WIRELESS
UNDER CABINET SPEAKER
WITH AMAZON ALEXA

User's Guide for Model IKBFV378S v2018-01

iLIVE™ PLATINUM

SAFETY WARNINGS

- WARNING: To prevent fire or shock hazards, do not expose this unit to rain or moisture.
- Clean only with a dry cloth. Do not clean with liquid cleaners or damp cloth.
- Do not use with devices that should not be used unsupervised.
- CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, USE ONLY INDOORS.
- Do not use in a bathroom or other location where it may come into contact with water or splashing.
- WARNING: Where the mains plug or appliance coupler is used as the disconnect device, such disconnect device shall remain readily operable.
- Risk of electric shock. Grounding continuity must be maintained.
- To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.
- The Wi-Fi plug may not work properly if there is radio frequency interference. You may be required to reset the Wi-Fi plug should this occur.

WARNING: This product can expose you to chemicals including lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to: www.P65Warnings.ca.gov **This product meets and complies with all Federal regulations.**

FCC WARNINGS

WARNING: To assure continued operation, follow the attached installation instructions and use only shield cables when connecting to other devices. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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INTRODUCTION

Make your home smarter with the Wireless Under Cabinet Speaker with Amazon Alexa. Link Amazon Alexa with the speaker and ask Alexa to play music, read the news, check weather, control your smart home and more. Pair up to 6 speakers together on Wi-Fi for whole home audio or use Bluetooth/Aux In when listening on-the-go.

Features

- Voice-activated
- Amazon Alexa cloud-based voice service
- Multi-room and multi-user capable
- Free iLive Wi-Fi app download
- Built-in Wi-Fi
- Supports Bluetooth Wireless - range 33 ft.

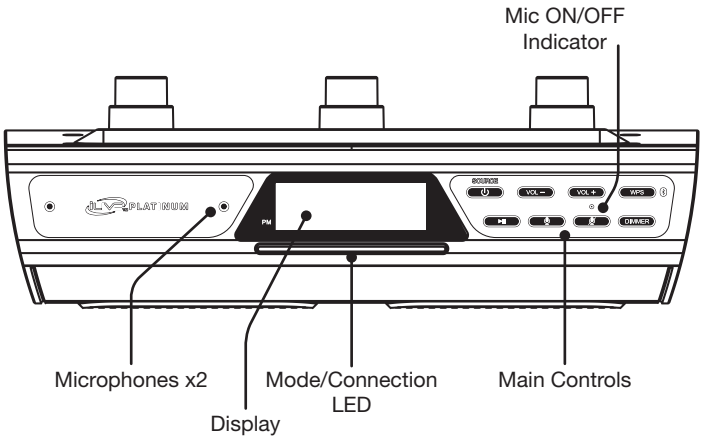
Includes

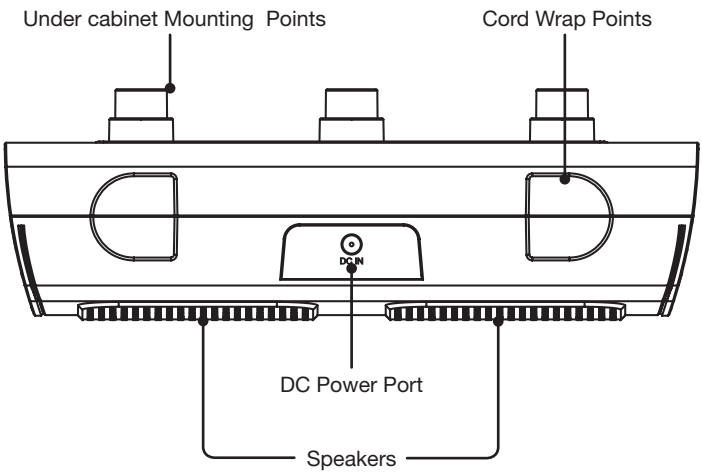
- AC/DC power adapter and cable

Specifications, software updates, and third party content are subject to change without prior notice.

OVERVIEW

Speaker Controls & Inputs





OVERVIEW

Indicator Lights

» **LED Ring**
White - Speaker ON, Amazon Alexa standing by
Blue - Amazon Alexa listening/responding
Red - Amazon Alexa and microphones muted

» **Mode/Connection LED**
Flashing White (slow) - Wi-Fi Standby Mode
Flashing White (fast) - Connecting to Wi-Fi
Solid White - Connected to Wi-Fi
Flashing Blue (slow) - Bluetooth Standby Mode
Flashing Blue (fast) - Pairing Bluetooth
Solid Blue - Paired to Bluetooth device

Control Functions

DIMMER

» **Dimmer**
Display has two dimmer settings - low and high.

» **Alexa ON/OFF**
Press to activate Amazon Alexa and say a command. You can also just say, “Alexa..”, within range of the speaker’s microphones.
Press to mute the microphones and disable Amazon Alexa.
Press and hold for 10 seconds to reset the speaker.

VOL –
VOL +

» **Volume**
Press to adjust the volume up or down. You can also ask Alexa to set the volume level by saying, “Alexa, set volume to..”.

WPS

» **Connect Wi-Fi/Pair Bluetooth**
In Wi-Fi Mode (white Mode LED), press and hold to begin connecting to a Wi-Fi network.
In Bluetooth Mode (blue Mode LED), press and hold to begin pairing to a Bluetooth device.

» **Play/Pause**
Short press to play or pause audio playing in the iLive app or on a Bluetooth connected device.

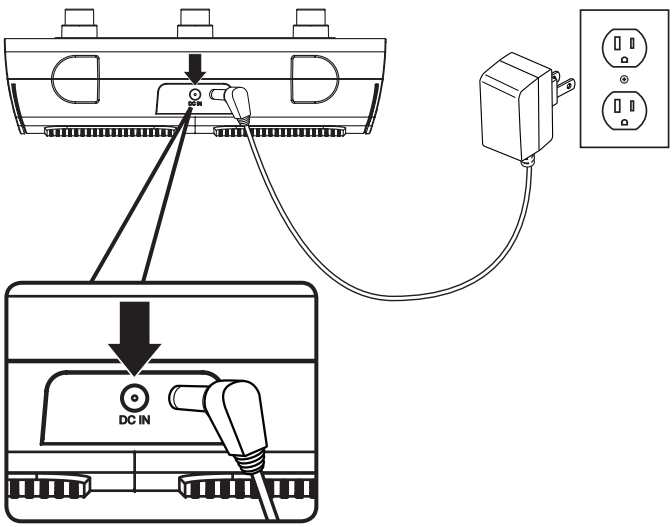
SOURCE

» **Power/Source**
Press and hold to power the speaker ON or OFF.
Press to switch between Wi-Fi, Bluetooth, and Aux modes.

SETUP

1. Speaker Power

Use the included power cable to connect the **DC IN on the rear of the speaker** to a standard power outlet.



2. Download the Alexa App

Download the Amazon Alexa app to your device by scanning the appropriate QR code below or search for the **Amazon Alexa app** in the Google Play™ Store, or Apple App Store®.

Android **Apple**

The Amazon Alexa app connects your Concierge speaker to Alexa's voice services. It's also where you see an overview of your requests and manage your contacts, lists, news, music and settings.

Once downloaded, open the Alexa app and log into your Amazon account. If you do not already have an Amazon account, choose "Create a new Amazon account" and enter the requested info. Once logged in, the app will prompt you for setup. You can add these details now by choosing "Get Started," or skip these steps and complete the process later. **You cannot use Alexa Voice Services if you aren't logged into an Amazon account.**

3. Download the iLive Wi-Fi App

Download the iLive app to your device by scanning the QR codes below or search for the **iLive Wi-Fi** app in the Google Play™ Store, or Apple App Store®.

Android **Apple**

The iLive Wi-Fi app lets you play music and audio from streaming services like Spotify, iHeartRadio and others. It also controls the speaker's other functions, such as Multi-room play, Multi-channel play, etc.

Note: This app is designed for mobile devices only, such as smartphones or Wi-Fi enabled tablets. It is not available for use on regular desktop or laptop computers.

SETUP

4. Connect to Wi-Fi

To use the speaker's Wi-Fi features, the speaker and your mobile device must both be connected to a Wi-Fi network. The app will guide you through the process, just follow the on-screen instructions and have your network password ready.

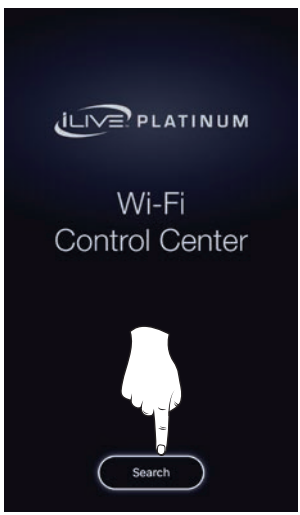
After the initial connection, the speaker will remember the Wi-Fi network and automatically connect to it when it is in Wi-Fi Mode. If the speaker should become disconnected or will not connect normally, repeat the steps below.

Initial Wi-Fi Connection

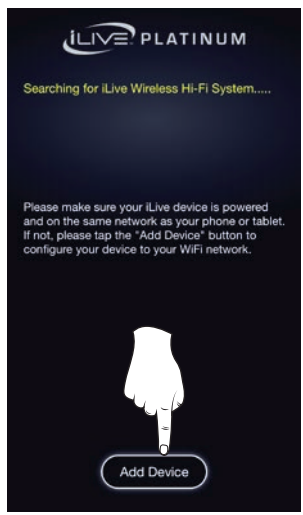
Note: If you have a dual band wireless router, be sure to connect to the 2.4GHz band, not the 5GHz band.

1. Press and hold the **Power** button to power on the speaker. **The Mode/ Connection LED may flash multiple colors after first powering on.** This is normal, please wait for the Mode/Connection LED to begin slowly flashing white, indicating the speaker is in Wi-Fi Standby Mode.
2. Press and hold the **Pair (WPS)** button on the speaker.
3. Open the **iLive Wi-Fi** app on your device and press "Search", then "Add Device" *(Image A, B, below).*

A.

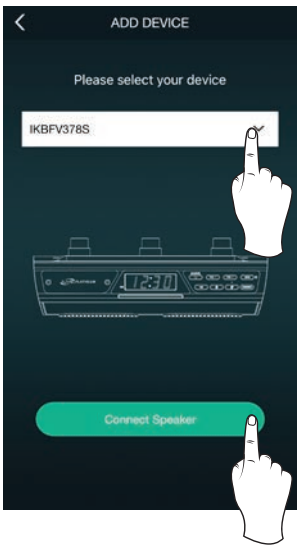


B.

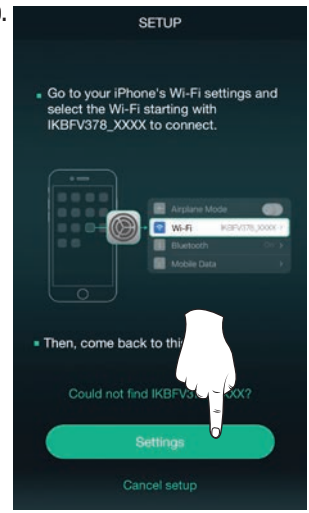


4. From the drop down menu, select the speaker **IKBFV378S,** then press “Connect Speaker” *(Image C, below).*
5. The app will direct you to your mobile device’s Wi-Fi Settings Menu to connect directly to the speaker. Press “Settings” *(Image D, below)* to go to your mobile device’s Wi-Fi settings menu, then select ISWFV378_XXXX and return to the app when you are connected.

C.



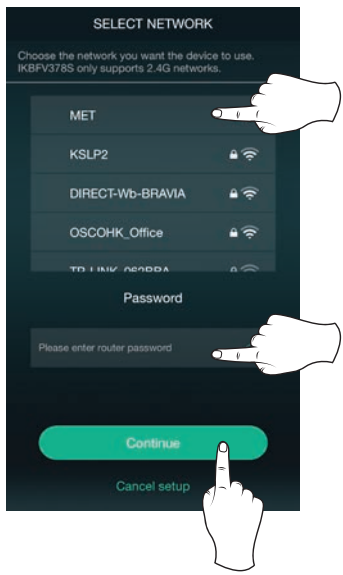
D.



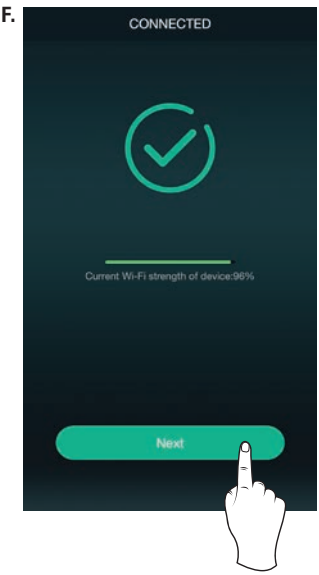
SETUP

6. Once you have returned to the app, select your Wi-Fi network/router and enter your password, then press “Continue”. This will connect your mobile device and the speaker to your Wi-Fi *(Image E, below).*
7. The app will display it’s progress as it configures the speaker and your Wi-Fi network. When this is complete, a voice will announce the successful connection and the **Mode/Connection LED will turn solid white.** Press “Next” to proceed to Amazon Alexa Setup *(Image F, below).*

E.



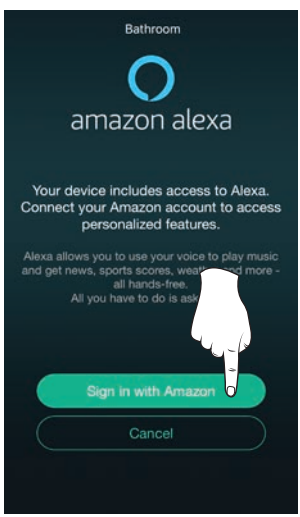
F.



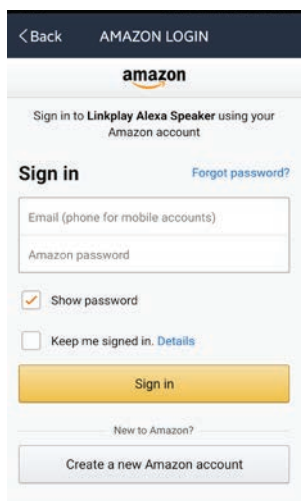
5. Connect to Your Amazon Account

1. When the Wi-Fi connection is complete, the app will prompt you to link the speaker with the Amazon Alexa app on your device *(Image G, below).* If you do not have the Amazon Alexa app on your device, refer to the instructions on pg. 9. *NOTE: If you do not want to login to your Amazon account and link Alexa to the speaker at this time, press "Cancel". You can complete it later by following the steps on the following page.*
2. Enter your Amazon account information to complete setup and begin using Amazon Alexa with your speaker *(Image H, below).*

G.



H.

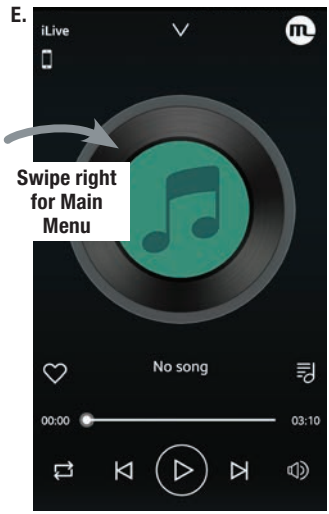


SETUP

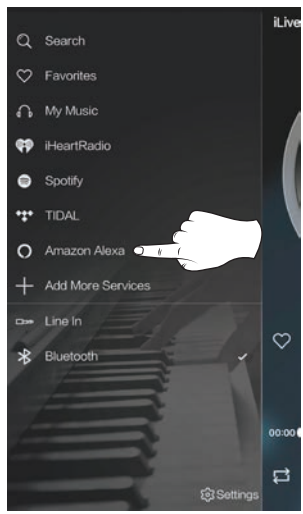
Amazon Alexa Manual Setup

1. From the Music Player Screen, swipe right to access the **Main Menu.**
2. Select **Amazon Alexa** from the list *(Image right).*
3. Sign into your Amazon account when prompted.

E.



F.



6. Things to Try with Alexa

Now that you're connected, try interacting with Alexa. Start by saying "Alexa," followed by a command or question. Here are some examples:

- "Alexa, tell me a joke."
- "Alexa, what's in the news?"
- "Alexa, what can you do?"

While the speaker is on (in Wi-Fi mode) and the LED Ring is white, Alexa is in standby mode, awaiting a command or question from you. All you need to do is say "Alexa.." within range of the speaker's microphones and she will respond. When Alexa is listening and responding to your commands, the LED ring on the speaker will change from white to blue. You can also press the button on the speaker to manually activate Alexa.

You can mute Alexa and disable the microphones by pressing the button. The LED Ring will change to red while muted. In this mode, the speaker's audio will still work normally.

ILIVE WI-FI APP

Music Player Screen

This is the default screen when you open the iLive app.

1. **Music Directory**
2. **Connection Mode**
3. **Add to Favorites**
4. **Current Playlist**
5. **Repeat/Shuffle**
6. **Volume**
7. **Play Controls**

Main Menu Screen

1. Search
Search for songs, albums and artists.

2. Favorites
Open songs, artists, albums, or stations that you have saved.

3. My Music
Open music that is stored on your mobile device.

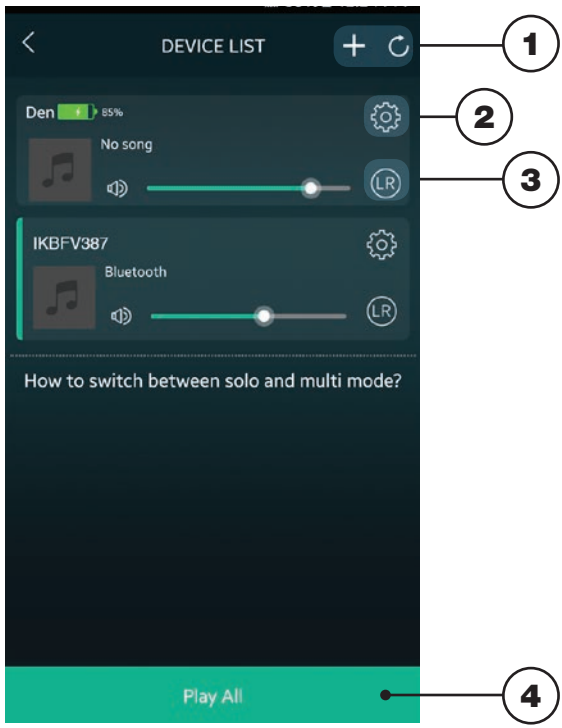
4. Internet Music Services
Available third-party music apps.

5. Add more Services
Press to add more third-party apps.

6. Bluetooth/Line In Mode
Press to enable Bluetooth or the 3.5mm audio input (Not available on all devices).

ILIVE WI-FI APP

Device List Screen



1. **Add Device/Refresh List**
   Add more speakers or refresh the list of available devices.
2. **Speaker Settings**
   Rename a speaker, set preset stations, and find additional information on a speaker.
3. **Audio Channel**
   Press to set audio channels for the speaker: L / R / LR (left/right/stereo).
4. **Play All**
   Play music on all connected speakers.

Multi-room Play

Place speakers in any room and use the app to play music from the speaker of your choice. You can play different songs from different speakers, set individual volume levels, or you can link all of the speakers to play the same song.

Multi-mode

» In the Device List, press and hold a device icon for two seconds, then drag towards another device to link the speakers together.

Solo-mode

» Press and hold the device icon, then drag downwards past the dotted line.

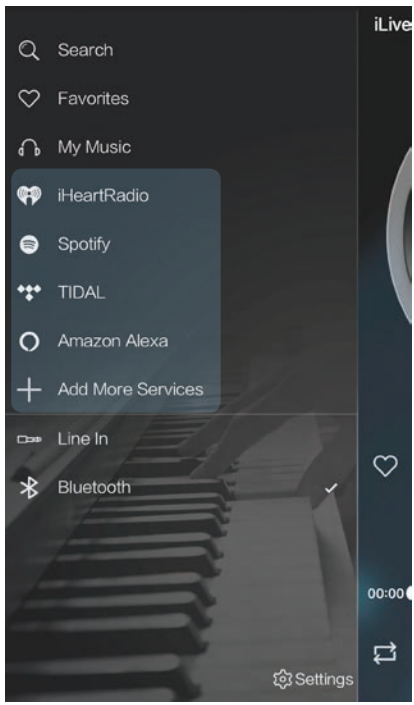
Multi-channel Play with Multiple Speakers

You can use two or more speakers in one room for a surround sound effect by setting the **Audio Channel** selector to **“LR” (stereo)** for all of the speakers.

You can also use two speakers at once for stereo play by setting the **Audio Channel** selector to **“L” and “R”** for the “left” and “right” speaker respectively.

ILIVE WI-FI APP

Internet Music Services



The iLive Wi-Fi app supports and can play songs from Spotify, iHeartRadio, and others. Similar to the setup process for Alexa, some of these third-party services will prompt you to log in and link your account with the iLive Wi-Fi app so that it can access media you already have saved with that service.

OTHER WAYS TO PLAY

Bluetooth Wireless

Note: After powering on the speaker, the Mode/Connection LED may flash multiple colors. This is normal, please wait for the Mode/Connection LED to begin slowly flashing white before pressing the Mode button to switch to another play mode.

Initial Bluetooth Connection

» Power on the speaker (see note above) and press the **Source** button to switch to Bluetooth Mode, indicated by a slowly flashing blue light from the Mode/Connection LED. *Bluetooth Mode may also be selected in the iLive app. Press the Connection Mode icon the Main Menu Screen.*

» Press and hold the **WPS** button on the speaker to begin pairing. The Mode/Connection LED will begin quickly flashing blue as it searches for a device. *When pairing, remain within 3 ft. of your device.*

» On your Bluetooth device, open the Bluetooth Settings and select **IKBFV378** from the list of available devices. *It may take a moment before your device detects the speaker and is available in the list.*

» When successfully paired, the **Mode/Connection LED** on the speaker will turn solid blue and a voice will announce “Wi-Fi connected.” Audio from the connected device will now be played through the speaker.

» Use the controls on your device to select and begin playing audio. Use the controls on the device or the speaker to play, pause, and adjust the volume.

Previously Connected Devices

The speaker can remember multiple Bluetooth devices and will always try to reconnect to the last device it was paired with.

To reconnect to a different device, turn off Bluetooth on unwanted devices, then access the Bluetooth Settings on the device you wish to use and select IKBFV378 to reconnect to the speaker.

Bluetooth Connection Problems

If the speaker should become unpaired or will not connect normally, try the below suggestions to re-establish a connection.

» On your device, open the Bluetooth Settings and turn Bluetooth off and on again. Select the speaker from the list of available devices.

» On your device, open the Bluetooth Settings and delete the speaker (”Forget this device”), then perform the initial connection steps again.

TROUBLESHOOTING

PROBLEM	POSSIBLE SOLUTION
Cannot complete Wi-Fi network setup	» Make sure the speaker has power. » Make sure you are connecting to the correct Wi-Fi network. » If using a dual band wireless router, be sure to use the 2.4GHz band. » Be sure to enable Wi-Fi on your mobile device. » Test your internet connection by loading/reloading a web page. If you cannot load the page, you may need to restart your router. » Uninstall then reinstall the app, power the speaker OFF, then ON, and restart setup.
Intermittent audio/Audio doesn't play	» Make sure the volume on the speaker or your connected device is not too low. » Interference or weak Wi-Fi signal may be interrupting reception (possible sources could be microwaves, cell phone signals, etc.). Move the system to another location to test. » Stop other applications that may be streaming media from the internet.
Bluetooth won't play or fails to connect	» Make sure the volume on your Bluetooth device is turned up to an audible level. » Make sure the speaker has power and is charged. » Make sure both the speaker and your device are in Bluetooth mode. » Stay within 3 ft. of the speaker when pairing.
White noise/Speaker will not function properly	» Power the speaker OFF, then ON again.

CUSTOMER SUPPORT

Contact Information

Website: www.iLiveElectronics.com
Email Support: prodinfo@dpiinc.com
Email Parts: partsinfo@dpiinc.com
Phone Support: 1-888-999-4215

Warranty Information

For Warranty Information and the most up-to-date version of this User's Guide, go to **www.iLiveElectronics.com.**

International Support

To download this User's Guide in English, Spanish, or French, or to get answers to frequently asked questions, visit the support section at:
www.iLiveElectronics.com

Para descargar este Manual del Usuario en inglés, español y francés, o para obtener respuestas a preguntas frecuentes, visite la sección de apoyo en:
www.iLiveElectronics.com

Pour télécharger ce guide de l'utilisateur en anglais, espagnol ou français, ou pour obtenir des réponses à des questions fréquemment posées, consultez la rubrique:
www.iLiveElectronics.com

Made Green

Protect for Today
Sustain for Tomorrow

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