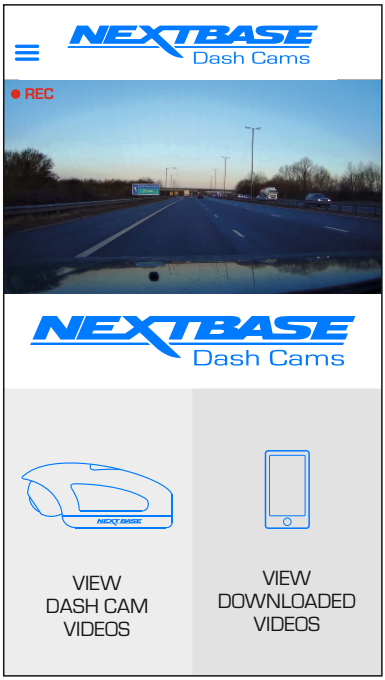
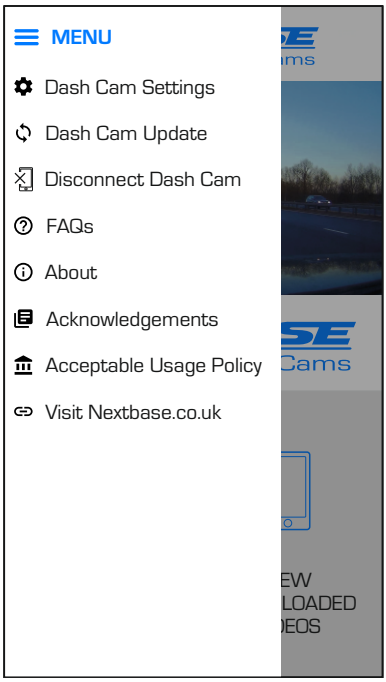
DASH CAM SETTINGS

The Dash Cam settings are accessed via the Cam Viewer App, tap the ' ≡ ' button to open the menu.

From the menu select 'Dash Cam Settings'.





See following pages for full details of the various settings available.

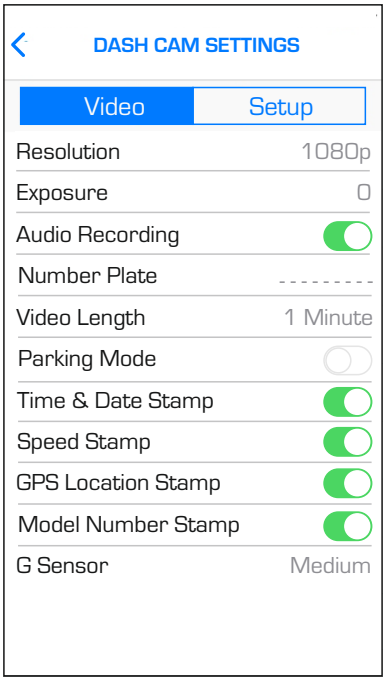
Note:
- Some settings may not be available depending on which iOS / Android version your mobile device is using.

DASH CAM SETTINGS (CONTD.)

Video menu:

The default settings have been carefully selected to allow you to use the Dash Cam without the need to change any settings. However, should you wish to change a setting then please see below.

Note:
- Menus are not accessible whilst the Dash Cam is recording.



1. **Resolution**
   Select recording resolution.

   Options: 1080p, 720p and 720p
   Default Setting: 1080p

2. **Exposure**
   Adjust exposure level for different light conditions.

   Options: +2, +1, 0, -1 and -2
   Default Setting: 0

DASH CAM SETTINGS (CONTD.)

Video menu continued:

3. **Audio Recording**
   Turn On / Off the microphone.

   Options: On and Off
   Default Setting: On

4. **Number Plate**
   Enter the registration number for your vehicle, this will then be shown on the video file.

5. **Video Length**
   Select the duration of the individual recorded video files. The Dash Cam will continue recording, filling the memory card. When the memory card becomes full, the oldest file will be automatically deleted to make space for the new recording.

   Options: 1 Minute, 2 Minutes and 3 Minutes
   Default Setting: 1 Minute

6. **Parking Mode**
   There are two methods of using parking Mode, which one used is dependent on whether you are using a 'Permanent Live' or 'Switched Live'.

   Permanent live:
   This means that there is always 12Vdc being supplied to the Dash Cam. This can either by using a 12Vdc outlet that does not power off when the vehicles ignition is turned off or by using the Nextbase Hardwire Kit which has been installed using a permanent live fuse location.

   Once Parking Mode has been turned on, the Dash Cam will enter standby mode when there is no physical movement detected for a 5 minute period.

   Switched live:
   This method requires the Nextbase 380 battery pack to provide power to the Dash Cam, as when the vehicles ignition is turned off the 12Vdc outlet will no longer supply power to the Dash Cam.

   Note:
   - Without the 380 battery pack installed Parking Mode will NOT function upon a switched live power supply.

   When Parking Mode has been turned on, the Dash Cam enters standby mode when the 12Vdc supply has been turned off.

   Once activated Parking Mode functions in the same way for both Switched and Permanent power supplies:-

   Should physical movement of the vehicle be detected, the Dash Cam will power on and start recording a 1 minute protected video. If no further physical movement is detected then the Dash Cam will return to standby mode.

   If physical movement is detected, then the camera will continue to record normally, until no physical movement detected for a 5 minute period, at which point the Dash Cam will return to standby mode.

DASH CAM SETTINGS (CONTD.)

Video menu continued:

7. **Time & Date Stamp**
   Turn On / Off the time and date stamp shown on recorded files.

   Options: Off and On
   Default Setting: On

8. **Speed Stamp**
   Turn On / Off the Speed Stamp shown on recorded files.

   Options: On and Off
   Default Setting: On

9. **GPS Location Stamp**
   Turn On / Off the GPS co-ordinates that are shown on recorded files. When a recording is viewed using the supplied NEXTBASE Replay playback software the GPS co-ordinates remain available.

   Options: On and Off
   Default Setting: On

10. **Model Number Stamp**
    Turn On / Off the Model Number shown in the bottom left corner of recorded files.

    Options: On and Off
    Default Setting: On

11. **G Sensor**
    Turn off or adjust the sensitivity of the built in G Sensor. The G Sensor detects forces which will automatically protect the current recording in event of a collision.

    Note:
    - This does not affect Parking mode sensitivity.

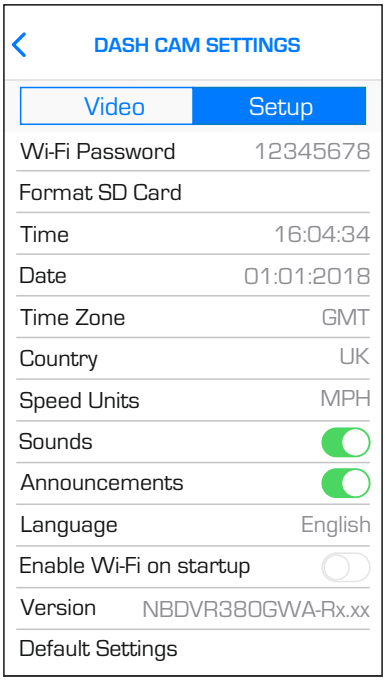
    Options: High, Medium, Low and Off
    Default Setting: Medium

DASH CAM SETTINGS (CONTD.)

Setup menu:

The default settings have been carefully selected to allow you to use the Dash Cam without the need to change any settings. However, should you wish to change a setting then please see below.

Note:
- Menus are not accessible whilst the Dash Cam is recording.



1. **Wi-Fi Password**
   The Dash Cam's Wi-Fi password can be changed.

   This is useful if you want to setup the Dash Cam for 'Authorised use only', therefore blocking unauthorised users from accessing the Dash Cam's functions and/or settings.

   Default Setting: 12345678

DASH CAM SETTINGS (CONTD.)

Setup menu continued:

2. Format SD Card
   Format the inserted memory card. This will delete all content upon the SD card.

   The SD card can also be formatted by pressing and holding the Protect button for 6 seconds, the yellow LED indicator will flash (quickly) during formatting.

   Note:
   - For stable performance, it is recommended that you format the memory card every 2 weeks.
     Of course, you should only do this AFTER you've downloaded any files from the card that you may want to keep.

3. Time
   This setting allows you to set the Time manually, if required during initial setup.

   Note:
   - The time will be overwritten when there is a subsequent satellite connection.

4. Date
   This setting allows you to set the Date manually, if required during initial setup.

   Note:
   - The date will be overwritten when there is a subsequent satellite connection.

5. Time Zone
   The Time and Date are automatically set from the satellite signal, but can be adjusted dependent upon your Time Zone or whether Daylight Savings Time is operational.

6. Country
   Select your current Country, this will then automatically adjust the Time Zone / DST setting to your Time Zone, i.e. if France is selected the Time Zone will become GMT +1.

   If your required Country is not available, select 'Other'. This will take you to the 'Time Zone' menu, from there you can manually select your Time Zone.

   Options: United Kingdom, Belgium, Denmark, Finland, France, Germany, Italy, Netherlands, Norway, Poland, Spain, Sweden and Other
   Default Setting: United Kingdom

7. Speed Units
   Select whether to record and display speed in KMH or MPH.

   Options: MPH and KMH
   Default Setting: MPH

DASH CAM SETTINGS (CONTD.)

Setup menu continued:

8. Sounds
Turn Off / On the device sounds, these will cancel the notification Sounds and also the Startup & Shutdown chimes.

Options: On and Off
Default Setting: On

9. Announcements
Turn Off / On the spoken announcements, these are heard when there is no SD card inserted or the SD card has an error and needs to be formatted using the Dash Cam.

Options: On and Off
Default Setting: On

Note:
- Announcements are currently only available in English.

10. Language
Select preferred language for the spoken announcements.

Options: English, Danish, German, Spanish, French, Italian, Dutch, Norwegian, Finnish and Swedish
Default Setting: English

11. Enable Wi-Fi on startup
Once enabled the Dash Cam's Wi-Fi will turn on automatically when the Dash Cam starts up.

The Dash Cam's Wi-Fi will be seen as an Access Point (hotspot) by your mobile device, depending on the settings within your device it may automatically connect to the Dash Cam. This may leave you without a cellular connection.

Options: On and Off
Default Setting: Off

Note:
- Depending on your mobile device a Cellular connection may not be available during Wi-Fi connection to the Dash Cam, hence the recommended setting is off.

12. Version
The installed software version of your Dash Cam is displayed here.

13. Default Settings
Reset the Dash Cam to the default settings.

PC CONNECTION

The dash cam has two available modes when connecting to a computer, these are:

Mass Storage Mode (Windows and Mac)
This mode is used to view, edit and share recordings using NEXTBASE Replay 3 playback software on your computer.

Note:
- Mass Storage mode is 'read-only', this means that content on the SD card can only be read, not updated or erased.

Update Mode (Windows and Mac)
This is used to Update the firmware on your Dash Cam, using NEXTBASE Replay 3.

Please see details within the NEXTBASE Replay 3 Playback software for more information.

Note:
- Update mode is 'read+write', this means that content on the SD card can be updated and erased. This in turn lets NEXTBASE Replay 3 write the new firmware to the SD card, allowing the automatic update to take place.

Connecting the Dash Cam to your computer
The USB socket ' ' is located on the left had side of the Dash Cam, underneath the removable side cover. The side cover may or may not be screwed down, depending on how you have chosen to setup the Dash Cam.

Once the side cover has been removed, connect the supplied USB cable to the Dash Cam and then to your computer.
Do NOT connect the USB cable to the Powered Mount.

Once connected the Dash Cam will power on and automatically enter Mass Storage mode, this can be identified by the Protect Button flashing red.

To connect the Dash Cam in Update mode, press and hold the Protect button during connection. of the USB cable. Release the button once the Wi-Fi button flashes blue.

Note:
- ALWAYS turn off the Dash Cam before disconnecting from your computer.

TROUBLE SHOOTING

PROBLEM	SOLUTION
The mount will not stay in place upon my windscreen.	Ensure that the red protective cover (plastic film) has been removed from the mount pad. Make sure that the glass is smooth and clean. Press the mount firmly to the glass ensuring that there is 100% contact with the glass. This can easily be seen from outside the windscreen, as contact area of the pad turns a darker colour. If the mount pad has lost it's sticky qualities, change the pad for the spare item contained within the box.
I cannot insert the MicroSD card.	MicroSD card are very small and require delicate use. Align the card with the diagram shown upon the Dash Cam and insert the card until you feel a slight spring resistance. You now need to push the card, using your finger nail, until you hear and feel a small latch. Release pressure and the card will stay retained within the device. Use the edge of a small coin if you have difficulty.
I cannot remove the MicroSD card.	With the card previously installed, you now need to push the card further inwards slightly, using your finger nail, until you hear and feel a small latch. Use the edge of a small coin if you have difficulty. Release pressure and the card will spring out sufficiently for you to take hold of it.
I can only record a few minutes of video on my MicroSD card.	Replace the Class 10 type MicroSD card with a new quality branded card. Max 128GB. Ensure to format the new SD card from within the Dash Cam.
I cannot save files to the memory card when the Dash Cam is connected to my computer under Mass Storage mode.	Correct, the Dash Cam is a 'read-only' device. It is not recommenced to save files from other sources to the same memory that you will use for recording within the Dash Cam, as these may have a negative effect on the performance of the Dash Cam.
No power to my Dash Cam, but it works upon my PC.	The cigarette power cable is not working. Inspect the fuse in the Car Power plug. Replacement fuse = 2A 20mm type. If the fuse is found to be blown, inspect the power cable for damage which may have caused the fuse to blow.
My Dash Cam shuts down by itself after a while.	Either the battery has gone flat, there is no power to the Dash Cam and the Auto Power Off has been triggered or Parking Mode has been turned on and no vehicle movement has been detected for 5 minutes.
The battery will not charge.	Ensure that the 380 Battery Pack is in fact installed ! The battery pack is an accessory available separately. Ensure the Dash Cam is connected to a reliable power source and that the supplied Car Power Cable is being used, with the Power LED lit. The charging LED is blue and indicates whether the battery is being supplied with power, in order to charge.
The battery only last 30 seconds.	The battery will only receive charge when the Dash Cam is connected to power, please reconnect the car adaptor or domestic USB charger and leave the Dash Cam to charge. Charging takes approximately 90 minutes and a full charge is indicated when the BLUE (charging) LED goes out.

TROUBLE SHOOTING (CONTD.)

PROBLEM	SOLUTION
The battery only lasts 15 minutes.	This is normal, the battery is primarily for use with Parking Mode on a switched live power supply and NOT intended as an alternative power source to replace the supplied car adaptor.
The Dash Cam cannot lock onto satellite.	After power on and with the device mounted with clear view of the sky it can take up to 10 minutes to find the three satellites required to achieve a stable signal. Reception can also be affected by atmospheric conditions and the proximity of buildings / trees obscuring the sky.
I get the announcement "Card Error. Please format SD card".	The SD card has been formatted in another device and the Cluster Size is not compatible. There may also be an error on the card. Use the Setup option within the APP to re-format the SD card from in the Dash Cam. Ensure that the SD card is a Class10 type SD card of 8-128GB
The SD card in my Dash Cam cannot be read.	Use a good quality branded SD card between 8GB and 128GB Class 10 and format the card from within the Setup Menu of the APP.
I can't delete files on my SD card within the Dash Cam.	Check to see if these files are 'protected', if so please follow instructions to 'un-protect' the files within the APP.
Mass Storage function does not work.	The Mass storage function will work on both Windows and Mac. Restart the PC, as this may be required for the necessary driver to be loaded correctly. Disconnect and reconnect the Dash Cam. Contact NEXTBASE for the required driver.
Video files cannot be played.	The video files from the Dash Cam are in .MOV format and may not be compatible with your PC if suitable playback software is not installed. Install the Nextbase Replay 3 playback software which is freely available from www.Nextbase.co.uk
Video Image is blurred.	Remove the protective lens cover and check that the Dash Cam field of view does NOT include any painted section of the windscreen. Clean the lens, clean the windscreen!
Video file playback is jumpy.	Reformat the SD card to remove non-contiguous files. For best recording use a quality branded Class 10 SD card of 8 to 128GB recommended size. PC may not be sufficient for the playback task, try a different PC. Copy the recorded video files onto the PC / Mac for playback directly rather than use the Dash Cam as a card reader. Reduce the resolution of the recording within the Dash Cam and record some new files to test if this is the problem.
The sound is not synchronised with video during playback.	The Codecs upon your PC may not be compatible or the latest standard. Download the latest Codecs from: www.nextbase.com