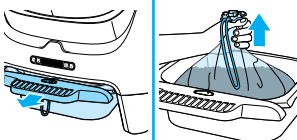
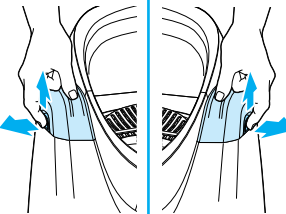
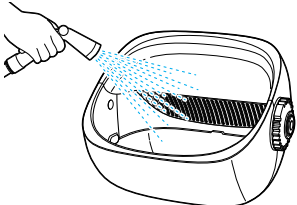
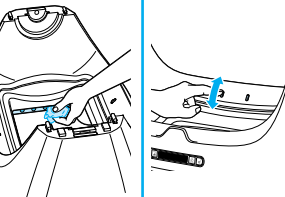
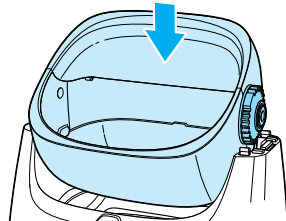
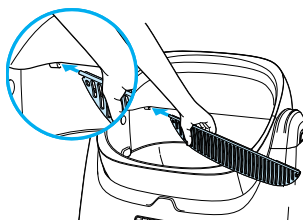


Deep Clean

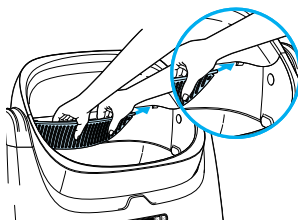
Before beginning your Deep Clean, follow instructions for proper maintenance of emptying the waste bin & replacing waste bag. Perform deep cleaning every 3-6 months, or as needed.

Optional: Reuse your clean/unused litter by emptying the litter into the cleaned out waste bin with new bag.

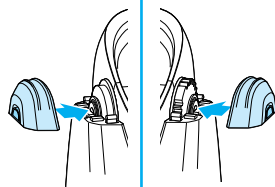
		
1. Follow instructions from Emptying Waste Bin section. Unplug your litter box. With a clean waste bin & bag, empty any remaining clean litter from the drum into the clean waste bin & bag by pressing the Empty Mode button. Remove clean bag of clean litter from waste bin and set aside. (we will reuse this later).	2. Wash out the waste bin with soap and water, set aside to dry.	3. Remove drum covers (L&R) by pushing up on the buttons and sliding outward away from the machine. Wash with soap and water and set aside to dry.
 4. Remove entire drum from the base of unit (grate and inner drum liner included). Bring entire drum outside or to a specified cleaning area and spray entire drum down with hose. (Drum, inner liner, & grate are all waterproof). Remove grate & inner drum liner & wash all 3 parts with soap & water for the best clean.	 5. With drum removed, clean waste bin sensors with soap and water with a microfiber cloth. Ensure the drum rollers on the base of the unit spin freely. See "Sensors & Functions" section to locate all cleanable sensors. Note: Ensure drum, inner drum liner, & grate are completely dry before reinstalling.	 6. Reinstall clean & dry inner drum liner back into drum by aligning back tab to the back of the drum and securing liner into the inner rim of the drum.



7. Reinstall clean & dry grate by lining up one side of the grate to the inner hole inside the drum.

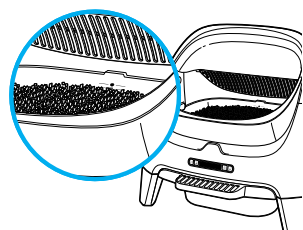


8. Secure the opposite side of the grate into the inner hole of the drum by bending the grate to properly fit it into the drum. Grate should fit flat into drum when correctly inserted.

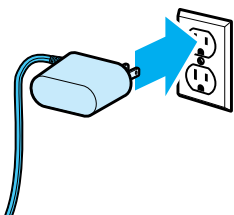


9. Slide drum covers back onto the unit until you hear a click.

Clean outside of the litter box with soap & water to remove any existing dust & debris.



10. Reuse clean litter set aside from step one by replacing this litter back into the drum on the drum liner. Replace waste bin with clean waste bag back into unit. Fill remainder of drum to MAX fill line, if needed, with fresh litter.



11. Plug unit back into outlet.

NOTE: Unit will begin Automatic Leveling.

Note: Ensure all parts are completely dry before reinstalling.

Sensors and Functions

Scan QR Code to get more information on location & maintenance of radars & sensors.



Radar/ Sensors	Functions	How to Access/Clean/Troubleshoot
	360 Perimeter Radar Senses moving animals or people outside of the litter box to prevent drum operation. When solid the Automatic Cleaning is not detecting motion and is ready for use. When blinking this sensor is detecting a moving object or cat(s) and will not perform any cleaning action.	This is not accessible to the consumer but the cat icon on the front interface will illuminate when it senses motion. Litter box will resume when no motion has been detected for 5 seconds.
	Cat Present Sensor This sensor is to detect when a cat is actively inside the drum. This is to ensure the litter box will not operate while this sensor is obstructed. This sensor is also used to start the timer for the cleaning delay after a cat has used the litter box. This delay time can be adjusted in the app.	If a cat present icon is activated while no cat or object is inside the drum, the Cat Present Sensor windows must be cleaned. Remove drum covers and drum from base of unit. Wipe sensor windows located on either side of the of the base where the drum sits with a microfiber cloth.
	Waste Bin Full Sensors There are 5 pairs of waste bin sensors visibly located when the drum is removed. One function of these are to monitor waste bin capacity to ensure you are notified when the waste bin is full. Another functionality is to ensure the unit stops cycling if a object is obstructing the sensor.	With the waste bin removed, these sensors are visible on the interior edges of the base. These should be cleaned with a microfiber cloth during cleaning or if an error for waste bin is full (when it is empty). Always ensure the waste bag is flat in the waste bin to ensure it is not blocking the sensors
	Bin Present Sensor There is a magnet embedded in the waste bin that engages with a sensor in the base when the bin is fully pushed in.	The Waste Bin Action icon will illuminate if the waste bin is not installed correctly

SmartStop Technology	These sensors are to ensure if there is an object that is trapped within the gap that the litter box retracts and opens the drum to the waste bin. The flexible material will avoid injury and trigger the sensor to stop the litter box from continuing to clean and instantly retract backwards to open the gap, releasing the object.	These are not visible to the consumer, they are located just above the waste bin sensors within the flexible rim entering into the waste bin. Ensure the pinch sensor isn't torn, damaged, dislodged, or jammed. It should appear smooth.
Side Cover Switch	The right side cover protects the user from the driving gear. The side cover switch allows the motor to turn when the side cover is fully-installed	If receiving a drum cover error, check that the switch on the drum cover properly clicks onto the side of the base. Ensure there is no blockage where the drum covers sit onto the base.
Motor Over-Current Protection (OCP)	OCP keeps the motor from damaging the litter box if the drum encounters a large amount of resistance during rotation. It is not used for safety purposes.	Check drum gears and base drum gears are free of debris. Check the 4 bottom rollers on the base of the unit that support the drum and ensure they are spinning freely. Be sure not to overfill the drum with litter.
Drum Position Sensor	This sensor indicates the front and back edges of the drum opening. A magnet is located on these edges to ensure alignment of the drum into the base. A magnet sensor is located on the base in the front.	No maintenance should be required

Contact BISSELL Consumer Care if no resolution found or if you are experiencing any other issues.

Troubleshooting

Action Needed Code	Possible Cause	Remedies
	Waste Bin Waste bin has been removed or is incorrectly placed into the base of the unit.	Ensure waste bin is correctly placed into base of unit.
	Drum Cover(s) Left, right, or both covers are missing or are incorrectly placed on the unit.	Reinstall the drum covers by sliding the grooves of the drum covers into the corresponding notches on the drum base until you hear a click. Drum covers are interchangeable.
	Drum Stuck Drum is incorrectly placed on top the base of the unit.	Remove and replace drum ensuring the rollers under the drum (located on the base of the unit where the drum sits) are spinning freely. Then properly align the gear on the drum to where it meets the gear holder on the right side of the base of the unit. Note: Unit will begin leveling when plugged in, properly placed into the base, & drum covers correctly installed. Ensure drum gears and base drum gears are free and clear of debris.

Contact BISSELL Consumer Care for any other questions.

Warranty

Limited 2-year warranty, may vary by state. Visit **support.BISSELL.com** or call 1-800-237-7691 for complete warranty information.

Terms and Conditions

Your purchase is subject to the BISSELL® Terms and Conditions, which includes dispute resolution through arbitration and class waiver. For complete terms or to opt out from arbitration or class waiver, visit [BISSELL.com/terms-of-use](https://www.bissell.com/terms-of-use) or call 1-800-237-7691.

Statement on Parts Availability for Québec Residents

While BISSELL strives to provide replacement parts, repair services, and maintenance and repair information for this product, we cannot guarantee availability of these resources. For assistance, please visit [BISSELL.ca/support](https://www.bissell.ca/support) or call 1-800-263-2535.



Every purchase makes it possible for BISSELL to continue our support of BISSELL Pet Foundation® and its mission of saving pets in need. Since 2011, BISSELL has donated over \$26 million in support of BISSELL Pet Foundation®. When you purchase a BISSELL® product, you help save pets, too. Our products are engineered to clean even the toughest messes so pets can stay at home and out of shelters.

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