

DH10 English version of user manual

Where payment happens, When NEWLAND discovered. Wireless version DH10 Docking Station Quick Reference Guide Accessories US AC plug ECType G Power adapter Please check the items when you receive the product and if there is anything defective or missing, please contact your terminal provider. Notice : Some configurations will not have power adapters and plugs.	Overview of the Terminal Installation Recommendations Don't use the terminal in very hot or damp environment, keep the terminal from dust, vibration and electromagnetic radiation/computer screen, wireless intercom, etc). Specifications of the products <table border="1"> <tr> <td>Power supply</td> <td>DC5.0V 2A</td> </tr> <tr> <td>Operating temperature</td> <td>-10℃~40℃(-14℉~104℉)</td> </tr> <tr> <td>Storage and transportation temperature</td> <td>-20℃~60℃(-4℉~140℉)</td> </tr> <tr> <td>Relative humidity</td> <td>5%~95% Non-condensing at +40℃(104℉)</td> </tr> </table> Interface Description Type-C: power/5.0V	Power supply	DC5.0V 2A	Operating temperature	-10℃~40℃(-14℉~104℉)	Storage and transportation temperature	-20℃~60℃(-4℉~140℉)	Relative humidity	5%~95% Non-condensing at +40℃(104℉)	USB-A: USB communication RS232 port: RS232 communication interface ETH port: Ethernet interface, support Ethernet 10 / 100 Base-T WiFi: support WiFi b/g/n 2.4G Interface power supply <table border="1"> <tr> <th>Interface</th> <th>Power supply</th> </tr> <tr> <td>USB-A</td> <td>5V@500mA</td> </tr> <tr> <td>PINPAD</td> <td>5V@500mA</td> </tr> </table> Key Function RESET - In the case of device binding press briefly for about 2 seconds to unbind. - Long press to initialize the device. - Press and hold and then power on to update the firmware. How to use Bind Operation: - DH10 Plug in the power adapter. (fig.1) - Click on "Settings" on the POS machine. (fig.2) - Click on "Dock Settings". (fig.3) - Click on "Bind new device". (fig.4) - Scan the DH10 body QR code. (fig.5) - The interface shown in the following figure indicates that DH10 and POS machines have been successfully bound, and the connection mode between DH10 and POS machines is WiFi. P2P (P2P cannot use this network to access the internet). (fig.6) - Plug in the RJ45 port of DH10 with an internet cable, click on "Ethernet" on the POS machine, and switch the connection mode to WiFi AP (AP: available network access). (fig.7) - Click "CONFIRM" and the interface shown in the following figure will display to indicate successful mode switching. (fig.8)	Interface	Power supply	USB-A	5V@500mA	PINPAD	5V@500mA	Two operations for unbinding: Method 1: - Click on "Bind new device". (fig.9) - Click on "CONFIRM" and the interface shown in the following figure will display, indicating successful unbinding. (fig.10) Method 2: - Short press the DH10 reset button for about 2 seconds to unbind. (fig.11)	LED status <table border="1"> <thead> <tr> <th colspan="2">LED</th> <th>State</th> <th>Notes</th> </tr> <tr> <th>POWER</th> <th>USB-2</th> <th>USB-1</th> <th></th> </tr> </thead> <tbody> <tr> <td>Light</td> <td>turn off the light</td> <td>turn off the light</td> <td>Client connection successful</td> </tr> <tr> <td>Light</td> <td>Light</td> <td>turn off the light</td> <td>Ethernet mode not used, board waiting for direct connection. Flicker: On for 500ms, Off for 500ms</td> </tr> <tr> <td>Flicker</td> <td>Light</td> <td>Flicker</td> <td>Ethernet mode, board waiting for direct connection. 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Do not drop, throw or bend the device. 8. Use in clean environment to avoid entry of small objects into base. 9. Do not use near hospital equipment without permission. 10. Do not use terminals with radio communication on and near the aircraft, or in any other place where radio communication is prohibited.	LED		State	Notes	POWER	USB-2	USB-1		Light	turn off the light	turn off the light	Client connection successful	Light	Light	turn off the light	Ethernet mode not used, board waiting for direct connection. Flicker: On for 500ms, Off for 500ms	Flicker	Light	Flicker	Ethernet mode, board waiting for direct connection. Flicker: On for 500ms, Off for 500ms	Flicker	turn off the light	turn off the light	Ethernet mode not used, unbound waiting for direct connection. 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This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in an particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: - Reorient or relocate the receiving antenna. - Increase the separation between the equipment and receiver. - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. - Consult the dealer or an experienced radio/TV technician for help. FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with minimum distance 20cm between the radiator & you body. Troubleshooting I. The terminal does not powering on - Please make sure using Product-matched power supplies. - Confirm the power is connected correctly. II. Can't connect Eth - Ethernet light display is normal. - Restart docking station.	©2023 Fujian Newland Payment Technology Co., Ltd. All rights reserved - This guide is for reference only. The actual product, including but not limited to color, size, and screen layout, may vary. All statements, information and recommendations in this guide do not constitute a warranty of any kind, express or implied. - Fujian Newland Payment Technology Co., Ltd. retains full copyright ownership, rights and protection in this guide. 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