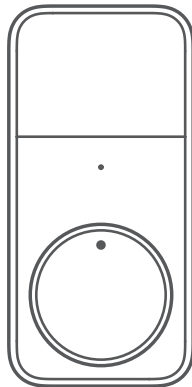


SwitchBot Lock Pro (Matter-Enabled)

User Manual



www.switch-bot.com

V1.0-EU-2505

Please read this user manual carefully before using your device.

Scannen Sie den QR-Code, um die deutsche
Version unseres Benutzerhandbuchs zu
erhalten.

Scannez le code QR pour obtenir notre manuel
d'utilisation en version française.

Escanee el código QR para obtener la versión
en español de nuestro manual de usuario.

Scan de QR code voor de Nederlandse versie
van onze gebruikershandleiding.

Scansionate il codice QR per ottenere la
versione italiana del nostro manuale d'uso.

[https://www.switch-bot.com/pages/
switchbot-user-manual](https://www.switch-bot.com/pages/switchbot-user-manual)

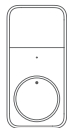


User Manual

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Package Contents



Lock Pro
(Batteries included)



Instruction Card
(Temporary Support Tape)



User Manual



Additional
Double-sided Tape



Temporary
Support Tape



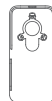
3M Adhesion
Promoter



Wet Wipe



Hex Screw
× 8



Mounting
Bracket A



Mounting
Bracket B



Large Hex Key



Small Hex Key

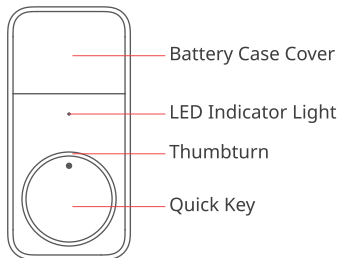


Cylinder Adaptor × 8



Magnet

List of Components



Preparation

You will need:

- A smartphone or tablet using Bluetooth 4.2 or later.
- The latest version of our app, downloadable via the Apple App Store or Google Play Store.
- A SwitchBot account, you can register via our app or sign in to your account directly if you already have one.

iOS and Android system requirements:
<https://support.switch-bot.com/hc/en-us/articles/12567397397271>



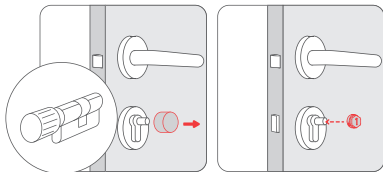
Safety Information

- Keep this product away from heat and humidity, and make sure it does not come into contact with fire or water.
- Do not touch or operate the product with wet hands.
- This product is a precision electronic product, please avoid physical damage.
- Do not attempt to disassemble, repair, or modify the product.
- Do not use this product where wireless devices are not allowed.
- Do not use if this product emits an unusual smell, overheats severely, deforms, changes color, or exhibits any other abnormalities.

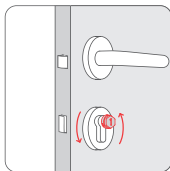
Installation

Step 1: Check your cylinder type

- ① If the interior side of your lock cylinder is a knob, please remove the knob first according to the cylinder user manual. Select a compatible cylinder adaptor in the package. Attach it to your cylinder and make sure it can turn the cylinder.



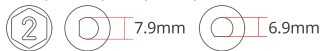
Knob Cylinder



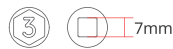
EVVA, CES



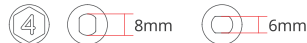
CISA, ABUS, AXA, ISEO, BRICARD



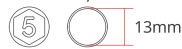
KESO



DORM, AKABA



WINKHAUS, DOM



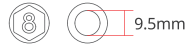
NEMEF



YALE, M&C



MAUER



- ② If the interior side of your lock cylinder is a keyhole, please proceed to the next step directly.

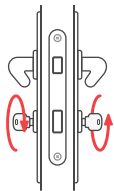


Keyhole Cylinder

Please note:

Before installation, ensure your lock cylinder allows the door to be unlocked from outside even with a key inside.

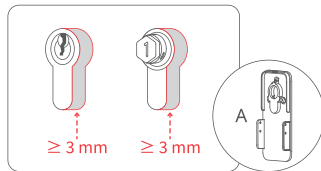
If not, contact our customer support for recommended lock cylinders and replace it before proceeding.



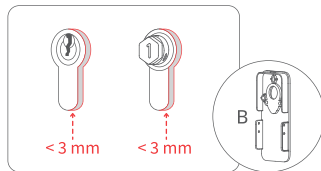
Step 2: Select a suitable mounting bracket

Measure the height of the part of your cylinder that stands out.

- ① If the height is ≥ 3 mm, please use mounting bracket A.



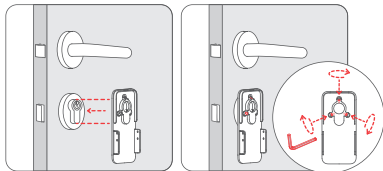
- ② If the height is < 3 mm, please use mounting bracket B.



Step 3: Install the mounting bracket

Mounting bracket A:

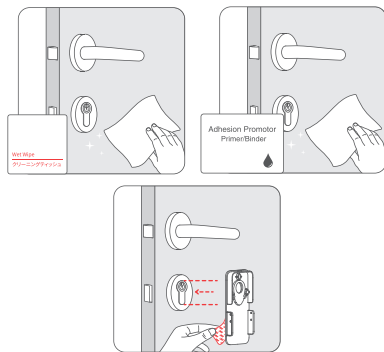
Align the hole on the mounting bracket with the cylinder, and attach the mounting bracket to your door lock. Use the small hex key to secure the three hex screws on the bracket.



Mounting bracket B:

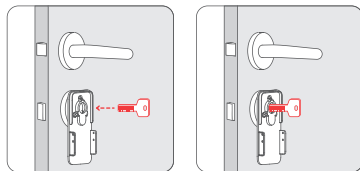
Clean the installation surface using the provided wet wipe first. Apply the adhesion promoter to the installation area. Peel off the 3M adhesive tape liner on the back of the mounting bracket, align the hole of the mounting bracket with your lock cylinder, then firmly attach it on your door. Press for at least 2 minutes to ensure a secure installation.

Tip: If the contact area is small or if you are concerned about the stickiness of the adhesive tape, you can use screws to secure the mounting bracket. Refer to the following pictures to operate.



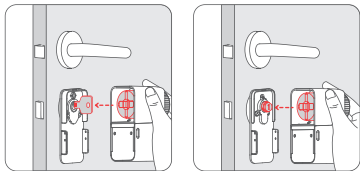
Step 4: Insert the key (Only applicable to keyhole cylinders)

Insert the key into the cylinder.

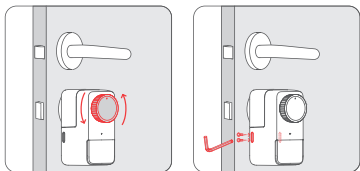


Step 5: Install your Lock Pro

- ① Turn the thumbturn of Lock Pro to align the back groove with the key or the cylinder adaptor, and fit the key or the cylinder adaptor into the groove securely.



- ② Screw the four hex screws into the screw holes on the two sides of Lock Pro.

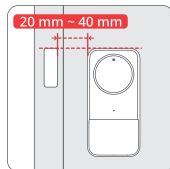
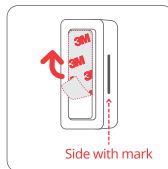


Step 6: Install the magnet

- ① Install the magnet based on the actual installation position of your Lock Pro. It's

recommended that the top of the Lock Pro thumbturn and the magnet are aligned horizontally, and the distance between them is in the range of 20 to 40 mm.

- ② Peel off the tape liner on the back of the magnet, stick it to your door frame, and press and hold for 60 seconds or more to finish.

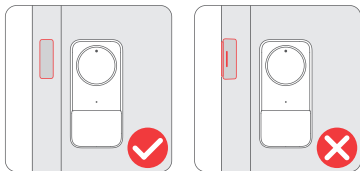


Please note:

1. Place your magnet with the marked side facing your Lock Pro thumbturn. Failure to do so will result in your device unable to detect door opening and closing.
2. If the tape at the back of the magnet lacks adhesion, stick the Additional Double-sided Tape on the side marked. Then stick the magnet onto your door frame.

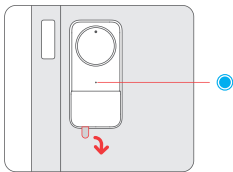
Tip: After installing and calibrating with the magnet, you can view your door's status, and use features

like Auto-Lock in our app.



Step 7: Add Lock Pro to the SwitchBot app and calibrate

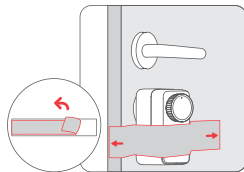
- ① Remove the battery isolation tab. Once Lock Pro is powered on, the LED indicator light on the front will flash blue slowly, indicating your device is in pairing mode.



- ② Open our app and tap the "+" icon located in the right-hand corner of the home page and select Add Device. Find the device icon and select. Then follow the instructions to add Lock Pro and complete the calibration procedure.

Step 8: Apply Temporary Support Tape

- ① If you selected mounting bracket B to install your Lock Pro, you need to apply the Temporary Support Tape as the final step. As shown in the picture below, choose an angle and apply the Temporary Support Tape (blue) to your Lock Pro. Make sure the tape is pressing against Lock Pro and stays taut.
- ② After 48 hours, hold your Lock Pro and gently remove the tape. Your Lock Pro can be used normally within the 48 hours.



Congratulations! You are ready to go.

Precautions

- This product will fail to lock/unlock your door if the batteries run out. Please regularly check the remaining battery via our app or the LED indicator light, and if necessary, promptly remove the rechargeable lithium battery for charging. Please also bring a key when leaving home to avoid being locked out.
- This product is for indoor use only.
- If you notice any product malfunction, please stop using immediately and contact our customer support team.

Quick Key

After Lock Pro is calibrated, you can lock or unlock your door by short pressing the Quick Key. Other settings or disabling the button can be done via our app.

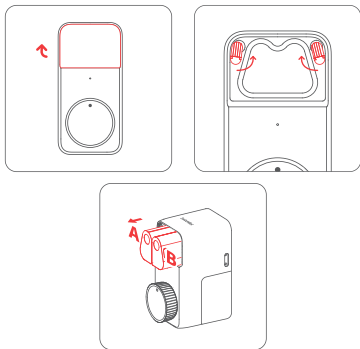
LED Indicator Light

LED Indicator Light	Description
 Flashes blue  slowly	In pairing mode / Upgrading firmware
 Flashes blue  and red slowly and alternately	Pairing failed / Failed to upgrade firmware
 Stays lit up in green	Locked/unlocked successfully
 Stays lit up in red	Low battery / Unusual activity
 Flashes green  slowly	Setting up Matter

Battery Charging

When your device battery level drops to less than 20%, Lock Pro will emit sound and a red light every time you lock or unlock. When this happens, please charge the battery as soon as possible.

How to charge: Open the battery case cover, turn the two clip buckles following the marks, then remove the rechargeable lithium battery for charging.



Power Usage

When Power Pack A runs low, Lock Pro automatically switches to Power Pack B. Each Power Pack can be removed and charged separately.

Restoring to Factory Settings

If you are not using Lock Pro, open our app, navigate to Lock Pro > Settings, and delete your device. Once deleted, all data related to your Lock Pro will be deleted and your device will be reset to factory settings. Please operate with caution.

Please visit support.switch-bot.com for more details.

Find Out More

Please visit <https://support.switch-bot.com/hc/en-us/sections/4408365198103> for more details.



Specifications

Model: W8102000

Color: Black

Material: Aluminium–magnesium alloys,
PC + ABS

Size: 120 × 59 × 83.9 mm (4.7 × 2.3 × 3.3 in.)

Weight: 420 g (14.8 oz.) (with batteries)

Battery: 2 × rechargeable lithium batteries,
2000 mAh each

Working Environment: Indoor only

Connectivity: 802.11 b/g/n, 2.4 GHz; Wi-Fi
+ Bluetooth Low Energy

Operating Temperature: –10 °C to 45 °C
(14 °F to 113 °F)

Operating Humidity: 10 % to 90 % RH

Troubleshooting

For more information regarding troubleshooting your device, please visit support.switch-bot.com/hc/en-us/sections/4408365197079, or scan the QR code below.



Matter Settings

Scan the QR code below for Matter setup guide.

iOS

(<https://support.switch-bot.com/hc/en-us/articles/32092044419607>)



Android

(<https://support.switch-bot.com/hc/en-us/articles/32092031835031>)



Disclaimer

- This product is a precision device. We are not responsible for any damage or malfunction caused by improper handling, such as dropping or vibration during carrying or installation.
- This product is intended for lock control and is not intended to prevent theft. We are not responsible for any accidents or damages that occur after installing this product.
- Always carry a physical key when going out, as we are not responsible for the expenses of unlocking the door after being locked outside due to battery depletion or improper operation of the product.
- This product is designed for indoor use only. We are not responsible for any damage or malfunction caused by direct sunlight or exposure to wind and rain.
- We are not responsible for any damage to the door surface or peeling of paint when removing the product.
- We are not responsible for any issues arising from unauthorized repairs, adjustments, or modifications, or from using fake products for installation, repair, or modification.

- We are not responsible for any damages caused by natural disasters such as earthquakes, lightning, wind and water damage, fires that are not caused by the product, third party actions, intentional or negligent misuse by the customer, or other abnormal usage conditions.
- We are not responsible for any incidental damages arising from using or inability to use this product (such as changes or loss of recorded content, loss of business profits, business interruption, theft of property, being locked out due to battery depletion).
- We are not responsible for any damages resulting from not following the content of this manual.

Warranty

We warrant to the original owner of the product that the product will be free from defects in materials and workmanship. that this limited warranty does not cover:

1. Products submitted beyond the original limited warranty period.
2. Products on which repairs or modifying have been attempted.
3. Products subjected to falls, extreme temperatures, water, or other operating conditions outside the product specifications.
4. Damage due to natural disaster (including but not limited to lightning, flood, tornado, earthquake, or hurricane, etc.).
5. Damage due to misuse, abuse, negligence or casualty (e.g. fire).
6. Other damage that is not attributable to defects in the manufacture of product materials.
7. Products purchased from unauthorized resellers.
8. Consumable parts (including but not limited to batteries).
9. Natural wear of the product.

Contact & Support

Setup and Troubleshooting:

support.switch-bot.com

Support Email:

support@switch-bot.com

Feedback: If you have any concerns or problems when using our products, please send feedback via our app through the Profile > Help & Feedback page.