80mm

80mm

封面

HAYLOU

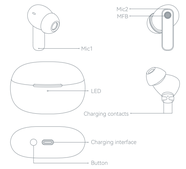
HAYLOU HQ5

True Wireless Noise Cancellation Earphones

Model：T020

User Manual

Overview



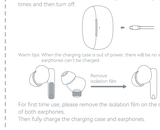
How to Wear

Gently insert the earphone into the ear canal, and adjust to the most comfortable fit.

When calling, adjust Mic towards mouth to gain more clear call.

How to Charge

Plug in the charging cable to charge the earphones and the charging case at the same time.
The indicator light blinks slowly when the charging case is not fully charged, and goes out when the charging case is fully charged.
When the battery level of the charging case is less than 10%, put the earphones into the case, the indicator light of the charging case will blink 5 times and then turn off.



Warm tips: When the charging case is out of power, there will be no indicator and the earphones can't be charged.

For first time use, please remove the isolation film on the charging contacts of both earphones.
Then fully charge the charging case and earphones.

Power-on

Take the earphones out from the charging case, they will automatically power on.

Power-off

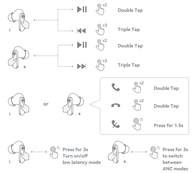
Put the earphones back into the charging case, they will automatically power off.

How to Connect

Take out both earphones from the charging case at the same time. Turn on device Bluetooth and search for "**HAYLOU HQ5**", then click to connect.
If connection fails, put earphones back into the case and try again. After connection, earphones will automatically re-connect to the last-paired device whenever powering on (Bluetooth needs to be turned on).

Switch between mono and stereo mode: Pick up two earphones to auto enter stereo mode and push one back to enter mono mode. Or you can pick it up again to resume stereo mode.

How to Use



Restore Factory Settings

1. The charging case is fully charged, put two earphones into the charging case.
2. Long press the charging case button for 5s, after the charging case indicator light flashes 5 times, clear the pairing record between the earphones and mobile phone.
3. Reset and remove the earphones from the charging case.
4. According to the pairing steps, complete the Bluetooth connection again.

* If the operation fails, please repeat the above steps; or log into the official store, contact customer service to view the reset operation video.

Common abnormals:

1. One of the earphones is mute:
   Try to put the mute earphone into the charging case and then take it out, If the problem is still not solved after the above operation, try the reset steps;
2. The earphones cannot be charged:
   Check whether the charging case has sufficient power; Wipe the charging contacts with a dry cloth or cotton swab;
3. The earphone cannot automatically disconnect from the mobile phone:
   Check whether the charging case has sufficient power. The earphones will not power off if the case is out of power and will not disconnect from the mobile phone.

Package List

Earphones, charging case, charging cable, ear tips, user manual.

Product Parameter

Product model: T020

Basic Parameters (earphones)
Operation range: 10m (open space with no obstacle)
Battery capacity: 30mAh (single earphone)
Charging time: approx. 1.5hr
Playback time: approx. 5hr
Input parameter: 5V ⎓ 50mA
Battery type: li-ion polymer

Basic Parameters (charging case)
Input parameter: 5V ⎓ 500mA
Output parameter: 5V ⎓ 200mA
Charging time: approx. 2hr
Battery capacity: 320mAh
Battery type: li-ion polymer

The above data comes from Liesheng Lab, and the actual usage is affected by factors such as environment, operation and signal.

Caveats

Warning

1. Do not disassemble, repair or modify the product for any reason, as this may cause fire or even completely destroy the product.
2. Do not expose the product to environments where the temperature is too low or too high (below 0℃ or above 45℃).
3. Keep the indicators away from the eyes of children and animals while using the earphones.
4. Do not use this product during thunderstorms.
   Thunderstorms may cause the product to malfunction and increase the risk of electric shocks.
5. Do not wipe and clean the earphones or their case with alcohol or other volatile liquids.
6. Avoid any contact with liquids.

Note

1. Please read this user manual carefully before using the product and please properly store it.
2. When using for the first time, please fully charge this product.
3. Please charge the product, in case it has not been used over two weeks.
4. Please use certificated charger.
5. Continuous use of earphones for a long time is harmful to hearing. Please control the use time and volume reasonably.
6. Do not wear earbuds in any situations with potential risks as wearing them may reduce your perception to the outside world.

FCC Requirement

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Warranty Period

12 months after you purchase this item.
(or you may inquire your local shopper for more details.)

Free Service

Supposing any defects caused by quality issues occur within the warranty period, please take this warranty card and purchase receipts to your distributor for free exchange service.

Free exchange service will not be accessed under following circumstances:
1. Damages caused by unauthorized disassembly.
2. Defects or physical damages caused by leaking or dropping off.
3. Damages caused by act of God.
   Supposing your item is within any damages or defects except the above circumstances, please return to us or your distributor for free repairing.

FC FCC ID:2AHQ6-T020L
FCC ID:2AHQ6-T020

Manufacturer: Dongguan Liesheng Electronic Co., Ltd
Address: Room 10073, No.156, Humen Avenue, Humen Town, Dongguan City, Guangdong Province, China
Web: www.haylou.com

封底

项目： T020
品名：英文说明书
料号：
版本：A

更新日志：
2025-02-17 更新FCC ID
2025-02-18 修改续航时间为5h
2025-02-20 低延迟和ANC模式由2s改为3s

图档识别

裁切线
压痕线
标注线

图档比例：1：1

技术要求

1. 尺寸：80x80mm
2. 材质：100g书写纸
3. 印刷：专色印刷 PANTONE 430C
4. 工艺：风琴折
5. 公差：±1mm
6. 备注：

注：所有材料必须符合ROHS规定.

资料确认

品牌： 电子：
市场： 品质：
软件： 包装：

HAYLOU
嘿，听我的！

东莞市猎声电子科技有限公司
Dongguan Liesheng Electronic Co., Ltd.