

1. Power on the Tag & Replace the Battery

Take out the Tag insulation film and power on

Successful power-on will beep twice.



The red indicator light flashes twice.



Open the Tag case from the side gap.



Insert battery into compartment with the positive (+) side facing up.

2. Install the App

Please grant all permission requests (Location, Bluetooth, Nearby Devices, Read/Write Storage, etc.).



Scan to install

(open in your device's browser)



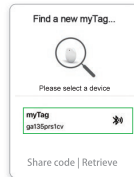
<http://mytag.world>



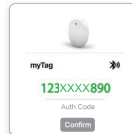
* iOS 12.0 | Android 8.0 or later

3. Tag Activation

App main page → → Search for Bluetooth name "myTag"
→ Select device → Enter Auth. Code (10-digit number) →
Choose purpose, enter contact details → Confirm → Successful



Please check the card specific authorization code inside the packaging



* Search for compatible devices "CityTag" or "CityFinder"
→ Select device → Choose purpose, enter contact details
→ Continue → Activation successful

4. App main page functions

Settings: View hidden devices, Privacy Policy, Multiple languages.



Nearby search



Tag List



Add a Tag



Location History:

Tap the icon to view the list.

3D: 2 days ago

2D: Yesterday

1D: Today

6H: Last 6 hours

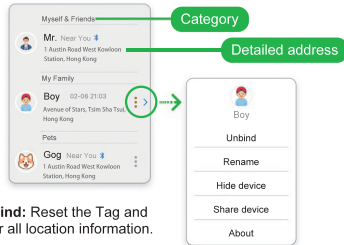
3D
2D
1D
6H



Location refresh



5. Tag function list



Unbind: Reset the Tag and clear all location information.

Rename: Modify the name.

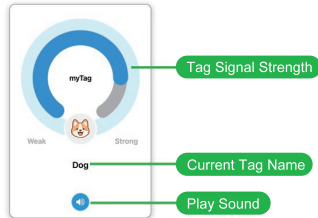
Hide device: This Tag will not appear in the main interface, you can check it in settings.

Share this device: Share with up to 12 people to view the Tag location.

About: Tag activation date and machine code.

6. Nearby search

The Tag can play sound when within the phone's Bluetooth signal range. Bluetooth signal strength is affected by the environment, obstacles such as walls, metal, and the human body may weaken the signal.



* The working range of nearby search is often less than 15 meters (depending on the actual environment).

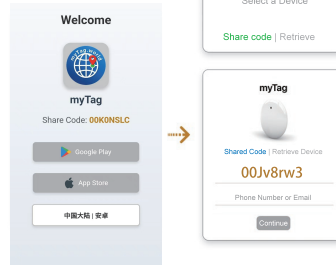
7. Add "Share Code"

After obtaining a share code, go to the bottom left corner of the App main page and tap " + " → Select "Retrieve"

→ Enter Share code

→ Phone number or email

→ Continue → Successful



8. FAQ

1. App Installation Issues

Some phones (e.g., Huawei Purity Mode, Xiaomi Security Mode) may block installation. Disable these modes before installing.

2. Failed to Add Tag

Ensure Bluetooth is on, app permissions are granted, and the Tag is powered on. If it fails, check your network.

3. No Location Data

Ensure the Tag is powered on, move it to a crowded area for better signal.

4. Retrieve Tag After Changing Phone

Tap "+" on the App main interface, select "Retrieve", and follow the prompts.

5. Location Deviation

The Tag uses a crowdsourced network, not GPS. Indoor use or high-speed movement may cause deviations. Check history for accuracy.

6. No Response in Nearby search

Ensure Bluetooth is on and the Tag is powered. A gray speaker icon means it's out of range. If the battery is low, only tracking can work - no sound.

1. Tag 上电 & 换电池

取出Tag撕开绝缘膜上电



上电成功可听到滴两声



红色指示灯亮起两次

正极朝上
插入
电池仓



缝隙处
打开
Tag外壳



2. 安装App

所有权限弹窗请都点选同意（位置权限 / 蓝牙权限 / 附近的设备 / 读写存储权限等）。

扫码安装
(本机浏览器打开)



<http://mytag.world>



* iOS 12.0 | Android 8.0 或更高版本

3. 绑定Tag

App主页面 → → 搜索出蓝牙名称"myTag" → 选中设备 → 输入授权(10 位数字) → 选择用途, 填写联系方式 → 确认 → 绑定成功



* 搜索出兼容设备"CityTag"或"CityFinder"

→ 选中设备 → 选择用途, 填写联系方式 → 继续 → 绑定成功

4. App主界面功能

设置: 查看已隐藏设备, 隐私声明, 切换多国语言等。



近距离查找



Tag列表



添加Tag



历史定位: 点击图标出现列表
3D: 显示2 天前的定位坐标
2D: 显示昨天的定位坐标
1D: 显示今天的定位坐标
6H: 显示最近 6 小时定位坐标



定位信息刷新



5. Tag功能列表



解绑：重置Tag并清除所有定位信息。

重命名：修改名称。

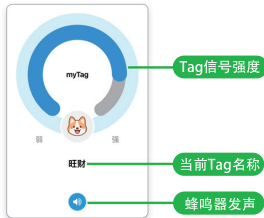
隐藏设备：此Tag不会出现在主界面，在设置中检查。

分享此设备：最多分享给12人查看该Tag定位信息。

关于：Tag激活日期和机器码。

6. 近距离查找

需要在手机蓝牙信号范围才能让Tag发出声音，蓝牙信号受环境影响，如建筑物墙面、金属、身体遮挡都会影响蓝牙信号的强弱。



* 实际使用环境，蓝牙通信距离一般低于15米。

7. 添加"分享码"

- 取得分享码后，进入App主页面的左下角，点
- 点击"分享码"。
- 输入分享码，填写手机号或邮箱。



8. 常见问题

1. App安装问题

部分手机的保护模式（如：华为纯净模式、小米安全模式）可能会阻挡安装过程，请先停用这些模式后再尝试安装。

2. 添加Tag失败

请确认手机蓝牙已开启，App权限已全部授权，且Tag已上电。如果添加失败，请检查您的网络连接。

3. 无定位数据

请确认Tag已上电。如果已上电，请尝试带Tag到人流较多的区域，以获得更好的信号。

4. 更换手机后找回Tag

主界面点「+」图标，弹窗点选"找回"，根据提示找回设备。

5. 定位偏差

本Tag使用众包网络技术，而非GPS。由于室内环境或高速移动，会出现定位偏差。请查看历史定位数据，以获取更准确的结果。

6. 近距离查找无反应

请确认手机蓝牙已开启，且Tag已上电。灰色喇叭图示表示Tag已超出蓝牙信号范围。若电量过低，只能定位，无法播放声音。

FCC Warning:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.