

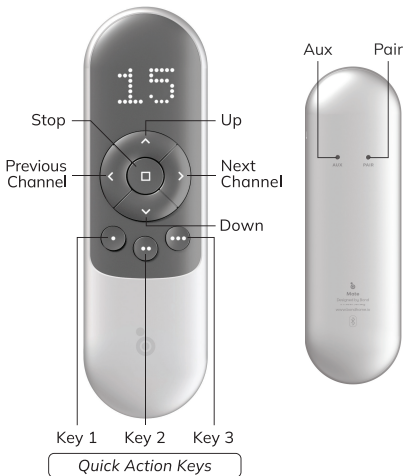
Mate **PRO**

User Manual



Smart Setup with your Smartphone

Say hello to Mate



Use a ballpoint pen to press the
AUX and PAIR buttons.

*Do not use a sharp object as it may
damage the waterproof seal.*

Mate Pro is a smart, 15-channel, water-resistant handheld remote control for motorized shades, screens, pergolas, awnings, and more.

Mate communicates directly with the motor using the same signals as the manufacturer's remote, allowing you to raise, lower, stop, set limits, and even set favorite positions.

By pairing Mate with your smartphone via Bluetooth through the Bond Home app, you can set each of the 15 channels to different motorized brand shade technologies, assign personalized names to each channel, and more.

Mate can also work with the Bond Bridge Pro, expanding its support for additional motor technologies and device types.

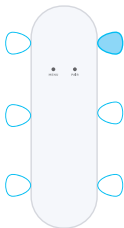


Energizer Lithium AAA batteries are recommended for optimal performance in cold climates.



Do not expose Mate to direct sun when not in handheld operation.

Step 1: Install Batteries



Remove back cover with provided guitar pick



Remove the internal battery cover



Install batteries



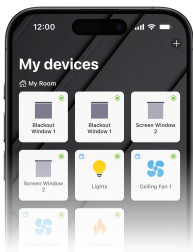
Reinstall battery cover
Be careful to not damage the waterproof gasket



Reinstall back cover

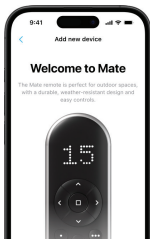
Step 2: Install the Bond Home app

Create or log in to your account



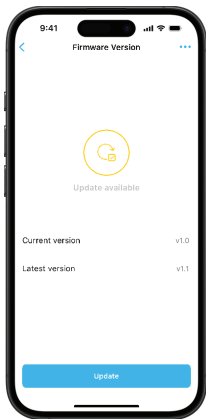
Step 3: Set up Mate via Smartphone

Scan the QR Code in the back of Mate
and follow the in-app instructions



Keep your Mate Updated

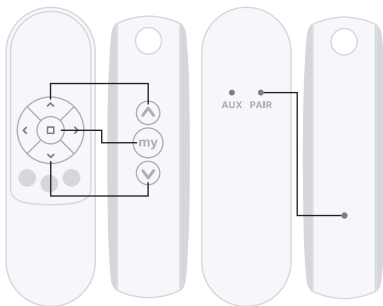
To get the most out of your Mate, make sure to update its firmware when setting it up with the Bond Home app, and enjoy all the latest features and improvements right from the startup.



If you need to update your Mate later, you can always do so by going to Advanced Settings, tapping Firmware Version, and then tapping Update.

Using Mate with Somfy

Below is Mate's button scheme compared to a Somfy remote.



By default, Mate is configured to communicate with Somfy RTS motors.

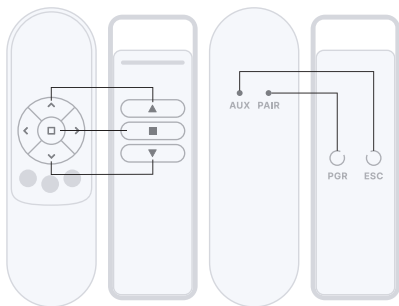
With Somfy RTS motors, pair channel 00 to each motor for it to work as an ALL channel. For most other technologies, channel 00 will work automatically.



For pairing and other advanced motor-related instructions, check our online guide

Using Mate with Nice

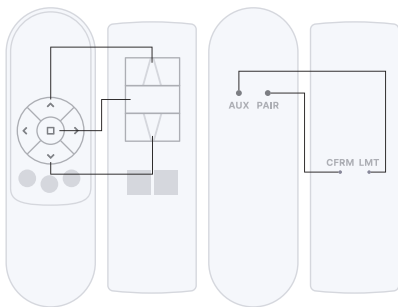
Below is Mate's button scheme compared to a Nice remote.



For pairing and other advanced motor-related instructions, check our online guide

Using Mate with Gaposa

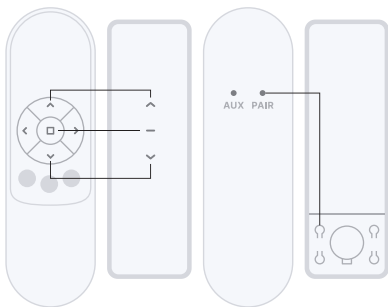
Below is Mate's button scheme compared to a Gaposa remote.



For pairing and other advanced motor-related instructions, check our online guide

Using Mate with Rollease Acmeda

Below is Mate's button scheme compared to a Rollease Acmeda remote.



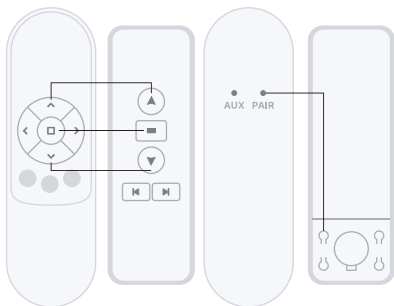
When setting channel technology without the Bond Home app, Rollease Acmeda is called ARC



For pairing and other advanced motor-related instructions, check our online guide

Using Mate with Dooya

Below is Mate's button scheme compared to a Dooya remote.



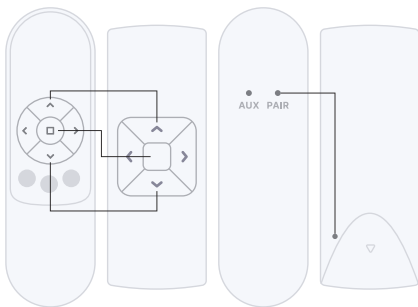
When setting channel technology without the Bond Home app, Dooya is available as Uni-Directional (called UniDooya) or Bi-Directional (called BidiDooya)



For pairing and other advanced motor-related instructions, check our online guide

Using Mate with Motion Blinds

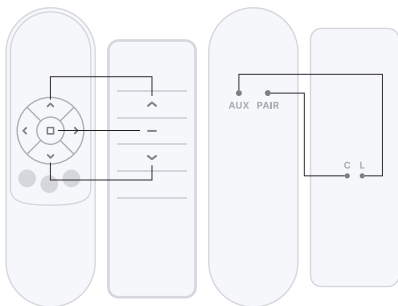
Below is Mate's button scheme compared to a Motion Blinds remote.



For pairing and other advanced motor-related instructions, check our online guide

Using Mate with BOFU

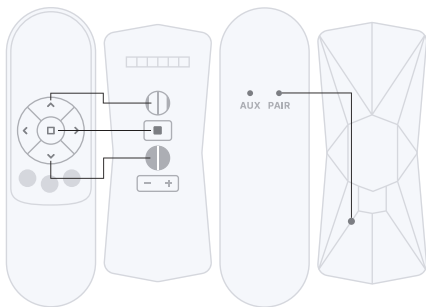
Below is Mate's button scheme compared to a BOFU remote.



For pairing and other advanced motor-related instructions, check our online guide

Using Mate with Forest Drapery

Below is Mate's button scheme compared to a Forest Drapery remote.



For pairing and other advanced motor-related instructions, check our online guide

Change Channel Technology Without the App



Step 1

Navigate to the channel you want to configure



Step 2

Tap Key 1 + Key 3



Step 3

Use UP or DOWN to circle through the available technologies



Step 4

Press STOP to save the selected technology to the desired channel

You can also exit the channel technology selection without making changes by pressing Key 2

Change Technology of All Channels Without the App



Step 1

Navigate to channel 00



Step 2

Tap Key 1 + Key 3



Step 3

Use UP or DOWN to
circle through the
available technologies



Step 4

Press STOP to save the
selected technology to
the desired channel

*Setting Up Mate with the Bond Home app
enables advanced features such as groups,
schedules, and more.*



Please read the following important safety information before using this remote control.

Safety

This keypad is designed to activate motorized window coverings, awnings, and pergolas which may cause serious injury or death if operated improperly, and must only be operated by persons trained in the safe operation of these shading products. Never rely on Mate or any remote control as the sole means of opening a screen blocking an exit from a building. Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate. Even used batteries may cause severe injury or death. Call a local poison control center for treatment information. Non-rechargeable batteries are not to be recharged. Do not force discharge, recharge, disassemble, heat above 60°C/140°F or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns. Ensure the batteries are installed correctly according to polarity (+ and -). Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries. Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.

Legal

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by Olibra could void the user's authority to operate the equipment. For more information on avoiding interference, see the full manual. Hardware and firmware is Copyright © Olibra LLC, 2025. All rights reserved. Firmware includes MbedTLS Copyright 2009—2025 The Mbed TLS Authors, licensed under the Apache 2.0 License; STM32WB HAL Copyright STMicroelectronics 2019—2024, licensed under the BSD-3-Clause license; and STM32_WPAN Copyright 2019–2024 STMicroelectronics, Amazon.com Inc., The OpenThread Authors, Exegin Technologies Limited, and Dr Brian Gladman.

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FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This equipment must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and consider removing the no-collocation statement.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Canada Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.



Designed by Bond in New Jersey, US
bondhome.io