

For FAQs and more information, please visit :

[soundcore.com / support](https://soundcore.com/support)



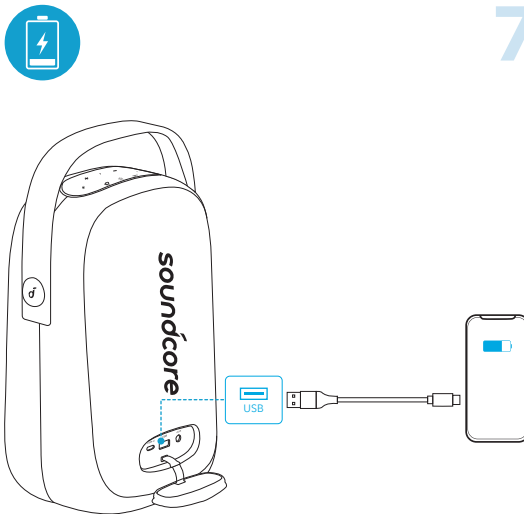
@SoundcoreAudio



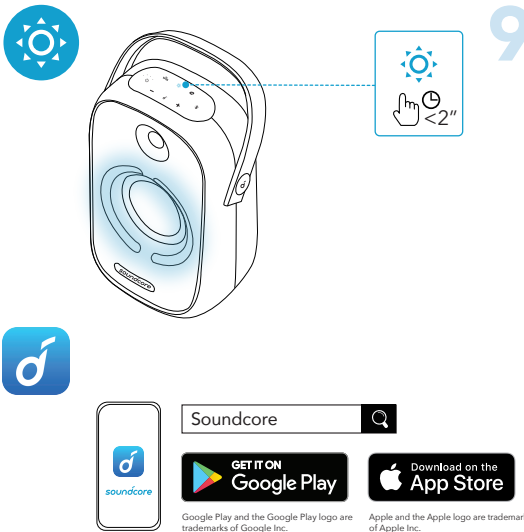
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@soundcoreaudio



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Customer Service
Kundenservice | Atención al Cliente | Service Client | Servizio ai Clienti | カスタマーサポート | 고객 서비스 | 客服支持 | 客戶服務 | Serviço de Apoio ao Cliente | Müşteri Hizmetleri | خدمة العملاء | שירות לקוחות

18-month limited warranty
18 Monate beschränkte Herstellergarantie | Garantía limitada de 18 meses | Garantie limitée de 18 mois | Garanzia limitata 18 mesi | 18ヶ月保証 | 18개월 제한 보증 | 18个月质保期 | 18個月有限保固 | 18 meses de garantia limitada | 18 aylık sınırlı Garanti | ضمانة 18 شهراً محدودة | אחריות מוגבלת למשך 18 חודשים

Lifetime technical support
Lebenslanger technischer Support | Asistencia técnica de por vida | Support technique à vie | Supporto tecnico a vita | テクニカルサポート | 평생 기술 지원 | 终身客服支持 | 永久技術支援 | Suporte técnico ao longo da vida útil do produto | Ömür Boyu Teknik Destek Hizmeti | الدعم الفني مدى الحياة | תמיכה טכנית לכל החיים

Our warranty is additional to the legal rights consumers have buying this product.
Unsere Garantie gilt zusätzlich zu den gesetzlichen Ansprüchen, die Verbrauchern beim Erwerb dieses Produkts zustehen.
Nuestra garantía es adicional a los derechos legales de los consumidores asociados a la compra este producto.
Notre garantie s'ajoute aux droits légaux que les consommateurs disposent à l'achat de ce produit.
La nostra garanzia si aggiunge ai diritti giuridici di cui dispongono i consumatori che scelgono di acquistare questo prodotto.
弊社の保証は、消費者がこの製品を購入する法的権利に追加されます。
당사의 보증은 소비자가 본 제품 구매로 얻은 법적 권리에 추가됩니다.
我們的保固是對購買本產品的消費者所享受合法權利的補充。
我們的保固為消費者購買本產品所獲得的法定權利提供額外權利。
Nossa garantia é adicional aos direitos legais que os consumidores têm ao adquirir este produto.
Garantimiz, tüketicilerin bu ürünü satın alarak sahip oldukları yasal haklara ek olarak verilmektedir.

يُعد الضمان الخاص بنا إضافة إلى الحقوق القانونية التي يشتريها العملاء لهذا المنتج.
האחריות שלנו נוספת לזכויות החוקיות שיש ללקוחות הקונים מוצר זה.

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Input (USB Type-C): 5V= 2A Output (USB Type-A): 5V= 2A
Playtime(varies by volume level and content): 18 hours

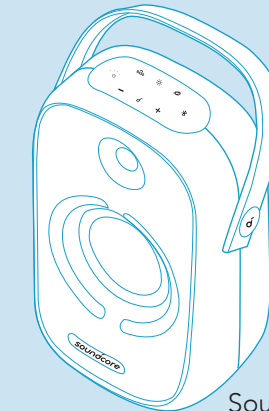
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+49 (0) 69 9579 7960 (DE) Mon - Fri 6:00 - 11:00
+81 03 4455 7823 (日本) 月-金 9:00 - 17:00
+86 400 0550 036 (中国) 周一至周五 9:00 - 17:30
+82-2-6464-7088 (한국) 월~금 9:00-17:30
+971 8000320817 (UAE) Sun-Thu 9:00 - 17:30 (GMT+4)
+966 8008500030 (KSA) Sun-Thu 8:00 - 16:30 (GMT+3)
+965 22069086 (Kuwait) Sun-Thu 8:00 - 16:30 (GMT+3)

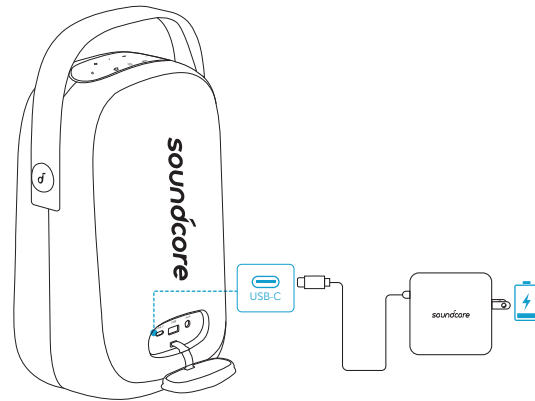
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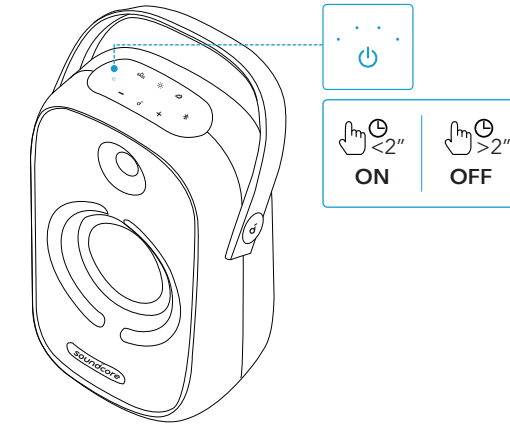
Soundcore Rave Neo
Quick Start Guide



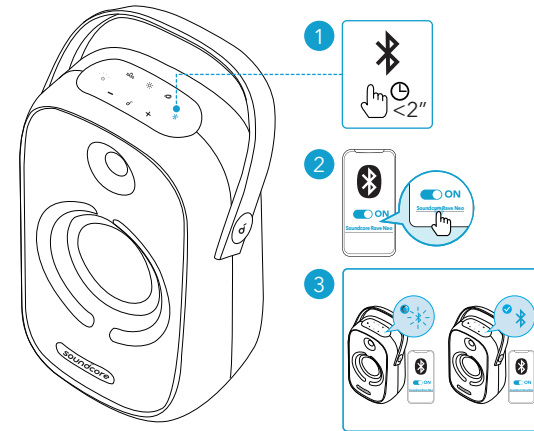
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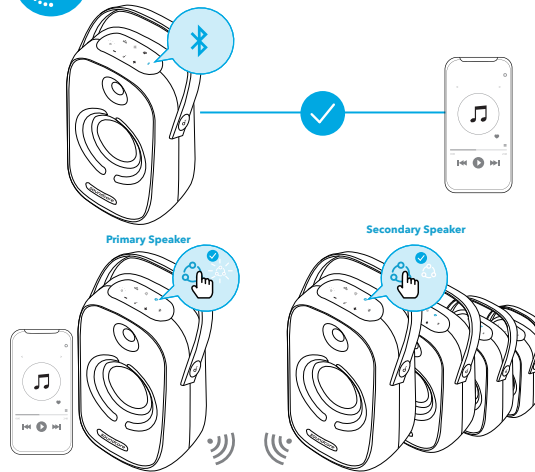
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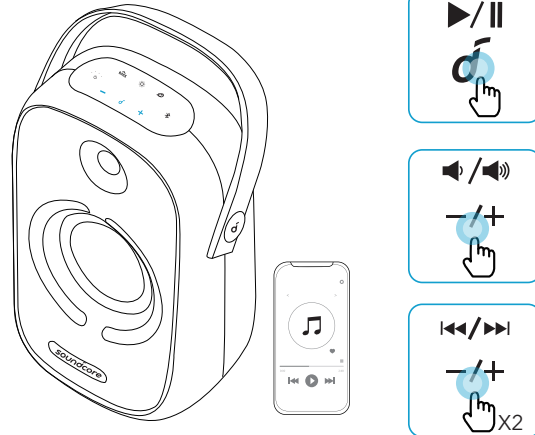
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