



## Anker SOLIX Power Dock

### WARRANTY AND SAFETY INFORMATION

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Model: AX170-ATS, AX170-COMBINER  
51005006009 V1



**For Manual / App / Support**  
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## About This Product

Anker SOLIX Power Dock consists of two main components:

- Automatic Transfer Switch Box (Model: AX170-ATS)
- Combiner Box (Model: AX170-COMBINER)

## Warranty Policy

All Anker SOLIX Power Docks purchased on AnkerDirect and Anker authorized resellers come with a limited warranty ("warranty") as set out below. By using an Anker SOLIX Power Dock, you are agreeing to be bound by the terms of the Anker limited warranty.

We provide a 10-year limited warranty for purchases made on AnkerDirect and Anker authorized resellers. The warranty period starts from the date of purchase.

Anker's limited warranty is restricted to the country of purchase. The limited warranty is void on items taken outside the country they were originally bought in or shipped to directly from an authorized online purchase.

## Exclusions and Limitations

Not covered under warranty:

- Not covered under warranty:
- Products that are damaged or modified.
- Products operated with a damaged cord, plug, or output cable.
- Products that are disassembled.
- Products that are cleaned with harmful chemicals or detergents.
- Non-quality related issues (after 30 days of purchase).
- Products purchased from unauthorized resellers.
- Products without sufficient proof of purchase.
- Products that have been refunded.
- Products with an expired warranty.
- Lost, stolen or complimentary items.
- Damage from outside sources.
- Repairs through 3rd parties.
- Damage from misuse of products (including, but not limited to falls, use of the product in excess of its output rating, exposure of the product to rain or snow, extremely low air pressure, extreme temperatures).
- Purchases from illegitimate resources.
- Batteries that are damaged when not used for a long time or not properly maintained according to the user manual.

## Anker is Not Liable For:

- Loss of data incurred from the use of Anker products.
- Returning personal items sent to Anker.

When returning items with a prepaid shipping label provided by Anker, Anker takes responsibility for any damage or loss incurred in transit. When returning

items for non-quality issues, the buyer assumes responsibility for any damage or loss incurred in transit. Anker does not provide refunds for items damaged in transit due to non-quality related warranty claims.

**For warranty claims, you can send an email to:**

support@anker.com

**Or you can call us at:**

(US/Canada) +1 (800) 988 5541

This page is attached to the Anker warranty page, and Anker reserves the right of final interpretation of the content.

## **IMPORTANT SAFETY INSTRUCTIONS**

### **Disclaimer**

Before using this product, please read this document thoroughly to ensure you fully understand its contents. Retain this document for future reference.

In this document and any associated documents, specific terms may be abbreviated or referred to by acronyms for ease of reference. Improper operation of the product could result in serious injury to the user or others, as well as damage to the product or other property.

By utilizing this product, you acknowledge and agree that you have read, understood, and accepted all terms and conditions outlined in this document. Users are solely responsible for their actions and the consequences thereof. Anker expressly disclaims any liability for losses or damages that may arise from the user's failure to operate the product in accordance with the instructions provided in the user guide.

In accordance with applicable laws and regulations, Anker reserves the right to the final interpretation of this document and all related documents pertaining to the product. The contents of this document are subject to change (including updates, revisions, or discontinuation) without prior notice. For the most recent product information, please visit the official website of Anker SOLIX.

**SAVE THESE INSTRUCTIONS** - This document contains important instructions that must be followed during installation, use, and maintenance.

Read all instructions before installing, using, and maintaining this equipment. Do not make any changes or create settings that are not described in this document. If physical injury, loss of data, or damage is caused by failure to follow instructions, the warranty does not apply.

### **Personal Safety**

- Only qualified professionals or trained personnel are allowed to install and maintain the equipment.
- Use appropriate personal protective equipment (PPE) and follow safe electrical work practices.

- Ensure that power is off during installation. Do not install or remove a cable with the power on.
- Non-standard and improper operations on the energized equipment may cause fire, electric shocks, or explosion, resulting in property damage, personal injury, or even death.
- Before operations, remove conductive objects such as watches, bracelets, bangles, rings, and necklaces to prevent electric shocks.
- During operations, use dedicated insulated tools to prevent electric shocks or short circuits.
- Do not make contact with other conductors, or indirect contact with power supply equipment through damp objects.
- Do not power on the equipment until it has been installed or confirmed by a professional.
- If there is a probability of personal injury or equipment damage during operations on the equipment, immediately stop the operations, report the case to the supervisor, and take feasible protective measures.
- Do not touch the energized equipment, as the enclosure may be hot.

### **Electrical Safety**

- Before installation, ensure that the equipment is intact. Otherwise, electric shocks or fires may occur.
- Non-standard and improper operations may result in fire or electric shocks.
- Prevent foreign matter from entering the equipment during operations.
- For the equipment that needs to be grounded, install the ground cables first when installing the equipment and remove the ground cables last when removing the equipment.
- Before installing or removing power cables, the equipment and its switches must be disconnected.
- Do not damage the grounding conductors.
- The equipment terminals are used for electrical connections only.
- Ensure that all electrical connections comply with local electrical standards.
- Obtain approval from the local electric utility company before using the equipment in grid-tied mode.
- Ensure that the cables you prepared meet local regulations.
- The maximum operating temperature for the included cables is 221°F / 105°C .
- Use dedicated insulated tools when performing high-voltage operations.
- Before making electrical connections, switch off the disconnect on the upstream device to cut off the power supply if people may contact energized components.
- Before connecting a power cable, check that the label on the power cable is correct.
- If the equipment has multiple inputs, disconnect all the inputs before operating the equipment.

## Environmental Requirements

- Do not expose the equipment to flammable or explosive gas or smoke. Do not perform any operation on the equipment in such environments.
- Do not store any flammable or explosive materials near the equipment.
- Install the equipment in an area far away from liquids and in a well ventilated environment.

## Mechanical Safety

- Wear goggles and protective gloves when drilling holes.
- Clean up any debris that may have accumulated within or around the equipment after drilling.
- When moving the equipment by hand, wear protective gloves to prevent injuries.
- Be cautious to avoid injury when moving heavy objects.

## Commissioning

- When the equipment is powered on for the first time, ensure that professional personnel set parameters correctly. Incorrect settings may result in inconsistency with local certification and affect the normal operation of the equipment.

## Maintenance and Replacement

- High voltage generated by the equipment during operation may cause an electric shock, which could result in death, serious injury, or serious property damage.
- Prior to maintenance, power off the equipment and strictly comply with the safety precautions in this document and relevant documents.
- After powering off the equipment, wait for at least 6 minutes before disassembling any cables or components.
- Maintain the equipment with proper tools, testing equipment, and sufficient knowledge of this document.
- Turn off the equipment switches when maintaining the electric devices or power distribution devices connected to the equipment.
- Place temporary warning signs or erect fences to prevent unauthorized access to the maintenance site.
- If the equipment is faulty, contact Anker customer service.
- The equipment can be powered on only after all faults are rectified. Failing to do so may escalate faults or damage the equipment.

## Notice

### FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- (1) Reorient or relocate the receiving antenna.
- (2) Increase the separation between the equipment and receiver.
- (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- (4) Consult the dealer or an experienced radio / TV technician for help.

The following importer is the responsible party.

Company Name: Fantasia Trading LLC

Address: 5350 Ontario Mills Pkwy, Suite 100, Ontario, CA 91764

Telephone: +1-800-988-7973

### RF Exposure Compliance Statement

This equipment complies with the FCC/IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

Cet équipement est conforme aux limites d'exposition aux radiations FCC/IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps.

### IC Statement

This device complies with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2)

l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

WARNING! To reduce the risk of fire or burns, do not disassemble, crush, puncture, throw a battery into water or fire, or short circuit its external connectors.

AVERTISSEMENT! Pour réduire le risque d'incendie ou de brûlures, abstenez-vous de démonter, d'écraser, de perforer, de jeter dans l'eau ou dans le feu une batterie, ou encore de court-circuiter ses connecteurs externes.

The device is in compliance with RF field strength limits, users can obtain Canadian information on RF exposure and compliance.

Le présent appareil est conforme de ce matériel aux conformités ou aux limites d'intensité de champ RF, les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité d'acquérir les informations correspondante.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

CAN ICES-003 (B)/NMB-003(B)



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health, and the environment. For more information on the disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.



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