

Product Specifications

No	Possible cause	Error code	Alert sound	Solution
14	Low battery	LO 	/	- Return the robot to the charging base using the remote control. - Always keep the robot fully charged for the next job by leaving it on the charging base even when it's on standby.
15	Filter is clogged		/	Clean the filter

Product Specifications

Classification	Item	Detail
Mechanical Specifications	Diameter	330mm
	Height	76mm
	Weight	2.6kg
Electrical Specifications	Voltage	14.4-14.8V
	Battery specifications	Lithium ion 2600mAh
Cleaning Specifications	Dust bin capacity	0.6L
	Charging type	Auto Charging / Manual Charging
	Cleaning mode	Auto, Spot, Edge, Daily Schedule
	Cleaning time	up to 120min
Main Body Button Type		Mechanical Button

Troubleshooting

If you encounter problems when using A7, find the possible causes and try the solutions below:

No	Symptom	Possible cause	Solution
01	Robot cannot berecharged.	Charging pads on robot and charging base aren't properly connected.	Make sure the charge pads on robot and charging base align.
		- Charging base isn't connected to power. - Power is lost if the power switch on robot is turned on.	Keep the robot's power switch on and put the robot on the charging base.
02	Robot is stuck	Robot is trapped by cables, curtain or carpet fringes on the floor.	If the robot cannot fix the problems itself, look for voice alert code guide.
03	Robot returns to charging base before it finishes cleaning.	When the battery is running low, robot will return to charge base for recharge .	Recharge the robot.
		Working time varies on different floors (eg. wood, tile.)	Working time is affected by the complexity of the home setting, amount of debris and chosen cleaning mode.
04	Robot doesn't start cleaning at scheduled time.	Robot is switched off. Robot can't execute a schedule if it's turned off.	Switch robot on.
		Robot's battery is low.	Always leave robot on charging base even it's on standby to make sure it's fully charged for the next job.
		Robot's parts are clogged or jammed by debris.	Turn off the power switch and clean the dustbin. Turn robot upside down and clean other parts.
05	Remote control isn't working within 5 meters.	Battery in remote control is low.	Replace batteries and install them correctly.
		Robot's power switch is turned off or battery is low.	Make sure robot's power switch is turned on and robot is fully charged.
		Signal reception is affected by dusty infrared transmitter of the remote control or the receiver of robot.	Clean the remote control's infrared transmitter and the robot's receiver with a clean cotton.
		There is interferences caused by other equipment generating infrared signals around the remote control.	Avoid using other infrared equipment near the remote control.

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