COLOR : 4C + 4C

14/08/2020

3 inches

FRONT

BACK

3 inches

SMARTWATCH USER GUIDE

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Quick Start Guide

Step 1: Download the Companion App by Scanning the QR Code Below Instructions:

•Use your smartphone's camera or a QR code scanner app to scan the QR code provided below.

•The scan will redirect you to the app store (Google Play or Apple App Store) where you can download the companion app.

•Once the app is downloaded, install it on your smartphone.

QR Code:

Apple Store — SCAN ME

Google Play — SCAN ME

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Step 2: Create your Account on the Mobile App

•Tap on 'Create an Account' (Sign-in only if you already have created an account)
•Fill in the information and press next (first, last, email, and password - 8 characters, 1 uppercase, 1 number)
•Set a photo and your phone number, then tap Next (phone number is mandatory to continue)
•Check your mailbox and find the validation email
•Tap on the link in the validation email, to validate your account

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Set up your Child's Profile:

•Tap on Set up a child profile
•Enter your child's information and press next (Photo/Name/DOB)

Step 3: Follow the Instructions in the App to Purchase a Data Plan for the Watch Instructions:

•Register to activate the SIM card by choosing an iTime Plan - allow access to the camera for QR code scanning.
(if you already have an iTime plan, you can skip at the bottom)
•Scan the QR code on the back of the watch

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• Login with the same credentials created earlier in the application
DO NOT TAP THE BACK BUTTON, DO NOT KILL THE APPLICATION OR YOU WILL LOSE THE FLOW

•Choose your plan by taping left or right on the arrow
•Once the plan is chosen, tap on Add to Cart
•Enter name, phone, address, and payment details once all are filled Tap on Next Step

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•A summary of your purchase is showcased, check that everything is all right before submitting
•Wait for Activation, once payment goes through you will see a successful activation screen
DO NOT KILL THE APPLICATION UNTIL YOU TAP ON THE NEXT BUTTON

Note: If your watch is turned on, please restart it with a long press on the top right button.

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Step 4: Pair the watch with your user account
Instructions:
•Once the SIM is activated, turn on your smartwatch by pressing and holding the power button.

•The smartwatch will automatically begin the pairing process with the companion app on your smartphone.
•Follow the on-screen instructions in the app to complete the pairing process (refer to Initial Set -up – part of the User Manual) > Choose the language
•The watch will then connect to the server
•Once it shows "Continue on the App to pair watch", tap next on your phone
•A 6-digit code will appear on the watch, enter it in the companion application
•The app will present a QR code scanner. Use it to scan the QR code displayed on the watch screen.
•If scanning the QR code is not possible, you are also able to enter the code manually.

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Troubleshooting

Common Issues and Solutions:
Problem: The watch won't turn on,
Solution: Ensure the watch is charged by connecting it to the charger for at least 30 minutes before attempting to power it on.
Problem: The watch isn't paired with the companion app.
Solution: Ensure 4G is present in your area and SIM has been activated with the data plan, restart the watch and app, and try the pairing process again.
Problem: Location tracking is inaccurate.
Solution: Accuracy depends on the source of location data. The GPS is the most precise and works best in open spaces outside. Wi-Fi is precise to about 100 feet, while cellular location only provides 1000 ft precision.
Problem: Calls are not connecting.
Solution: Verify that the 4G data plan is active and that the watch shows a strong signal on the network. Check that the 4G icon on the watch-face is present with bars showing a strong signal. If the 4G icon is blinking, there may be some temporary connectivity issues.
Problem: The watch isn't receiving messages.
Solution: Check the watch's 4G connection and ensure that the contacts have been properly set up in the companion app.

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•The watch will automatically display an 8-character activation code.
•Enter this code into the companion app when prompted.
•Once entered, the device should show a paired screen, and the companion application should validate with a positive activation message, Tap on Continue on the mobile app. Congrats you are now paired!
•You can now Tap on 'Start Using', and you will be redirected to the home screen

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Charging the Smartwatch

Before using the iTime Kids Watch for the first time, it's essential to charge it fully to ensure optimal performance.

1.Connect the Charger:

•A full charge provides up to 40 hours of battery life, depending on usage.Use the included USB charging cable to connect the watch to a power source, Plug the USB end into a computer, power adapter, or portable charger.
•Attach the magnetic charging connector to the back of the watch, Ensure it snaps securely into place.

2.Charging Indicator:
oWhen connected properly, the watch screen will display a charging indicator, usually a battery icon.
oIt typically takes about 1.5 to 2 hours to fully charge the watch.

3.Battery Life:
oA full charge provides up to 40 hours of battery life, depending on usage.

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Troubleshooting Pairing Issues

Device paired successfully! — Pairing Failed! — Retry

If the pairing process is not completed successfully, try the following steps:
1.Restart the Process: On the watch, press Retry.
•In the companion app, return to My Devices and select Add Device again.
2.Reboot the Watch: If restarting the process doesn't work, try turning off the watch by holding the power button and then turning it back on.
•Attempt the pairing process again after the watch has rebooted.
3.Ensure Correct Code Entry: Double-check that you've entered the 8-character activation code correctly.
4.Check Connectivity:
•Ensure that you are in a 4G coverage area
(check your smartphone for a 4G signal)

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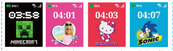
Basic Operation

Navigating the Watch Interface.
The iTime Kids Watch is designed for simple and intuitive navigation:



Long press on the watch face to select another variation of it.
1.Swipe Navigation:
•Swipe Right: From the main watch face, swipe right to access the list of all screens, This screen acts as a hub where you can see and select all available features and apps.
•Swipe Left: Swipe left from the main watch face to navigate through screens one by one, including contacts, messaging, gallery, activity monitoring, and more.

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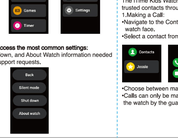

2.Power Menu:
Serves to quickly access the most common settings:
Silent Mode, Shutdown, and About Watch information needed for any technical support requests.

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Making and Receiving Calls

The iTime Kids Watch allows your child to stay connected with trusted contacts through video and audio calls:
1.Making a Call:
•Navigate to the Contacts screen by swiping left from the watch face.
•Select a contact from the list.

•Choose between making a Video Call or an Audio Call.
•Calls can only be made to contacts that have been added to the watch by the guardian through the companion app.

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Note: The call will automatically end after 3 minutes to prevent watch overheating or excessive data usage.

2.**Receiving a Call:**
•Incoming calls from contacts will be displayed on the watch screen with the option to answer or reject.

3.**Emergency Contact:**
•The watch has a designated Emergency Contact that can be quickly accessed by pressing the bottom button.
•**Long Press:** Pressing and holding the bottom button will immediately initiate a video call to the emergency contact.

Using the Watch's Features

Multimedia Messaging:

•Messages can be sent and received only between existing contacts.

•Access the Messaging screen by swiping left and selecting the desired conversation.

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•Compose and send multimedia messages (text, voice, pictures).

•**Group Messaging:**
•The companion app allows guardians to define groups for messaging, enabling messages to be sent to multiple contacts simultaneously.

Location Tracking

•You can set the location tracking intervals directly from the Mobile Application, with the shortest interval being 15 minutes. Shorter would deplete the battery faster.
•However, in case of Emergencies, the Live Tracking mode can be activated which requests the device to send its location every minute during the next 15 minutes.
•The watch will determine its location using GPS, Wi-Fi, or cell towers, with varying precision based on the available technology, and send this information in preset intervals.
•**Note:** By default, the watch will not send location information at nighttime, This can be changed in the iTimes Companion App.

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Activity Tracking

•The watch tracks steps and other physical activities throughout the day.
•Guardians can set daily step goals through the companion app.
•Progress towards these goals can be viewed directly on the watch or in the app's Activity Center.
•When the daily step goal has been achieved the bar shows dark yellow color.

Tasks and Alarms

•Guardians can assign tasks, set alarms, and activate School Mode via the companion app's Activity Center.
•School Mode ensures the watch is in a quiet state during school hours.

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Additional Features

•**Camera:**
•Allows children to take pictures and short videos by either pressing or holding the white on-screen button respectively, The results are stored in the watch gallery where they can be deleted if need to.

•**Gallery:**
•Children can view their pictures and videos here, If the watch starts running out of space (ie. thousands of pictures are present) it will automatically delete the oldest picture or videos to allow for operations.

•**Timer, Stopwatch, and Flashlight:**
These utilities can be accessed by swiping the respective screens.

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•**Game - Wrist Buddies:**
Children can engage in this interactive game where they take care of plants and play mini-games.

Settings:
The watch offers basic settings including:
Language:
Switch between English and Spanish,
Units:
Change units from Imperial to Metric.

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Troubleshooting

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Solution: Check the watch's 4G connection and ensure that the contacts have been properly set up in the companion app.

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Troubleshooting

FAQs
Frequently Asked Questions:
Question: How long does the battery last on a full charge?
Answer: The watch can last up to 40 hours at full charge, depending on usage.
Question: Can I use the watch without a 4G data plan?
Answer: No, the watch requires an active 4G data plan.
Question: How do I change my watch face?
Answer: Long press directly on the screen and select another watch face by swiping left or right.
Question: Can I track multiple children using the same companion app?
Answer: Yes, the companion app allows you to manage multiple watches and children's profiles.

Software Updates
Watch software is updated automatically while the watch is on a charger and has a good 4G connection. Companion apps need to be updated via respective application stores.

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FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
NOTE: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that

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FCC Statement

Interference will not occur in a particular installation. If the product does cause interference, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
-Increase the separation between the product and the receiver.
-Connect the product into an outlet or a charger different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help. CAUTION: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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Safety And Skin Care

We want to make sure that you are enjoying great comfort and durability with your new smartwatch. Here are a few tips to help you maintain those qualities. Clean your smartwatch regulary with a damp paper towel, please use a dry paper towel and pat dry your smartwatch.

Make sure you keep your wrist free of lotions and oils.

Wearing a watch too tight can cause skin irritation due to moisture and sweat. To avoid this, please wear your watch loose so that 2-3 fingers can fit underneath your watch while its being worn.

After a strenuous workout , we advise to remove the watch and use a drypaper towel to dry the wrist area and remove all moisture from the back of the smartwatch to further combat skin irritation.

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Best practice is to put your smartwatch to the side for about 10-15 min after cleaning. You want to make sure the smartwatch is free of any possible irritants and completely dry.

Consult a physician if you suffer from eczema or any related skin condition before wearing the smartwatch.

If you experience any irritation or rashes, remove the watch immediately and consult a doctor.

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Removing the Band from Your Watch:
Note: Children. Potentially sharp alloring should be performed by a qualified jeweler.

Lay your watch with the face down (preferably on a cloth to prevent scratching your watch) You will need a sharp point or "spring bar tool" to perform the following steps.

Insert the sharp point between the strap and watch lug to release strap from case.

Once the spring bar is detached you can remove your strap, To reattach, simply line up and insert into little slot on the inside of the watch case lug.

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WARRANTY

One-Year Watch Service Limited Warranty

Do NOT return the watch to the store.
This watch is warranted for a period of one (1) year from the date of purchase to be free from original defects in materials and workmanship under normal use. In the event of any defect or failure, the manufacturer will replace the watch with an exact or similar valued model without charge at our option. This warranty does not cover wear or consequential damage to the watch case or strap. This warranty does not cover water damage, improper use, negligence, or unauthorized service or repairs and is considered void for other factors not due to defects in materials or workmanship. You must include a shipping and handling fee of $10.00 in the form of a check or money order payable to Accutime Watch Corp. Additional fees may apply.
Send your watch for warranty service to :

Accutime Watch Corp.
ATTN: Service Dept.
1001 Avenue of the Americas, 6th Floor
New York, NY 10018

ACCUTIME WATCH CORPORATION

1001 Avenue of the Americas, 6th Fl. New York, NY 10018

Questions or comments? Contact us at:
info@accutimewatch.com

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3 inches

Specific Absorption Rate (SAR) information
FCC RF Radiation Exposure and SAR Statements
The Kids Smart Watch has been tested for limbs worn Specific Absorption Rate(SAR) compliance. The FCC has established detailed SAR requirements and has established that these requirements. RF Exposure Information The radio module has been evaluated under FCC Bulletin C95.1 and IEEE 1528 and found to be compliant to RF Exposure from radio frequency devices. This model meets the applicable government requirements for exposure to radio frequency waves. The highest reported SAR level for usage near the limbs worn. SAR level for usage near the Near to Mouth (10mm Gap) is 1.054W/kg and simultaneous transmission is 1.313 W/kg. SAR level for usage near the Limb-worn (0mm Gap) is 3.337W/kg and simultaneous transmission is 3.904W/kg.

3 inches