

Glue here hard cover of Schok freedom turbo XL 2021 user manual (front)

freedom turbo XL - Ports location



Front view explanation on the other side of this manual

Emergency call

If any emergency arises, dial 911 for help (or your local emergency call number)

Note: Due to the nature of cellular networking, the success of an emergency call is not guaranteed.

FCC Warning:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. freedom turbo XL (FCC ID: 2ALZM-TURBOXL) has also been tested against this SAR limit. The highest reported SAR values for head, body-worn accessory and Hotspot is 1.199 W/kg, 1.046 W/kg and 1.185W/kg respectively. The Max simultaneous SAR is 1.351W/kg. This device was tested for typical body-worn operations with the back of the handset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Warranty: All Schok products are manufactured with the best quality standards to offer years of trouble-free operation. In the event that this unit is not working correctly or it is defective in workmanship or materials we will repair or replace it (at our option) free of charge for 12 months from the date of purchase. For easier and faster warranty service, please call our toll-free number 1-888-48-SCHOK, a customer service representative will explain in detail the steps to follow. If the product is still in warranty Schok will be happy to repair or replace your unit free of charge. If the owner wants to return the defective product to the store, this needs to be done within the first 15 days of the date of purchase, presenting the original receipt and the product in its original box and with all its accessories. Before you call our help desk please read in detail the warranty policy that came in this product and fill the small questionnaire in the space "TO FILL", be prepared to write down the RMA number that our customer service representative is going to give you. If the product has been damaged by an accident or failure to follow this instruction manual, acts of God, has been tampered, misused or fixed by any unauthorized personnel, this warranty policy will be void. Any implied warranties, obligations, or liabilities, including but not limited to the implied warranty of merchantability and fitness for a particular purpose, shall be limited in duration to the 12-Month duration of this written, limited warranty policy. (Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.) In no event shall Schok be liable for any special, incidental, or consequential damages for breach of this or any other warranty, express or implied, whatsoever. (Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation may not apply to you.) This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. For more information please visit our webpage www.schokgear.com ©2021 Schok, LLC. All rights reserved. Google, Android, and other marks are trademarks of Google LLC. Qualcomm is a trademark of Qualcomm Incorporated, registered in the United States and other countries. USB Type-C and USB-C are trademarks of USB Implementers Forum. SD and related marks and logos are trademarks of 3D-3C LLC. Bluetooth is a registered trademark of Bluetooth SIG, Inc. Other trademarks and trade names are those of their respective owners. * SIM and SD-CARD not included.

How to insert a SIM and Memory card to the freedom turbo XL:

- 1.- Push the Schok SIM removal tool in the phone's tray hole. Important, use only Schok's original SIM removal tool.
- 2.- Slide the tray completely out. You will find two spaces.
- 3.- Space "A" is for SIM card slot #1 (Main SIM card), space "B" is for either the SIM card number #2 or the SD memory card.
- 4.- Securely fit the SIM card or Memory card in their dedicated slots. Both SIM and Memory card must be flushed to the tray.
- 5.- Push the tray back in place until it is completely inserted into the structure of the phone.



Option #1



Option #2



Push SIM tool to remove SIM tray



How to charge your Schok freedom turbo XL:

- 1.- Connect the USB Type-C™ side of the cable to the freedom turbo XL charging port. (The USB Type-C side has the smaller tip of the cable)
- 2.- Connect the USB side of the cable to the wall charger USB port.
- 3.- Connect the Smartphone wall charger to the electric outlet.
- 4.- Charge your device for at least two hours.

TIP:

Prior to the first time of use, please fully charge the battery, and always avoid leaving your phone connected to the wall charger for long periods of time. When fully charged, disconnect the phone from the wall charger.

How to turn it on:

- 1.- Firmly, "press and hold" the power button for four seconds.

How to turn it off:

- 1.- Firmly, "press and hold" the power button for one second.
- 2.- You will be presented with two options: "Power off or Restart"
- 3.- Click "Power off" (System will turn off in approximately four seconds.)
- 4.- Click "Restart" and the system will turn off and restart automatically.

How to unlock your Schok freedom turbo XL:

To save battery, the display will go off in 30 second and the smartphone will lock itself. (Later, you can change this in settings)

To unlock it, you need to follow these easy steps:

- 1.- Press the power button for half a second. The smartphone will wake immediately and the lock screen will be visible.
- 2.- From the bottom centered location of the screen slide your finger towards the top of the display in a straight line. Now, Have fun!

How to lock your Schok freedom turbo XL:

- 1.- Your Schok freedom turbo XL will go to sleep and lock itself as soon as you press the power button.

How to connect to a Wi-Fi access point:

Your new smartphone is able to connect to any compatible 2.4GHz or 5GHz wireless router or access point with a 802.11 a/b/g/n/ac wireless protocol. To do this, you will need to do the following:

- 1.- From the apps screen click the "Settings" icon
- 2.- Click "Network & Internet" and then, "Wi-Fi"
- 2.- If Wi-Fi is off, please turn it on.
- 3.- Choose your desired network.
- 4.- If your network is password protected, a pop-up screen will appear requesting a password.
- 5.- Enter the password and click "Connect"
- 6.- You are now connected!

TIP:

The closer to the wireless access point the stronger the signal.

Be careful with microwaves ovens and 2.4 GHz wireless home phones, as they can disrupt wireless signals. To save the battery of your device you can turn-off its Wi-Fi module at any time.

FCC Hearing-Aid Compatibility (HAC)

Your phone is compliant with the FCC Hearing Aid Compatibility requirements. The FCC has adopted HAC rules for digital wireless phones. These rules require certain phones to be tested and rated under the American National Standard Institute (ANSI) C63.19-2011 hearing aid compatibility standards. The ANSI standard for hearing aid compatibility contains two types of ratings:

- M-Ratings: Rating for less radio frequency interference to enable acoustic coupling with hearing aids.
- T-Ratings: Rating for inductive coupling with hearing aids in telecoil mode.

Not all phones have been rated. A phone is considered hearing aid compatible under FCC rules if it is rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling. These ratings are given on a scale from one to four, where four is the most compatible. Your phone meets the M3/T3 level rating.

Schok freedom turbo XL detailed Specs:

Model number:	SFT656128
Operating system:	Android™ 10
Display Size:	6.53" Gorilla® Glass 2.5D Curved
Touch Panel:	10 Points
Display resolution:	1080 x 2340 (FHD+)
Processor:	Qualcomm® Snapdragon™ 665
Processor speed and number of core:	2.0GHz / Octa-Core (8 Core)
System bandwidth:	64 Bit
Graphic processing unit (GPU):	Adreno 610
Memory (RAM):	6 GB LPDDR4X
Memory:	128 GB - eMMC
SD Card Slot max capacity:	256 GB (SD Card not included)
Sim card slots:	2 (SD shares space with 2nd SIM)
Sim card 1 and 2 size:	Nano 4FF (Sim card not included)
Rear Camera 1 (primary):	48MP f1.8 (TETRACELL™) 12MP output
Rear Camera 2 (Wide Angle):	16MP (117° ±3)
Rear Camera 3 (Macro):	2MP
Rear Camera flash:	Yes, Dual-Tone flash
Rear RGB lighting:	Yes (with Schok mood control app)
Front Selfie Camera:	24MP f2.0
Rear camera max video recording:	4K @ 30 FPS
Front camera max video recording:	1080P @ 30 FPS
Battery type:	Lithium ION rechargeable
Battery capacity:	3.85V / 4,000 mAh / 15.4Wh
Battery limited voltage:	4.4V
Battery standard:	GB/T 31241-2014 1 CP5/46/58
Wi-Fi:	802.11 a/b/g/n/ac
Wi-Fi band:	2.4 and 5GHz
GPS:	GPS & AGPS
Bluetooth®:	5.0 + LE, A2DP
NFC:	Yes
Infrared Blaster:	Yes
USB port:	USB Type-C™ USB 3.1 Gen 1
USB OTG:	Yes, Version 2.0
Display port output through Type-C:	Yes
G-Sensor:	Yes
Light Sensor:	Yes
Proximity Sensor:	Yes
Magnetometer:	Yes
Gyroscope:	Yes
Smartphone bands 2G:	2G: GSM 850/900/1800/1900
Smartphone bands 3G:	Band 2/4/5
Smartphone bands 4G:	Band 2/4/5/12/13/17/25/26/28
Smartphone bands 4G cont:	Band 30/41/66/71
Smartphone bands WCDMA:	Band 2/4/5
Dimensions:	6.42 x 3.03 x 0.34 inches
Weight:	6.98oz (with Battery)
Structure side, front and back:	Plastic/ Gorilla® Glass front & back
Smartphone electric input:	5.0V/1.0A
USB Wall charger input:	100-240V ~ 50/60Hz 0.5A Max
USB Wall charger output:	5.0V/3A, 9V/2A, 12V/1.5A

The navigation bar:

In order to control your Schok freedom turbo you need to understand the icons on the Navigation bar:



Back button Return to the Home screen Overview button

On certain applications, the navigation bar which is located across the bottom of the screen will disappear. Bringing it back is very simple.

- 1.- Slide your finger upwards from the bottom of the screen. The Navigation bar will appear immediately.

Have a question about the amazing freedom turbo XL?

Please open your "MySchok" app, go to the FAQ tab, to learn more about the capabilities of your phone.

For more information about Android™ 10 and its features:

<https://www.android.com/android-10/>

Glue here Schok Back Cover with model number