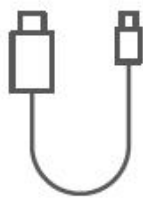


# What's in the Box

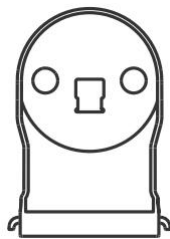
## For Camera Installation



Camera



0.6m USB-C Cable



Mounting Bracket

## For Solar Panel Installation

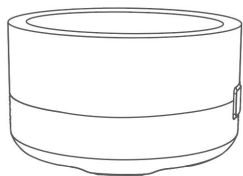


Solar Panel



Solar Panel Mounting Bracket

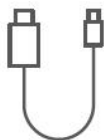
## For HomeBase Setup (Only available in 2-cam / 4-cam Kit)



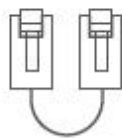
HomeBase Mini



5V/2A Power Adapter



2m Power Cable

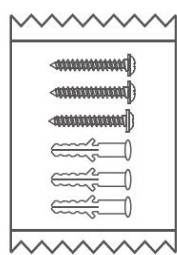


1.2m Ethernet Cable

|       |                        |                            |                            |
|-------|------------------------|----------------------------|----------------------------|
| Items | 1-Cam with Solar Panel | 2-Cam Kit with Solar Panel | 4-Cam Kit with Solar Panel |
|-------|------------------------|----------------------------|----------------------------|

|                           |   |   |   |
|---------------------------|---|---|---|
| Camera                    | 1 | 2 | 4 |
| Solar Panel               |   |   |   |
| Mounting Bracket          |   |   |   |
| Solar Panel Mounting Base |   |   |   |
| Screw Pack                |   |   |   |
| HomeBase Mini             | 0 | 1 | 1 |

Other



Screw Pack  
(2 for camera, and 3 for solar panel)



Quick Start Guide



Warning Sticker

Tools You Will Need



Phillips Screwdriver

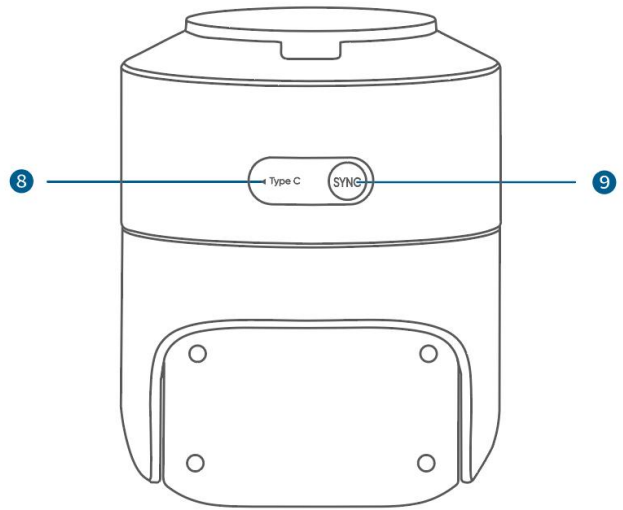
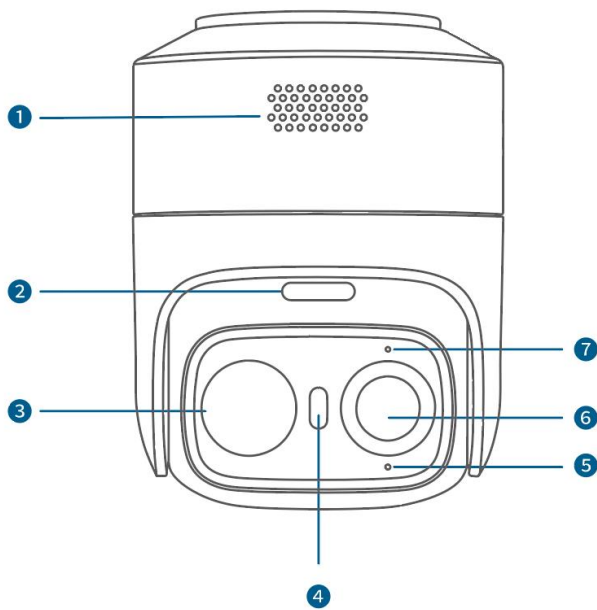


Power Drill (6 mm)

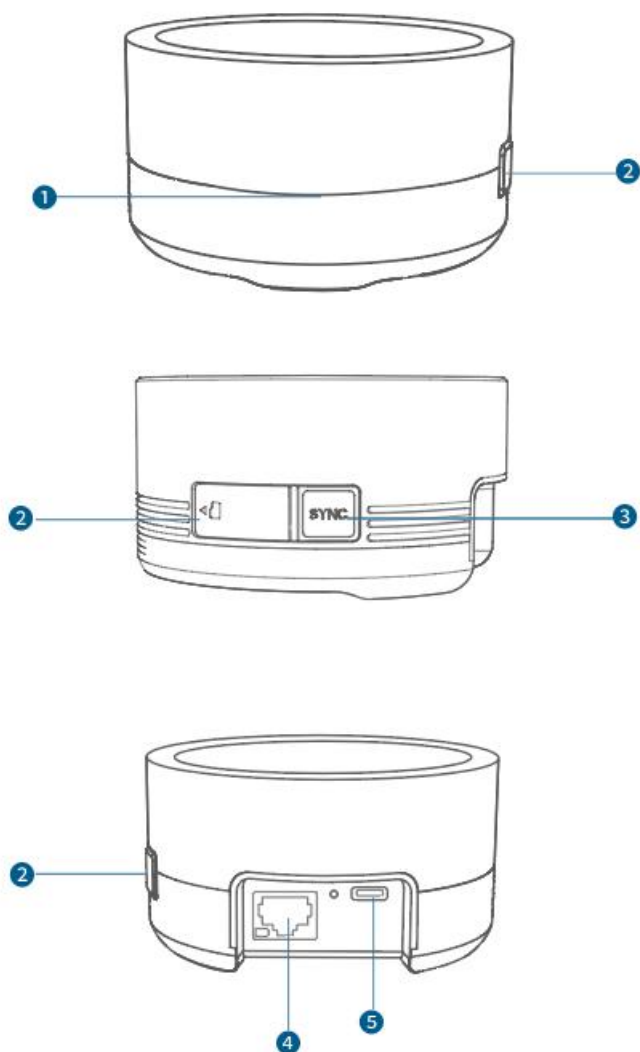


Hammer

At a Glance



1. Speaker
2. microSD Card Slot
3. PIR Sensor
4. Spotlight
5. LED Indicator
6. Camera Lens
7. Microphone
8. Type-C Port
9. Sync Button



1. LED Indicator
2. microSD Card Slot
3. SYNC Button
4. Ethernet Port
5. USB-C Port

## Before Mounting

### 1. Download the App

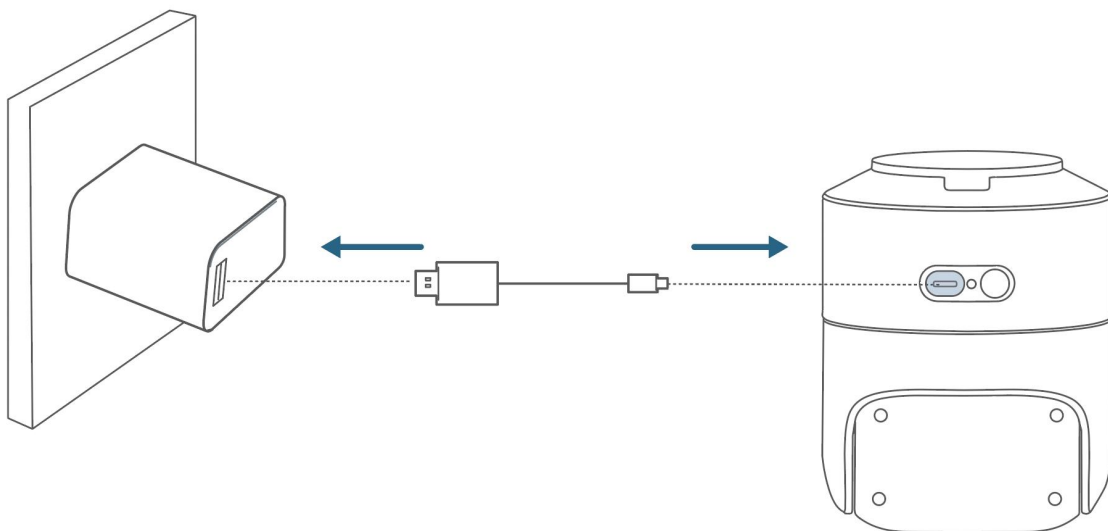
- ① Download the latest version of eufy app.
- ② Log in or create a new account.



## 2. Fully Charge the Camera Before Using

You can check the battery level in the app.

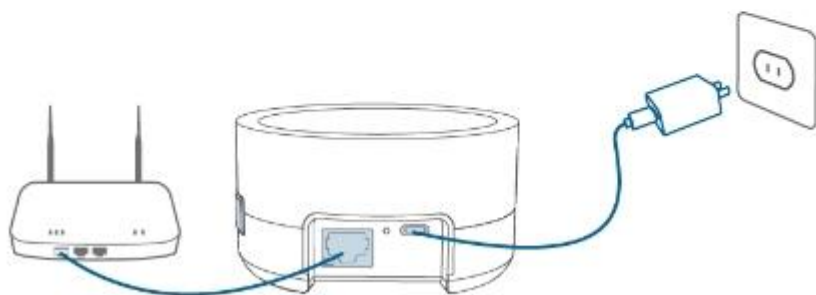
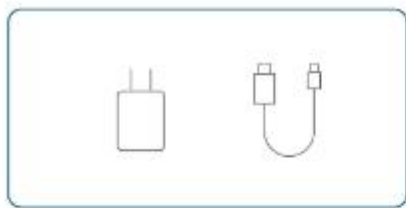
Charge the camera with the provided USB-C cable until the blue light turns off (about 4 hours with a 5V/2A power adapter).



## 3. Add HomeBase Mini (Optional)

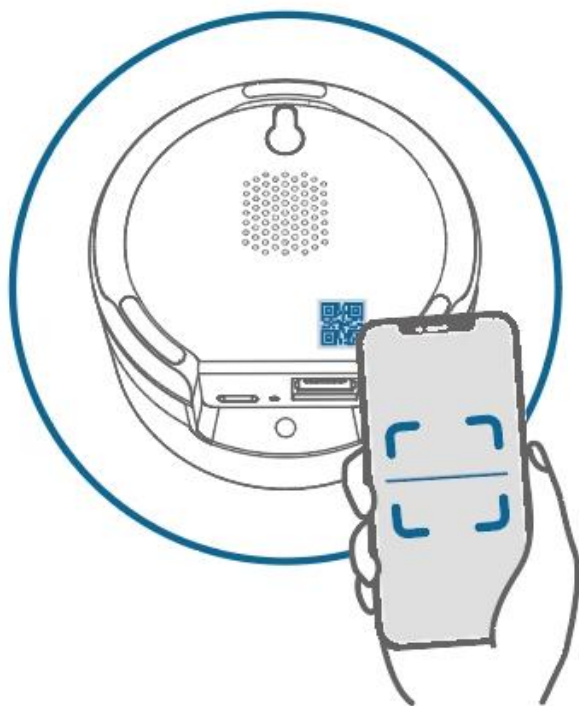
1. ① Power the HomeBase Mini with the included 5V/2A power adapter and then connect it to your router. Wait about one minute for the blue light to blink slowly.

To ensure proper operation, use only the included original power adapter. If a non-original adapter must be used, it must be rated at 5V/2A or higher to avoid insufficient power supply.



② Open the eufy app, scan the QR code on the HomeBase Mini. Then follow the in-app instructions to add the device.

During this process, ensure the network is stable and the HomeBase is powered on. A solid blue light indicates a successful binding.

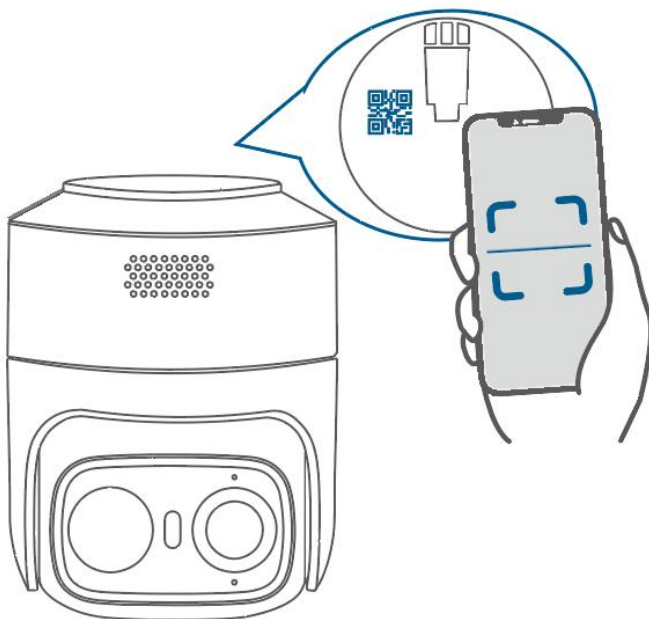


| LED Indicator           | Description                          |
|-------------------------|--------------------------------------|
| Red Light Blinks Slowly | Powered on, not connected to network |

|                          |                                              |
|--------------------------|----------------------------------------------|
| Blue Light Blinks Slowly | Powered on, connected to network             |
| Solid Blue light         | Successfully bound                           |
| Solid Red light          | HomeBase Mini offline / network disconnected |

## 4. Add the Camera

Open the eufy app, scan the QR code on the camera. Then follow the in-app instructions to add the device.



### Option 1: Connect to your Router (Without HomeBase Mini)

The device only supports 2.4GHz Wi-Fi networks.

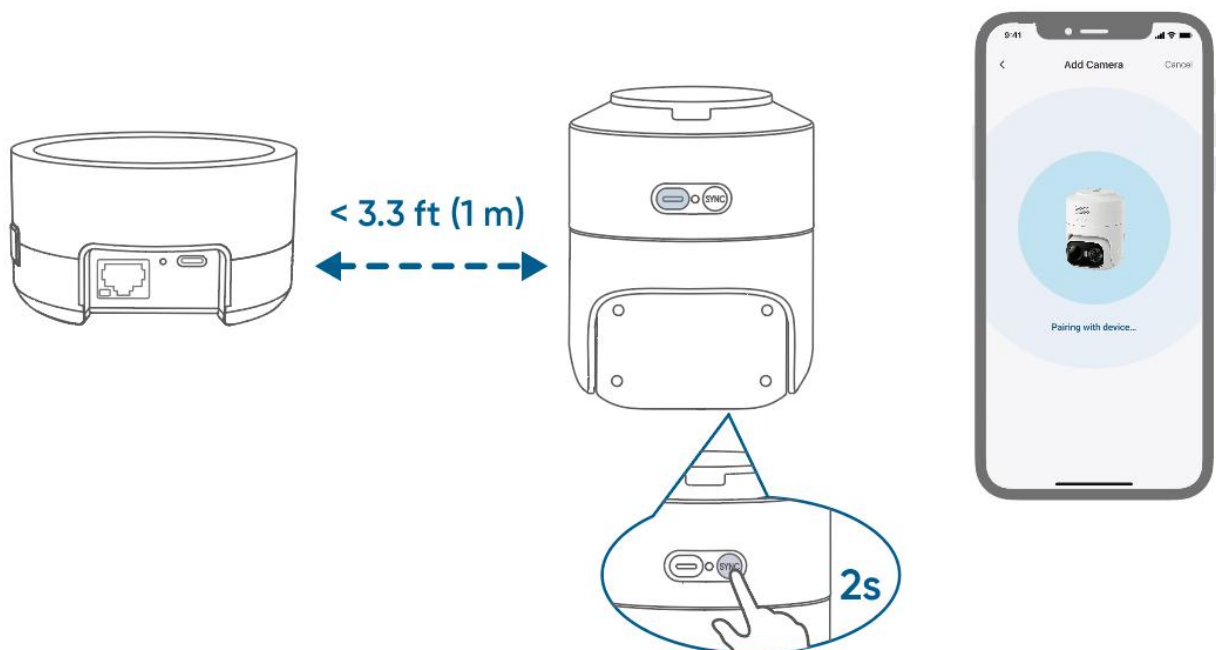
① Tap **Connect to Router** and then follow the in-app instructions.

### Option 2: Connect to HomeBase Mini

- Some features, e.g., local bionic self-learning facial recognition, storage management, and cross-camera tracking, require your eufyCam to be connected to the HomeBase.

① Tap **Connect to HomeBase**.

② Press and hold the camera's SYNC button for about 2 seconds until the blue light blinks slowly with a beep. Then follow the in-app instructions to complete pairing.

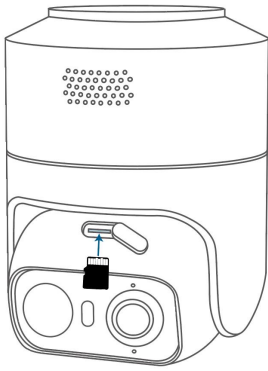


## 5. Expand the Storage (Optional)

### 1. Insert the microSD Card

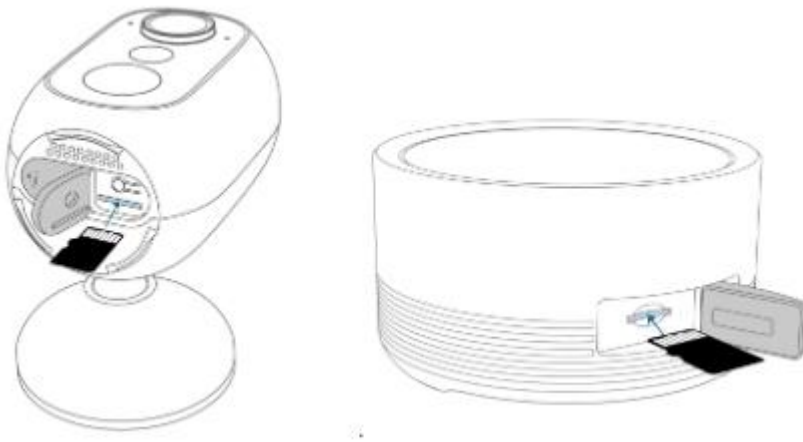
Once inserted, the microSD card will serve as the primary storage medium, prioritizing the storage of system-generated data (such as logs and configuration files) and video recordings from the cameras. Insert the microSD card with its pins facing **up**. Press the card into the slot until it clicks into position.

- Without HomeBase Mini: Insert the microSD card (up to 256GB) into the camera.



- With HomeBase Mini: Insert the microSD card (up to 1TB) into HomeBase Mini.

Do not insert or remove the microSD card when HomeBase Mini is powered on.



## 2. Remove the microSD Card

To remove the microSD card, press it in to release, then pull it out.

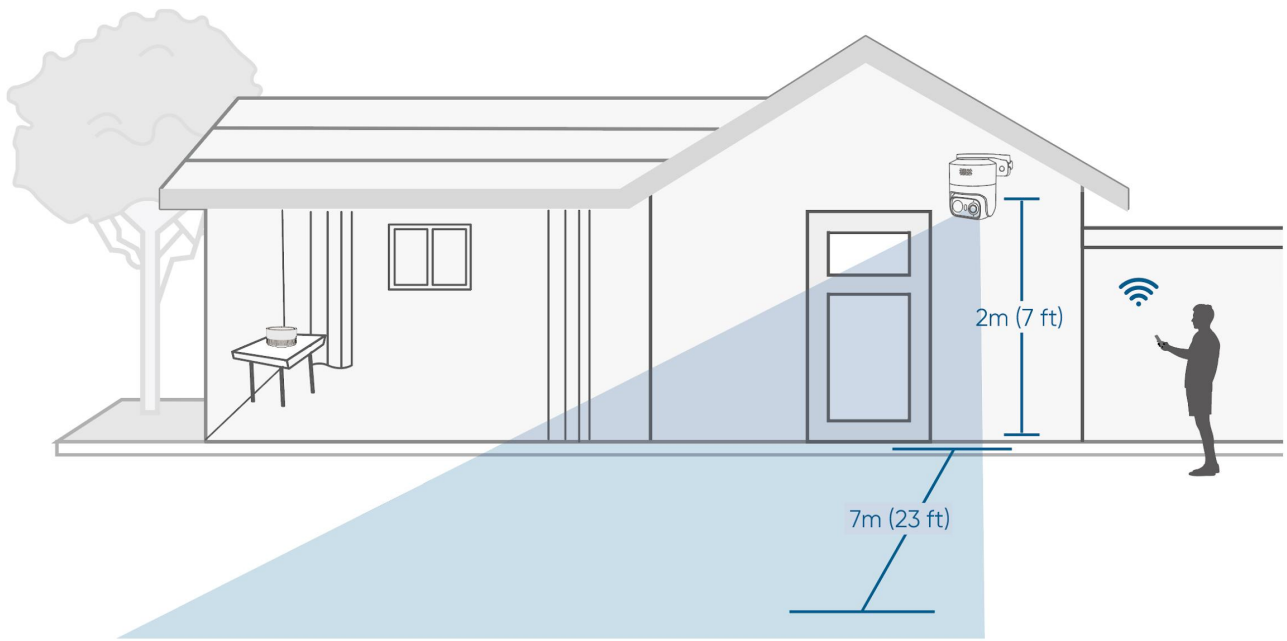
# Mounting the Camera

To prevent network interference, maintain a minimum distance of 1 m between the camera, HomeBase, and router.

## 1. Choose a Location

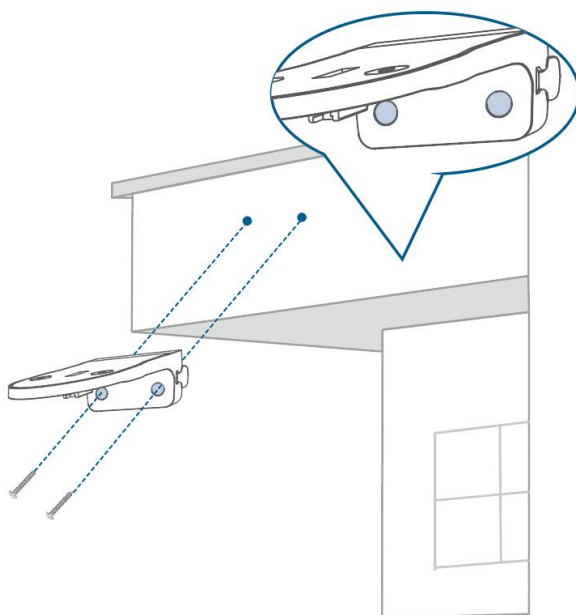
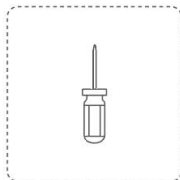
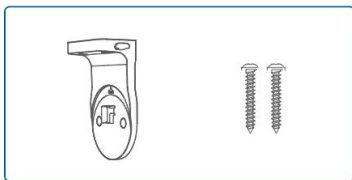
Recommended Location:

- Height of less than 2 m (7 ft)
- 7 m (23 ft) field of view
- Strong Wi-Fi signal

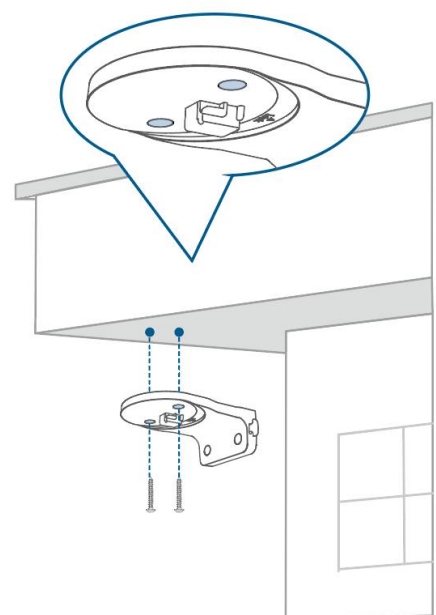


## 2. Install the Mounting Bracket

This bracket can be installed either way —just attach the side with 2 holes to the wall or the top. Do not install the bracket in any manner other than as described in the manual. Improper installation may result in the camera falling.



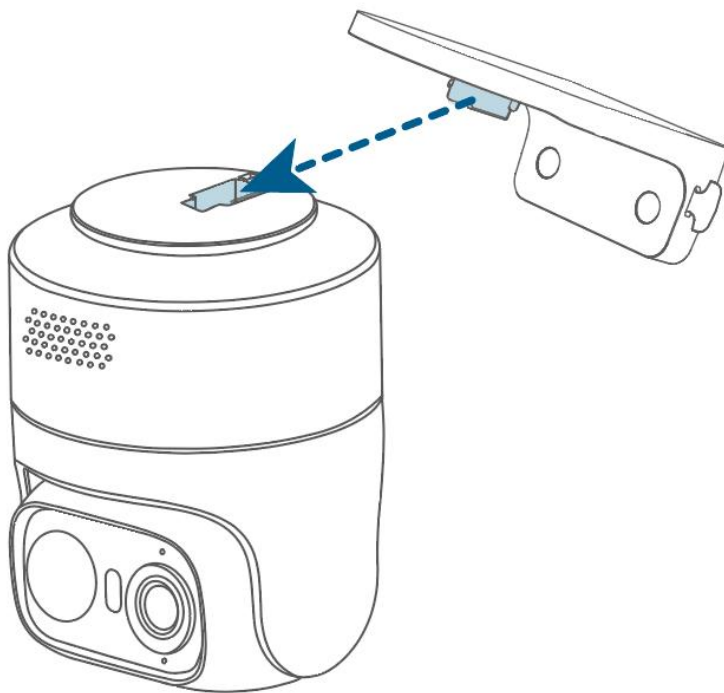
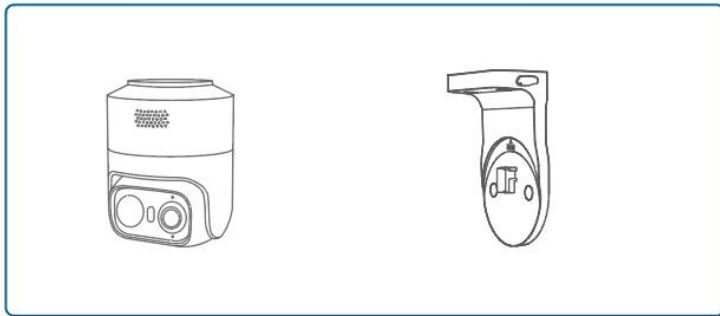
Wall Mounting



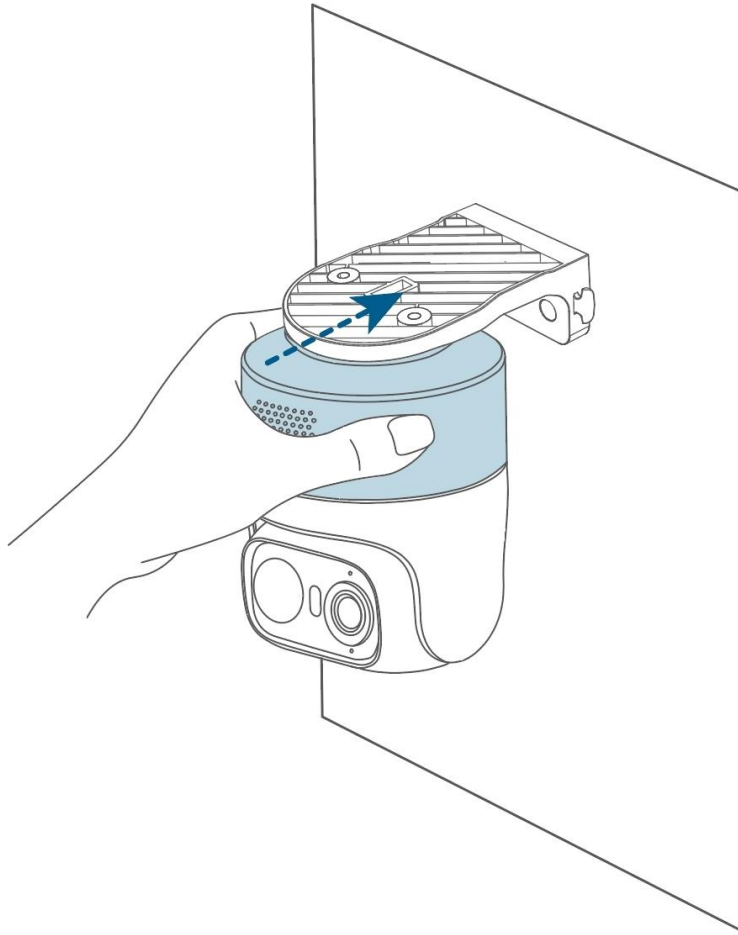
Top Mounting

### 3. Mount the Camera

- ① Attach the Camera to the Mounting Bracket



- ② Slide to Lock the Camera

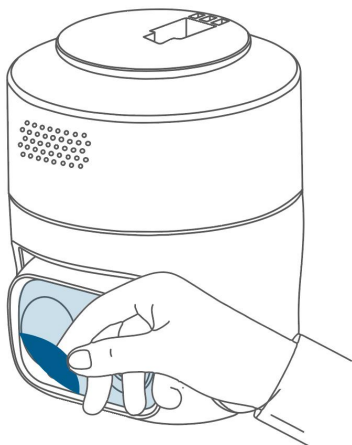


## After Mounting

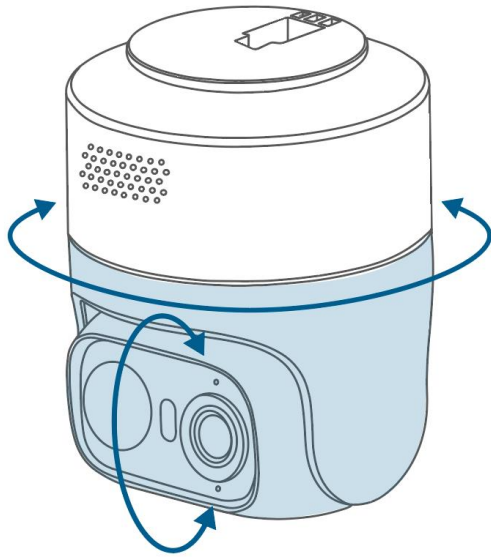
### Adjust the Camera Field of View

There is a risk of the camera freezing and failing to rotate under extreme rain or snow conditions.

1. Remove Protective Film



2. Rotate the Camera via eufy App to Get the Optimal Angle



Now you're all set to use your eufyCam C37!  
Please explore more in the eufy app.



# Congratulations!

# Important Safety Instructions

- The recommended temperature range for T814X is -20°C to 45°C (-4°F to 113°F). The USB charging temperature is 0°C to 40°C (32°F to 104°F).
- The recommended temperature range for T8025 is -10°C to 45°C (14°F to 113°F).
- Unless specifically indicated that it is safe to do so in the user guide or instruction manual, do not use the devices in an environment that exceeds the recommended low or high temperature.
- Unless specifically indicated that it is safe to do so in the user guide or instruction manual, avoid exposing your devices to direct sunshine or excessively wet environments.
- Do not use the product in any way other than described herein in order to avoid personal injury or property damage.
- Users should comply with the laws and regulations of the corresponding countries and regions where the equipment is located(used), abide by professional ethics, pay attention to safety obligations, and strictly prohibit the use of our products or equipment for any illegal purposes. Our company will not be responsible for any violators' legal liability under any circumstances.
- When charging, place the devices in an environment that has a normal room temperature and good ventilation.
- For pluggable equipment, the socket outlet should be easily accessible.
- Use only the adapters provided by the manufacturer. Using unauthorized adapters may cause danger and violate the Terms of Use and warranty article.

## Warning

- Replacing a battery with an incorrect type may bypass safeguards and create danger;
- Disposal of the battery in a fire or a hot oven or other source of significant heat, or mechanically crushing, or cutting of the battery, may result in an explosion or leakage of flammable liquids or gases;
- Leaving the battery in an extremely hot environment may result in an explosion or leakage of flammable liquids or gases;
- Subjecting the battery to extremely low air pressure may result in an explosion or leakage of flammable liquids or gases.

## Child Safety

### • THIS DEVICE IS NOT A TOY.

• **Choking Hazard:** This product contains (or comes with) small parts, plastic elements, cables, and parts that may cause choking hazards. Keep your camera and its accessories out of the reach of small children. Consult a physician immediately if small parts are swallowed.

• **Strangulation Hazard:** Children get strangled in cords. Keep cords out of the reach of children (more than 3 ft / 0.9 m away).

Do not insert or remove the MicroSD card while the device is powered on.

## Notice

### FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/TV technician for help.

### **FCC Radio Frequency Exposure Statement**

The device has been evaluated to meet general RF exposure requirements. The device can be used in fixed/mobile exposure conditions. The min separation distance is 20cm.

The following importer is the responsible party:

Company Name: POWER MOBILE LIFE, LLC

Address: 10800 NE 8TH ST #900, BELLEVUE, WA, 98004, UNITED STATES

Telephone: 1-800-988-7973

### **IC Statement**

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

### **Déclaration IC**

Cet appareil est conforme aux normes RSS exemptes de licence d'Industrie Canada. Son fonctionnement est soumis aux deux conditions suivantes:

- (1) Cet appareil ne doit pas provoquer d'interférences.
- (2) Cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant entraîner un fonctionnement indésirable.

Cet appareil numérique de classe B est conforme à la norme canadienne ICES-003.

### **IC RF Statement**

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

### **Déclaration IC RF**

Lors de l'utilisation du produit, maintenez une distance de 20cm par rapport au corps pour garantir le respect des exigences d'exposition aux RF.



This product is designed and manufactured with high quality materials and components, which can be recycled and reused.

**EU Declaration of Conformity**



This product complies with the radio interference requirements of the European Community.

Hereby, Anker Innovations Limited declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. For the declaration of conformity, visit the website: <https://support.eufy.com/s/articleRecommend?type=Download&secondType=doc>.

**UK PSTI Statement**

Hereby, Anker Innovations Limited declares that this device is in compliance with The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. For the Statement of Compliance, visit the website <https://www.eufy.com/uk/psti-related>.

**RF exposure information**

The Maximum Permissible Exposure (MPE) level has been calculated based on a distance of d=20 cm between the device and the human body. To maintain compliance with RF exposure requirements, use products that maintain a 20cm distance between the device and human body.  
Frequency bands and power are as below:

| Function        | Bands  | Operation Frequency | Maximum Power |
|-----------------|--------|---------------------|---------------|
| Wi-Fi for T814X | 2.4GHz | 2412-2472 MHz       | 18.26 dBm     |
| Wi-Fi for T8025 | 2.4GHz | 2412-2472 MHz       | 19.93 dBm     |

The following importer is the responsible party (contact for EU matters only):  
Anker Innovations Deutschland GmbH | Prinzenallee 15, 40549 Düsseldorf, Germany



This product is designed and manufactured with high quality materials and components, which can be recycled and reused.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources,

human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.