

Compliance information

- IP Telephone models P325, P330, P370 -

MM 2022

Regulatory – Compliance and Agency Approval

The Sangoma IP Telephone models P325, P330 and P370 comply with or have obtained Regulatory Agency approval at least against the following standards:

- **EMC – Emission**
(Class B)
 - FCC Part 15: 2017
 - FCC 2.1093: 2015
 - ICES-003 issue 6: 2016
 - EN 55032: 2015
 - EN 61000-3-2: 2014
 - EN 61000-3-3: 2013
 - EN 301 489-1 V2.2.3: 2019
 - EN 301 489-17 V3.2.4: 2020
- **EMC - Immunity**
 - EN 55035:2017
- **Safety**
 - IEC 62368-1:2014
 - EN 62368-1:2014 + A11:2017
 - AS/NZS 62368.1:2018
- **Telecom**
 - IC CS-03 Part 5 issue 9 + A2 + A3: 2021
 - Part 68 316: 2012
 - Part 68 317: 2011
 - AC/CA S004: 2015
 - AC/CA S040: 2015
- **Radio**
 - EN 300 328 V2.2.2: 2019
 - EN 62479: 2010
 - FCC Part 15C: 2017
 - RSS-GEN Issue 5: 2018
 - RSS-247 Issue 2: 2017
 - RSS-102 Issue 5: 2015 + A1
 - AS/NZS 4268: 2017

Compliance and Regulatory Statements

1. EN55032 and CISPR32 – Statement

These are Class B products.

2. FCC Part 15 Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

3. IESD Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

- (1) L' appareil ne doit pas produire de brouillage;
- (2) L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

4. Notice d'ISDE

Ces équipements ne dépassent pas les limites de Classe B d'émission de bruits radioélectriques pour les appareils numériques, telles que prescrites par le Règlement sur le brouillage radioélectrique établi par l'ISDE Canada. L'exploitation faite en milieu résidentiel peut entraîner le brouillage des réceptions de radio et de télévision, ce qui obligerait le propriétaire ou l'opérateur à prendre les dispositions nécessaires pour en éliminer les causes.

Est conforme au standard RSS-247.

5. EU Directives: RED and RoHS Recast



DECLARATION OF CONFORMITY

We, Sangoma, declare under our sole responsibility that the

IP phones

P325

P330

P370

to which this declaration relates, are in conformity with:

- 1- All applicable essential requirements following the provisions of the European Directive 2014/53/EC.

Product compliance has been demonstrated against the following standards:

EN 300 328 V2.2.2	2019
EN 301 489-1 V2.2.3	2019
EN 301 489-17 V3.2.4	2020
EN 55032	2015
EN 61000-3-2	2014
EN 61000-3-3	2013
EN 55035	2017
EN 62479	2010
EN 62368-1	2014 + A11

- 2- The RoHS European Directives 2011/65/EC and 2015/863/EC

Product compliance has been demonstrated against the following standard:

EN 63000	2018
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The technical file is kept at: *Sangoma*
100 Renfrew Drive
Markham, Ontario L3R 9R6
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Markham, DD MM 2022


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Engineering Manager

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www.sangoma.com

- SANGOMA vakuuttaa täten että IP phones P325, P330, P370 tyyppinen laite on direktiivin 2014/53, 2011/65, 2015/863 oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

- Hierbij verklaart SANGOMA dat het toestel IP phones P325, P330, P370 in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53, 2011/65, 2015/863
- Par la présente SANGOMA déclare que les IP phones P325, P330, P370 sont conformes aux exigences essentielles et aux autres dispositions pertinentes des Directives 2014/53, 2011/65, 2015/863.
- Härmed intygar SANGOMA att denna IP phones P325, P330, P370 står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53, 2011/65, 2015/863.
- Undertegnede SANGOMA erklærer herved, at følgende udstyr IP phones P325, P330, P370 overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53, 2011/65, 2015/863.
- Hiermit erklährt SANGOMA, dass sich dieses IP phones P325, P330, P370 in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinie 2014/53, 2011/65, 2015/863 befindet (BMW i).
- ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ SANGOMA ΔΗΛΩΝΕΙ ΟΤΙ IP phones P325, P330, P370 ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53, 2011/65, 2015/863.
- Con la presente SANGOMA dichiara che questo IP phones P325, P330, P370 è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 2014/53, 2011/65, 2015/863.
- Por medio de la presente SANGOMA declara que el IP phones P325, P330, P370 cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2014/53, 2011/65, 2015/863.
- SANGOMA declara que este IP phones P325, P330, P370 está conforme com os requisitos essenciais e outras disposições da Directiva 2014/53, 2011/65, 2015/863.
- Hawnhekk, SANGOMA, jiddikjara li dan IP phones P325, P330, P370 jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 2014/53, 2011/65, 2015/863.
- Käesolevaga kinnitab SANGOMA seadme IP phones P325, P330, P370 vastavust direktiivi 2014/53, 2011/65, 2015/863 põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
- Alulírott, SANGOMA nyilatkozom, hogy a IP phones P325, P330, P370 megfelel a vonatkozó alapvető követelményeknek és az 2014/53, 2011/65, 2015/863 irányelv egyéb előírásainak.
- SANGOMA týmto vyhlasuje, že IP phones P325, P330, P370 splňa základné požiadavky a všetky príslušné ustanovenia Smernice 2014/53, 2011/65, 2015/863.
- SANGOMA tímto prohlašuje, že tento IP phones P325, P330, P370 je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/53, 2011/65, 2015/863.
- Šiuo SANGOMA deklaruoja, kad šis IP phones P325, P330, P370 atitinka esminius reikalavimus ir kitas 2014/53, 2011/65, 2015/863 Direktyvos nuostatas.
- Ar šo SANGOMA deklarē, ka IP phones P325, P330, P370 atbilst Direktīvas 2014/53, 2011/65, 2015/863 būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
- SANGOMA izjauja, da je ta IP phones P325, P330, P370 skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 2014/53, 2011/65, 2015/863.
- Hér með lýsir SANGOMA yfir því að IP phones P325, P330, P370 er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 2014/53, 2011/65, 2015/863.
- Niniejszym SANGOMA oświadcza, że IP phones P325, P330, P370 jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 2014/53, 2011/65, 2015/863.
- SANGOMA erklærer herved at utstyret IP phones P325, P330, P370 er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/53, 2011/65, 2015/863.
- Noi SANGOMA declarăm că EXP100 respectă cerințele esențiale și alte dispoziții relevante din directivele 2014/53, 2011/65, 2015/863.
- SANGOMA декларирам на своя отговорност, че далекосъобщително устройство IP phones P325, P330, P370 съответства на съществениите изисквания по 2014/53, 2011/65, 2015/863.

6. UK Regulations: Radio and RoHS



DECLARATION OF CONFORMITY

We, Sangoma, declare under our sole responsibility that the

IP phones

P325

P330

P370

to which this declaration relates, are in conformity with:

- 1- All applicable essential requirements following the provisions of the UK regulation 2017 N° 1206.

Product compliance has been demonstrated against the following standards:

BS EN 300 328 V2.2.2	2019
BS EN 301 489-1 V2.2.3	2019
BS EN 301 489-17 V3.2.4	2020
BS EN 55032	2015
BS EN 61000-3-2	2014
BS EN 61000-3-3	2013
BS EN 55035	2017
BS EN 62479	2010
BS EN 62368-1	2014 + A11

- 2- The RoHS UK regulation 2012 N°3032 as amended in 2019, 2020

Product compliance has been demonstrated against the following standard:

BS EN 63000 2018

The technical file is kept at: *Sangoma*
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Marking

The IP phones P325, P330 and P370 bear the following CE mark



Environmental Information

Waste Electrical and Electronic Equipment – WEEE



The WEEE (Waste Electrical and Electronic Equipment) legislation aims to raise the level of recycling of electrical and electronic equipment and to encourage designers to create products with recycling in mind.

The Sangoma equipment that you bought has required the extraction and use of natural resources for its production. It may contain hazardous substances that could impact health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end-of-life equipment in a sound way.

The crossed-out wheeled bin symbol invites you not to dispose of WEEE as unsorted municipal waste and to collect such WEEE separately.



Safety warnings and Precautions

- Access to the interior of this unit shall be made only by a qualified technician.
Disconnect the appliance before opening
- Der Zugang ins Innere des Gerätes ist nur einem fachlich qualifizierten Techniker gestattet.
Trennen Sie das Gerät vor dem Öffnen
- Seul un spécialiste doit avoir accès à l'appareil.
Déconnecter l'appareil avant de l'ouvrir
- El acceso al interior de esta unidad solo debe ser realizado por un técnico calificado
Desconecte el aparato antes de abrirlo.
- L'accesso all'interno di questa unità deve essere effettuato solo da un tecnico qualificato
Scollegare l'apparecchio prima dell'apertura
- Достъпът до вътрешността на това устройство се извършва само от квалифициран техник
Изключете уреда преди отваряне

- Selle seadme sisemusse pääseb ainult kvalifitseeritud tehnik
Enne avamist ühendage seade lahti
- Η πρόσβαση στο εσωτερικό της μονάδας πρέπει να γίνεται μόνο από εξειδικευμένο τεχνικό
Αποσυνδέστε τη συσκευή πριν ανοίξετε
- Pieklūvi šīs ierīces salonam nodrošina tikai kvalificēts tehniķis
Pirms atvēršanas atvienojiet ierīci
- Prieigos prie šio įrenginio vidaus leidžia tik kvalifikuotas specialistas
Prieš atidarydami prietaisą, atjunkite jį
- A készülék belsejébe csak képzett szakember férhet hozzá
Nytás előtt húzza ki a készüléket
- Toegang tot de binnenkant van dit apparaat mag alleen worden gemaakt door een gekwalificeerde technicus
Koppel het apparaat los voordat u het opent
- Tilgang til interiøret på denne enheten skal kun gjøres av en kvalifisert tekniker
Koble fra apparatet før det åpnes
- Dostęp do wnętrza tego urządzenia powinien wykonywać wyłącznie wykwalifikowany technik
Odłączyć urządzenie przed otwarciem
- O acesso ao interior desta unidade deve ser feito apenas por um técnico qualificado
Desligue o aparelho antes de abrir
- Accesul în interiorul acestei unități se va face numai de către un tehnician calificat
Deconectați aparatul înainte de deschidere
- Dostop do notranjosti te enote lahko opravi samo usposobljen strokovnjak
Pred odpiranjem izklopite aparat
- Přístup do vnitřku této jednotky smí provádět pouze kvalifikovaný technik
Před otevřením odpojte spotřebič
- Ainoastaan pätevä teknikko voi päästä laitteen sisälle
Irrota laite ennen avaamista
- Tillgång till enhetens inre får endast göras av en kvalificerad tekniker
Koppla bort apparaten innan du öppnar den
- Aðgangur að innréttingu einingarinnar skal aðeins vera gerður af hæfum tæknimanni
Aftengdu tækið áður en það er opnað
- L-aċċess għall-intern ta 'din l-unità għandu jsir biss minn tekniku kwalifikat
Skonnettja l-apparat qabel ma tiftaħ
- Adgang til det indre af denne enhed må kun ske af en kvalificeret tekniker
Frakobl apparatet, før det åbnes
- Pristup unutrašnjosti ovog uređaja smije izvršiti samo kvalificirani tehničar
Prije otvaranja isključite aparat

Making changes or modifications



Any changes and modifications not expressly approved by Sangoma will void any compliance and regulatory approval, and will void the user's authority to operate the equipment.

SANGOMA

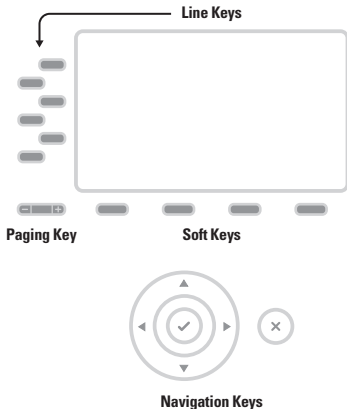
Sangoma® P325 IP Phone

www.sangoma.com

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613-00051 (Rev A)



613-00051



Messages
Anrufbeantworter
Mensajes
Messages
Messaggios
Bericht
Mensagem



Contacts
Kontakte
Contactos
Contacts
Contatti
Contacten
Contatos



Hold
Halten
Espera
Maintenir
Attesa
Wachten
Reter



Redial
Wahlwiederholung
Volver a marcar
Recomposer
Ricomponi
Opnieuw bellen
Redial



Transfer
Umleiten
Transferir
Transfer
Trasferimento
Overzetten
Transferir



Conference
Konferenz
Conferencia
Conferencia
Conferenza
Conferentie
Conferência



Headset
Headset
Auriculares
Casque
auricolare
Koptelefoon
Fone de ouvido



Speaker
Audio-Lautsprecher
Altavoz de audio
Haut-parleur
Altoparlante audio
Audio luidspreker
Alto-falante de áudio



Volume
Volumen
Volumen
Le volume
Volume
Volume
Volume



Mute
Ton stummschalten
Silenciar el audio
Couper le son
Disattiva audio
Geluid dempen
Audio mudo

Left Side Buttons

Right Side Buttons

Documentation

Documentation/Dokumentation/Documentación/Documentation/
Documentazione/Documentatie/Documentação:

More documentation on setting up and using your Sangoma Phone is available on **www.sangoma.com/phones**

License Agreement/Lizenzvereinbarung/Acuerdo de Licencia/accord de License/Accordo di Licenza/Licentieovereenkomst/Acordo de Licença:

By installing and configuring this Sangoma phone, you are agreeing to the terms and conditions of the End-User License Agreement for Sangoma Phone Software and the Sangoma Phone (EULA). This license is available for review on **www.sangoma.com/legal**

Warranty/Garantie/Garantía/Garantie/Garanzia/Garantie/Garantia:

The warranty terms for the Sangoma Phone are available for review on **www.sangoma.com/legal**

Compliance and Safety Information/Compliance-und Sicherheits-Informationen/Información sobre el Cumplimiento y la Seguridad/Conformité et la Sécurité des Informations/Informazioni sulla Conformità e Sicurezza/Naleving en Veiligheidsinformatie/Informações de Conformidade e Segurança:

The regulatory compliance and safety information for this Sangoma phone can be found on **www.sangoma.com/compliance**

If the Sangoma phone is powered using Power over Ethernet (PoE), cables may not be run external to the premises.

To power up the IP Phone with an external power adaptor, the output of the power supply must comply with PS2 according to IEC/EN/UL/CSA 62368-1.

Note: Before calling Sangoma Support, please update to the latest firmware. Firmware update instructions may be found at

<https://help.sangoma.com/community/s/article/Phone-Firmware-Upgrades>



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