers
- C. Grate
- D. Waste Bin
- E. Perch
- F. Drum Liner
- G. Drum
- H. Removable Legs (4)



Meet your new BISSELL® product!

Go to support.BISSELL.com for a walkthrough of your new purchase, including videos, tips, support, and more. Want to get started right away? This guide has all the information you need to set up your new product. Let's take a look...

IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Use indoors only. Always keep this appliance on a firm, level surface. Avoid soft, uneven, or unstable floor, which may affect the ability of the appliance to detect your cat. If use litter mats or rugs, place in front of the appliance. Do not place mats partially under the appliance.
- Do not use outdoors or on wet surface. Do not expose to rain. Store indoors.
- Do not allow animal to chew on cord or damage the cord in any way.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children. Do not use for any purpose other than described in this User Guide. Use only manufacturer's recommended attachments or accessories.
- Do not use with damaged cat litter box or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors or dropped into water, have it repaired by a qualified technician.
- Do not pull or carry cat litter box by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep the cat litter box cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the adapter plug, not the cable.
- Do not handle appliance with wet hands.
- Do not handle adapter, including adapter plug and adapter terminals with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- Turn OFF all controls before plugging or unplugging appliance.
- Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to hold anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without litter bag and/or filters in place.
- Unplug from outlet before filling, rinsing, or cleaning.
- Risk of injury from moving parts. This appliance may start unexpectedly. Unplug before cleaning or servicing.
- Do not allow children to sit on the appliance.
- Use only with E-TEK adapter Model ZD024A120150US.
- Do not use appliance that is damaged or modified.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance except as indicated in the instructions for use or care.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc).
- Unplug cat litter box from electrical socket when not in use, before cleaning maintaining or servicing the appliance.
- Do not turn your cat litter box ON until you are familiar with all instructions and operating procedures.
- Any other maintenance or servicing not included in this manual should be performed by an authorized service representative.
- Do not force your cats into the appliance.
- Keep the temperature range of between 0-40°C when operating or storing this appliance.
- Never put small parts in mouth. If swallowed, contact with physician or local poison control.
- Use only manufacturer's recommended cat litter. Empty the litter chamber and trash bin after the product is not in use.
- Avoid pregnant women, young children or people with low immunity to clean the cats feces.
- Never allow cats weighing less than 2kg and more than 15kg to use this appliance.
- The software included in the product contains open source software. The open source licenses associated with the product may be obtained by visiting www.BISSELL.com/opensource.
- This product contains a wireless device. Refer to website for regulatory information.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or is dropped or damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or electrical or mechanical adjustment.

SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

COMMERCIAL USE OF THIS UNIT voids THE MANUFACTURER'S WARRANTY.

FCC/IC NOTICE: NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

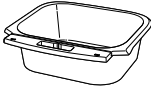
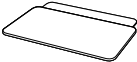
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of FCC Rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of this device. **WARNING:** Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter. This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines and RSS-102 of the IC radio frequency (RF) Exposure rules. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Caution: This equipment should be installed and operated keeping the radiator at least 20cm or more from a person's body. This device supports 20 MHz and 40 MHz bandwidth modes. Privacy of communications may not be ensured when using this device.

OPERATING INSTRUCTIONS

What's in the Box?

				
Base	Drum	Sifting Grate	Legs	Adapter
				
Drum Liner	Waste Bin	Perch	Litter Mat (models may vary)	Waste Bags

Acclimating Cat to CleanWell™ Automated Litter Box

Set Up & Location

Ensure placement of the litter box is in the same area of old litter box, free and clear of obstructions. Your litter box will be in Automatic Cleaning mode once plugged in; activate Manual Clean mode via the app.

1. Add a scoop of old litter to new litter box to help cat(s) understand this should be used in the same manner. Over a few days, lower the amount of litter in old box and add more into new box - leave for a couple of days and repeat for a couple of days. This can be done when litter box is unplugged. Over the next 2-4 weeks cat(s) should be acclimated to using the new litter box.

2. Encourage cat(s) to observe a clean waste cycle even if it's from a distance. Consider giving treats to your cat(s) while a clean waste cycle is happening in the distance to reinforce to cat(s) that everything is ok and normal.

Note: Use treats to entice. Try placing treats leading up to the litter box and onto perch ONLY when litter box is OFF (do not offer treats to litter box when it is ON - it is not a toy/playground.)

3. Monitor cat's behavior. You have the ability to have the unit on without it automatically cleaning waste. Once you notice the cat(s) are acclimating well to the litter box while in Manual mode, Automatic mode may then be turned on.

Note: The CleanWell™ litter box is only for cats 6 months or older. For more skittish/nervous cats, avoid plugging in at set up to avoid the initial leveling that happens once plugged in. The CleanWell™ automated litter box should not be used by kittens.

Tips to Acclimate

- Gather fur from cat(s) or cat's chin to place on or in litter box to acclimate.
- Allow the cat(s) to adjust at their own pace. This may take several weeks.
- Keep old litter box in general area next to new litter box.
- Pheromone spray can be used as an aid in acclimation (not sold by BISSELL).
- Do not change litter from old litter unless moving to a clumping litter.
- Do not force your cat(s) to use the litter box. This may become a negative experience for your cat(s).
- Maintain cleanliness of the litter box to keep your cat enticed.
- Elevate your old litter box to the height of your BISSELL® CleanWell™ automated litter box.

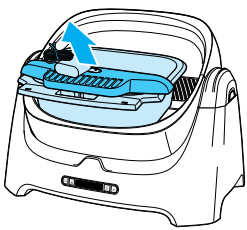
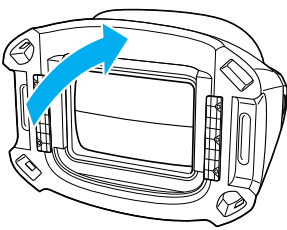
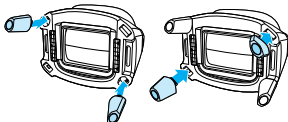
Note: Signs of acclimation are rubbing chin on litter box and using waste bin in Manual mode.

Assembly

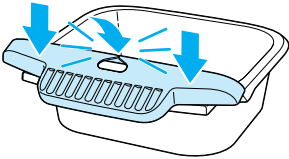
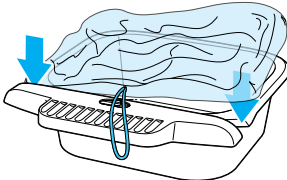
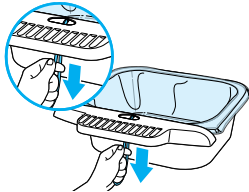
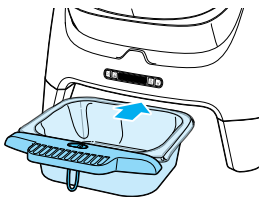
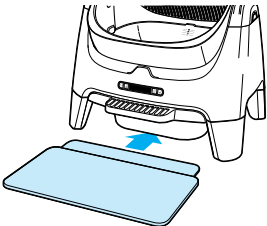
Scan the QR code for a helpful video.

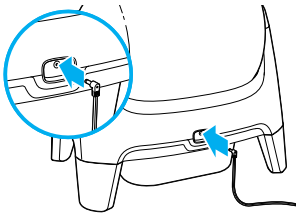
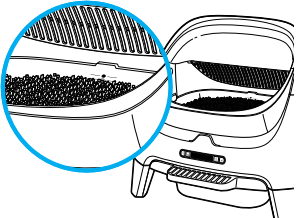


NOTE: Reference assembly video for alternative set up instructions.

		
1. Remove perch, power adapter, and legs from the drum and set aside.	2. Tip the base of the unit on its back.	3. Insert legs A then insert legs B both until you hear them click into place. Flip unit right side up.

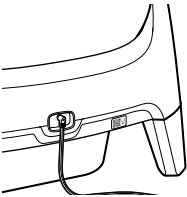
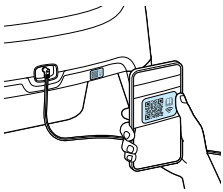
Perch, Waste Bag, & Litter

		
1. Install perch to top portion of the waste bin until you hear it click in place.	2. Install waste bag by hooking waste bag around the rim of the waste bin and securing around the front notches of the waste bin, just behind the perch.	3. Bring drawstring through the cinch hole on the waste bin. Gently secure the bag into place by pulling the drawstring to cinch the bag around the rim of the waste bin.
		
4. Slide waste bin evenly into base of the unit.	5. For Select Models Only: To install litter mat, simply slide flat edges up to waste bin. Litter mat should touch the inside of the front legs.	

	
6. Plug the power adapter into the back of your litter box and then plug the wall adapter into a working outlet. NOTE: Litter box is in Automatic Cleaning mode and will begin leveling once plugged in to ensure the product is operating correctly. For more skittish/nervous cats, avoid plugging in at set up to avoid the initial leveling that happens once plugged in.	7. Fill desired clumping litter to MAX fill line Note: Do not fill above MAX fill line or below MIN fill line. Cats always prefers about 2-3 inches of litter at all times

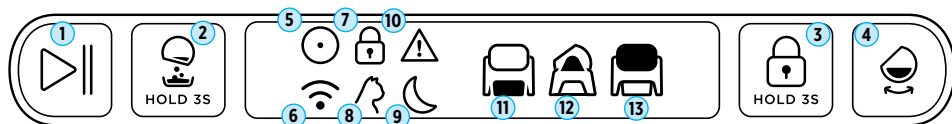
Connecting to the App

Download the BISSELL Connect App to connect to your BISSELL® CleanWell™ automated litter box. Begin your litter box set up & health monitoring insights.

		
1. Scan above app or download the BISSELL Connect App from the App Store or Google Play. Once downloaded, open the app and sign in or create a new login.	2. Access the QR code on the back of the unit to the left of the cable port.	3. Scan the QR code and follow the instructions in the app to pair.

Control Panel

Note: Some features only usable in the app.



Buttons

1. Clean Start/Pause
2. Empty Litter
3. Manual Controls Lock
4. Level

Lighted Display

5. Cleaning Ready/In Use
6. Wi-Fi Connection
7. Manual Controls Lock Activated
8. Cat/Object Detected
9. Do Not Disturb
10. ALERT - Action Icons will accompany this icon each time.

Action Needed Icons

11. Waste Bin
12. Drum Cover(s)
13. Drum Stuck

Control Panel Buttons

Once you notice the cat is acclimating well to the litter box in Manual mode, Automatic mode may be activated.

	Level Select the Level button to level out the litter and create a comfortable spot for the cat(s) to come back to. Note: Use when adding in new litter.
	Clean Start/Pause Press Start/Pause to clean waste your cat(s) have just deposited. Cleaning light will illuminate on the lighted display. Press a second time to pause the cleaning cycle. Press and hold for 3 seconds to cancel cleaning the waste.
	Empty Litter Hold 3 seconds to begin emptying the litter. This will empty the entire litter box into the waste bin. Note: Use when cleaning out the litter box or replacing with new litter.
	Manual Controls Lock If desired, press & hold the Manual Controls Lock button for 3 seconds to deactivate all manual buttons on the litter box. Note: The Manual Controls Lock light will illuminate on litter box & in the app when buttons are deactivated.

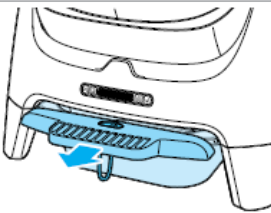
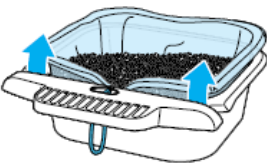
Maintaining Your Machine

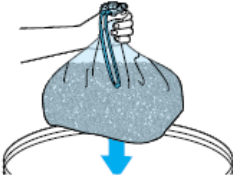
Visit BISSELL.com to find replacement waste bags or scan QR code.



Emptying Waste Bin

Note: If waste bin is indicating it is full, shake waste bin to level out waste, to reach waste bin's full capacity (up to 21 days for 1 cat).

		 
1. When waste bin is full, begin by removing waste bin from the base.	2. Release waste bag from front notches on waste bin.	3. Uncinch drawstring from perch & cinch waste bag shut. Tie and close the waste bag and remove from waste bin.

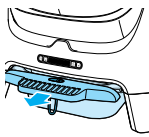
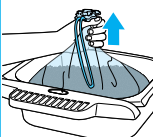
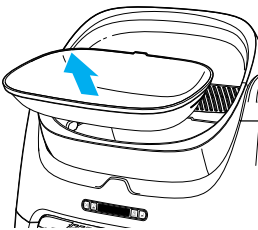
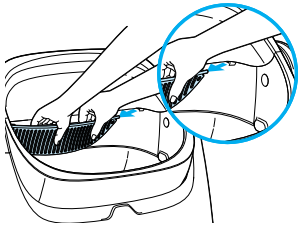
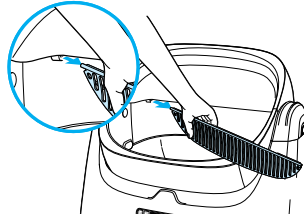
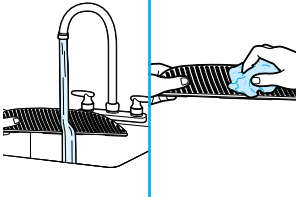
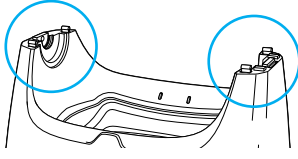
	4. Properly dispose of waste bag & follow steps in the "Assembly" section to replace waste bin with new waste bag.
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General Maintenance

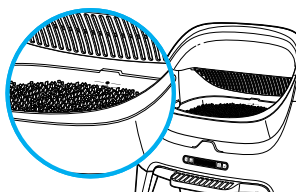
Perform General Maintenance after each time you empty the waste bin or as needed.

Follow instructions under the “Emptying Waste Bin & Replacing Waste Bags” section before beginning General Maintenance.

Optional: Reuse your clean/unused litter by emptying the litter into the cleaned out waste bin with new bag.

 		
1. Follow instructions from Emptying Waste Bin section. Unplug your litter box. With a clean waste bin & bag, empty any remaining clean litter from the drum into the clean waste bin & bag by press & holding the Empty Mode button for 3 seconds. (we will reuse this later).	2. With drum now empty, remove the inner drum liner by pulling up on the liner tab located on the liner inside the drum behind the display panel. Wash inner drum liner with soap & water and set aside to dry.	3. Next remove grate by bending the grate at the middle and pulling one side out of the insert in the drum.
		
4. With one side removed, slide the opposite side of the grate away from the drum to remove entire grate.	5. Wash with soap & water and set aside to dry.	6. While inner drum liner & grate are removed and drying, clean the inside of the drum with soap & water. Ensure to wipe down base sensor windows located on the inside of the base where the drum sits as shown in the image above.

⚠ WARNING To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



7. Once dry, replace inner drum liner & grate.

NOTE: Liner & grate must be fully dry before replacing back into drum to avoid any pre-clumping of litter.

If reusing clean litter from step 1, begin by replacing that clean litter back into the drum. Fill remainder of drum to MAX fill line if needed, with fresh litter.

Note: Ensure all parts are completely dry before reinstalling.

Litter Mat Maintenance: Shake out litter mat into trash to remove any excess trapped litter. Wash litter mat under soap and water. Ensure litter mat is completely dry before reinstalling with litter box.