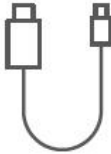
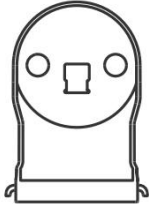


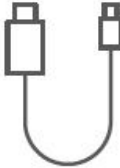
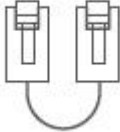
T8115_eufyCam C38_UG

What's in the Box

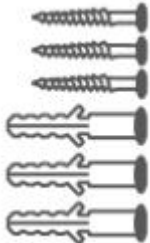
For Camera Installation

			
Camera	0.6m Type-C Cable	Mounting Bracket	Screw Pack

For HomeBase Setup (Only available in 2-cam / 4-cam kits)

			
HomeBase Mini	5V/2A Power Adapter	2m Power Cable	1.2m Internet Cable

For Solar Panel Installation (Only available in kits with solar panel)

		
Solar Panel	Solar Panel Mounting Bracket	Screw Pack

Items	Solo Cam	Cam with Solar Panel	2-Cam kit	2-Cam kit with Solar Panels	4-Cam kit	4-Cam kit with Solar Panels
Camera	1	1	2	2	4	4
Solar Panel	0	1	0	2	0	4
Mounting Bracket	1	1	2	2	4	4
Mounting Base	1	1	2	2	4	4
Solar Panel Mounting Bracket	0	1	0	2	0	4
Screw Pack	1	2	2	4	4	8

Other

	
Quick Start Guide	Warning Sticker

Tools You Will Need

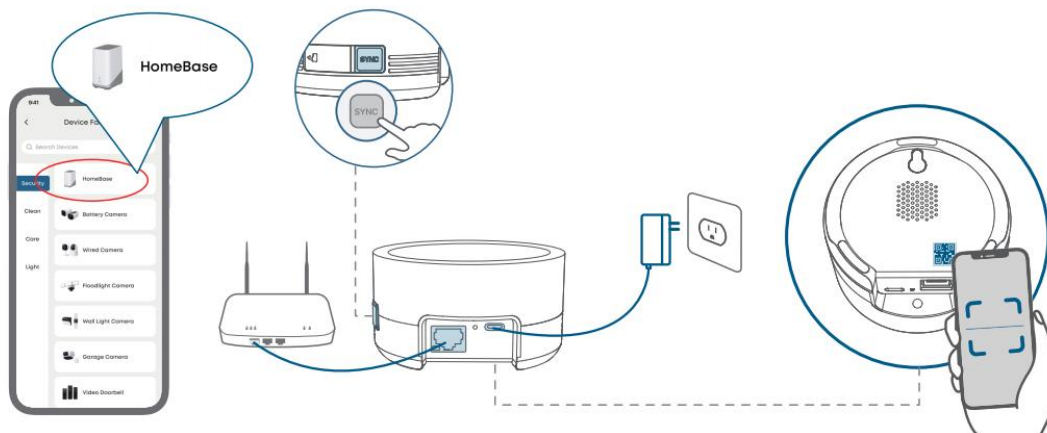
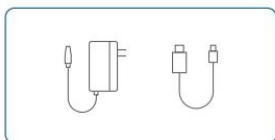
		
Phillips Screwdriver	Power Drill (6 mm)	Hammer

Before Mounting

1. Download the eufy App



2. Add HomeBase Mini

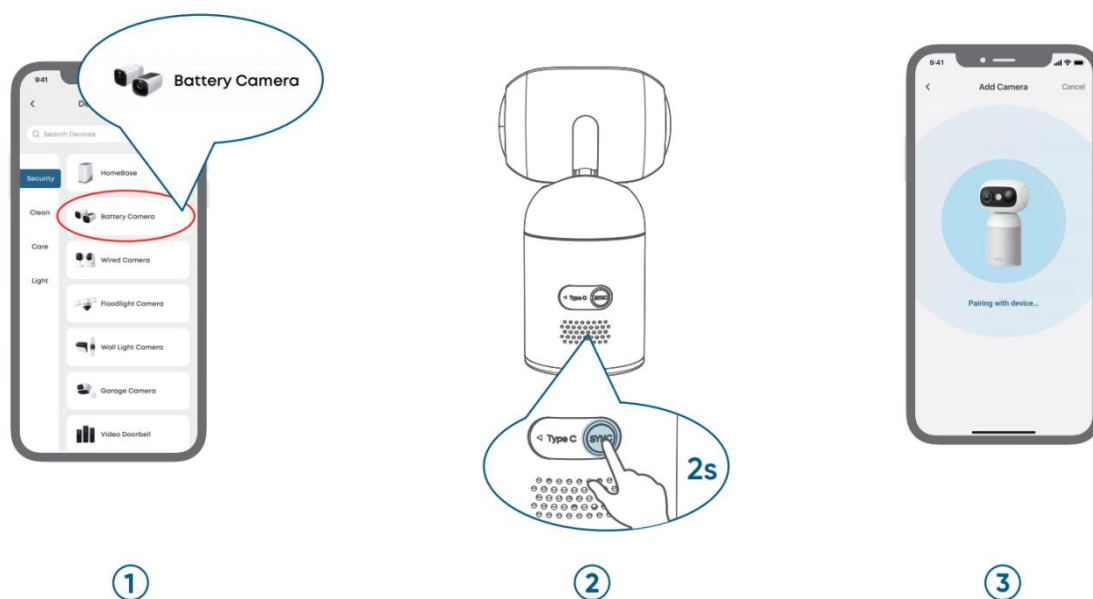


1

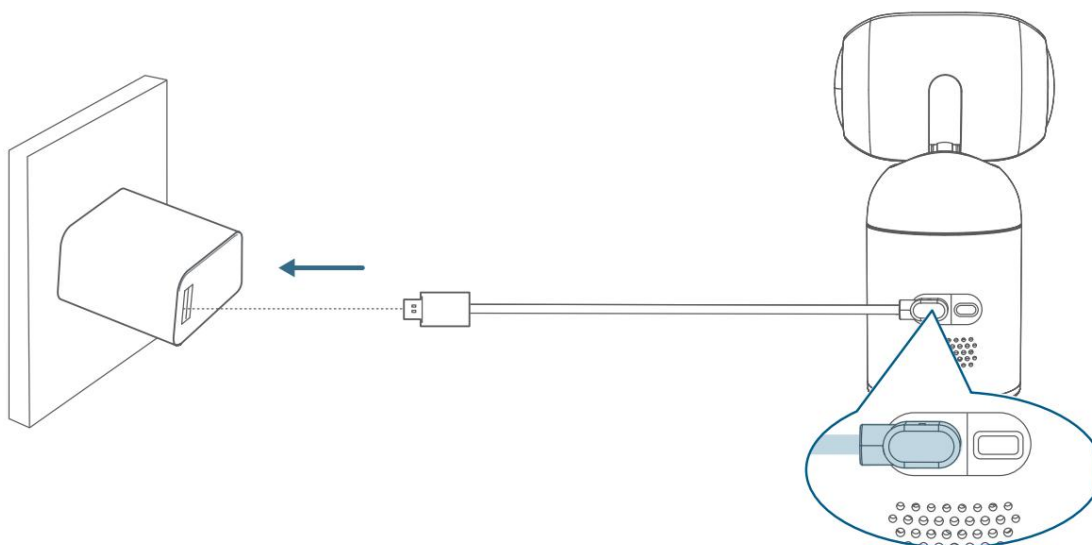
2

3

3. Add the Camera



4. Fully Charge the Camera



You can check the battery level in the app.

5. Insert and Remove the MicroSD Card (Optional)

- ① Loosen the screw on the microSD card slot cover and open it.
- ② Insert the MicroSD card with its pins facing **down** for the camera, but **up** for the HomeBase Mini. Press the card into the slot until it clicks into position.
- ③ To remove the MicroSD card, press it inward until it springs loose, then pull it out from the slot.

Do not insert or remove the MicroSD card when HomeBase Mini is powered on.

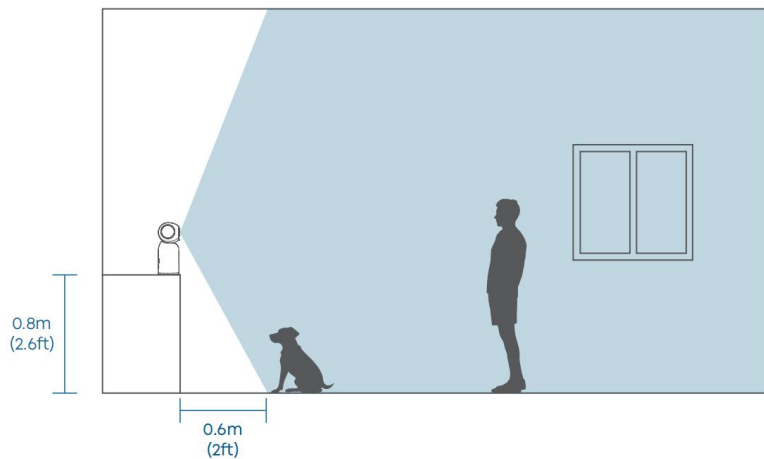
Mounting the Camera

Option 1: On the Table or Shelf

1. Choose a Location

Recommended Location:

- Height of less than 0.8 m (2.6 ft)
- 0.6 m (2 ft) field of view
- Strong Wi-Fi signal



2. Place the Camera

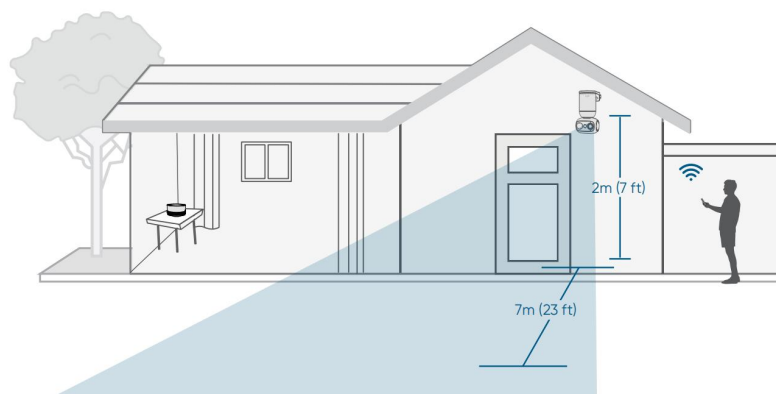
Place the camera on the table or shelf.

Option 2: On the Wall or the Top

1. Choose a Location

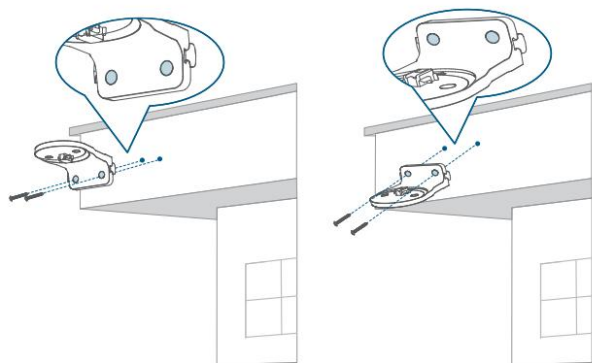
Recommended Location:

- Height of less than 2 m (7 ft)
- 7 m (23 ft) field of view
- Strong Wi-Fi signal

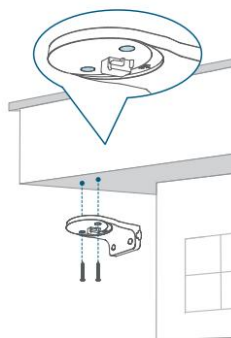


2. Install the Mounting Bracket

This bracket can be installed either way —just attach the side with 2 holes to the wall or the top.



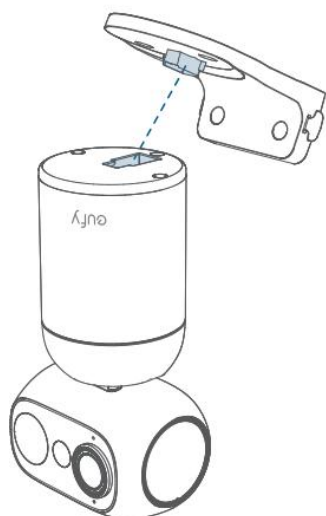
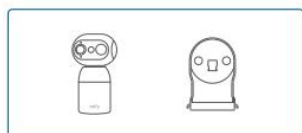
Wall Mounting



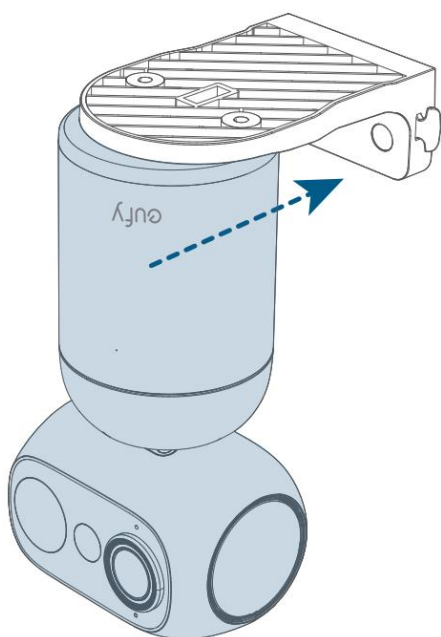
Top Mounting

3. Mount the Camera

- ① Attach the Camera to the Mounting Bracket



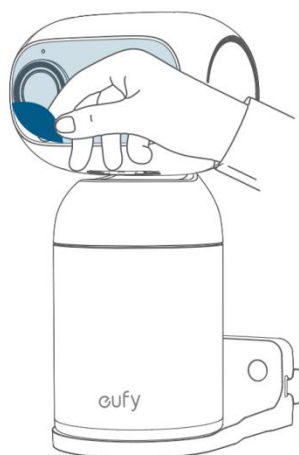
② Slide to Lock the Camera



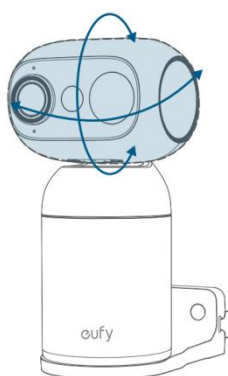
After Mounting

Adjust the Camera Field of View

There is a risk of the camera freezing and failing to rotate under extreme rain or snow conditions.



1. Remove Protective Film



2. Rotate to Get the Optimal Angle

eufyCam C38:

Default Open Port 1: Wi-Fi (2.4GHz)

Port Description:

1. When powered on for the first time or after a reset, if there is no configured Wi-Fi information, it may enter network pairing mode (such as AP/BLE pairing);
2. In normal working mode, it will automatically connect to the router and save the SSID and password;
3. If you need to switch Wi-Fi configuration, you can use the App or follow the instructions in the manual to reconfigure the network.
4. When connected to HomeBase, the device listens on UDP port 10200 to receive audio and video data for downstream intercom functionality.
5. In Solo mode, the device listens on UDP port 32108 to receive app device discovery, LAN device discovery, and establish P2P connections.
6. In Solo Mode, the device dynamically listens on random UDP ports between 10000 and 30000 for P2P communication, including command transmission/reception and data transfer.

Default Open Port 2: BLE (Bluetooth Low Energy)

Port Description:

1. Bluetooth remains inactive during normal device operation. It automatically enables broadcast and communication functions during the binding process to provide network configuration services. After the network configuration is completed, BLE pairing will automatically be disabled.
2. When connecting the phone and camera directly, Bluetooth will automatically turn on and provide communication services. When this feature is disabled, Bluetooth will automatically turn off.

HomeBase Mini:

Default Open Port: Wi-Fi (2.4GHz)

Port Description:

1. HomeBase will activate a Wi-Fi hotspot upon power-up to establish connection with cameras;
2. HomeBase connects to your home router using standard Wi-Fi (2.4GHz/5GHz) for data upload, remote management, and cloud interaction. Encryption uses WPA2 or higher.

Default Open Port 2: Ethernet Port

1. After initial power-on or reset, HomeBase typically obtains an IP address via DHCP;
2. Check and confirm the Ethernet connection status in the device management interface or app. To use a wired connection, simply insert the Ethernet cable and ensure your router or switch is functioning properly.