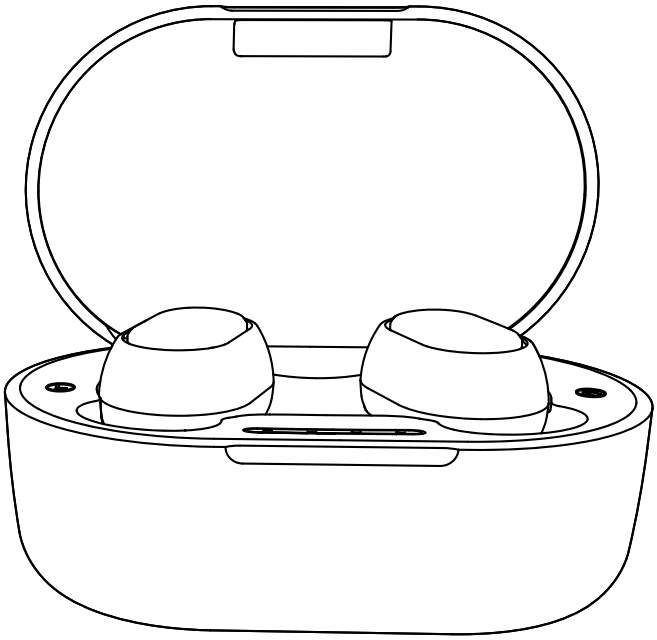
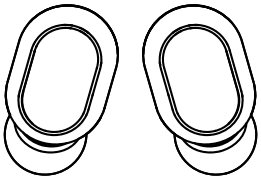
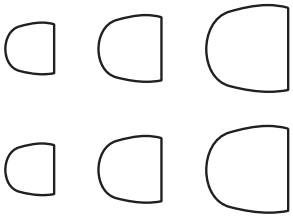
TWS Earbuds
TWS-20

Product Overview

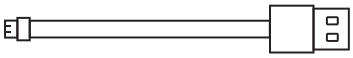




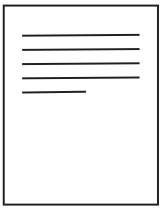
Wireless Earbud



Eartips in 3 sizes



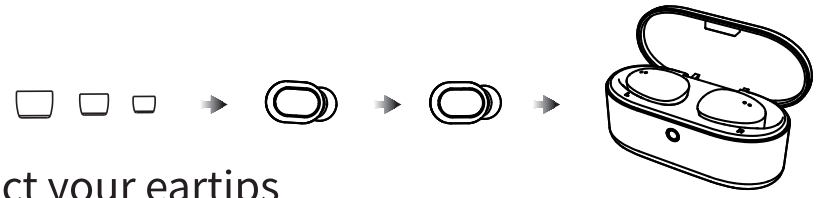
Micro USB Cable



User Manual

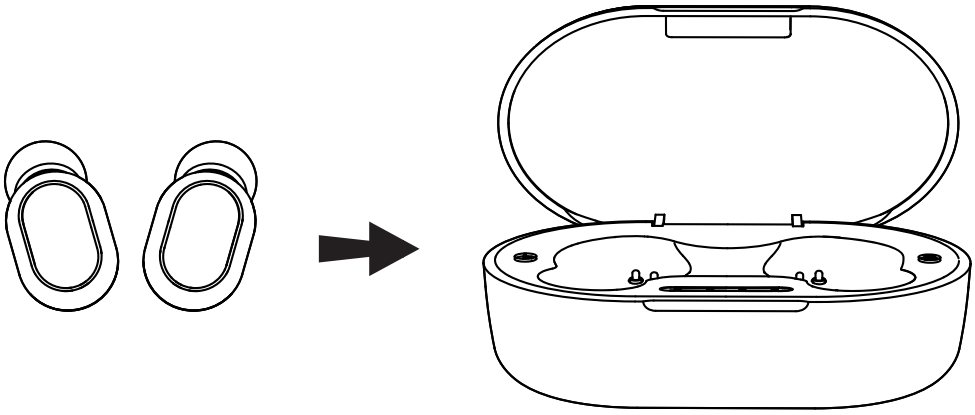
How to Use

①



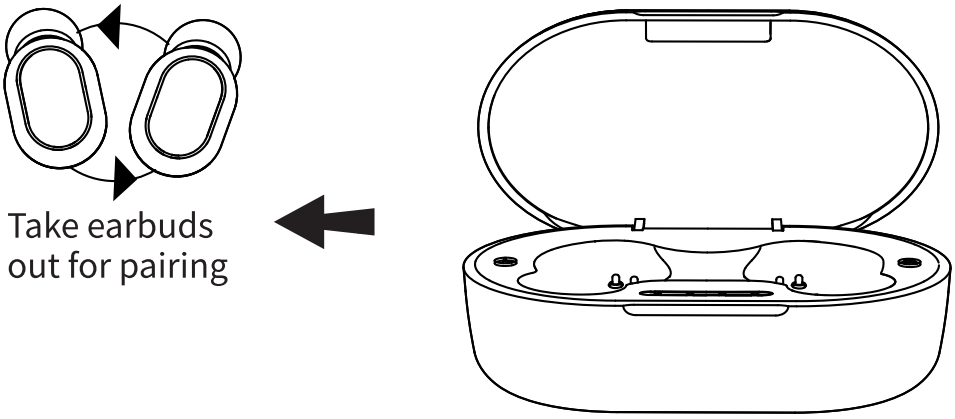
Select your eartips

②



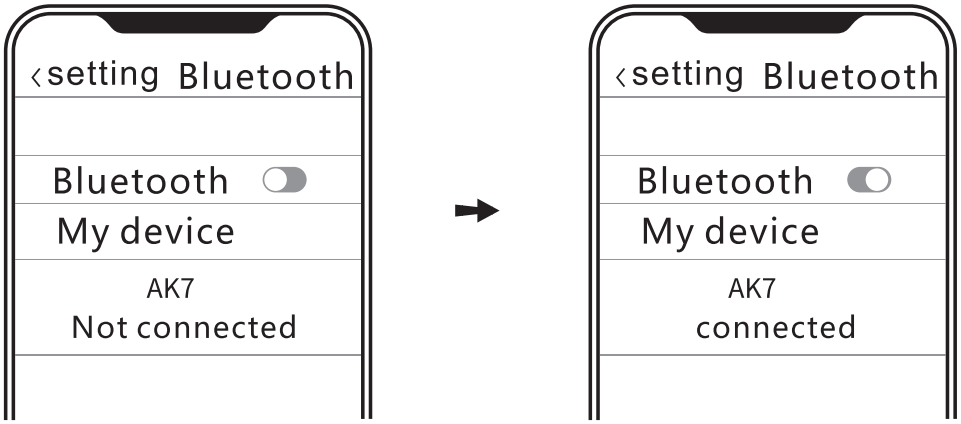
Put into charging case for activation and charge

③



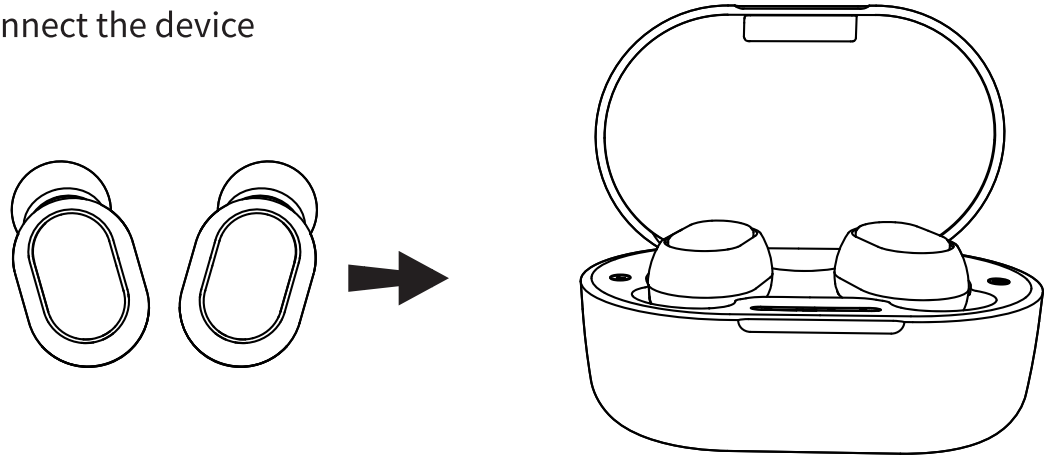
Take earbuds
out for pairing

④



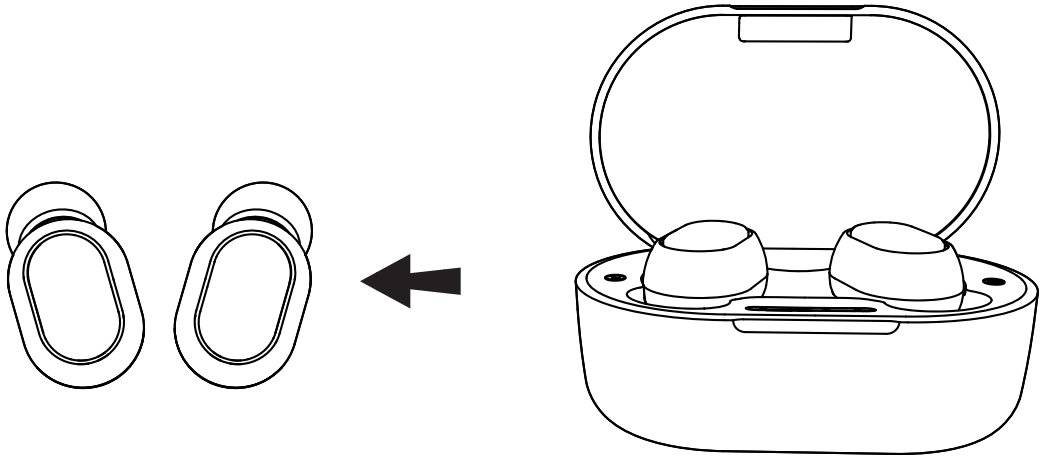
Connect the device

⑤



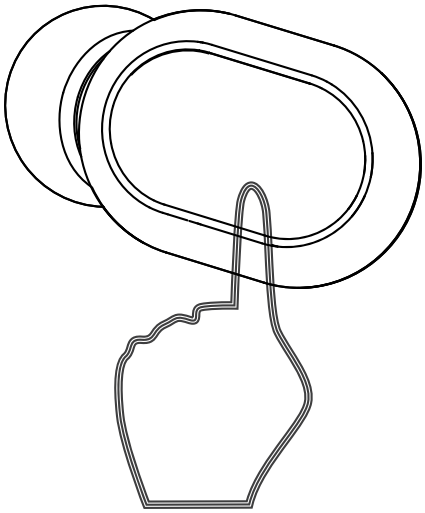
Put earbuds back to the charging case after use

⑥



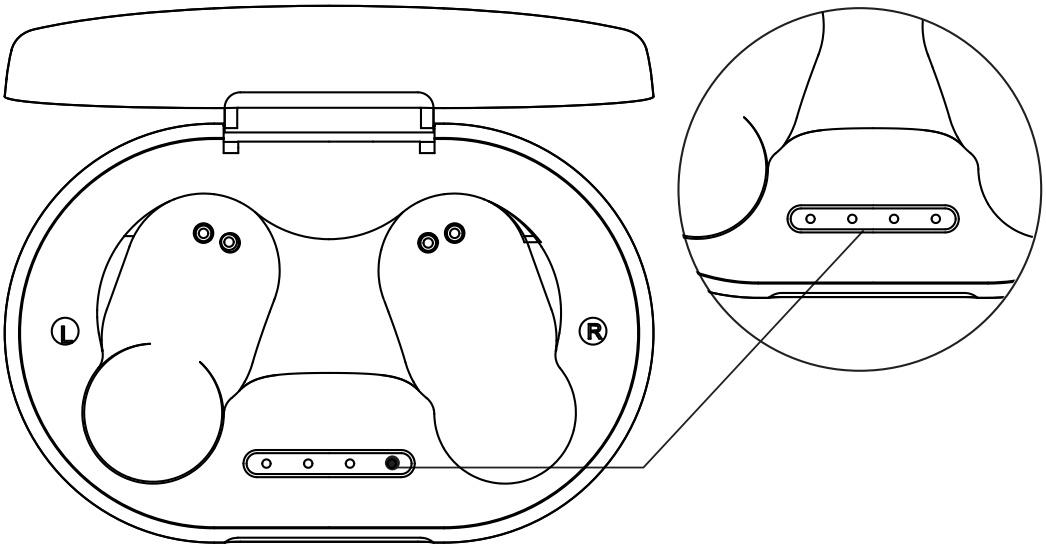
Take earbuds out for auto connection with your device after you first use

Function Button Operation

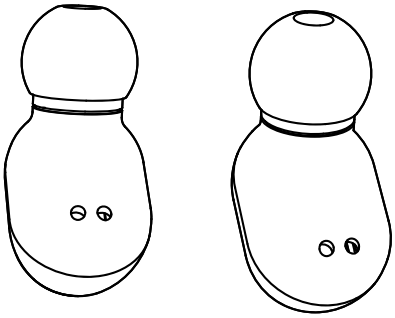


Click(L/R)	(▶II)( )( )	Play/Pause, Answer/End Call
Double Click(L)	(⏮)	Previous song
Double Click(R)	(⏭)	Next song
Triple Click(L)	(🔈)–	Decrease volume
Triple Click(R)	(🔊)+	Increase volume
Double Click(L/R)	(🎤)	Siri/Voice Assistant(without playing/pausing music)

Charging Light

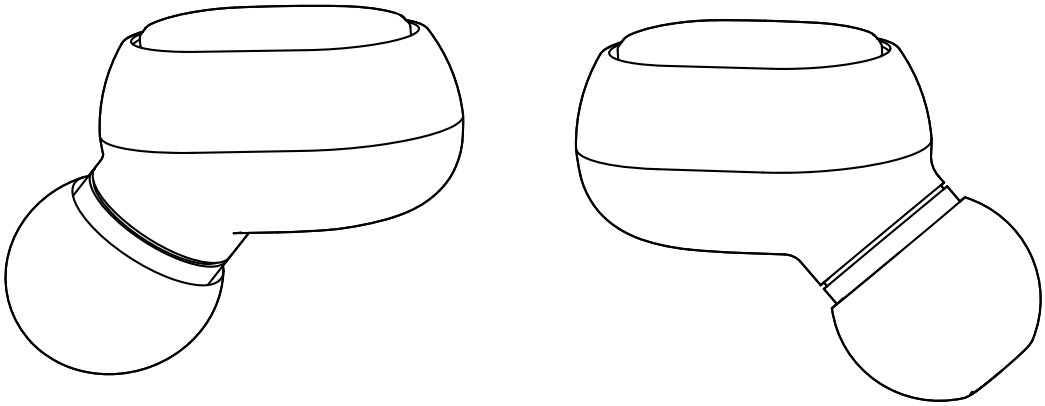


More Choice of Eartips



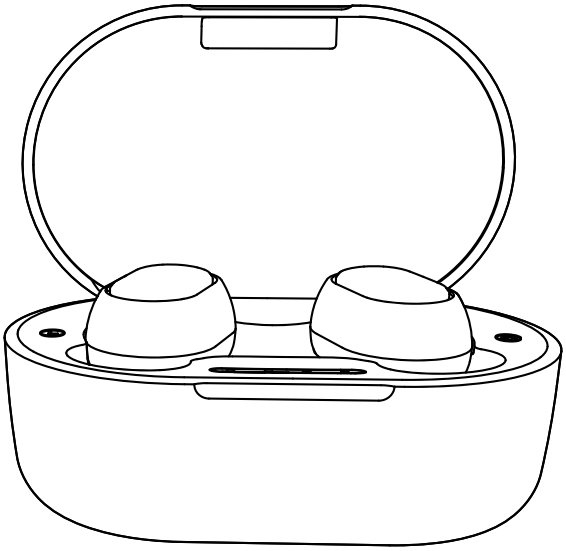
Pain-free eartips : Pain-free for long time wearing

Charging and Working Time



Fully charged in 1 hour

4-4.5 hours for playtime



Fully charged in 1.5 hours

Provide 5-6 times charging for earbuds

Wearing

Basic Parameters

Bluetooth Version	V5.0
Bluetooth Protocol	HSP/HFP/A2DP/AVRCP
Bluetooth Name	AK7
Transmission distance	10M
Frequency Range	2402MHz-2480MHz
Speaker	8MM*2Hi-Fi Speaker
Voltage	3.7V
Standby time	Approx 40 hour
Call time	About 3.5~-4 hour
Playing time	4~4.5 hour
Headphone charging time	About 1 hour
Charging case capacity	40mAH
Support System	iOS/Andriod/Windows

Reset

The earbuds needs to be reset in the following situations:

1.The earbuds cannot be paired automatically.

2.The earbuds cannot be connected to bluetooth due to incorrect operation.

3.Try resetting when one headset is not working but the indicator is charging properly.

4.Mismatch of headset connected devices.

5. You can try to reset it in any case when it is not working.

Reset by following step:
1: To clear all Bluetooth names connected to the mobile phone: AK7 device
2: Turn off the Bluetooth of phone.
3: Click the function button 5 times and wait for 3 seconds.
4: Turn on the mobile phone Bluetooth search Bluetooth name:AK7 connection(Earbuds indicator status after successful connection:two earbuds lights are off)

Q&A

Q: Why Bluetooth devices name ”AK7” appear two times when searching for Bluetooth devices to pair?
A: You need to delete the two pairing device name, and then Re-search Bluetooth device name for pairing.

Q：Why is one headset not working?
A: Please make sure the headset is powered, or reset the headset if the indicator light is displayed properly.

Q: Charge case does not charge?
A:Please try another cable or check if the connect port is connected well.

Q: Earbuds does not charge?(First check if the lid of the charging box is closed)
A: Make sure charging case has enough power.

Q: What should I pay attention to when charging my earbuds?
A: The charging box needs to be covered.

Q: How many times can I charge the earbuds when the charging case is full?
A: 5-6 times.

Q:The left and right ears cannot be paired.
A: Make sure to remove the headset from the charging compartment until the LED lights flash alternately.

Q:The voice of cal is low or unclear?
A:Please try to maximized the volume of the earbuds or mobile phone , and do not leave the mobile phone far from the earbuds.

Q:Why did earbuds connection fail?
A: Check if the headset is paired, turn off other Bluetooth devices.

Q：The earbuds signal is unstable or there is no sound from the earbuds?
A: Please make sure wear earbuds in the correct way. Avoid walls or obstructions when using. Please put your mobile phone in the front pocket when using outdoors.

Note

1.Make sure charging case has enough power.

2.Support single ear use:
if you want to use just one buds, either of earbuds are ok. But please make sure both earbuds should connected with your device successfully after first pairing.

3.when the earbuds are working normally, it will be turned off automatically when it is placed in the charging case, and it will be turned on automatically when it is removed.

4.When you open the package for the first time, please use the USB cable to charge the charging case and earbuds for at least 10 minutes, do not remove the earbuds at this time, if the headphones are low on power.

5.Please use this product in an effective environment (10 meters without obstruction). The product may become stuck and disconnected when it is used over the effective distance. Use it correctly according to the instruction.

6.This product contains a built- in lithium battery. Do not expose this product to strong sunlight or bake it or pit it into fire.

Customer Service

3 months Full refund or replacement
12 months Limited warranty

E-mail address: Support-amazon.com@akudy.net

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.