

W4 Wireless Security Camera System Quick Start Guide

Thanks for your purchase at ZOSI.

This quick start guide will guide you through the initial installation and related settings. In addition to following this guide, please visit (<https://zositech.com/>) for more installation videos, tips and detailed information.

If you have any problems about our products, please visit our online support center (support.zositech.com) or contact us before returning.

Production designation: Wireless IP Camera

Model: ZG1883M

Manufacture Name: Ansjer Electronics Co.,Ltd

ZOSI Technology Co., Ltd.
3/F, Taitan Industrial Park,
Xiangzhou District, Zhuhai, Guangdong 519000, China

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Warning Statements:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.

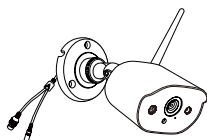
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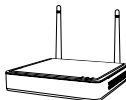
This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
 - (2) This device must accept any interference, including interference that may cause undesired operation of the device.
- L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
- (1) L' appareil ne doit pas produire de brouillage;
 - (2) L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

01 What's in the Box



4*Camera



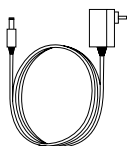
1*NVR



4*Mounting
Template



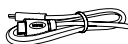
4*Warning
Sticker



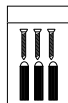
1*12V/2A NVR
Power Adapter
4*12V/1A Camera
Power Adapter



1*1m Ethernet Cable



1*HDMI Cable



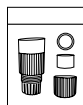
4*Mounting
Screw Bag



1*Quick Start
Guide



1*Mouse



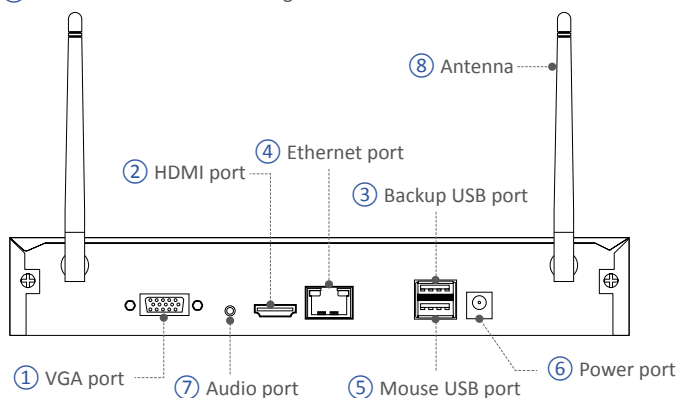
1*Waterproof Lid

NOTE: there are 4pcs cameras kit and 8pcs cameras kit. The amount of cameras, 12V/1A camera power adapters, mounting templates, mounting screw bags and warning stickers will be the same as the camera kit you purchase. For waterproof lid, there is 1pc for the 4-camera kit and 2pcs for the 8-camera kit.

02 Gallery & Specs

2.1 Network Video Recorder

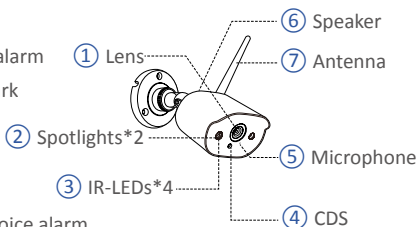
- ① VGA port: connect monitor with VGA port to NVR via VGA cable
- ② HDMI port: connect monitor with HDMI port to NVR via HDMI cable
- ③ Backup USB port: insert USB drive for backup or system upgrade
- ④ Ethernet port: connect router or switch to NVR via Ethernet cable
- ⑤ Mouse USB port: connect to mouse
- ⑥ Power port: connect to power supply
- ⑦ Audio port: audio signal output
- ⑧ Antenna: transmit wireless signal



NOTE: NVR with hard drive support 24/7 recording.

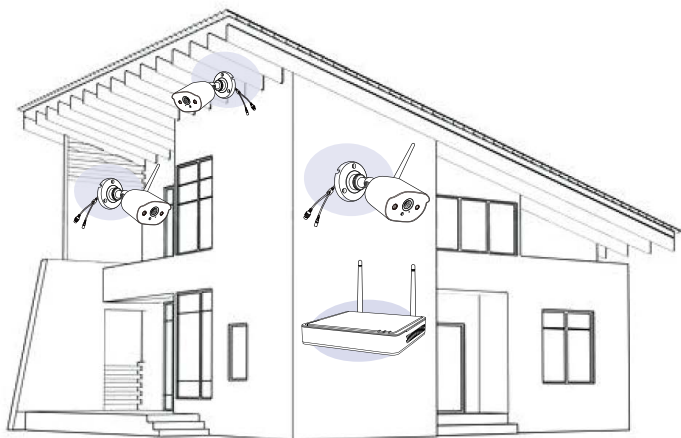
2.2 Camera

- ① Lens: capture image and video
- ② Spotlights: illumination and light alarm
- ③ IR-LEDs: provide night vision in dark environment
- ④ CDS: day and night auto switch
- ⑤ Microphone: for voice intercom
- ⑥ Speaker: for voice intercom and voice alarm
- ⑦ Antenna: transmit wireless signal



03 How the System Works

The wireless NVR system consists of two parts. One is the NVR connected to the monitor, and the other is the IP cameras installed. Both NVR and IPC need independent power supply to work. Users can watch the real-time video captured by each IPC on the monitor. These images will also be saved in NVR for later playback at any time.

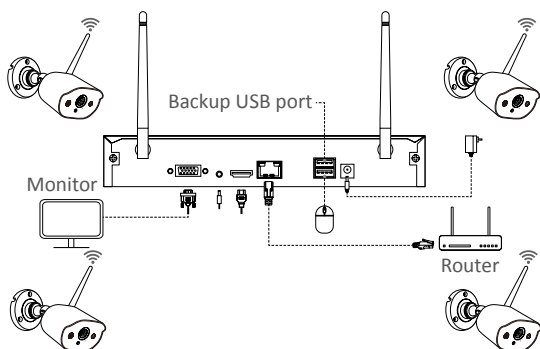


04 How to Connect the System

To ensure that the product can work normally, we recommend that you connect the whole system before installation to see if there is any damage during transportation.

How to connect the system:

1. Connect NVR to router using a network cable.
2. Connect monitor to NVR via HDMI or VGA port(VGA cable is not included).
3. Connect the included USB mouse to the top USB port of NVR.
4. Connect NVR to power supply (12V power adapter)
5. After the system starts, connect camera to the system (maximum support 8 channels).
6. The monitor will display live video of the camera.



05 Camera Installation Steps

1. Screw the antenna onto the camera. Please keep the antenna vertical for best reception.

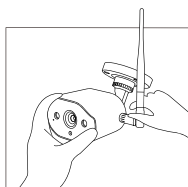
Note: fold the camera bracket before installing the antenna so you can easily install the antenna as shown in the picture.

2. Drill a hole on the wall according to mounting template, and insert wall plugs into the hole.

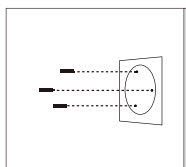
3. Align the mounting hole of the camera with the wall plugs, and then tighten screws into the wall plugs.

4. Loosen the bracket screw and adjust the camera to a proper angle.

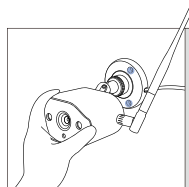
5. Tighten the screws.



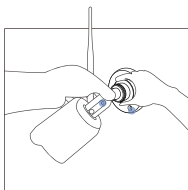
1. Mount the antenna



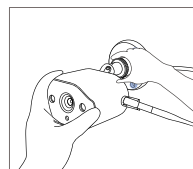
2. Insert wall plugs into the holes



3. Install the camera



4. Adjust the angle



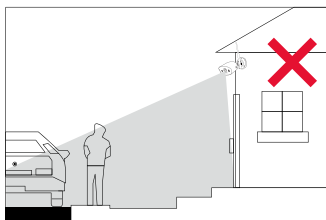
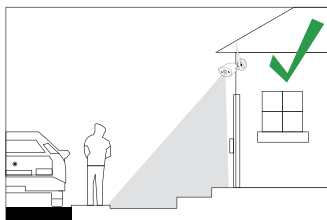
5. Tighten screws

06 Installation Tips

Please refer to the picture down below for the ideal installation.

It is recommended to place the camera at least 7 feet (2.1m) above the ground and tilted slightly downward towards the monitoring area, excluding any high-traffic areas. (E.g. sidewalks or roadways).

1. Ensure that the camera's view is open and free of obstructions.
2. Place the camera at no more than 20 feet (6.1m) to ensure that the area you want to monitor is within the field of view.
3. Install the camera within the receiving range of the recorder (refer to the camera specifications).
4. The camera can be used outdoors (protection rating IP66).



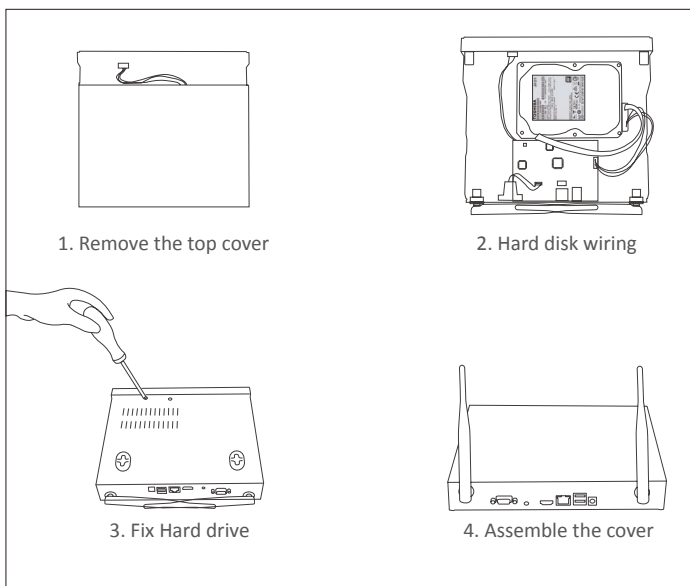
07 Hard Drive Installation

Some camera kits may not contain hard drives, depending on the camera kit you purchase. This kit support most 3.5" HDD.

NOTE: Please skip this step if your recorder has a pre-installed hard drive.

1. Power off the NVR, unscrew and remove the top cover of recorder.
2. Connect the power cable and data cable of the hard drive to the corresponding ports in the recorder.
3. Put the hard disk into the recorder. All wires should cross up over the hard drive.
4. Hold the hard disk and the NVR, gently turn it over and line up the holes on the hard disk with the holes on the NVR. Use a Phillips screwdriver, screw the included screws into the holes. Assemble the cover.

You need to format the hard drive before recording. Right click mouse> Main Menu> Hard Disk Management> select Hard Disk> Format> Apply.



08 Remote View Settings (App)



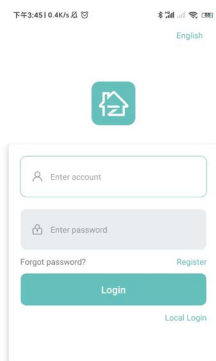
ZOSI



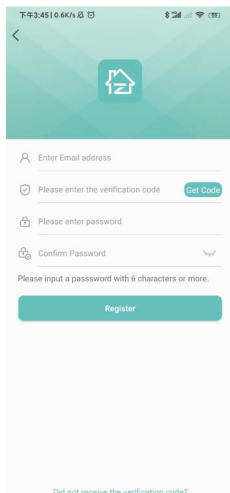
APP (IOS/Android)

8.1 Run the App

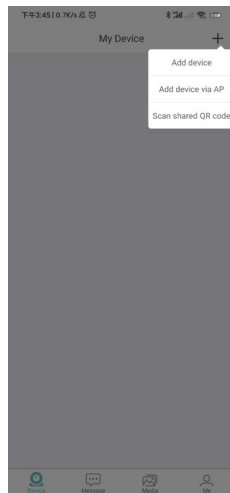
1. Install ZOSI Smart App. Open the App and enter the login page, enter your account and password to log in.
2. If you don't have an account yet, please tap Register, enter your email and get the verification code. And then set a password, tap Register to finish the registration.
3. Get to the main page and click the "+" in the middle to add device.
4. Select DVR - Wireless recorder.



Login

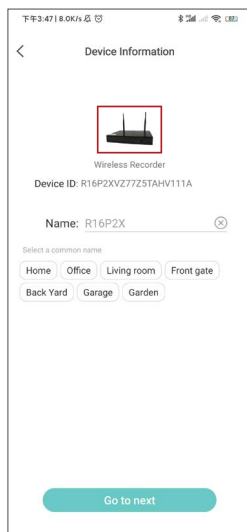
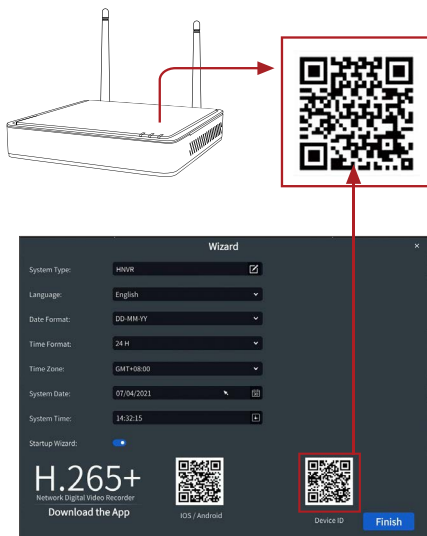


Register



Add device icon

5. Scan the QR code or manually enter the ID number to add device.



下午3:47 | 10.4K/s 5G

< Added successfully



Wireless Recorder

Device Name: R16P2X

Device UID: R16P2XVZ7Z5TAHV111A



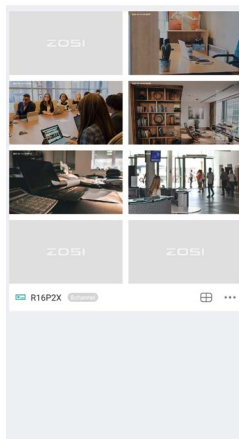
Device added

Done

Register

下午3:43 | 0.4K/s 5G

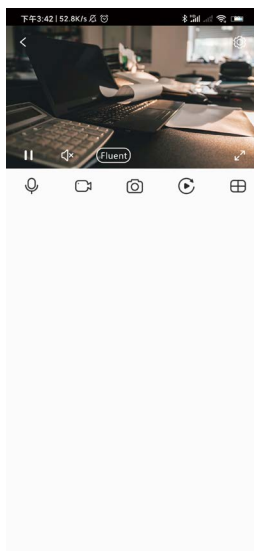
My Device



Add device icon

8.2 Two-way Audio

Enter the channel, long press the audio icon to start voice intercom.



Device list

09 Remote View Settings (AVSS Client)

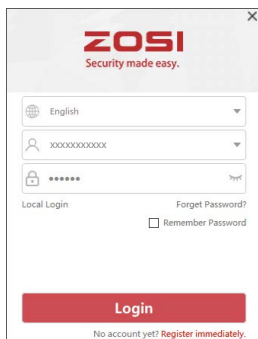
AVSS PC client can be applied to DVR/NVR/IPC monitoring, with functions such as live view, device management, and remote video playback etc..

Make sure that the device has completed the network configuration before adding device on PC client. Download and install the AVSS client, follow the steps below to start setup. Official Download: www.nsst.com/www.zositech.com.

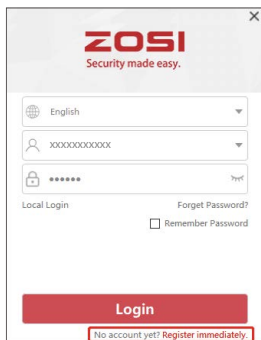
9.1 Login

Install and open AVSS PC client, select the language and click Login.

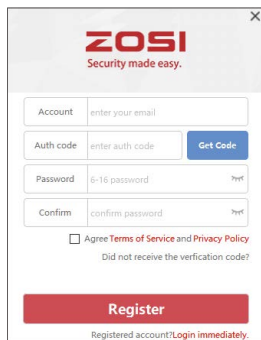
Please register an account first if you don't have one. It is recommended to log in with the account of ZOSI Smart App, or choose local login (no account and password is required).

The image shows the ZOSI login window. At the top is the ZOSI logo with the tagline "Security made easy.". Below it is a language selection dropdown set to "English". There are two input fields: one for a username (containing "xxxxxxxxxxxx") and one for a password (containing "*****"). Below the password field are the options "Local Login" and "Forgot Password?". A "Remember Password" checkbox is present and unchecked. A large red "Login" button is at the bottom. At the very bottom, a small red link says "No account yet? Register immediately."

9.2 Register

This is the first step of the registration process. It features the ZOSI logo and tagline. Below is a language dropdown set to "English". There are input fields for a username ("xxxxxxxxxxxx") and a password ("*****"). The "Local Login" and "Forgot Password?" options are visible. A "Remember Password" checkbox is unchecked. A red "Login" button is at the bottom. A red link at the bottom says "No account yet? Register immediately."

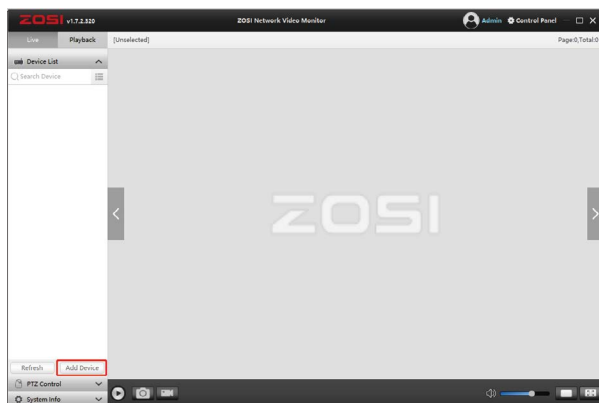
1. Click Register Now to enter the registration page

This is the second step of the registration process. It features the ZOSI logo and tagline. Below are input fields for "Account" (enter your email), "Auth code" (enter auth code), "Password" (6-16 password), and "Confirm" (confirm password). A blue "Get Code" button is next to the auth code field. Below these fields is an unchecked checkbox for "Agree Terms of Service and Privacy Policy" and a link "Did not receive the verification code?". A large red "Register" button is at the bottom. At the very bottom, a small red link says "Registered account? Login immediately."

2. Enter the unregistered account and password to sign in

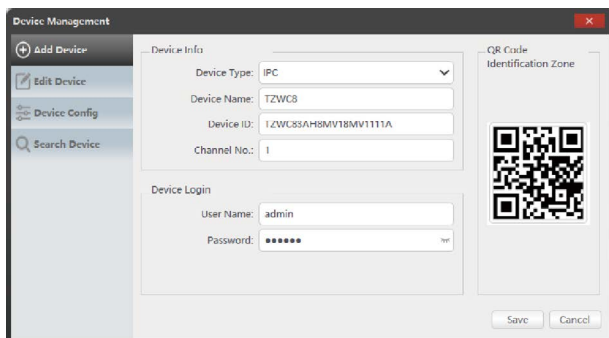
9.3 Device Management

9.3.1 Click Add Device below the device list to add device information



Select device type: NVR/DVR/IPC, etc., enter the device name, device ID or instant identifier ID (Drag the device QR code or sharing code into the QR Code Identification Zone), user name, device password and channel amount, and then click Confirm to save the setup.

NOTE: The default user name is "admin", the default password of IPC is "admin", NVR/DVR does not need to enter a password, the number of camera channels should be the number of cameras, the default is 1.



9.3.2 Edit Device

Modify the device type, device name, device ID, channel number, login user name and password, and save the modification.

Device Management

+ Add Device
 ✓ Edit Device
 Device Config
 Search Device

Device Info

Device Type: IPC
 Device Name: 198LY4
 Device ID: 198LY4JUKUEF1M29C111A
 Channel No.: 1

Device Login

User Name: admin
 Password: *****

Delete Save Cancel

9.3.3 Device Configuration

Get to the device configuration.

1. Modify the login password of the device

Device Management

+ Add Device
 ✓ Edit Device
 Device Config
 Search Device

Device Info

Nickname: ER9WDJ
 Device UID: ER9WDJUKUEF1M29C111A
 Device Type: C612
 System Info:

Device Password

Old Password:
 New Password:
 Confirm:
 Submit Cancel

Smart Detection

Sensitivity: Medium
 Mode:

QRCode to Config WiFi

2. Set up intelligent detection, WiFi

Device Management

+ Add Device
 ✓ Edit Device
 Device Config
 Search Device

Device Info

Nickname: ER9WDJ
 Device UID: ER9WDJUKUEF1M29C111A
 Device Type: C612
 System Info:

Smart Detection

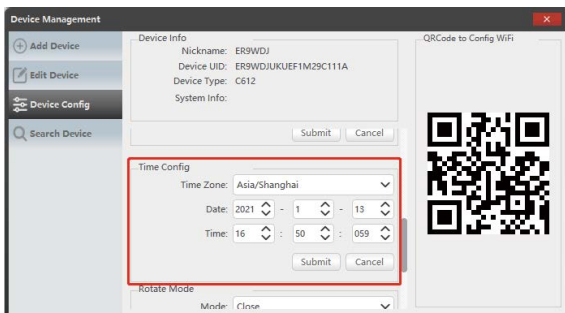
Sensitivity: Medium
 Mode: Motion Detection
 Submit Cancel

WiFi Config

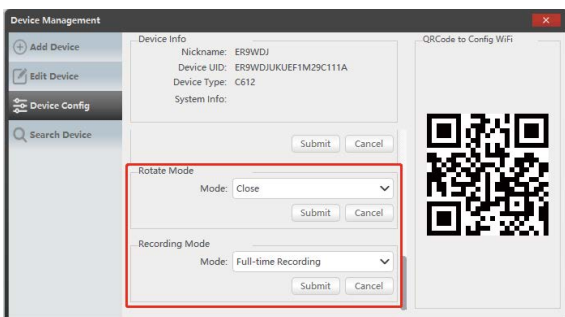
WiFi Name: IPC-CS2
 WiFi Password:
 Submit Cancel

QRCode to Config WiFi

3. Date and time



4. Mirror mode and recording mode.



Click Submit to apply after modifications.

9.3.4 Search Device

The device and AVSS client are connected to the same LAN, and the AVSS client can search out the information of the device.

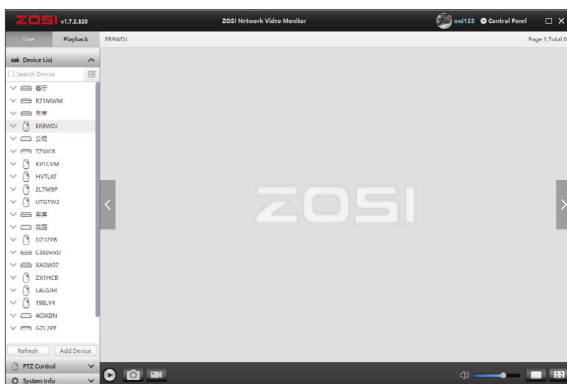
Device Management							
	No.	UID	System Version	Type	Channel	IP address	Port
+ Add Device ✓ Edit Device ⚙ Device Config 🔍 Search Device	1	19K9JD4FDDVA75WR111A				192.168.60.214	43959
	2	ER9WDJUKUEF1M29C111A				192.168.60.69	48523
	3	CU7CCBF884MMC0J1111A				192.168.60.98	49511
	4	LH7E63LH26SY947G111A				192.168.60.5	43012

9.4 Live View

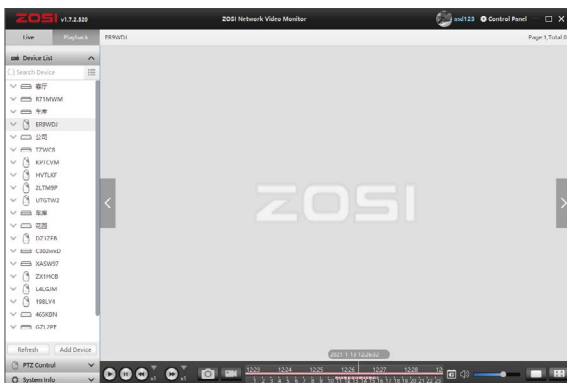
Select channel to watch live streaming.

9.5 Video Playback

Click Playback, select device, channel, date, time, click the play icon to start replaying recorded footage.



Live View



Playback

10 New Camera Pairing

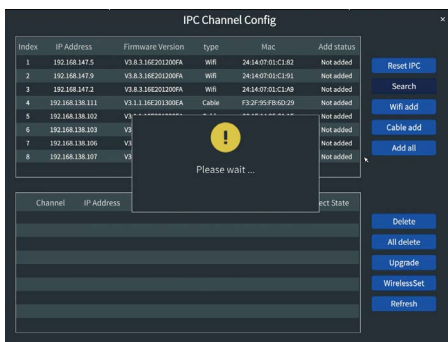
The cameras have been paired before leaving the factory, NVR will automatically display video after powering on the camera system. It is recommended that users conduct a power-on test before installation to ensure that each camera can work normally. If it fails, please contact our customer service.

If you want to add a new camera or reset the camera, please follow the following steps. Take out the camera, install the antenna, connect NVR and camera with a network cable. Make sure that NVR can display normally on the monitor, and then perform the following operations:

1. Right click the mouse, the main menu will come out.
2. Select and enter **IPC Channel Config** page.



3. Click the Search on the IPC Channel Config page to search for the corresponding IPC.



4. Double-click the searched cameras, or tick the camera and click **WiFi Add**. The status of IPC connected shows at the bottom of the page, and the corresponding monitoring video will display.

Index	IP Address	Firmware Version	type	Mac	Add status
1	192.168.147.4	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:97	Not added
2	192.168.147.2	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:A8	Not added
3	192.168.147.8	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:7D	Not added
4	192.168.147.3	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:03	Not added
5	192.168.147.9	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:91	Not added
6	192.168.147.7	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:A1	Not added
7	192.168.147.5	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:82	Not added

Channel	IP Address	Firmware Version	type	Mac	Connect State

Reset IPC
Search
Wifi add
Cable add
Add all

Delete
All delete
Upgrade
WirelessSet
Refresh

NOTE: If all eight IPC channels have been connected and you need to connect other cameras, then you will need to delete one or more channels to add other cameras.

Index	IP Address	Firmware Version	type	Mac	Add status
1	192.168.147.9	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:91	Not added
2	192.168.147.8	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:7D	Added
3	192.168.147.7	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:A1	Not added
4	192.168.147.4	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:97	Added
5	192.168.138.111	V3.1.1.16E201300EA	Cable	F3:2F:95:FB:6D:29	Not added
6	192.168.138.106	V3.1.1.16E201300EA	Cable	BB:7C:72:02:42:80	Not added
7	192.168.138.103	V3.1.1.16E201300EA	Cable	D9:53:F9:AD:08:80	Added
8	192.168.138.102	V3.1.1.16E201300EA	Cable	08:1F:14:95:C1:1F	Not added

Channel	IP Address	Firmware Version	type	Mac	Connect State
☐ 01	192.168.147.4	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:97	Connected
☒ 04	192.168.147.8	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:7D	Connected
☐ 05	192.168.147.3	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:83	Connected
☐ 06	192.168.147.2	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:A8	Connected
☐ 07	192.168.147.5	V3.8.3.16E201200FA	Wifi	24:14:07:01:C1:82	Connected
☒ 08	192.168.138.103	V3.1.1.16E201300EA	Cable	D9:53:F9:AD:08:80	Connected

Reset IPC
Search
Wifi add
Cable add
Add all

Delete
All delete
Upgrade
WirelessSet
Refresh

11 Warranty & Customer Service

Please kindly note that product failures caused by the following conditions are not covered by the warranty:

1. Product failure due to accident, negligence, disaster, improper operation or misoperation.
2. Improper working environment or conditions, such as defaults due to power failure, ambient temperature, lightning strikes, etc..
3. The product has been repaired by a maintenance not authorized by the manufacturer.
4. Product purchased over 12 months from its original purchase date.
5. The product must be purchased from ZOSI official website or authorized dealer to enjoy warranty service.