

文件名称: Art Frame-SMS-EN-2509	设计师: ZBH	完成时间: 2025/09/18
版本号: V1.0-2509	成品尺寸: 75*100mm	
材质工艺: 128g铜版纸+1专+4色+过哑油、风琴折(7折) 公差: ±1mm		
更改内容: 备 注:		

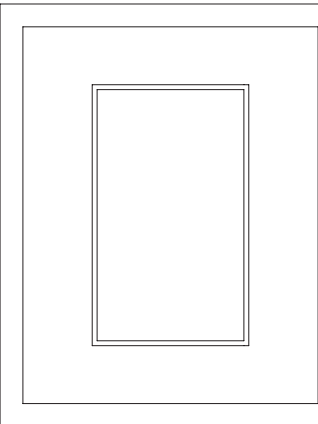


PT2034C

SwitchBot AI Art Frame

User Manual

Model No.: W8402010, W8402000, W8402020, W8402011, W8402012, W8402013, W8402014, W8402015



HVIN: W8402010, W8402000

Please read this user manual carefully before using your device.

Scannen Sie den QR-Code, um die deutsche Version unseres Benutzerhandbuchs zu erhalten.

Scannez le code QR pour obtenir notre manuel d'utilisation en version française.

Escanee el código QR para obtener la versión en español de nuestro manual de usuario.

Scan de QR code voor de Nederlandse versie van onze gebruikershandleiding.

Scansionate il codice QR per ottenere la versione italiana del nostro manuale d'uso.

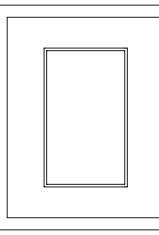
Zeskanuj kod QR, aby pobrać instrukcję obsługi w języku polskim.

<https://www.switch-bot.com/pages/switchbot-user-manual>

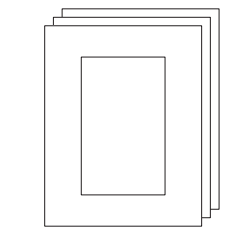


User Manual

Package Contents



AI Art Frame ×1



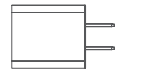
Acid-free Mat Board × 3



Wall Mounting Hook × 4



Adhesive Hook × 4



Power Adapter × 1

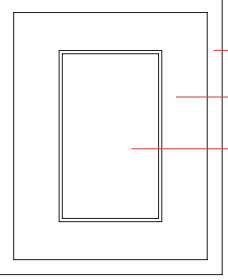


Type-C Cable × 1



Level × 1

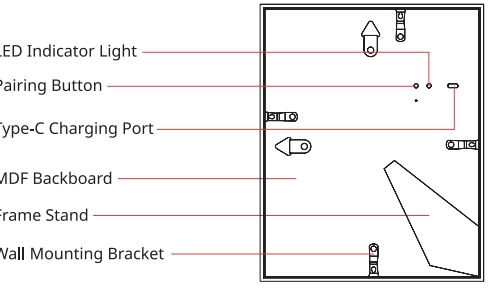
List of Components



Aluminum Alloy Frame

Acid-free Mat Board

E-ink Display



LED Indicator Light

Pairing Button

Type-C Charging Port

MDF Backboard

Frame Stand

Wall Mounting Bracket

Please note: The position of the indicator light, pairing button, and Type-C port may vary by model, with no impact on use.

Downloading App

You will need:

- A smartphone or tablet using Bluetooth 4.2 or later.
- The latest version of our app, downloadable via the Apple App Store or Google Play Store.
- A SwitchBot account, you can register via our app or sign in to your account directly if you already have one.



iOS and Android system requirements:

<https://support.switch-bot.com/hc/en-us/articles/12567397397271>



How to Use

Adding to SwitchBot App

1. Open our app, tap the "+" icon located at the right-hand corner of the home page, select Add Device.
2. Find the device icon and select, follow the instructions to add your device.

Image Settings & Display

To display an image on your AI Art Frame:

- ① On the device's page in the app, tap Album.
- ② Tap "+" on the bottom half of the page.
- ③ Select an image from your device and save it to the app's album. (You can edit the image before saving it if you like.) Then, tap Sync. You can scan the QR code to view a video tutorial.



Editing Image

Before displaying an image, you can crop, rotate, or make other adjustments. Any edited image can be downloaded and saved directly to your device.



Crop



Rotate



Adjust



Filter

In the app, you can fine-tune the image before syncing to the frame. You can change the contrast, brightness, saturation, and color temperature, giving you full control over how your image appears.



AI Features

You can apply AI-powered artistic styles to the image you upload.

Please note:

We continuously improve AI features through software updates. We reserve the right to the final interpretation of all functionalities. For details on data collection and usage, please visit our official website (<https://www.switch-bot.com>) and review our Privacy Policy.

Switching Display Modes

Enhance your viewing experience by tapping Mode on the device page in the app. Choose between:

- **Gallery mode:** Display a single, static image; ideal for showcasing artwork like a physical frame.
- **Slideshow mode:** Cycle through all images in your album at customizable intervals.

Stay tuned for more features in future software updates.

Placement & Mounting

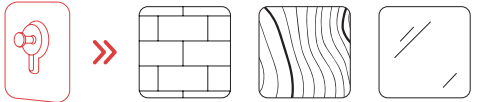
Recommendations:

- 7.3-inch display: Ideal for desktop placement using the included stand.
- 13.3-inch / 31.5-inch display: Recommended to mount on a wall to prevent tipping.

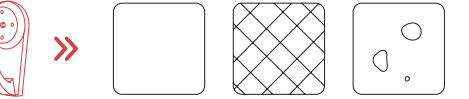
Wall mounting methods:



- **Adhesive hooks:** Best for smooth, hard surfaces like tile, wood, or glass. Please allow 24 hours for the adhesive to fully cure before hanging.



- **Wall mounting hooks:** Suitable for uneven surfaces like white walls, wallpaper, or surfaces that are dusty or prone to chipping.



Please note: Use the included level to ensure the frame is mounted straight.

Important Safety Notice

For your safety, always mount the frame on a compatible wall surface. Use of an unsuitable wall or incorrect installation may cause the frame to fall, potentially resulting in injury or damage. Install with care.

Frame Compatibility

The device is compatible with IKEA RÖDALM frames, enabling you to personalize its appearance to fit your home decor. Simply replace the original frame with a RÖDALM frame to install.

Please note: IKEA RÖDALM frame sizes may vary by region. Please confirm the local specifications at IKEA before purchasing.

Charging

Use the included Type-C cable and 5V/2A adapter to charge the device.

Please note: A full charge from 20% to 100% takes approximately 2 hours.

LED Indicator Light

Steady white for 5s then off	Device is powered on and enters into low power mode.
Fast-flashing white	Device is in pairing mode. (This mode will time out in 120s.)
Breathing white	Device is charging.
Steady on	Device is fully charged and remains connected to power.

Restoring to Factory Settings

Press and hold the pairing button for 15s to reset the device.

Please note: Factory reset will erase all data stored on the device, including images and custom settings. Please back up all important data before the reset.

Firmware Upgrades

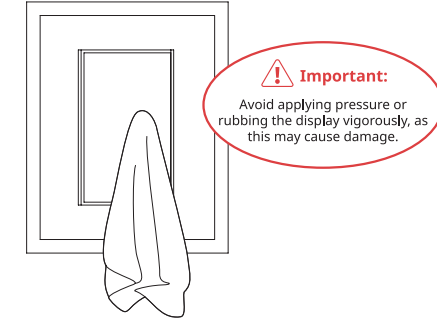
In order to improve user experience, we will regularly release firmware updates to introduce new functions and solve any software defects that may occur during usage. When a new firmware version is available, we will send an upgrade notification to your account via our app. When upgrading, please make sure your product has sufficient battery or stay powered on and make sure your smartphone is within range to prevent interference.

FAQs & Maintenance

Issue	Solution
My AI Art Frame won't turn on.	1. Check the battery level and charge the device if low. 2. If the battery level is sufficient, please contact SwitchBot team.
My AI Art Frame cannot connect to the internet.	1. Ensure you are using a 2.4 GHz Wi-Fi network. 2. Verify you are entering the correct Wi-Fi password. 3. Restart both the device and the router.
I cannot sync images to my AI Art Frame.	1. Check network connection of your AI Art Frame. 2. Allow a few minutes for synchronization to complete.
My AI Art Frame is connected to Wi-Fi but it cannot access the internet.	Check your network, or try connecting to another Wi-Fi network.
My AI Art Frame has visual issues (flickering/artifacts).	1. Restore the device to factory settings. 2. If the issue persists, contact SwitchBot team for support.
I failed to upgrade the firmware of my AI Art Frame.	1. Check your network connection. 2. Remove your device from the app and re-add it, then try again.

Maintenance

E-ink display:
Please gently wipe away dust with a dry, soft cloth.



Acid-free mat board:

- Avoid moisture: Do not wipe with wet cloths or liquids, as moisture can damage the material.
- Cleaning dust: Gently wipe with a soft, dry cloth.
- Stains or damage: If the mat board is heavily soiled or damaged, simply replace it to ensure optimal protection and appearance.

Warranty & Support

Specifications

Frame Material: Aluminum alloy

Input: 5V=2A

Frame Size:

7.3-inch: 20 × 25 cm (8 × 10 in.)

13.3-inch: 31 × 41 cm (12 × 16 in.)

31.5-inch: 61 × 91 cm (24 × 36 in.)

Display Size:

7.3-inch: 9 × 15.4 cm (3.5 × 6 in.)

13.3-inch: 20 × 26.6 cm (8 × 10.5 in.)

31.5-inch: 38.5 × 69 cm (15 × 27 in.)

Weight:

7.3-inch: 510 g (18 oz.)

13.3-inch: 1.2 kg (2.6 lb)

31.5-inch: 4.8 kg (10.6 lb)

Operating Temperature: 0 to 40 °C (32 to 104 °F)

Connectivity: 2.4GHz Wi-Fi + Bluetooth 4.2

Warranty

We warrant to the original owner of the product that the product will be free from defects in materials and workmanship. Please note that this limited warranty does not cover:

1. Products submitted beyond the original limited warranty period.
2. Products on which repairs or modifying have been attempted.
3. Products subjected to falls, extreme temperatures, water, or other operating conditions outside the product specifications.
4. Damage due to natural disaster (including but not limited to lightning, flood, tornado, earthquake, or hurricane, etc.).
5. Damage due to misuse, abuse, negligence or casualty (e.g. fire).
6. Other damage that is not attributable to defects in the manufacture of product materials.
7. Products purchased from unauthorized resellers.
8. Consumable parts (including but not limited to batteries).
9. Natural wear of the product.

Contact & Support

Feedback: If you have any concerns or problems when using our products, please send feedback via our app through the Profile > Support page.

Setup and Troubleshooting: support.switch-bot.com

Support Email: support@switch-bot.com

文件名称: Art Frame-HGSM-7in1-2509	设计师:ZBH	完成时间:2025/09/10
版本号: V1.0-Art Frame-HGSM-7in1-2509	成品尺寸: 75*100mm	
材质工艺:80g书写纸+对折,印单色黑 K=90 公差:±1mm		
更改内容:		
备 注: 蓝色线框为折页线, 红色线框为裁切线, 不印刷; 本表格不印刷。		

SwitchBot Regulatory Compliance Information

CE Warning
To comply with RF exposure requirements, a minimum separation distance of 20 cm must be maintained between the user's body and the device, including the antenna. Use only the supplied or an approved antenna. This device is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU. All essential radio test suites have been carried out.

CE DOC
Hereby, Woan Technology (Shenzhen) Co., Ltd. declares that the radio equipment type is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: support.switch-bot.com
This product can be used in EU member states and UK.
Manufacturer: Woan Technology (Shenzhen) Co., Ltd.
Address: Room 1101, Qiancheng Commercial Center, No. 5 Haicheng Road, Mabu Community, Xixiang Subdistrict, Bao'an District, Shenzhen, Guangdong, P.R.China, 518100
E-mail: support@switch-bot.com
CE representative: XDH Tech
Address: 2 Rue Coysevox Bureau 3, Lyon, France
E-mail: xdh.tech@outlook.com
Operation frequency (Max power)
2.4GHz Wi-Fi:
Frequency band(s): 2412-2472 MHz
Maximum RF power transmitted: <20dBm (e.i.r.p.)
2.4GHz Bluetooth:
Frequency band(s): 2402-2480 MHz
Maximum RF power transmitted: <10dBm (e.i.r.p.)
Operation temperature: 0 to 50 °C

FCC Warning
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.
Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

ISED Warning
This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) L'appareil ne doit pas produire de brouillage.
(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
IC Radiation Exposure Statement
This equipment complies with the IC radiation exposure limits established for uncontrolled environment. This equipment must be installed and operated at least 20 cm from a radiator or your body.
Cet équipement est conforme aux limites d'exposition aux rayonnements de la IC établies pour un environnement non contrôlé. Cet équipement doit être installé et fonctionner à au moins 20cmde distance d'un radiateur ou de votre corps.

DE CE-Warnung
Um die Anforderungen an die HF-Exposition zu erfüllen, muss ein Mindestabstand von 20 cm zwischen dem Körper des Benutzers und dem Gerät, einschließlich der Antenne, eingehalten werden. Verwenden Sie nur die mitgelieferte oder eine zugelassene Antenne. Dieses Gerät entspricht den grundlegenden Anforderungen und anderen relevanten Bestimmungen der Richtlinie 2014/53/EU. Alle wesentlichen Funktestreihen wurden durchgeführt.

CE-DOC
Hiermit erklärt Woan Technology (Shenzhen) Co., Ltd. dass die Funkanlage mit der Richtlinie 2014/53/EU übereinstimmt. Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse verfügbar: support.switch-bot.com
Dieses Produkt kann in den EU-Mitgliedsstaaten und in Großbritannien verwendet werden.
Hersteller: Woan Technology (Shenzhen) Co., Ltd.
Adresse: Raum 1101, Qiancheng Commercial Center, Nr. 5 Haicheng Road, Mabu Community, Xixiang Subdistrict, Bao'an District, Shenzhen, Guangdong, P.R.China, 518100
E-mail: support@switch-bot.com
CE-Vertreter: XDH Tech
Anschrift: 2 Rue Coysevox Bureau 3, Lyon, Frankreich
E-mail: xdh.tech@outlook.com
Betriebsfrequenz (Maximale Leistung)
2,4 GHz Wi-Fi:
Frequenzband: 2412–2472 MHz
Maximale übertragene HF-Leistung: <20 dBm (e.i.r.p.)
2,4 GHz Bluetooth:
Frequenzband: 2402–2480 MHz
Maximale übertragene HF-Leistung: <10 dBm (e.i.r.p.)
Betriebstemperatur: 0 °C bis 50 °C

FR Avertissement CE
Pour respecter les exigences en matière d'exposition aux radiofréquences, une distance de séparation minimale de 20 cm doit être maintenue entre le corps de l'utilisateur et l'appareil, y compris l'antenne. N'utilisez que l'antenne fournie ou une antenne approuvée. Cet appareil est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/UE. Toutes les suites de tests radio essentiels ont été effectuées.

CE DOC
Par la présente, Woan Technology (Shenzhen) Co, Ltd déclare que le type d'équipement radio est conforme à la directive 2014/53/UE. Le texte intégral de la déclaration de conformité UE est disponible à l'adresse internet suivante : support.switch-bot.com.
Ce produit peut être utilisé dans les États membres de l'UE et au Royaume-Uni.
Fabricant : Woan Technology (Shenzhen) Co, Ltd.
Adresse : Appartement 1101, Centre Commercial de Qiancheng, No. 5 de la route de Haicheng, Communauté de Mabu, Sub-district de Xixiang, District de Bao'an, Shenzhen, Guangdong, République populaire de Chine, 518100
E-mail: support@switch-bot.com

Représentant CE : XDH Tech
Adresse : 2 Rue Coysevox Bureau 3, Lyon, France
E-mail: xdh.tech@outlook.com
Fréquence de fonctionnement (Puissance maximale)
Wi-Fi 2,4 GHz:
Plage de fréquences: 2412–2472 MHz
Puissance RF maximale transmise: <20 dBm (e.i.r.p.)
Bluetooth 2,4 GHz:
Plage de fréquences: 2402–2480 MHz
Puissance RF maximale transmise: <10 dBm (e.i.r.p.)
Température de fonctionnement : 0 à 50 °C

IT Avvertenza di CE
Per rispettare i requisiti di esposizione alle radiofrequenze, è necessario mantenere una distanza minima di 20 cm tra il corpo dell'utente e il dispositivo, compresa l'antenna. Utilizza esclusivamente l'antenna in dotazione o un'antenna approvata. Questo dispositivo è conforme ai requisiti essenziali e alle altre disposizioni pertinenti della direttiva 2014/53/UE. Sono state eseguite tutte le suite di test radio essenziali.

DOC CE
Con la presente, Woan Technology (Shenzhen) Co., Ltd. dichiara che il tipo di apparecchiatura radio è conforme alla Direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo internet: support.switch-bot.com
Questo prodotto può essere utilizzato negli Stati membri dell'UE e nel Regno Unito.
Produttore: Woan Technology (Shenzhen) Co., Ltd.
Indirizzo: Room 1101, Qiancheng Commercial Center, No. 5 Haicheng Road, Mabu Community, Xixiang Subdrit, Bao'an District, Shenzhen, Guangdong, P.R.China, 518100
E-mail: support@switch-bot.com
Rappresentante CE: XDH Tech
Indirizzo: 2 Rue Coysevox Bureau 3, Lione, Francia
E-mail: xdh.tech@outlook.com
Frequenza di funzionamento (Potenza massima)
Wi-Fi 2,4 GHz:
Bande di frequenza: 2412–2472 MHz
Potenza RF massima trasmessa: <20 dBm (e.i.r.p.)
Bluetooth 2,4 GHz:
Bande di frequenza: 2402–2480 MHz
Potenza RF massima trasmessa: <10 dBm (e.i.r.p.)
Temperatura di funzionamento: Da 0 a 50 °C

ES Advertencia CE
Para cumplir con los requisitos de exposición a RF, se debe mantener una distancia mínima de separación de 20 cm entre el cuerpo del usuario y el dispositivo, incluyendo la antena. Utilice solo la antena suministrada o una aprobada. Este dispositivo cumple con los requisitos esenciales y otras disposiciones relevantes de la directiva 2014/53/UE. Se han llevado a cabo todas las pruebas de radio esenciales.

DOC CE
Por la presente, Woan Technology (Shenzhen) Co., Ltd. declara que el equipo de radio cumple con la Directiva 2014/53/UE. El texto completo de la declaración de conformidad de la UE está disponible en la siguiente dirección de internet: support.switch-bot.com
Este producto puede ser utilizado en los estados miembros de la UE y el Reino Unido.
Fabricante: Woan Technology (Shenzhen) Co., Ltd.
Dirección: Sala 1101, Centro Comercial Qiancheng, No. 5 Haicheng Road, Comunidad Mabu, Subdistrito Xixiang, Distrito Bao'an, Shenzhen, Guangdong, P.R.China, 518100
E-mail: support@switch-bot.com
Representante CE: XDH Tech
Dirección: 2 Rue Coysevox Bureau 3, Lyon, Francia
E-mail: xdh.tech@outlook.com
Frecuencia de Operación (Potencia máxima)
Wi-Fi de 2,4 GHz:
Banda de frecuencias: 2412–2472 MHz

Potencia máxima de RF transmitida: <20 dBm (e.i.r.p.)
Bluetooth de 2,4 GHz:
Banda de frecuencias: 2402–2480 MHz
Potencia máxima de RF transmitida: <10 dBm (e.i.r.p.)
Temperatura de operación: 0 a 50 °C

NL CE Waarschuwing
Om te voldoen aan de RF-blootstellingsvereisten, moet een minimale afstand van 20 cm worden aangehouden tussen het lichaam van de gebruiker en het apparaat, inclusief de antenne. Gebruik alleen de meegeleverde of een goedgekeurde antenne. Dit apparaat voldoet aan de essentiële eisen en andere relevante bepalingen van richtlijn 2014/53/EU. Alle essentiële radiotestreeksen zijn uitgevoerd.

CE DOC
Hierbij verklaart Woan Technology (Shenzhen) Co., Ltd. dat de radioitrusting van het type voldoet aan Richtlijn 2014/53/EU. De volledige tekst van de EU-verklaring van conformiteit is beschikbaar op het volgende internetadres: support.switch-bot.com
Dit product kan worden gebruikt in EU-lidstaten en het Verenigd Koninkrijk.
Fabrikant: Woan Technology (Shenzhen) Co., Ltd.
Adres: Kamer 1101, Qiancheng Commercial Center, Nr. 5 Haicheng Road, Mabu Community, Xixiang Subdistrict, Bao'an District, Shenzhen, Guangdong, V.R. China, 518100
E-mail: support@switch-bot.com
CE-vertegenwoordiger: XDH Tech
Adres: 2 Rue Coysevox Bureau 3, Lyon, Frankrijk
E-mail: xdh.tech@outlook.com
Werkfrequentie (Maximale vermogen)
2,4 GHz Wi-Fi:
Frequentieband(en): 2412–2472 MHz
Maximaal verzonden RF-vermogen: <20 dBm (e.i.r.p.)
2,4 GHz Bluetooth:
Frequentieband(en): 2402–2480 MHz
Maximaal verzonden RF-vermogen: <10 dBm (e.i.r.p.)
Bedrijfstemperatuur: 0 tot 50 °C

PL Ostrzeżenie CE
Aby zachować zgodność z wymogami dotyczącymi ekspozycji na fale radiowe, należy zachować minimalną odległość 20 cm między ciałem użytkownika a urządzeniem, w tym anteną. Należy używać wyłącznie dostarczonej lub zatwierdzonej anteny. To urządzenie jest zgodne z zasadniczymi wymaganiami i innymi stosownymi postanowieniami dyrektywy 2014/53/UE. Przeprowadzono wszystkie niezbędne serie testów radiowych.

CE DOC
Niniejszym firma Woan Technology (Shenzhen) Co., Ltd. oświadcza, że typ urządzenia radiowego jest zgodny z dyrektywą 2014/53/UE. Pełny tekst deklaracji zgodności UE jest dostępny pod następującym adresem internetowym: support.switch-bot.com
Ten produkt może być używany w państwach członkowskich UE i Wielkiej Brytanii.
Producent: Woan Technology (Shenzhen) Co., Ltd.
Adres: Room 1101, Qiancheng Commercial Center, No. 5 Haicheng Road, Mabu Community, Xixiang Subdistrict, Bao'an District, Shenzhen, Guangdong, U.R. China, 518100
E-mail: support@switch-bot.com
Przedstawiciel CE: XDH Tech
Adres: 2 Rue Coysevox Office 3, Lyon, Francja
E-mail: xdh.tech@outlook.com
Częstotliwość pracy (moc maksymalna)
Wi-Fi 2,4 GHz:
Pasmo(a) częstotliwości: 2412-2472 MHz
Maksymalna transmitowana moc RF: <20 dBm (e.i.r.p.)
Bluetooth 2,4 GHz:
Pasmo(a) częstotliwości: 2402-2480 MHz
Maksymalna transmitowana moc RF: <10 dBm (e.i.r.p.)
Temperatura pracy: 0 do 50 °C

V1.0-Art Frame-HGSM-7in1-2509

正面

反面