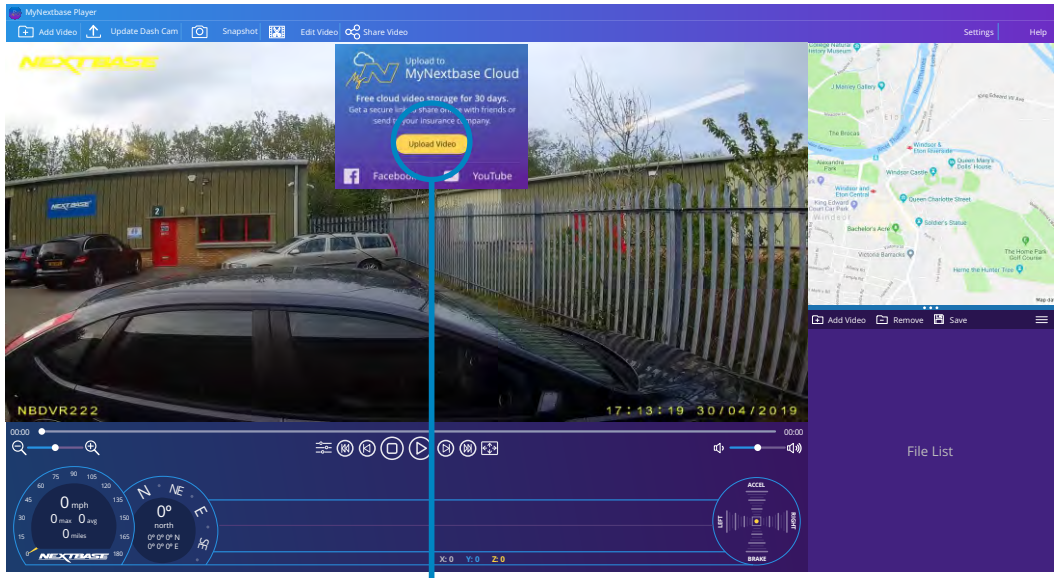
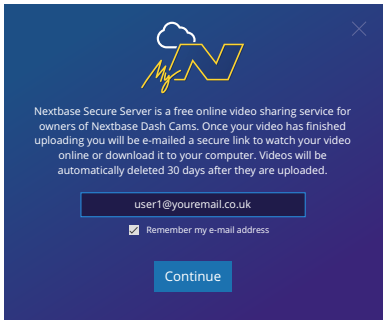
MyNextbase Cloud™

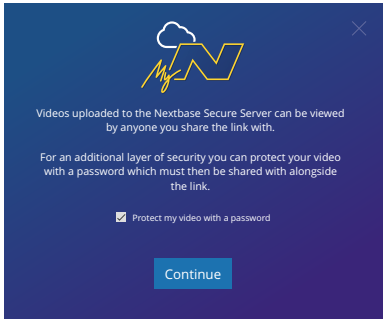
MyNextbase Cloud™ is our free online video sharing service where you can safely and securely store your Dash Cam files.
Upload your file to the Nextbase™ Server using the '*Share Video*' function on either MyNextbase Player™, or the MyNextbase Connect™ app. Please note that upload times are dependent on video file size. Once your video has finished uploading you will be given a secure link to watch your video online and/or download it to your computer/device. This link can be shared with others (including your insurer) to view/download the video. Videos will be automatically deleted 30 days after they are uploaded.



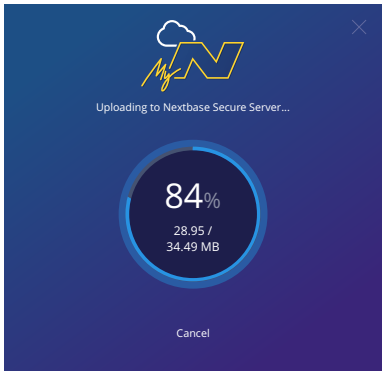
Selecting '*Share Video*' will allow you to choose where to upload your video to. Select '*Share with Nextbase* to upload your video to MyNextbase Cloud, and bring up the upload window.



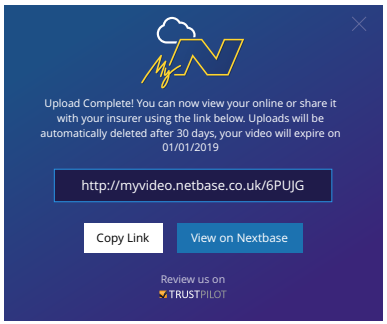
The upload window will guide you through the upload process; next, you will be prompted to enter your e-mail.



You will have the option to protect your video with a password.



Once the setup of the video has been decided, the upload will begin. Upload times are dependent on file size and internet speed.



When the upload has completed, you will be given a unique web address that will link to your video hosted on the Nextbase server.
This link can be shared with others (including your insurer) so that they too can view/download the video. When you first view the video online you may see this message: "*This video was uploaded very recently, it may take up to half an hour to generate the online preview however your video can be downloaded immediately*." This is normal and the preview will become available within half an hour.

amazon alexa

Your Dash Cam can be connected to your Alexa™ account to enable voice control options. You can start and stop recording, ask about traffic on your route, play music, and much more.

In order for this function to work, you must have both the 'MyNextbase Connect™' and the 'Amazon Alexa' app installed on your smart-phone (or similar device), have an internet connection, and have Bluetooth turned on. The Alexa App can be downloaded form the QR Code links below or simply by searching the Apple App Store® or Google Play®.

Google Play Store

Apple App Store

Setup

On the Dash Cam, you will be prompted to download and install the Alexa App from either the Google Play Store (for Android users), or from the Apple App Store (for iPhone users).

From the MyNextbase Connect app, click on the 'Learn More' Amazon Alexa button on the Home page. Click to 'Enable' Alexa, and press 'Open in App' to sign in to Alexa. You must accept all permissions to for Alexa to work.
Once your Dash Cam is successfully paired with your Alexa enabled smart-phone (or similar device), you can begin using Alexa (see right, for some example phrases to get you started).

Notes:
Audio from Alexa will come from your smartphone, NOT from your Dash Cam. If your smart-phone is connected to your vehicle's speaker system, either via Bluetooth or via an aux cable, Alexa's audio output will come through your vehicle's speaker system.
Make sure the volume on your smart-phone is turned up, or you will not be able to hear Alexa's responses.

Below are a selection of example phrases to get started:

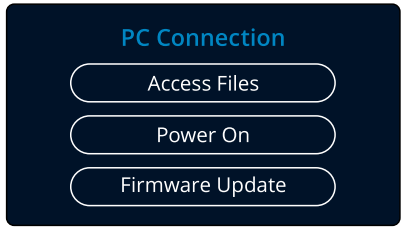
News and Information
"Alexa, what's in the news?".
"Alexa, how's my commute?".

Entertainment
"Alexa, play my driving playlist."
"Alexa, resume audiobook."

"Alexa, what's the traffic like?"

Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates.
Certain Alexa functionality is dependent on smart home technology.

PC Connection



Use the supplied USB cable to connect the Dash Cam directly to your PC via the DC-IN socket; do NOT connect the USB cable to the Powered Mount.

Once connected the Dash Cam will turn on with three options available; '*Access Files*', '*Power On*', and '*Update Firmware*', as described below. Firmware Update information can be found on the next page.

Access Files (Windows)

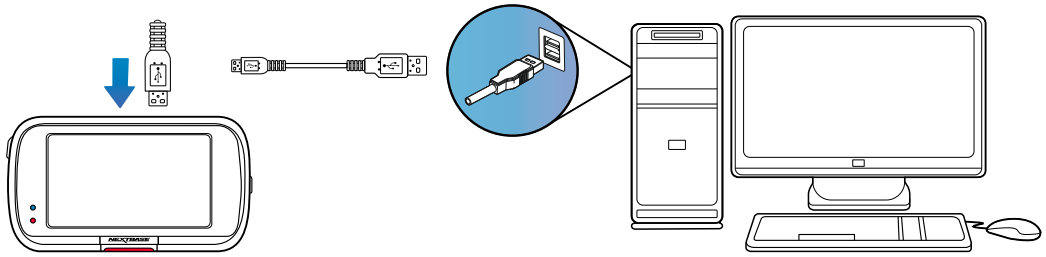
When this option is selected, the Dash Cam will function as a card reader for your PC. An extra drive will appear, and you will be able to view / manage the stored files upon the MicroSD card within the Dash Cam. You will be able to view your files using MyNextbase Player™, a free editing and sharing software available to download from www.nextbase.com. The Dash Cam is a 'read-only' device, therefore uploading files to the SD card when in Access Files mode is not possible.

Access Files (Mac)

When this option is selected, the Dash Cam will function as a card reader for your MAC. The 'Nextbase' external USB disk icon will appear on your MAC and you will be able to view and/or manage stored files. You will be able to view your files using MyNextbase Player, a free editing and sharing software available to download from www.nextbase.com.
The Dash Cam is a 'read-only' device, therefore uploading files to the SD card when in Access Files mode is not possible. When the Dash Cam is connected to either a Windows or Mac system you will see a pop up on the Dash Cam that will read '*Use MyNextbase Player to review, edit, save, and share recordings*'.

Power On (Windows & Mac)

When this option is selected, the Dash Cam will power on with all functions available. This includes charging of the internal battery, a full charge will take approximately 2 hours.



ALWAYS turn OFF the Dash Cam before disconnecting from your PC/Mac.

Firmware Update Information

Firmware Update

Use 'MyNextbase Player' to update your Dash Cam Firmware, by selecting "Update Dash Cam".

Firmware controls the basic functioning of the Dash Cam. If your Dash Cam is not functioning correctly, you may need to update your firmware.

Firmware updates may also be released to fix bugs, and improve the general functionality of the Dash Cam. In short, it's important to keep the firmware on your Dash Cam up to date so it can operate to it's full capacity.

How to Check your Dash Cam's current Firmware Version

Within the Setup Menu, on page 4, select 'System Info'. Here you will find information relating to your Dash Cam, including what firmware version is currently active (i.e R05.3)

Ways to Update Firmware on your Dash Cam

There are a number of ways for you to update your firmware version.

- Connect your Dash Cam's SD Card to PC or Mac using a card reader. This will open a file explorer drive, and show the contents of your SD Card. Go to the 'Support & Downloads' page on nextbase.com and download the newest firmware version (i.e R05.4); this will download as a .bin file. Drag and drop the .bin file to the SD Card.
  Eject the SD Card and insert it back into your Dash Cam. When power is supplied to your Dash Cam it will turn on, and will automatically begin updating. While updating, the red LED to the left of the screen will start flashing. Once the update has been completed your Dash Cam will automatically restart.

- If you have a PC, You can also update your Dash Cam using the '*Update Dash Cam*' function on MyNextbase Player™. This function will NOT work on a Mac. Connect your Dash Cam to PC via USB, select '*Firmware Update*' and open up MyNextbase Player™ (available to download for free from nextbase.com). Select '*Update Dash Cam*'. A pop-up will appear on your PC describing your current firmware, and the latest version available. When you select 'Update', your Dash Cam will automatically begin updating. While the Dash Cam is updating, the red LED will flash. Once the update has been completed your Dash Cam will automatically restart. Please note that an internet connection is required for the Dash Cam to be updated.

Notes: If 'Keep User Settings' is turned ON in the Setup Menu, your Dash Cam will boot up normally, straight into video live view mode, ready to use. If 'Keep User Settings' is turned OFF, after the update is complete, the Dash Cam will boot up into the First Time Use menu, which must be completed before the Dash Cam can be used. Files saved on the SD card will not be affected by the firmware update.

TV Connection

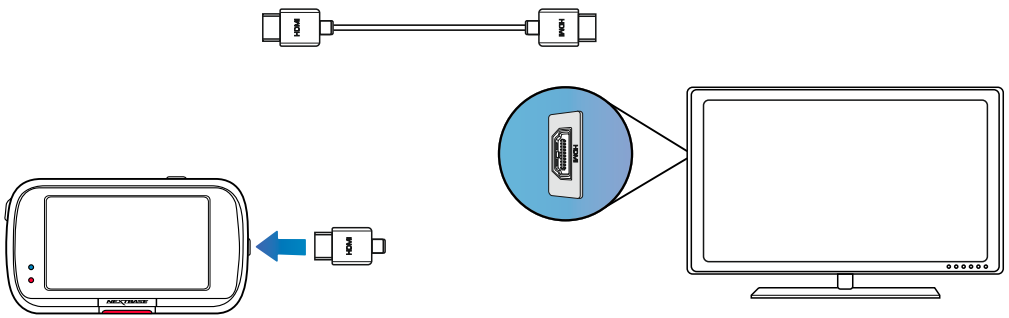
The Dash Cam can be connected to external video equipment such as a television or monitor to allow you to view your videos on a larger screen. You can connect your Dash Cam to any television or monitor using an HD-Out cable. Please note that not all televisions/monitors will be compatible with your Dash Cam.

Connect the HD-Out cable (available from your nearest retailer) between the Dash Cam and your external device (see diagram below), then turn on the Dash Cam. The screen on the Dash Cam will be blank as the video image is now being sent to the external device, the red power LED on the Dash Cam will be lit indicating the unit is turned on. You can then proceed to use the Dash Cam as you would normally.

Make sure that the Dash Cam battery is charged prior to use, as power is not supplied to the Dash Cam via the HD-Out cable.

For prolonged use, an external power supply may be required; use the supplied USB cable with a 5Vdc/USB adaptor, of the type typically supplied with mobile phones.

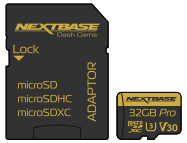
Note: ENSURE that any external power sources are of the correct 5Vdc output, otherwise damage will be caused that is not covered under the manufacturer's warranty.



Nextbase™ SD Cards

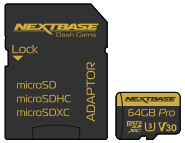
For best results, we recommend using our Nextbase™ branded SD cards with your Dash Cam, available to purchase online from nextbase.com, or your nearest retailer.

32GB



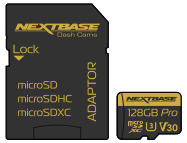
Approx 4 hours footage.

64GB



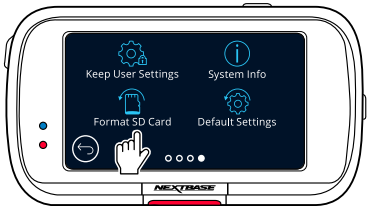
Approx 8 hours footage.

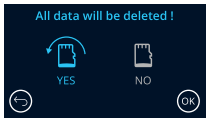
128GB

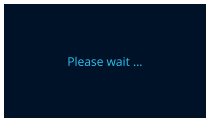


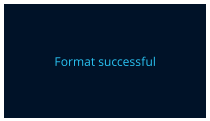
Approx 16 hours footage.

We recommend formatting your SD Card every 2 weeks to ensure that there is enough space to record and store new footage. When formatting, protected files WILL be deleted. If you wish to keep these protected files, you must back then up externally, most commonly by saving files to a desktop computer, or another secure storage point.
To clear your SD card, go to the '*Format SD Card*' function in your Dash Cam's Setup settings Menu and follow the instructions on screen.









CE Mark Information (Conformité Europénne)

The CE (Conformité Européenne) mark is a symbol (below) printed on products to indicates it's conformity with health, safety, and environmental protection standards for products sold within Europe. It is used on many products across many industries (for example, SD cards) as a mark of compliance with European standards.

In recent years, many variations of this mark have appeared in the market. While similar, the mark above is the *only* variant that is associated with, and declares compliance with European standards. Other marks, like the ones below, do not guarantee that the product it is attached to or is compliant with European standards for sale in the European Economic Area (EEA).

The main difference between a legitimate CE mark and a misused CE mark is the spacing of the letters. The letters, C and E, tend to be formed identically, however the spacing between them is what separates the real from the false. The images below show how the letters should be spaced. There will never be additional markings such as a border or circle used on a legitimate CE Mark.

CE Mark

False CE Mark
(too close)

False CE Mark
(too far)

As products without the correct CE marking are not guaranteed to comply with European Health and Safety standards, those products are potentially less reliable and could pose a safety risk.
Be aware of the CE marking when purchasing electrical products.
The descriptions above of false CE markings are not comprehensive; be aware that new variations may appear on the market.