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Troubleshooting

- **No display after power on**
Confirm your device and TV are powered and turned on.
Confirm your HDMI is plugged in and the TV is set to the correct HDMI input.
- **TV has images but no sound**
Make sure your TV is not in mute and volume up; then enter your A/V setting menu and select the appropriate sound channel and language .
- **Fail to connect to the network**
Make sure your Wi-Fi is functional and your box has a strong enough signal from your router.
- **Remote Control Failure**
Replace your Remote Control batteries with new ones, then repair it by holding the reset key on the side of the device for more than 3 seconds.
- **Please use our accessories to avoid any risk.**

Compliance



HDMI®
HIGH-DEFINITION MULTIMEDIA INTERFACE

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Safety instructions

- Presence of live parts inside the device! Do not open. Risk of electric shock!
- No parts should be repaired by users.
- Place the device on a flat, firm and stable surface. Do not put it on a carpet or rug.
- Place the device in a well-ventilated location to prevent the accumulation of internal heat.
- Protect the device from high temperatures, humidity, water and dust.
- Do not place any objects near your device that may damage it (e. g. liquid- filled objects or candles).
- Do not mix old, new batteries and mix alkaline, standard (carbon-zinc) or rechargeable (ni- cd , ni- mh, etc.) batteries .

Accessory List

Please open the package and check the following accessories:



Stick x1



Remote Control x1
Battery x2



User Manual x1



Power Adapter x1



USB Cable
(for Power) x1



HDMI Extension Cable x1



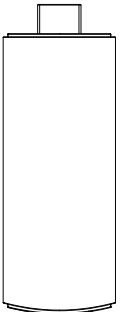
Quick Reference Guide

NEO STICK

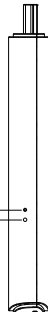
内页

Hardware Profile

Top Panel

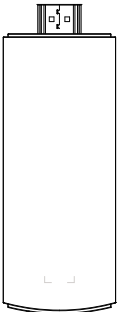


Side Panel



Power
Reset

Bottom Panel



Front Panel



DC-IN(Micro USB)

Back Panel



HDMI

*Note: The pictures are only for reference.

Remote Control



Standby
On/Off

Watchlist

Left/Right
Direction Keys

Back

Volume Up

Mute

Volume Down

Open YouTube

Open Prime Video

TV Input

Google Assistant
Setting

Enter/Confirm/Ok

Open Live TV EPG

Navigate Home

Channel Up

Channel Down

Open Netflix

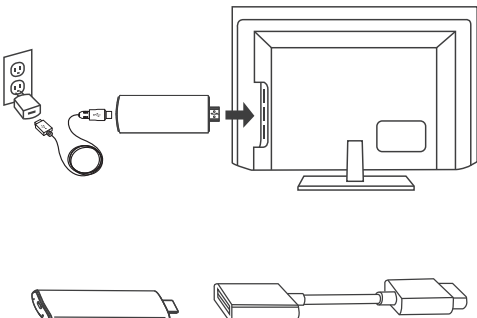
Open Disney+

Note:
Press the Google Assistant button on your remote to talk to Google.

System Setup

Please refer to the below instructions to connect TV, Power, Network and other devices.

Note: Please turn off all equipment before connecting.



Step1: Connection with Power
Connect one end of the USB cable to your Stick and the other end to the included power adapter (required).

Step2: Connection with TV
Plug your Stick into the HDMI port on your TV and then plug the power adapter into a nearby electrical socket.

Note: If you have trouble fitting your Stick into an HDMI port on your TV, you can use the included HDMI extension cable.

Step3: Set up your device
Turn on your TV and follow the on-screen to set up your device.

折叠方式示意图

版本：V1

档案名称	DV6131K_Manual_v1	使用机型	
印刷颜色	单色 ☐ 彩色 ☒ 专色 ☐ 无印刷 ☐	订单编号	
材质规格	128g铜版纸	物料编号	
工艺处理	双面彩色印刷	缩放比例	1:1
尺 寸	85*155mm ☐ 摊开尺寸 ☒ 成品尺寸	设计制作	
描述汇总：成品尺寸85*155mm 128g铜版纸 双面彩色印刷 荷包折			
备注：			

