

# F-Aid

95mm

115mm

### Instruction Manual

Hearing Aid F-Aid

### Headset Indicator Diagram

1 Sound Hole  
2 Function Indicator Lights  
3 Function Buttons  
4 Ear Caps (Replaceable)  
5 Charging Port

### Headphone Case Indicator Diagram

1 Charging Pin  
2 Germicidal Lamp  
3 Dehumidifying Port  
4 Display Area  
5 Charging Port

### Product Specification

**Basic Parameters**  
Product Name: F-Aid  
Scope of Application: The Royal Hearing App hearing test is used to provide hearing compensation for people with air-conducted hearing loss.  
Sterilization Method: Ultraviolet irradiation (light wavelength 365 nm)Dehumidification  
Method: Charging automatic dehumidification  
Bluetooth Version: 5.3  
Duration of Hearing Aid: 18 hours  
Length of Time Listening to Music: 13 hours  
Headphone Battery: 70mAh3.7V  
Charging Case Battery: 500mAh3.7V

### Usage Tutorials

**First Step: Boot Up**  
Take the headset out of the charging case, the headset turns on, the main ear function light starts and enters the pairing state.

**Second Step: Hearing Aid Mode Volume Adjustment**  
After the headset enters the hearing aid state, it can be adjusted through the function keys on the side of the headset. Long press the button for 2 seconds to hear "1 beep" after releasing the button, the volume increases; when the volume increases to 100%, there will be 2 "beep beeps". Be sure to hear the sound before releasing, there are 5 levels of volume, the size of which can be adjusted cyclically.

**Note: The volume of the left and right earphones of the hearing aid is adjusted independently.**

Long press 2 seconds

Volume 20% Volume 30% Volume 40% Volume 50% Volume 60%

Choose the volume that's right for you

### Third Step: Connect a Cell Phone

Take out your cell phone, open Settings -> "Bluetooth", find "F-Aid" in the update list and click on it, the connection will be successful after 5 seconds.

Once connected, you can use it to listen to your phone's audio and make calls.

| Mode          | Operation                          | Responsive                  |
|---------------|------------------------------------|-----------------------------|
| Incoming call | Click the headset button           | Can talk on headset         |
| Incoming call | Double-click on the headset button | Rejecting incoming calls    |
| During a call | Click the headset button           | Hanging up the current call |

### Fourth Step: Scene Switching

When you use it in different scenes, you can cycle through them by pressing the buttons:

| Operation             | Mode                                          | scenes                                   |
|-----------------------|-----------------------------------------------|------------------------------------------|
| <br>click on a button | General purpose: for relatively quiet scenes  | Hearing voices is more real              |
|                       | Noise reduction: for crowded and noisy scenes | Watch out for vehicles and ensure safety |
|                       | Strong noise reduction: for very noisy scenes | Unhindered conversation                  |

### Wearing Styles and Instructions

Instructions: Hang the headset down from the top of the front of the ear, so that the battery end hangs on the back of the ear, and at the same time, the bottom of the hearing aid headset is embedded in the cochlea, adjust the angle of the headset, so that it is more comfortable to wear, so that the headset's speakers are aligned with their own ear canals, so that the sound is more clearer.

### Charging and Indicating Instructions

Headphone Case Charging Diagram

Sterilization underway  
Right headset is charging  
Quantity of electric charge  
Dehumidification underway  
Left headset is charging

### Charging and Indicating Instructions

Headset Charging Diagram

1 Place the headset in the charging case  
2 Place the headphones on the corresponding left and right sides  
3 Close the top cover of the charging case

### Safe Use & Precautions

(Please read before using this product)

- Moisture-proof, shock-proof, heat-proof
- Do not immerse the hearing aid in any liquid, and remove the hearing aid before swimming and shampooing and bathing; after swimming or bathing, wait for the ear canal to dry before putting on the hearing aid.
- Turn off this product in mines or flammable and explosive locations.
- Cosmetics such as hairspray, creams, etc. may damage this product and should be removed before applying or removing makeup.
- After removing the hearing aid at night, it should be put back into the charging box, avoiding light, high temperature and high humidity, and avoiding falling.
- Function control keys should be used correctly, try to press lightly, avoid excessive force, too violent.
- Choose the right size of earplugs, and plug tightly, so as to avoid whistling hearing aids.
- The first time users wear hearing aids, if the ear plugs or their own voice is too loud and other phenomena (should adjust the earplug tightness and adjust the volume of loudness), generally within three months will gradually adapt.
- When using this product, please keep away from high-voltage equipment and signal transmitting devices, so as not to cause interference and danger.
- This hearing aid product has sensitive electronic components, so please do not have strong electromagnetic interference in the environment (such as: mobile power, microwave ovens, etc. near) directly using the hearing aid, because it is likely to lead to precision distortion;
- There is a possibility that NMR (Nuclear Magnetic Resonance) or CT scanners may damage this product, so do not wear this product when performing these tests. Other types of radiation (e.g.: cellular telephones, mobile phones) are less energetic and will not damage this product, but may affect the sound quality or cause this product to produce other sounds under certain circumstances.
- Normal working conditions of hearing aids: temperature: 0℃~40℃, relative humidity: ≤80%, atmospheric pressure: 98kpa~106kpa.
- Transported by general cargo transportation, please pay attention to the sun, rain and snow from direct rain or violent collision. Long-term storage should be placed in the temperature 0℃~38℃, relative humidity ≤80%, ventilation, non-corrosive gas space.
- Do not put the hearing aid in a place that is easy to splash water, high temperature, humidity, direct sunlight, dusty or corrosive gases.

### Contraindication

This product is not suitable for people with the following symptoms

- If you experience discomfort such as auricular cysts, inflammation and pain in the ear canal, or if you experience swelling and pain after wearing the product, stop wearing the product immediately and go to a hospital for treatment or consultation.
- Acute suppurative otitis media is not suitable for wearing air-conduction hearing aid;
- Congenital atresia or malformation of the external ear canal, large amount of foreign bodies in the external ear canal;
- Complaints accompanied by headache, dizziness, earache, tinnitus and other maladaptive symptoms are obvious;
- Sudden deafness in the last 3 months, progressive and rapid deafness; obvious unilateral deafness or other acute ear diseases at the same time.
- Central deafness; non-organic deafness;
- Patients with non-air-conduction hearing;
- Hypersensitivity to the materials of this product.

### APP Download

If you need to use the APP application, please scan the following QR code to download the APP.

Note:  
IOS phones can also be downloaded from the App Store;  
Android phones can also be downloaded from the Google play store  
For Android OS, if you can't download the APP by scanning the preferred QR code, please scan the alternative QR code to your browser to download.

### Troubleshooting

CAUTION: Do not dismantle or repair your hearing aid without authorization as this may cause damage

| Fault Description                                                    | Possible Causes                                                                                        | Processing methods                                           | Icon                            |
|----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|---------------------------------|
| No sound from the hearing aids; One of the hearing aids has no sound | Headset charging fails with dirt on the surface of the headset charging port, causing charging to fail | Clean the surface of the charging port with a toothpick      | <br>Charging box is not charged |
|                                                                      | The charging case is undercharged and cannot charge the headset                                        | Charge the charging case and headset with the adapter        |                                 |
|                                                                      | The headset was turned off by mistake                                                                  | Press and hold the button for 3 seconds to turn on the power |                                 |

### Accessory List

Before use, please check whether the host and accessories are complete according to the packing list, if you find the following physical and this information does not match, please contact customer service personnel in a timely manner, after confirming that there is no error, can be used.

| Serial No. | Accessories        | Quantities                               | Note |
|------------|--------------------|------------------------------------------|------|
| 1          | Hearing aids       | 2 (one in each ear)                      |      |
| 2          | Charging case      | 1                                        |      |
| 3          | Charging cable     | 1                                        |      |
| 4          | Earplug            | 6(Pair of large, medium and small sizes) |      |
| 5          | Instruction manual | 1                                        |      |

V1.13

## **FCC STATEMENT :**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

## **RF warning statement:**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.