

BOW™ Pet Robot

V1.0

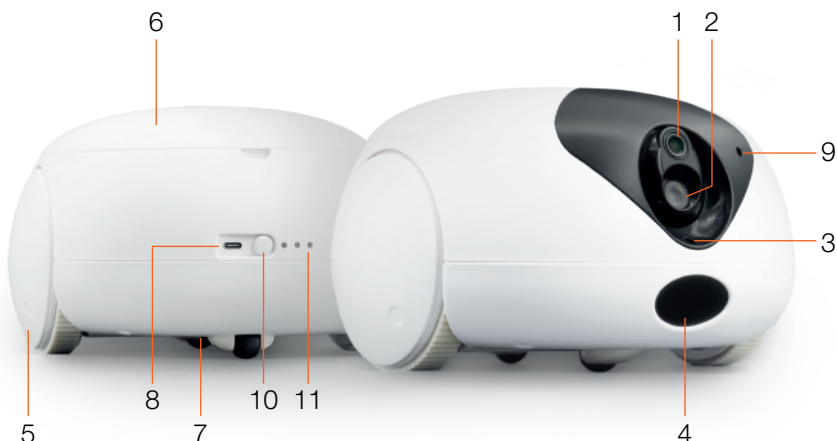


Made for
Dogs + Cats!



L'chic 
PET CARE SOLUTIONS

Features and Details



1. 1080P HD Camera

2. Night Vision Light

3. 2-Ways Microphone

4. Snack Drop Port

5. Wheels

6. Magnetic Lid

7. Speaker
8. USB Type C Charge Port

9. Laser Dot

10. Power Button

Press & Release - Power On

Press & Hold for 3 seconds - Power Off

Press & Hold for 8 seconds - Restore to Factory Setting

11. LED Indicator



Power Indicator

Red Light – Power On

Wi-Fi Indicator

Blue Light – Wi-Fi Connected

Charging Indicator

Red Light – Charging

Blue Light – Fully Charged

Inside the Packaging



Bow Pet Robot



USB Type C Cable



Instructions

App Features and Details

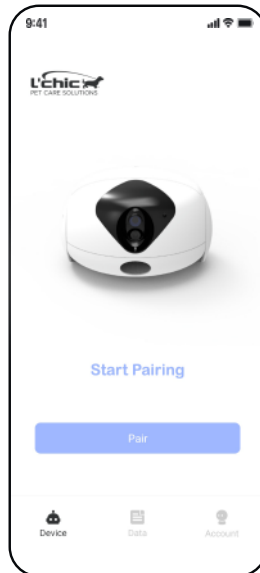
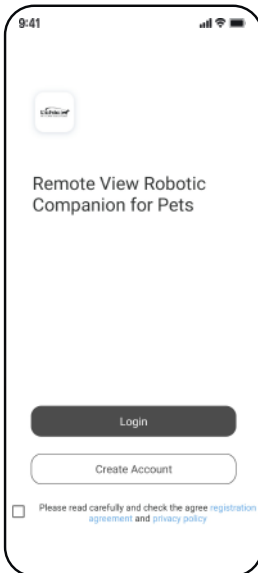
1. App Installation

Search “Bow App” in the Apple App Store for iOS users, BOW accepts iOS 11.0 or above. Android Users, please search “Bow APP in the Google Play with Android 8.0 or above. Update the device if it is under.



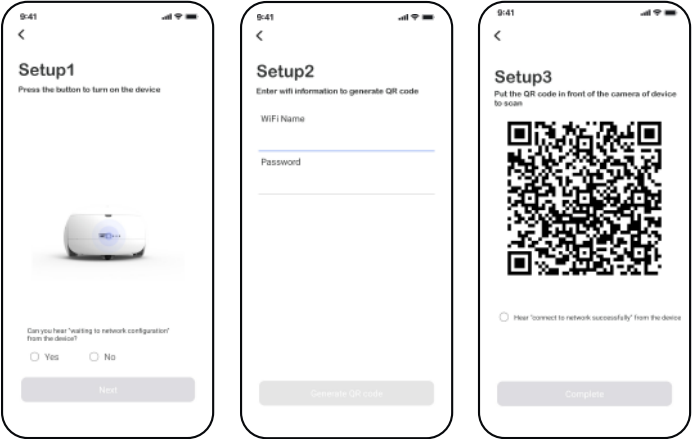
2. Register and Log-in

Start the App, click “Create Account” for registration. After registration by an email account, shortly you will receive a confirmation email. Click “Login” to log into the account. After Login, click “Pair” and follow the prompts for the first-time connection to Bow.



App Installation

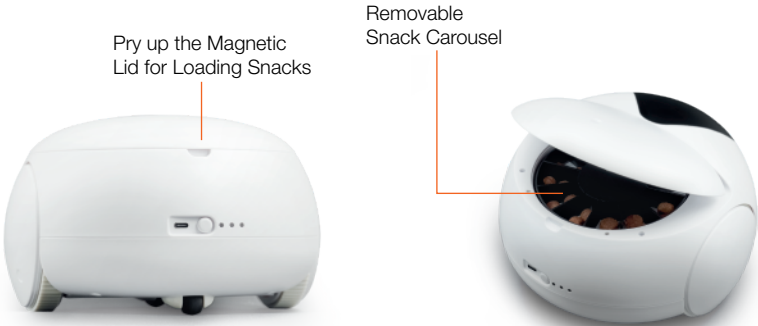
3. WiFi Connection



Important Note:

Make sure your Wi-Fi router is using 2.4GHz and not 5GHz. Check your router before using it. Check our Q&A section on the next page if you cannot connect.

4. Loading Kibbles



Note for cleaning:

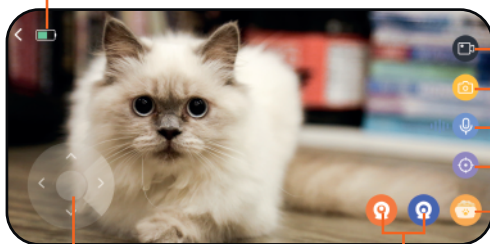
Remove the Snack Carousel for washing. Do not put it in the washing machine.

Note: Load only dry kibbles or snack treats, premium freeze-dried raw meat is acceptable.

Using the App

5. App Features

Battery Indicator



Video Record

Photo Taking

2-Ways Microphone

Laser Dot Control

Snacks Release Button

Drive Control Pad

Camera Tilt Up and Down

Q&A

Q: I want to connect Bow to another location, how can I do it?

A: For any new connection after the first connection, need to restore Bow into the factory setting. Our App has a video to show how to restore it into the factory setting, please check it out.

Q: Bow scanned the Wi-Fi connection QR code, it said “Connect”, but it asked me to “Please check your Wi-Fi setting and password”. I rechecked my password and everything is correct, is there any reason for it?

A: Bow only supports 2.4GHz router signals. Please make sure you are connected to the 2.4GHz but not 5 GHz. Normally, you can go to the Router Admin page and check the “Router Setting”. All the routers have a different Admin page, the most common is inside the Router App or back of the Router show the IP address for setting. Go to the IP address with the password shown and you should be able to separate the router into different router signals.

If there are any questions, please call your router supporter for technical support or email sales@newkeypet.com.

Q: My pet doesn't seem to like playing with Bow, what should I do?

A: To introduce any new toys to your pet, put Bow as a camera first for a few days so your pet accepted them. While Bow Pet Robot is a new companion for your pet and can take time to get used to. You can use snacks as a reward for being interested in Bow. Sit with them to show the treat, toy, and laser dot features to gain their interest.

Q: What should I fill the Snack Carousel with?

A: We recommend filling the Snack Carousel with dry treats only, like freeze-dried treats or kibbles, size under 15mm. Do not use any sticky treats or wet food that can block the outlet.

Q: How long does it take to recharge Bow, and how long does a charge last?

A: Bow can recharge fully in about 3 hours, and can operate continuously for up to 8 hours.

Tips

1. Do not use while charging.
2. To charge Bow, please check the power supply is DC 5V 1A for battery charging
3. Setup must be on your 2.4GHz network band. The 5GHz network band is not supported. Be sure to select that when connecting Bow to your Wi-Fi.
4. Bow's 1080p camera automatically adjusts to night vision when light levels are low, and the screen image will change to black and white.
5. When resetting or restoring Bow to factory settings the QR code will need to be rescanned to set up again. Please keep the instructions with the QR code image.

Contact Us



Website: www.lchicpet.com
Email: sales@newkeypet.com



Designed in California, Made in China,
Trademark and Copyright under L'chic

You can find out more information about the Bow on our website. Email us if you want to know more details.



FCC warning:

- Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.
- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.