

Hot Keys

Tamper Detection

Press and hold '2' and '4'



To check for tampering press and hold keys '2' and '4' together for 3 seconds. The '3' key will glow RED to indicate tampering or GREEN to indicate no tampering. You can reset the tamper detection by opening the safe through one of the authorized entry points.

Toggle Stealth Mode

Press and hold '1' and '3'



To toggle the sound ON/OFF press and hold keys '1' and '3' together for 3 seconds. If the '2' key glows GREEN and beeps, the sound is ON; if the '2' key glows RED, the sound is OFF.

Toggle Travel Mode

Press and hold '1' '3' and '5'



Save battery life by disabling the proximity sensor, fingerprint sensor, keypad, and Bluetooth features. To toggle travel mode ON/OFF press and hold keys '1' '3' and '5' together until the safe beeps and the keys light up. If the keys glow RED and beeps, the safe is disabled; if the keys glow GREEN and beeps, the safe is operational.

View Battery Status

Press and hold '5'



To check the battery level press and hold the '5' key on the keypad (3 seconds). Keys from '1' to '4' will glow GREEN or RED to indicate the battery level. See pages 04 to 05 for more information.

If 4 keys glow green: 80%-100%

If 3 keys glow green: 60%-80%

If 2 keys glow green: 40%-60%

If 1 key glows green: 20%-40%

If 1 key glows red: 10%-20%

If 1 key blinks red: less than 10%

Delete Fingerprints

Press and hold '3' and '5' then enter master code



To delete fingerprints press and hold keys '3' and '5' together (3 seconds) until all keys turn RED then enter your master code. This will remove all the fingerprints. You can delete individual fingerprints in the Vaultek® app.

Toggle Interior Light

Press and hold '1'



To toggle interior light press and hold '1' key for 3 seconds. With the light toggled ON it will illuminate when the safe opens and you can also adjust the brightness in the app.

Interior Light Time Extension

Press and hold '2'



To add additional time to the interior light press and hold the '2' key for 3 seconds. The light will turn on for an additional 10 seconds.

Toggle Bluetooth

Press and hold '2' and '5' then enter the master code



To toggle the Bluetooth ON/OFF press and hold keys '2' and '5' together. If the '3' and '4' glow RED Bluetooth is OFF. Re-enable by pressing and holding '2' and '5' together until **all keys** light up RED then enter your master code. When Bluetooth is toggled OFF all app functions will be disabled and your safe is undiscoverable.

Toggle App Unlock

Press and hold '1' and '4' then "PROGRAM" button



By default, the unlock feature on the Vaultek® app will be disabled. To toggle this feature press and hold keys '1' and '4' followed by the "PROGRAM" button together for 3 seconds. If keys '2' and '3' turn GREEN the unlock feature is enabled. If keys '2' and '3' turn RED the unlock feature is disabled.

Toggle Smart Key Modes

Press and hold '4' then "PROGRAM" button



To toggle Smart Key entry modes press and hold the '4' key then "PROGRAM" button together for 3 seconds. The keypad will indicate each mode as listed on page 16. You may also alternate modes in the Vaultek® app.

Vaultek® App Features

The Vaultek® app lets you get the most out of your safe. Using the app gives you access and control over features that are not possible using the keypad interface alone. To get started, download and install the Vaultek® app for free from the Google Play store or Apple store, and pair your phone with your safe.

App Features

Unlock Safe Within Range (Optional) | Check Battery Levels

Toggle Sound On/Off | Adjust Interior Light

Manage Fingerprint IDs (SL20i Only) | View History Log

Toggle Smart Key Modes

Helpful TIPS

History Log Timestamp Any actions recorded in the history log before your phone is paired with the safe will show a timestamp from the safe's default clock - this may not match your phone's time or date. To sync your phone's time with the safe's history log, simply remove the battery and reinstall and immediately re-pair your phone before performing any other actions.

Remote Unlock By default, the unlock feature on the Vaultek® app will be disabled. If you wish to enable this feature, press and hold keys '1' and '4' followed by the "PROGRAM" button together for 3 seconds. If keys '2' and '3' turn GREEN the unlock feature is enabled. If keys '2' and '3' turn RED the unlock feature is disabled.

Privacy Notice

Vaultek Safe, Inc. does not access your personal information. The app may require some permissions to store personal preferences such as your safe's settings, fingerprint ID names, and Bluetooth settings to communicate with your safe. In no way do we gain or collect any personal information from you.

Vaultek® App Pairing

1 Get the App Download the Vaultek® app from the Google Play store or Apple store.

2 Make sure your phone's Bluetooth settings are set to ON, and **open the Vaultek® app to begin.**

IMPORTANT You must be within Bluetooth range to pair your phone with your safe. The approximate range is 25 feet.

3 Create a Pattern Lock This is an added layer of protection to safeguard your safe and prevent unauthorized access in the event your phone is misplaced. To create your pattern lock, simply drag your finger along the screen to connect at least four dots. This unique pattern will be required each time you open the app.

4 Select Your Safe After a few seconds your safe will appear in the search. You can drag the screen downwards to refresh if you are not seeing your safe listed. Select your safe, and enter your safe's master code when prompted. This is the same code used to open the safe using the numeric keypad.

IMPORTANT If you change your safe's master code after pairing, the safe will no longer connect to your app, and you will be prompted to enter the new code when needed.

IMPORTANT As a security measure, if too many incorrect master code entries are entered, your safe's Bluetooth will disable and must be toggled ON again using the hot key sequence.

5 Sync Your Phone - A. Press and hold keys '4' and '5' on your safe followed by the PROGRAM button together for 3 seconds to start the syncing protocol. **B.** When the keypad starts blinking RED you can finalize the pairing sequence from your app screen by pressing 'OK'. The safe's keypad will flash GREEN and beep when complete, if the keypad flashes RED with two beeps you will need start over with step 4.

TIP This pairing sequence offers enhanced security protection and can only be used to pair one phone to your safe. If the process is repeated with a different phone, the previous phone will be overridden and disconnected from the safe.

Remote Unlock Refer to page 19 on how to enable this feature.

Product Registration

Vaultek® strongly encourages you to register your safe as soon as you receive it. Registration provides many benefits including technical support and ordering replacement keys should you misplace them. Your Vaultek® safe has a unique product number on the inside of the battery door and a 4-digit ID number engraved on the keys. You will need these numbers to register your safe.

- 1 Locate your product number. It is printed on the first page of this user manual and on the inside of the battery door (FIGURE K/L).
- 2 Find your 4-digit ID number engraved on the keys (FIGURE M).
- 3 Please visit the Vaultek® website at vaulteksafe.com and click Support/Product Registration.
- 4 Enter the required information in the form and click submit.

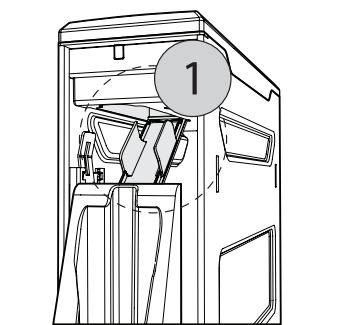


FIGURE K

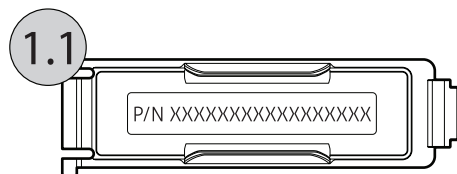


FIGURE L

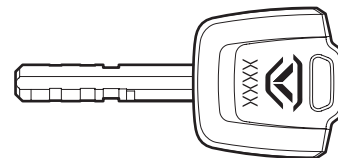


FIGURE M

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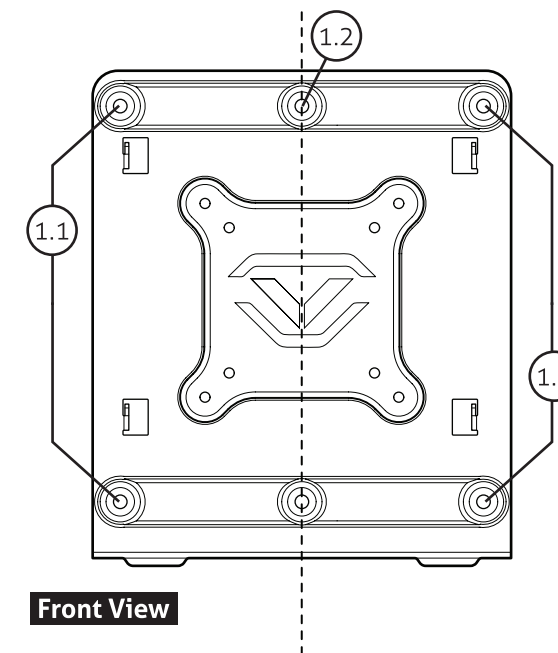
Securing Your Safe

Continue on next page for more information about Securing Your Safe.

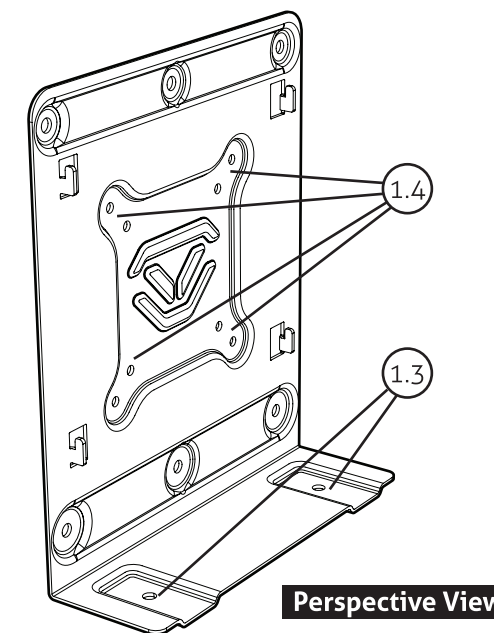
Mounting Plate Configurations

Your Vaultek® safe includes a mounting plate with multiple configurations for mounting. A four point configuration can be used for standard vertical surface mounting (1.1), two point mounting for installing in a vertical wall stud (1.2), and base mounts for horizontal applications (1.3).

The mounting plate also features standard VESA 75mm and 100mm fitment for use with other adapter plates (1.4). Hardware for VESA fitment not included.



Front View



Perspective View

Securing Your Safe Continued

Installing Mounting Bracket

- 1 Locate mounting surface, making sure the safe will have enough clearance to open properly prior to installing.
- 2 Hold mounting plate in place and use a pencil to mark desired hole locations. Drill 7/32" inch pilot holes.
- 3 Using hardware provided fasten mounting plate in place and tighten firmly.

Mounting Safe

TIP: Your safe can install on the mounting plate from the left or right side.

- 1 Locate the 4 receiving slots located on the safe sides, and the 4 tabs located on the mounting plate.
- 2 Fully insert the tabs on the mounting plate into the receiving slots on the safe (FIGURE N/O), and press the safe downwards to lock in place (FIGURE P).

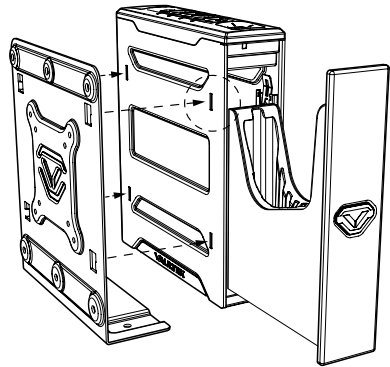


FIGURE N

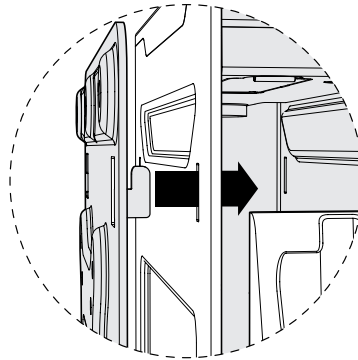


FIGURE O

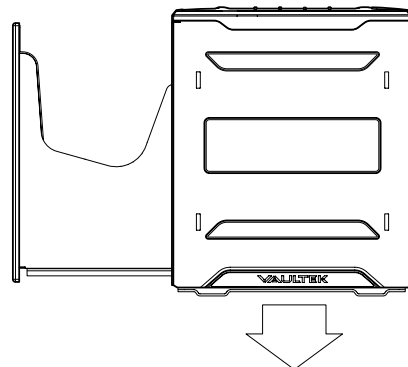


FIGURE P

To Remove Safe from Mounting Plate

- 1 Open the safe. Locate the release clip on the same side as the attached mounting plate.
- 2 Use your thumb or finger to pull the release clip back, and lift the safe off the mount at the same time (see FIGURE Q/R). The safe will not remove without pulling the release clip back.

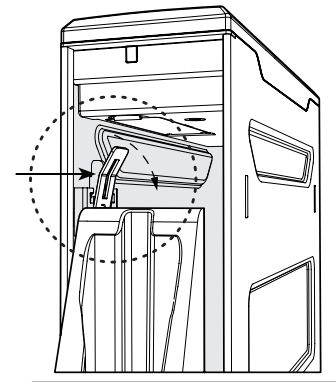


FIGURE Q

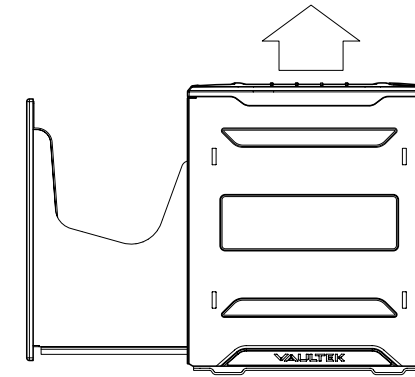


FIGURE R

Aftermarket Configuration

Your mounting plate features additional pre-drilled holes for the addition of aftermarket brackets or modifications (see FIGURE 1.4 on page 22) using VESA standard fitment. This is great if the environment requires the safe to be configured in a certain manner beyond the standard mounting options available.

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App

Q: How do I secure the app?

A: The app has a built in security pattern lock feature to prevent someone from opening your phone and accessing the safe. Refer to page 19 for more information.

Battery

Q: Can I keep the safe plugged in at all times?

A: Leaving your safe plugged in continually will **not** harm the safe or battery. However, to preserve the battery life we suggest that you unplug occasionally to allow the battery to cycle down.

Q: What happens to the fingerprints that are stored in my Vaultek® safe when the battery dies?

A: The safe retains all fingerprints in the event of battery failure. Once the power is restored by inserting the AC adapter cable, the unit will function as it did before the power loss.

Q: What type of battery does my Vaultek® safe use?

A: Use a 3.7V 18650 rechargeable lithium-ion battery with a flat top. A minimum 2000 mAh capacity is required, however 2200 mAh or higher can be used to increase operation time. This type battery is commonly available and higher capacity batteries are available at vaulteksafe.com.

Q: Can I use a battery of more than 2000 mAh?

A: Yes, a minimum 2000 mAh capacity is required, however 2200 mAh or higher can be used to increase operation time.

Fingerprint Scanner (SL20i Only)

Q: How do I improve fingerprint success rate?

A: Refer to page 11 for tips.

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Q: If I cut my finger, does the fingerprint heal the same as before and will it open my safe?

A: Usually yes, although if the cut is significant or requires stitches scar tissue may form as a result causing a change in your fingerprint. That is why we recommend enrolling additional user fingerprints and also fingerprints from your other hand.

Q: Will my Vaultek® safe scan my finger correctly when my finger/fingerprint is wrinkled after bathing or swimming?

A: The Vaultek® safe has been designed to be very sensitive when authenticating and matching fingerprints. The unit will open when your fingerprint has increased moisture from an average shower or swim. However, extreme water retention due to extended time in the water will cause aspects of your fingerprint to change for a short period. If this happens, fingerprint access to your safe may be denied until your fingerprint returns to its normal condition. The keypad and app will not be affected and will still function normally to open the safe.

Keys

Q: What happens if I lose the keys?

A: First, make sure you register your safe in the event you do lose your keys. Contact our support team at vaulteksafe.com/support for assistance. Be prepared to provide your order details and Product Number.

Misc.

Q: Can I travel with my Vaultek® safe through US Customs or TSA Security at the airport?

A: Yes, there are no restrictions on carrying this type of item. Please be aware that you may be asked to open your safe. Rather than passing it through x-ray, and we recommend that an enrolled user be present during the transport of this item in case such a request is made by a government authority. If transporting a firearm, be sure the safe is checked or included with checked luggage and that you notify your airline agent at check in.

Don't see your question answered.
Send us your question to support@vaulteksafe.com.

Troubleshooting More online at vaulteksafe.com under Support

If you experience any issues with your safe, try the following solutions.

The app history clock data does not match up with my phone's clock.

A: To sync your phone's time with the safe's history log, simply remove the battery and reinstall and immediately re-pair your phone before performing any other actions. Refer to page 19.

The unlock feature on the app is grayed out.

A. By default, the unlock feature on your app will be disabled. If you wish to enable this feature, press and hold keys '1' and '4' followed by the PROGRAM button together for 3 seconds. Repeat the sequence to disable the unlock feature.

Smart Key is not working.

A: After pairing you need to assign an entry mode. Refer to page 15. After Smart Key is paired you need to assign to either On Demand or Progressive entry mode, otherwise Smart Key will disable after pairing.

Fingerprint scanner works sometimes and not others. (SL20i Only)

A: We have a few suggestions to help improve the success rate on page 11.

The keypad is not responding

A. Remove the battery and reinstall. This is a soft reset for the safe. See if you are able to open the safe using the keypad or reprogram the safe's master code. If you are still experiencing issues please contact our support at vaulteksafe.com/support for assistance.

Sound is not working.

A: To toggle the sound ON/OFF press and hold keys '1' and '3' together for 3 seconds. If the '2' key glows GREEN, the sound is ON; if the '2' key glows RED, the sound is OFF. If the sound is toggled on and you still can't hear it, have someone in your house listen. The tones are high pitch.

Unable to change master code.

A: Refer to page 10 of the user manual or check our tutorials online at vaulteksafe.com under Support/Tutorials.

Customer Support / Warranty

Customer Support

If you have a problem with your Vaultek® safe that is not answered in the FAQ section of this manual, we encourage you to email us: SUPPORT@VAULTEKSAFE.COM.

Limited Warranty (Terms and Conditions)

Vaultek® is committed to building high quality products and will make every effort to ensure our products are free from any defects. We guarantee your safe will be free of defects in materials or workmanship for a period of three years from the date of original purchase from an authorized dealer. This warranty does not cover abuse, misuse, use in any manner for which is not designed, neglect, modification, damage inadvertently caused by the owner, accidents, and/or tampering.

If you encounter a problem with your Vaultek® safe, contact our support team online at vaulteksafe.com/support for assistance. If your safe is determined to be defective and we are responsible for the cause we will have it repaired at our expense, or we will send a new replacement at no cost to you. You will be required to return your existing unit as well as all included accessories to Vaultek® prior to replacement of the defective unit along with your verification of purchase.

If it is determined your safe needs to be returned our customer support team will provide you with a Return Merchandise Authorization (RMA) number. Please have the following information available when contacting us:

- Purchaser's name and mailing address, email address, and phone number.
- Copy of receipt or online order number (if purchased directly from us or Amazon)
- Authorized dealer name (if applicable)
- Detailed description of problem

NEITHER SELLER NOR MANUFACTURER SHALL BE LIABLE FOR ANY INJURY, LOSS OR DAMAGE, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR THE INABILITY TO USE THE VAULTEK® SAFE.

Soft Reset: Remove the battery and reinstall. This is a soft reset to the safe.

STOP! Do not return to retailer. If you have any questions about your Vaultek® safe or need help configuring the system, please visit Support at vaulteksafe.com.

FCC

This device has been evaluated to meet general RF exposure requirement, and this device can be used in portable exposure condition without restriction.

FCC statements:

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



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