

Serafim S2

Serafim S2 Game Controller
User Manual.

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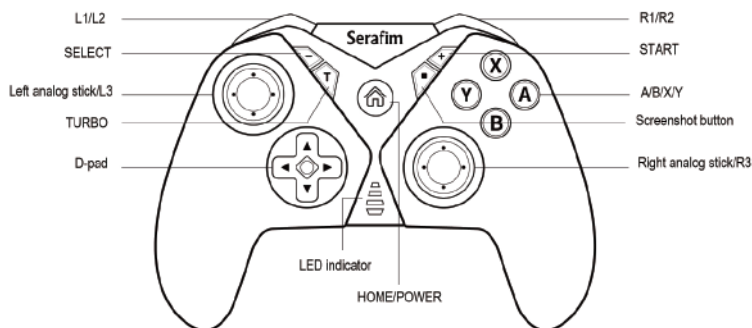
產品使用
教學影片



Components

Serafim S2

Front side

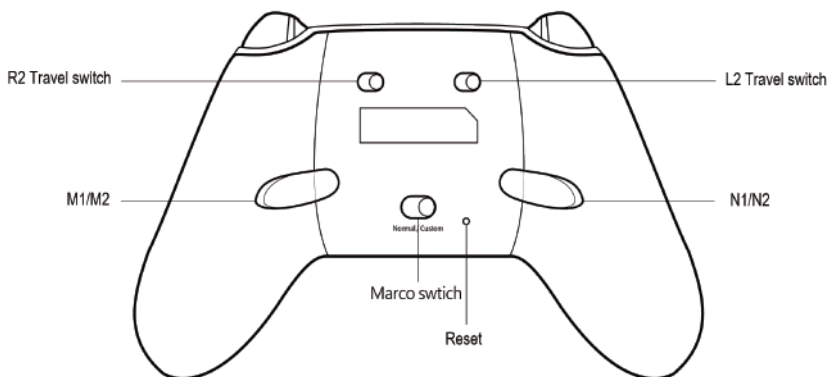


- **ABXY buttons**
- **D-pad**
- **+ (START) 、 - (SELECT) 、 HOME 、 TURBO 、 Screenshot button**
- **Analog left stick (L3 when pressed)**
- **Analog right stick (R3 when pressed)**
- **L1 、 L2 Triggers 、 R1 、 R2 Triggers**

Components

Serafim S2

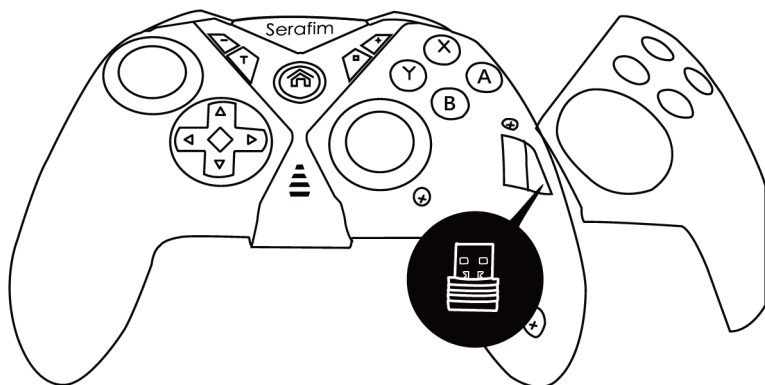
Back side



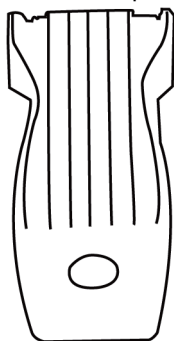
- R2 、 L2 Travel distance switches
- M1 、 M2 、 N1 、 N2 Macro trigger buttons
- Macro switch
- RESET Key

Serafim S2 Dongle

Serafim Dongle is placed inside the right casing of the controller.



● Mobile phone clamp



● USB TYPE-C cable



※ **Caution:** The mechanical components in the left case of the controller should not be opened. The problems due to opening the left case are not Serafim' s responsibility.

Serafim S2

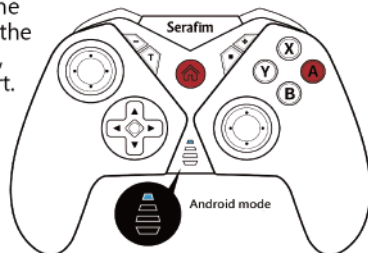
Indicator light signals

● Power on	After pressing the home button on the middle of the Serafim S2 for 3 seconds, the controller will vibrate and the LED indicator below will blink blue.
● Power off	After pressing the home button on the middle of the Serafim S2 for 5 seconds, the controller will vibrate and the LED indicator below will blink blue.

Serafim S2 Mode Swap

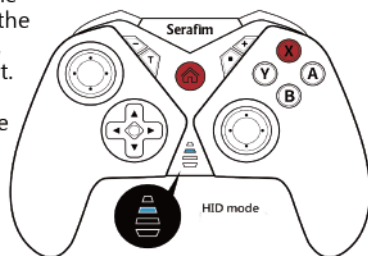
● Android Mode

Press the home button on the middle of the Serafim S2 to turn on the controller. Hold the Home and the A button for three seconds, and the controller will automatically restart. After Serafim S2 resets, the indicator will blink blue at the first LED slot. Open the Bluetooth settings on your phone and pair with the Serafim S2. When the device is connected, the blue indicator will cease blinking at the first LED slot and light up at the first slot.



● HID mode (For Android)

Press the home button on the middle of the Serafim S2 to turn on the controller. Hold the Home and the A button for three seconds, and the controller will automatically restart. After Serafim S2 resets, the indicator will blink blue at the second LED slot. Open the Bluetooth settings on your phone and pair with the Serafim S2. When the device is connected, the blue indicator will cease blinking at the first LED slot and light up at the second slot.



※ To switch modes, please re-connect the mobile device if it is already paired with the Serafim S2 before to react to the new mode.

Battery condition indication

Serafim S2

- While Serafim S2 is turned on (non-Switch modes), pressing SCREENSHOT button will indicate the controller's current power level.
- ✕ Each slot of the LED indicator indicates 25% battery power, All four of the indicator indicates the battery level of 76~100%, three of them indicates 51~75%, and so on.

controller vibration controls

1. Press the turbo and right/left on the D-pad together will adjust the four levels of strength of the controller's vibration. (Turbo + right will increase the vibrations and turbo + left will decrease the vibrations.)
2. The blue LED indicators on the controller indicates:
LED light 1: Shutting off vibrations · LED light 2: Weak vibrations
LED light 3: medium vibrations · LED light 4: Strong vibrations.

Controller Turbo settings

1. Action buttons available for Turbo functions are A · B · X · Y · L1 · L2 · R1 · R2 · 8 buttons in total.
 2. Press the Turbo button and the action button desired to activate the turbo function and repeat the process to deactivate.
 3. Press the Turbo button and the up/down button to adjust the frequencies of the turbo.
 4. Press and hold the Turbo button to show the frequency of the controller. The indicator indicates the following:
LED indicator slot 1: about 5 times per second,
LED indicator slot 2: about 10 times per second,
LED indicator slot 3: about 15 times per second,
LED indicator slot 4: about 20 times per second.
- ✕ Turbo settings will be cleared after switching off the controller.

Controller Macro Settings.

Serafim S2

1. Adjust the position of the Macro button on the back of the controller to 【Custom】 .
2. While the controller is connected, press and hold the 【+】 (START) button and one of the four macro buttons (M1、M2、N1、N2) for two seconds. The indicators will blink on all four slots and start recording. After the macro finishes recording, press and hold 【+】 (START) button and the desired macro button again for two seconds until the indicator returns to normal to finish recording.
3. Press the configured M1、M2、N1、N2 Macro button to play the recorded macros again. While playing the macro the LED indicator would blink between LED indicators 1-3 and 2-4 repeatedly.

⚠ Caution

- ※ Buttons excluding the nine setting buttons (+(START) button、-(SELECT) button、Turbo button、“SCREENSHOT BUTTON” button、HOME button and M1、M2、N1、N2 macro buttons) Can all be recorded into the macro.
- ※ The longest recording time of the macro is 13 seconds.
- ※ To clear the recorded macros, press and hold the +(START) button and desired macro button. The four indicators will all blink. Release the button and press and hold the +(START) button and desired macro button again to switch off the recording of the macro. The recorded macro is now cleared.
- ※ Macros can be saved separately, based on the current mode of the controller
- ※ The buttons on the controller will not respond when playing the macro

PC Settings For Windows 10

Serafim S2

Wireless

- Plug the Serafim dongle into the PC, The PC will connect wirelessly to the Serafim S2, enabling you to play on all platforms on PC.

Wired

- Plug the Serafim S2 to the PC via a type-C cable, which enables you to play on all platforms on PC.
- ※ Serafim S2 can work on game platforms such as :
Steam 、 Xbox Game Pass 、 GeForce Now 、
Origin 、 Ubisoft connect 、 Epic Games 、
Bluestack 、 Noxplayer 、 PPSSPP...and more.



- ※ Only games supporting a game controller can be played via Serafim S2.

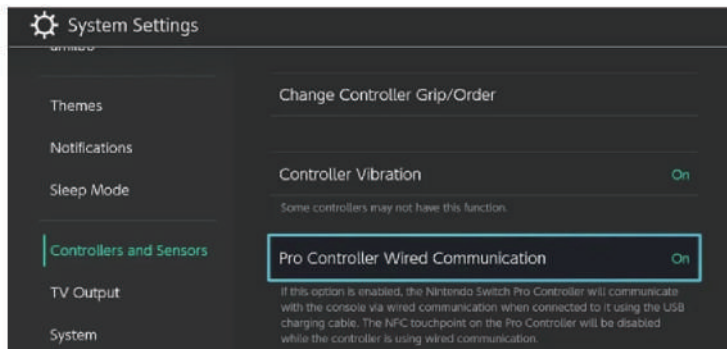
- The individual settings of each PC platforms can be found on the official manual.



Switch Settings

Serafim S2

- Plug the Serafim Dongle into the Switch base or connect via a type-C cable(The controller does not support any other kinds of Bluetooth dongle.)
- Enter the settings-Controllers and sensors, and enable the "Pro controller wired communication" function.



Serafim Play Customizable functions

Serafim S2

- The Serafim Play app is free and able to download on Google Play.



Serafim Play

- The Serafim Play Customizable functions can maximize the controller's characteristic and help every user tailor-made their own operations and controls with each player's unique request and playstyles.
- ※ Thank you for your support of our product. If you are satisfied with our products, we hope you can leave a 5-star rating for Serafim Play on Google Play.

Serafim Play Customizable functions

Serafim S2

► Android - Configuring a new game.

1. Open the app desired for customization, and enter the button placement settings or on an screenshot of the game buttons.
2. Tap the left icon of the floating icons and enter the customization overlay.
3. Press the buttons desired on the Serafim S2, and the button icon will appear on the center of the customization overlay.
4. Hold and drag the button to the desired position.
5. Tap on the button to enter and configure the functions of the button. Press confirm after choosing the desired functions.
6. After finishing the settings, press save and set the name for the button configurations, or press bind to bind the configurations to the current app.

► Modify game customization

1. Open the app desired for customization, and enter the button placement settings or on an screenshot of the game buttons.
2. Tap the left icon of the floating icons and enter the customization overlay
3. Press the buttons needed of modification to change functions or adjust positions.
4. After finishing the settings, press save and set the name for the button configurations, or press bind to bind the configurations to the current app.

- For the detailed settings of Serafim Play and Macros, please download the full manual.



Disclaimer

Serafim S2

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<https://www.serafim-tech.com/support.html>
- if however, you encounter any problems we would be glad to answer all your concern at [【satsales@serafim-tech.com】](mailto:satsales@serafim-tech.com)

Product Warranty

► This product has one-year Serafim warranty service, only in these following cases should not be content into warranty of Serafim :

1. The product is repaired, modified or altered, unless such repair, modification or alteration is authorized in written form by Serafim.
 2. In all cases the commencement date for the period is one year since the actual day of purchase, as reflected on the authorized reseller's or distributor's invoice / receipt provided to you.
- ※ Serafim does not account responsibilities from problems (Such as games unable to connect to this product) due to irresistible factors such as official game platform software upgrades or source code changes, and reserves the right of final interpretation.

Product specification

Serafim S2

- Product name : Serafim S2
- Connectivity : Bluetooth low energy (BLE) connection 、USB
- Platforms : Android 、Switch 、Windows 10
- Battery capacity : 550mAh
- Battery duration : <96hours
- Charging time : about 3 hours
- Operating current Max : <200mA
- Package dimensions : 190×170×85 mm
- Device dimensions : L155×W106×H63 mm
- Product weight : 200±5 grams
- Operating temperature : 10~40°C
- Relative humidity : 20~80%

Product specification

Serafim D1

- Product name : Serafim D1
- Connectivity : Bluetooth low energy (BLE) connection 、USB
- Device dimensions : 15*6*18mm
- Product weight : 1.9g
- Operating temperature : 0°C~40°C
- Relative humidity : 10%~90%

Safety notes

Serafim S2

1. Please avoid using under direct sun and heat sources
2. Notice the risk of malfunction if used in an environment with drastic temperature change, high humidity or high-pressure environment.
3. Excessive force or impact on the product may cause damage to the product and void the warranty.
4. Never attempt to disassemble, modify and or repair the product by yourself.
5. The case, d-pad and stick on the left side of the controller should not be taken off, In case of mechanical parts malfunctioning, which is not under the warranty.
6. The controller contains springs and small parts. Avoid giving it to children; In case of children getting injured or choked by eating them.
7. Please keep the Serafim Play app executing in the background when playing the game.
8. About 95% of android phones supports Serafim S2, although some phones not fitting the lowest requirements will not.
9. Device and CPU not supported :
 1. MTK CPU 4G chip (the CPU specifications of your mobile phone can be queried online, and can support 5G Dimensity series)
 2. iPhone
 3. ROG Phone 1/2/3
 4. Zenfone series
 5. Sony series
 6. Samsung A21s
 7. Oppo A83/A77
 8. Vivo V11/V11i
 9. Vivo V11/V11i
 10. Mi Mix 2
 11. Google Nexus 5

FAQ

Serafim S2

Q1 : How do I use Serafim dongle?

A : If you are playing on PC, simply plug the dongle into the USB port to connect automatically without extra configuration (The system acknowledges Serafim S2 as an Xinput mode controller)

B : As for Switch players, please turn on the wired communications function from the settings page ,then plug in the dongle to connect(remember to switch off controller before doing so)

Q2 : I couldn't connect my S2 with Switch even if I plugged the Serafim dongle in

A : Please turn on the "Pro Controller Wired Communication" from the HOME menu → "Settings" → "Controllers and sensors"

Q3 : The controller does not function after I swap modes. Can I change phones?

A : You must delete the data of the Serafim S2 controller and reconnect again after swapping modes. If other devices connects to the controller, please turn off the Bluetooth for the other device first before connecting.

Q4 : Does the phone need rooting or download modded APK' s? What mobile games or PC games does the controller support?

A : Customized buttons and macros can be set by downloading Serafim play app and nothing else. Although all games can be played by Serafim S2, games requiring a lot of gliding gestures such as music and puzzle games are not advised. If the game on PC supports controller on Win10, It can be played by Serafim S2

Q5 : The analog stick cannot be set by clicking the analog stick.

A : To set the analog stick, Please move the stick instead of pressing it, then set the icon appearing on the customization overlay..

Q6 : It doesn' t work on Asus or ROG phone.

A : Please make sure if there is a background app, such as Game Genie, the default app for taking screenshots or videos. Please disable it to prevent the app from blocking Serafim Play.

FAQ

Serafim S2

Q7 : Does it support console emulator?

A : Yes, you could play with console emulators with button customization feature in Serafim Play.

Q8 : My cellphone can't connect to the S2 controller via Bluetooth.

A : 1:Please make sure your phone supports bluetooth BLE. 2:Some phones such as ASUS ROG and phones using the MTK chips will shut off outer Bluetooth touch events, therefore Serafim S2 cannot find the device.3:Please make sure the mode is correct(LED slot 1:android mode, LED slot 2: HID mode)if swapped modes, please remove Serafim S2 from the device that is paired last time.

Q9 : The controller is paired but there is no response?

A : Try to restart your phone and controller. Make sure the controller is in Android mode, and open seraphim app to play.

Q10 : Why is my device repeatedly pairing with the controller?

A : There is a possibility that the controller is low on batteries. The indicator will blink when the controller has insufficient power, thus charging the controller if it occurs will solve the problem.
(fully charging takes 2.5 hours)

Q11 : How long is the warranty? Where can ask if I encounter problems?

A : This product has a warranty of one year after buying. Please hold on to your receipts for your own benefit. Please e-mail us for additional info at sales@serafim-tech.com, (Tel)886-2-8914-6680, or the Serafim Facebook fan page.

FCC Wireless Equipment

Serafim S2

- ▶ Federal Communications Commission Statement
This device complies with FCC Rules Part 15.
Operation is subject to the following two conditions:
 - This device may not cause harmful interference.
 - This device must accept any interference received, including interference that may cause undesired operation.

FCC Class B Equipment

- ▶ This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the Federal Communications Commission (FCC) rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
- ▶ However, there is no guarantee that interference will not occur in a particular installation. If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by doing one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.

FCC Caution

Serafim S2

- ▶ Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- ▶ The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Radiation Exposure Statement

- ▶ This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
- ▶ End users must follow the specific operating instructions for satisfying RF exposure compliance.
- ▶ To maintain compliance with FCC exposure compliance requirement, please follow operation instruction as documented in this manual.

Model name	S2	Serial No	
Date of Purchase		Customers name	
Store name		Amount paid	

組件說明

Serafim S2

正面

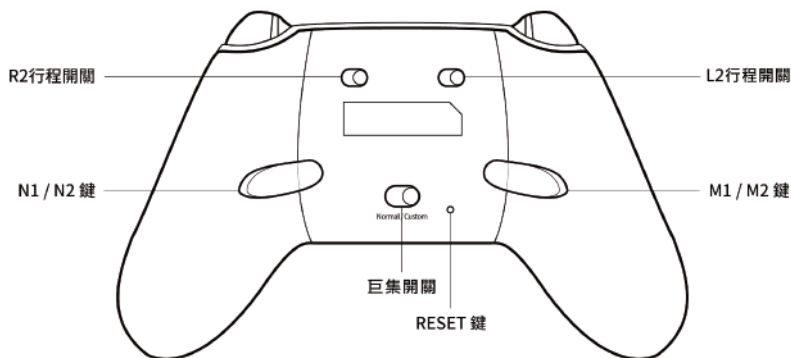


- A B X Y 功能鍵
- 上下左右方向鍵
- +(START)、-(SELECT)、HOME、TURBO、SCREENSHOT BUTTON 鍵
- 類比左搖桿，支援下壓數位L3鍵
- 類比右搖桿，支援下壓數位R3鍵
- L1、L2鍵，R1、R2鍵

組件說明

Serafim S2

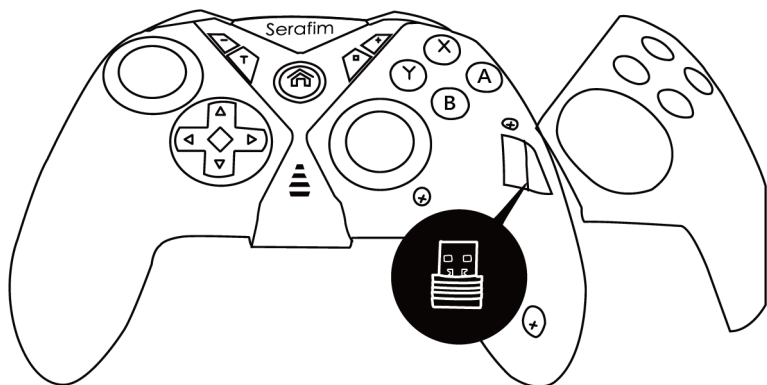
背面



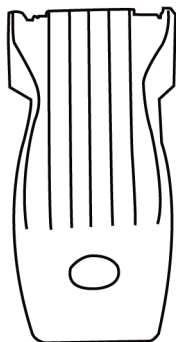
- R2、L2行程開關
- M1、M2、N1、N2 巨集觸發鍵
- 巨集開關
- RESET 鍵

Serafim S2 Dongle

Serafim Dongle放在手把右邊面板蓋里



● 手機夾



● USB TYPE-C線



※ 手把左側面板蓋內之搖桿與十字鍵機件請勿隨意拆卸，以免機件損壞影響產品保固權益。

Serafim S2

按鍵燈號指示說明

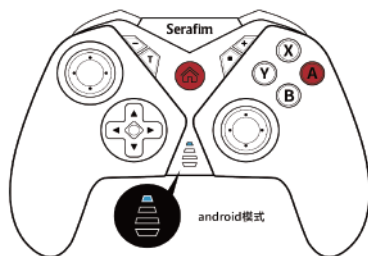
● 開機	按下Serafim S2中間Home鍵3秒後手把會震動(震動強度開啟)，下方藍色LED指示燈會亮起開機。
● 關機	按下Serafim S2中間Home鍵5秒後手把會震動(震動強度開啟)，下方藍色LED指示燈會熄滅關機。

Serafim S2

模式切換

按下Serafim S2中間Home鍵開機，按住Home鍵+A鍵3秒不放，手把將自動關閉電源重新啟動，Serafim S2重啟後，指示燈會在LED燈號位置1變成藍色閃爍狀態。開啓手機藍芽設定，與Serafim S2進行配對，當手機配對成功，藍色LED指示燈會在燈號位置1恆亮。

● Android模式



● 通用手把式 (For Android)

開啓Serafim S2電源，按住Home鍵+X鍵3秒不放，手把將自動關閉電源重新啟動，Serafim S2重啟後，指示燈會在LED燈號位置2變成藍色閃爍狀態，開啓手機藍芽設定，與Serafim S2配對，配對成功後藍色LED指示燈會在燈號位置2恆亮。



※ 進行Android模式與通用手把模式之間切換，若手機之前已與Serafim S2配對，請將手機與Serafim S2重新藍芽配對，以使手機對應新模式。

電池狀態顯示

Serafim S2

- Serafim S2電源開啟時，非SWITCH模式下，長按SCREENSHOT鍵可顯示Serafim S2手把目前電量。
- ※ 每格藍色LED指示燈代表25%電量，4格都亮代表目前電量約在76~100%電量，量3格是51~75%，以此類推。

手把震動調整

1. 按下Turbo鍵與十字鍵之左方向鍵或右方向鍵可進行震動強度四段調整。按下Turbo鍵並選擇方向右鍵為增強或選擇方向左鍵為減弱。
2. 手把上的藍色LED指示燈號顯示為：
LED燈號1:震動關閉，LED燈號2:震動弱，
LED燈號3:震動中，LED燈號4:震動強。

手把Turbo設定

1. Turbo功能動作鍵有A、B、X、Y、L1、L2、R1、R2共8個按鍵。
 2. 按下Turbo鍵和欲設定之動作鍵，此時動作鍵開啟Turbo功能，再次重複操作關閉該動作鍵Turbo功能。
 3. 按下Turbo鍵與十字鍵之上方向鍵或下方向鍵可進行Turbo頻率四段調整。
 4. 長按Turbo鍵會顯示目前的頻率，手把上的藍色LED指示燈號顯示為：
LED燈號1:每秒約5次，LED燈號2: 每秒約10次，
LED燈號3: 每秒約15次，LED燈號4: 每秒約20次。
- ※ Turbo鍵的設定會因手把關閉而清除資料

手把巨集設定

Serafim S2

1. 先將手把背面巨集開關設到Custom。
2. 手把有連接的狀態下，長按+(START)鍵和M1、M2、N1、N2這4組巨集按鍵其中一鍵約2秒，手把指示燈會1-4號全亮閃爍，開始錄製巨集，巨集完成後，再長按+(START)鍵和當時設定指定的巨集鍵約2秒，手把指示燈恢復原模式燈號，巨集錄製完成。
3. 按下設定好的M1、M2、N1、N2巨集鍵即可播放巨集，巨集再撥放時，手把LED指示燈會在LED燈號位置1、3和LED燈號位置2、4來回閃爍。

▲ 注意

- ※ 除了+(START)鍵、-(SELECT)鍵、Turbo鍵、SCREENSHOT BUTTON鍵、HOME鍵和M1、M2、N1、N2巨集按鍵這9個按鍵，其餘都可以在巨集裡做錄製。
- ※ 錄製時間最長可錄製13秒。
- ※ 如需清除巨集，長按+(START)鍵同時按下需要設定的巨集鍵，此時指示燈會1-4號全亮閃爍，鬆開按鍵，再次操作長按+(START)鍵同時按下需要設定的巨集鍵，關閉巨集錄製，即可清除此巨集。
- ※ 支援各模式巨集分別的儲存，以當下所設定模式為主。
- ※ 在播放巨集時，手把按鍵不會有反應。

PC設定介紹 For Windows 10

Serafim S2

無線方式

- 將Serafim Dongle插入電腦，電腦透過Serafim Dongle以無線方式連接Serafim S2，即可在電腦上遊玩各式平台上的遊戲。

有線方式

- 透過USB TYPE-C連接線將Serafim S2連接至電腦，即可在電腦上遊玩各式平台上的遊戲。

- ※ Serafim S2可在PC上遊玩的平台有：
Steam、Xbox Game Pass、GeForce Now、
Origin、Ubisoft connect、Epic Games、
Bluestack、Noxplayer、PPSSPP...等眾多遊戲平台。



- ※ 需有支援使用遊戲控制器的遊戲才能使用Serafim S2來遊玩。

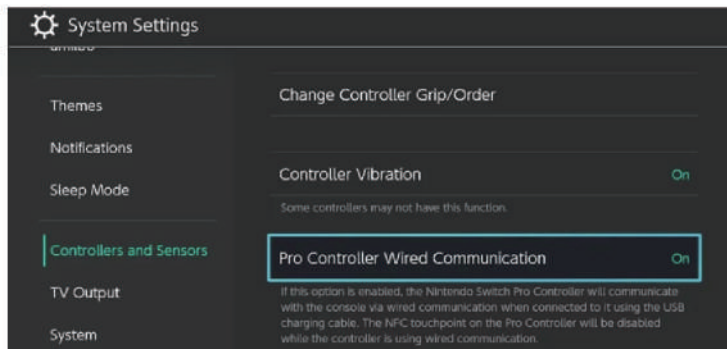
- ▶ PC 各平台詳細設定，請參考完整說明書。



Switch設定介紹

Serafim S2

- 將Serafim Dongle插入Switch底座 (不支援其他藍芽接收器)・或以Serafim S2透過USB TYPE-C連接線連接至Switch。
- 進入Switch設定的「控制器與感應器」，將「Pro控制器的有線通訊」功能開啓。



Serafim Play自定義功能

Serafim S2

- 您可在Google Play上免費下載「Serafim Play」應用程式。



Serafim Play

- Serafim Play自定義功能是讓玩家能在眾多的遊戲中，將Serafim S2的手把的支援性發揮到最大，每款遊戲都能按照玩家的需求與喜好，來自定義出屬於自己的操作方式來遊玩遊戲。
- ※ 感謝您對我們產品的支持，希望能在Google Play上給我們Serafim Play留下5星的評價，您的肯定會讓我們越來越好，謝謝。

Serafim Play自定義功能操作

Serafim S2

► Android - 新遊戲設定

1. 開啓要做設置的遊戲，進入遊戲按鍵配置畫面；或是使用手機截圖進入相簿裡做設置。
2. 點擊自定義懸浮視窗左邊自定義圖示後進入自定義畫面。
3. 按下Serafim S2上需要設定的按鍵，按鍵即會出現在自定義畫面的中間。
4. 將設定按鍵按住並拖曳到需要對應的位置上。
5. 按下按鍵會進入自定義功能選項，選擇需求功能後按下確定。
6. 按鍵設定完成後按下儲存後設定方案名字即可，或是按下確定後綁定到此遊戲（當下所開啓的程式）即可。

► 遊戲自定義修改

1. 開啓要做設置的遊戲，進入遊戲按鍵配置畫面；或是使用手機截圖進入相簿裡做設置。
2. 點擊自定義懸浮視窗左邊自定義圖示後進入自定義畫面。
3. 按下需要修改的按鍵做功能更改或是位置調整。
4. 按鍵設定完成後按下儲存後設定方案名字即可，或是按下確定後綁定到此遊戲（當下所開啓的程式）即可。

- Serafim Play詳細設定與巨集操作，請下載完整說明書。



版權聲明

Serafim S2

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- 有關資訊更新，請造訪碩擎科技官方網站：
<https://www.serafim-tech.com/support.html>
- 如果您遇到任何問題，我們將很樂意在
sales@serafim-tech.com回答您的所有疑慮。

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※ 因遊戲平台官方軟體升級或原始碼變更等不可抗拒因素造成部分遊戲與本產品無法連接操作時，碩擎科技不承擔責任，保留最終解釋權。

產品規格

Serafim S2

- 產品型號：Serafim S2
- 連接方式：藍牙低功耗（BLE）連線、USB
- 相容平台：Android、Switch、Windows 10
- 電池容量：550mAh
- 電池續航：<96hours
- 充電時間：約3小時
- 最大工作電流：<200mA
- 包裝尺寸：190×170×85 mm
- 機體尺寸：L155×W106×H63 mm
- 機體重量：200±5克
- 使用溫度：10~40°C
- 使用濕度：20~80%

產品規格

Serafim D1

- 產品型號：Serafim D1
- 連接方式：藍牙低功耗（BLE）連線、USB
- 機體尺寸：15*6*18mm
- 機體重量：1.9g
- 使用溫度：0°C~40°C
- 使用濕度：10%~90%

注意事項

Serafim S2

1. 請避免將本產品長時間曝曬在陽光，且遠離熱源下使用。
2. 請注意，如果在溫度變化劇烈、濕度高或高壓的環境中使用，則存在故障風險。
3. 對產品的過度用力或撞擊，可能導致產品損壞，使保修失效。
4. 請勿自行拆卸、修改或修理產品。
5. 手把左側面板蓋內之搖桿與十字鍵機件請勿隨意拆卸，以免機件損壞影響產品保固權益。
6. 手把內含細小配件，請小心使用。請勿將產品給予幼兒把玩，以免受傷或誤食零件。
7. 在遊玩遊戲時，請保持「Serafim Play」應用程式在背景運行。
8. 95% 的 Android 手機支援 Serafim S2。但是，一些不符合最低要求的手機會發生不支援無法運作的現象。
9. 已知不支援裝置與CPU：
 1. MTK CPU 4G晶片（自身手機CPU規格可上網查詢，可支援5G天璣Dimensity系列）
 2. iPhone
 3. ROG Phone 1/2/3
 4. Zenfone series
 5. Sony series
 6. Samsung A21s
 7. Oppo A83/A77
 8. Vivo V11/V11i
 9. Vivo V11/V11i
 10. Mi Mix 2
 11. Google Nexus 5

FAQ

Serafim S2

Q1 : How do I use Serafim dongle?

A : If you are playing on PC, simply plug the dongle into the USB port to connect automatically without extra configuration (The system acknowledges Serafim S2 as an Xinput mode controller)

B : As for Switch players, please turn on the wired communications function from the settings page ,then plug in the dongle to connect(remember to switch off controller before doing so)

Q2 : I couldn't connect my S2 with Switch even if I plugged the Serafim dongle in

A : Please turn on the "Pro Controller Wired Communication" from the HOME menu → "Settings" → "Controllers and sensors"

Q3 : The controller does not function after I swap modes. Can I change phones?

A : You must delete the data of the Serafim S2 controller and reconnect again after swapping modes. If other devices connects to the controller, please turn off the Bluetooth for the other device first before connecting.

Q4 : Does the phone need rooting or download modded APK' s? What mobile games or PC games does the controller support?

A : Customized buttons and macros can be set by downloading Serafim play app and nothing else. Although all games can be played by Serafim S2, games requiring a lot of gliding gestures such as music and puzzle games are not advised. If the game on PC supports controller on Win10, It can be played by Serafim S2

Q5 : The analog stick cannot be set by clicking the analog stick.

A : To set the analog stick, Please move the stick instead of pressing it, then set the icon appearing on the customization overlay..

Q6 : It doesn' t work on Asus or ROG phone.

A : Please make sure if there is a background app, such as Game Genie, the default app for taking screenshots or videos. Please disable it to prevent the app from blocking Serafim Play.

常見問題

Serafim S2

Q7：有支援模擬器嗎？

A：透過自定義功能，可使用手把遊玩模擬器的遊戲。

Q8：我的手機藍芽連結不上S2手把，怎麼了？

A：1.請確定手機是否支援藍芽BLE連結功能。
2.若是安卓手機，少部分手機如ASUS ROG Phone系列，或是使用MTK晶片的手機，會自行將其他對外藍芽觸控功能給關閉了，使Serafim S2找不到裝置，無法支援。
3.請先確定是否切換為相對應模式(LED燈號1:Android模式；LED燈號2:通用手把模式)。
若是切換模式後再連接，請將之前配對的裝置移除。

Q9：手把與手機連線配對成功卻無法遊玩？

A：1.可以試試將手機和手把重開機，並確認手把是Android模式，再開啟Serafim play app進行遊玩。
2.將Serafimplay跟遊戲的app權限都開啟。
3.請您看看您手機裡有沒有一個類似遊戲精靈的程式(手機內建的程式，用來截圖、錄製等.)，是一個會跟著遊戲一起開啟的程式，如果有請關閉，這個程式會阻擋Serafimplay的運作，關閉後就可以了。

Q10：為何我的手把在遊玩時有會藍芽斷線後又重新連上的問題？

A：可能是手把電力不足，電力不足時電源指示燈會呈現閃爍狀態，此時將手把電力充飽即可。(充電時間約2.5小時，電池充飽可遊玩96小時)

Q11：產品保固多久？產品使用上有其他問題，哪裡可以詢問？

A：本產品自發貨日起算一年保固，請留存相關單據，以享保固。產品相關諮詢，請洽客服信箱 sales@serafim-tech.com、電話886-2-8914-6680，或碩擎科技Facebook粉專詢問我們。

NCC使用警語

Serafim S2

- 取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。
- 低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。
- 前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

※ 減少電磁波影響，請妥善使用

型號名稱	S2	產品序號	
訂購日期		客戶名稱	
商品名稱		購買金額	