



## User Guide

[www.myki.pet](http://www.myki.pet)



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### How to set up your MyKi Pet?

1. Get your MyKi Pet from the box and write down its 10-digit ID in a secure place.

2. In case you have purchased MyKi Pet without a SIM card, before inserting your own one, please disable its PIN code and insert the SIM card into the side slot, as shown on the picture.



3. Charge MyKi Pet by using the standard 5V USB charger in the box. While the device is being charged, the inscription on the front cover will glimmer in green. When MyKi Pet is fully charged, there will be a constant green light.

4. Switch on MyKi Pet by pressing and holding the power button, until the device makes a specific sound.

5. Install MyKi Pet app for Android or iOS or log into <https://my.myki.pet>

6. Create your account through the application or on the web site. Please keep MyKi Pet's ID, your account's password and the registration code in a safe place.

### How to charge MyKi Pet?

Open the cap next to the power button and you will see the charging slot. Charging the battery of the device takes about 120 minutes when using a standard 5V USB charger. Having charged the device, close the cap carefully in order to avoid water, dust or dirt from getting into the slot and damaging the device. You may use standard mobile phone chargers.

### How to create a MyKi Pet account?

- Create your account through the application or on the web site <https://my.MyKi.pet>.
- Enter your email address.
- Enter a chosen password, at least 6 characters long.
- Confirm your password.
- Enter the device's 10-digit ID.
- Choose a name for the device.
- Complete the registration process.

### How to check MyKi Pet's status?

If you press the power button once, the device will show you for 3 seconds its status:

1. Blue light - MyKi Pet is switched on but you have no connection with it.
2. White light - MyKi Pet is switched on and you have an established connection with it.
3. Red glimmering light - MyKi Pet's battery is exhausted.
4. Green glimmering light - MyKi Pet is being charged.
5. Constant green light - MyKi Pet's battery is fully charged.

### How to switch MyKi Pet off?

Once connected to the application, your MyKi Pet cannot be switched off through the power button. In case you are in a place where MyKi Pet needs to be switched off or put in an airplane mode, the device may be switched off through the application installed on your mobile phone. Go to Settings menu and select the option "Switch device off" at the bottom of the list.

### Activity section.

 MyKi Pet has an in-built motion and speed sensor, due to which you may monitor your pet's activity per hour.

### Is MyKi Pet waterproof?

MyKi Pet is NOT waterproof. It is made to resist mud, dust, wetness and water spills, but should not be submerged in water. Do not use water or detergents to clean it. If necessary, clean it with a wet towel.

**WARNING!** MyKi Pet is splash resistant only if the caps of the charging slot and the SIM card slot have been very well closed. If the device is wet, switch it off and leave it to get dry upon a towel at a room temperature in a low-humidity environment. Wait for at least 24 hours before switching it on or charging it again.

### How to send your pet a command through MyKi Pet?

Open the application and go to  Training menu. When you press the four paw-like buttons, MyKi Pet will make specific sounds. Following the instructions on [www.myki.pet](http://www.myki.pet) you may train your pet to follow a number of commands, such as "come", "sit", "lie down", "quiet" and others.

### Why don't I receive notifications?

If notifications have been activated in the menu Settings > Notifications in the MyKi Pet application, but you are not getting them, it is possible that your phone does not allow notifications from this particular application. If you have an iPhone, go to **Settings > Notifications** and give permission to MyKi Pet to receive notifications. If you have an Android phone, go to **Settings > More > Application Manager**, select MyKi Pet from the list of applications, installed on your phone, and allow the notifications. Another reason may be the lack of internet connection.

### How to find out where your pet is.

 This icon in the Location section  shows the location of your pet on the map at a specific time.  Location History shows where your pet has been every 10 minutes within the last 30 days.