

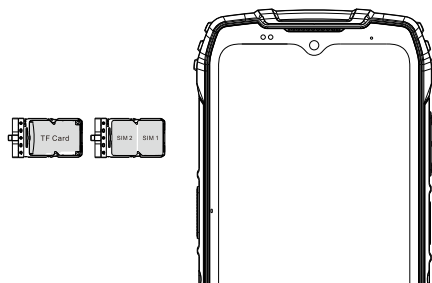


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# **RUGKING 4 PRO**

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## **USER MANUAL**



### Card Slot Specifications:



TF Card



SIM 1



SIM 2

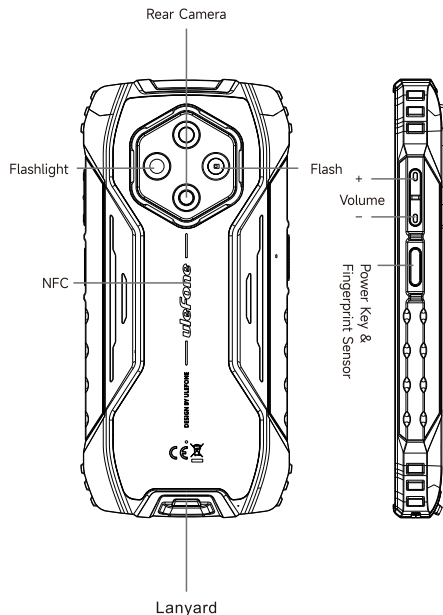
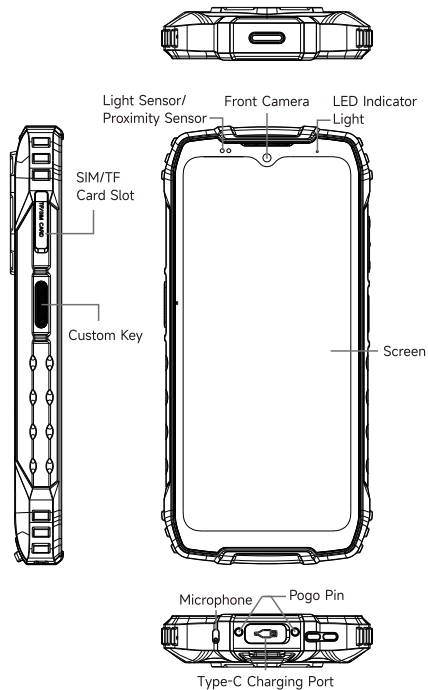
### Network

GSM: B2/3/5/8

WCDMA: B1/2/4/5/8

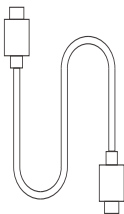
LTE-FDD: B1/2/3/4/5/7/8/12/13/17/18/19/  
20/25/26/28A/28B/66

LTE-TDD: B34/38/39/40/41





Power Adapter



USB Cable

**RugKing 4 Pro** is included an internal battery, you can track your battery status with the icon showed on the top right of the screen.



|                        |                    |
|------------------------|--------------------|
| Type                   | Li-Polymer Battery |
| Charging Voltage Limit | 4.45V              |

Please note that in this model battery is not replaceable by a user.

## Warning

- Use only Ulefone-approved batteries specifically designed for your phone.
- Incompatible batteries can cause serious injuries or damage to your phone.
- Never place batteries or phones on or in heating devices, such as microwave oven or radiator. Batteries may explode when overheated.

## Language

Enter the Settings app, scroll down to find the "Language and Input" setting, and then select your language in the list.

## Dialing

You can call from the Phone app, the Contacts app or other apps and widgets. Wherever you see a phone number, you can click it to make a call.

To make a call to one of your contacts:

1. Touch "☎" on home screen or in the apps drawer.
2. Choose or search out a contact.
3. Place a call to the contact.

For latest calls, please go to the recents list "🕒".

You can also input the phone number on the dial pad "☎" to make a call.

## Message

To send a message:

1. Press "💬" on the home screen or app drawer.
2. Press "✉" to write a new message.
3. Type contact name, phone number, or press "+👤" to add one or more contacts as message receivers.
4. Type text message.
5. Press "📎" to add pictures, videos, or audio files
6. Send message by pressing "➤".

## Photography

To take a photo:

1. Open camera "📷".
2. Frame your picture.
3. Touch the shutter "📸" to take the picture.

\*It's normal that some systematic texts are not translated to your language.

## Safety Information

Please read this safety information carefully so that you can use your phone in complete safety

1.Children : Be very careful with children and your phone. A mobile phone contains a number of detachable parts. Exercise great care when children are in close proximity to the phone. The phone contains small parts that could be swallowed or cause choking. If your phone is equipped with a camera or lighting device, do not use it too near children or animals.

2.Hearing : Prolonged listening at full power using a lightweight headset or headphones can damage your hearing. Reduce the volume to the lowest possible level when listening to music or conversations. Avoid high volumes over extended periods.

3.Driving : Exercise care when driving. Driving requires maximum attention at all times in order to minimise the risk of accidents.

Using a mobile phone can distract the user and result in an accident. You must fully comply with the local regulations and laws in force regarding the use of cell phones whilst driving. You are not allowed to use the phone whilst driving. A hands-free kit should not be regarded as an alternative solution. Flying : Turn your phone off when flying. Remember to turn your phone off when you are in a plane as it may cause interference.

4.Hospitals : Turn your phone off near any medical devices. It is extremely dangerous to leave a phone switched on near medical devices as it may cause interference. You must observe any instructions or warnings in hospitals and treatment centres. Remember to turn your phone off in service stations. Do not use your device in a petrol station near fuel. It is dangerous to use your phone inside a

professional garage.

5.Electronic implants and pacemakers : Users who wear a pacemaker or who are fitted with an electronic implant must hold the phone on the opposite side to their implant as a precaution when making a call. If you notice that your phone is causing interference with a pacemaker, switch it off immediately and contact the manufacturer of the pacemaker for advice on what action to take.

6.Fire hazard : Do not leave your device near heat sources such as radiators or cookers. Do not leave your phone charging near flammable materials as there is a real risk of fire.

7.Contact with liquid : Do not expose the phone to liquid or touch it with wet hands : any damage caused by water may be irreparable.

8.Use only ulefone-approved accessories. The use of unauthorised accessories may damage your phone or cause a safety risk.

9.Do not destroy the batteries and chargers. Never use a battery or charger that has been damaged, keep batteries away from magnetic objects as the latter might cause a short-circuit between the positive and negative terminals of your batteries and permanently destroy the battery or phone. As a general rule, you should not expose the batteries to very high or low temperatures (below 0°C or above 45°C). Differences in temperature may reduce battery autonomy and service life.

10.Shocks and impact: Handle and use your phone with the utmost care. Protect your phone : shocks and impact may damage it. Some parts of your phone are made from glass and might break if the phone is dropped or is subject to severe impact. Avoid dropping your phone. Do not touch the screen with sharp objects.

11.Electric shock : Do not try to dismantle your phone as

**EN** there is a very real risk of electric shock.

12.Maintenance : If you want to clean your handset, use a dry cloth (do not use a solvent, such as benzene, or alcohol).

13.Recharge your phone in a well ventilated area. Do not recharge your device when it is resting on a soft surface.

14.Damage to magnetic strips : keep your phone away from credit cards as they may damage the data on the magnetic strips.

## Disclaimer

1.The usage if non-original accessories such as headsets chargers etc., will cause incompatibility between the mobile phone and the accessories that may cause a degradation of performance and malfunction, and we are not responsible for any damage that might occur.

2.Specifications and functions of your mobile phone can be different from those contained in this user manual as the user manual only contains general overview.

3.Specifications and functions of your mobile phone have been confirmed to work properly since produced from the factory. If there is damage or defect due to the manufacturing not by misusing, it would follow terms and conditions in the warranty card.

4.If the functions of your mobile phone are related to features and services by carrier then those functions will follow the terms and conditions applicable by the carrier.

5.Please note that your mobile phone still has its limitations referring to the specifications and functions. These limitations cannot be considered as damage or defect or as manufacturer damage. Please use your mobile phone in accordance with the purposes and functions.

6.Any rugged phone damage caused by improper use including but not limited to improper sealing port covered or failure to follow the instructions is not covered by the warranty.

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### Precautions for this device:

A.- Information relating to the safety of users and non-users:

Compliance with the specific restrictions of use of certain places (hospitals, planes, petrol stations, schools, etc.).

For mobile phones, reminder of the prohibition of the use of a phone held in the hand by the driver of a vehicle in circulation.

Precautions to be taken by wearers of electronic implants (pacemakers, insulin pumps, neurostimulators, etc.) concerning in particular the distance between the radio equipment and the implant (15 centimetres in the case of the strongest sources of exposure such as mobile phones).

B. - Information on the behaviour to be adopted to reduce exposure to radiation emitted by radio equipment:

Use radio equipment under good reception conditions to reduce the amount of radiation received.

Use a hands-free kit or speakerphone, if suitable for radio equipment.

Make reasonable use of radio equipment such as mobile phones by children and adolescents, for example by avoiding night-time communications and limiting the frequency and duration of calls.

Keep radio electric equipment away from the abdomen of pregnant women.

Keep radio electric equipment away from the lower abdomen of adolescents.

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## Précautions d'utilisation de l'équipement:

A.- Informations relatives à la sécurité des personnes utilisatrices ou non:

Respect des restrictions d'usage spécifiques à certains lieux(hôpitaux, avions, stations-service, établissements scolaires...).

Pour les téléphones mobiles, rappel de l'interdiction de l'usage d'un téléphone tenu en main par le conducteur d'un véhicule en circulation.

Précautions à prendre par les porteurs d'implants électroniques(stimulateurs cardiaques, pompes à insuline, neurostimulateurs...)concernant notamment la distance entre l'équipement radioélectrique et l'implant(15 centimètres dans le cas des sources d'exposition les plus fortes comme les téléphones mobiles).

B. - Informations sur les comportements à adopter pour réduire l'exposition aux rayonnements émis par les équipements radioélectriques:

Utiliser l'équipement radioélectrique dans de bonnes conditions de réception pour diminuer la quantité de rayonnements reçus.

Utiliser un kit mains-libres ou un haut-parleur, si adapté à l'équipement radioélectrique.

Faire un usage raisonné des équipements radioélectriques comme le téléphone mobile, par les enfants et les adolescents, par exemple en évitant les communications nocturnes et en limitant la fréquence et la durée des appels.

Eloigner les équipements radioélectriques du ventre des femmes enceintes.

Eloigner les équipements radioélectriques du bas-ventre des adolescents.

## Warning



Use careful with the earphone maybe possible excessive sound pressure from earphones and headphones can cause hearing loss.

To prevent possible hearing damage when using a headset, do not listen to sound at high volume for long periods.



The product shall only be connected to a USB interface of version USB2.0.

The power delivered by the charger must be between min 15 Watts required by the radio equipment, and max 18 Watts in order to achieve the maximum charging speed.

USB PD fast charging.The plug considered as disconnect device of charger.

The device can be used in locations with an ambient temperature of -10°C to 40°C.You can store the device at an ambient temperature of -20°C to 70°C.Using or storing the device outside of the recommended temperature range may damage the device or reduce the battery's lifespan.

## **This product can be used across EU member states, but with restriction.**

### **Restrictions in the 5 GHz band:**

According to Article 10 (10) of Directive 2014/53/EU, the packaging shows that this radio equipment will be subject to some restrictions when placed on the market in Belgium (BE), Bulgaria (BG), Czech Republic (CZ), Denmark (DK), Germany (DE), Estonia (EE), Ireland (IE), Greece (EL), Spain (ES), France (FR), Croatia (HR), Italy (IT), Cyprus (CY), Latvia (LV), Lithuania (LT), Luxembourg (LU), Hungary (HU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Slovenia (SI), Slovakia (SK), Finland (FI), Sweden (SE), the United Kingdom (UK), Turkey (TR), Norway (NO), Switzerland (CH), Iceland (IS), and Liechtenstein (LI).



|    |    |    |    |    |    |    |    |
|----|----|----|----|----|----|----|----|
| BE | BG | CZ | DK | DE | EE | IE | EL |
| ES | FR | HR | IT | CY | LV | LT | LU |
| HU | MT | NL | AT | PL | PT | RO | SI |
| SK | FI | SE | NO | IS | LI | CH | TR |

In all EU member states, operation of 5150-5350 MHz is restricted to indoor use only.

During use, the actual SAR values for this device are usually well below the values stated in report. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call.

The lower the power output of the device, the lower its SAR value. If you are not using an approved accessory, ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body. Please use the device at a distance of 0.5cm from your body. Organizations such as the World Health Organization has stated that, if people are concerned and want to reduce their exposure, they could use a hands-free device to keep the phone away from the head and body during phone calls or reduce the amount of time spent on the phone.

### **Health and Safety**

**Warning!** To avoid electric shock and damage to your device, do not charge device while it is wet or in an area where it could get wet. Do not handle device, charger or cords with wet hands while charging.

**CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.**

## Correct disposal



This marking on the product accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste.



This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste.

## Care for the environment! Must not be discarded with household waste!

SAR: The device complies with RF specifications when the device is used at 5mm from your body (SAR limit 2.0 W/Kg). The device is in compliance with the requirements. For the specific SAR value of the product, please refer to the information on the Safety Prompt Card or log in to the official website of Ulefone for inquiry.

## FCC Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules that devices comply with two main conditions:

1. They must not cause harmful interference.
2. They must accept any interference received, including that which may cause undesired operation.

This product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF exposure information and statement: The SAR limit of USA (FCC) is 1.6W/kg averaged over one gram of this device. GQ3129 (FCC ID: 2AOWK-3129) has been tested against this SAR limit. The SAR information related to this aspect can be viewed online at <http://www.fcc.gov/oet/ea/fccid/>. Please use the device FCC ID number for search. This device was tested for typical operations 10mm from the body. To maintain compliance with FCC RF exposure requirements, 10mm separation distance should be maintained to the user's bodies.

#### NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## IC Caution

### EN

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two main conditions:

1. They must not cause harmful interference.
2. They must accept any interference received, including that which may cause undesired operation.

**SAR Statement:** Smart Phone has been tested and meets applicable limits for radio frequency (RF) exposure. Specific Absorption Rate (SAR) refers to the rate at which the body absorbs RF energy. The SAR limit is 1.6 watts per kilogram in Canada that set the limit averaged over 1 gram of tissue. During testing, Smart Phone (IC: 12564A-3129) radios are set to their highest transmission levels and placed in positions that simulate uses against the head, with no separation, and when worn or carried against the torso of the body, with 10mm separation. To reduce exposure to RF energy, use a hands-free option, such as the built-in speaker phone, the supplied headphones, or other similar accessories. Cases with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified. Although this device has been tested to determine SAR in each band of operation, not all bands are available in all areas. Bands are dependent on your service provider's wireless and roaming networks.

The device for operation in the band 5150 to 5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems. Operation of 5250 to 5350 MHz is restricted to indoor use only.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage.
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

**Déclaration SAR:** Le téléphone mobile a été testé et respecte les limites applicables à l'exposition aux radiofréquences (RF). Le débit d'absorption spécifique (DAS) désigne la vitesse à laquelle le corps absorbe l'énergie des radiofréquences. Au Canada, la limite du DAS est de 1.6 watts par kilogramme, la moyenne étant calculée sur 1 gramme de tissu. Lors des tests, les radios de téléphones mobiles (IC : 12564A-3129) sont réglées sur leur niveau d'émission le plus élevé et placées dans des positions simulant une utilisation contre la tête, sans séparation, et lorsqu'elles sont portées ou transportées contre le torse du corps, avec une séparation de 10 mm. Pour réduire l'exposition à l'énergie RF, utilisez une option mains libres, telle que le téléphone à haut-parleur intégré, les écouteurs fournis ou d'autres accessoires similaires. Les étuis comportant des pièces métalliques peuvent modifier les performances RF de l'appareil, y compris sa conformité avec les directives d'exposition aux RF, d'une manière qui n'a pas été testée ou certifiée. Bien que cet appareil ait été testé pour déterminer le DAS dans chaque bande de fonctionnement, toutes les bandes ne sont pas disponibles dans toutes les régions. Les bandes dépendent des réseaux sans fil et d'itinérance de votre fournisseur de services.

L'appareil fonctionnant dans la bande 5150 à 5250 MHz ne doit être utilisé qu'à l'intérieur afin de réduire le risque d'interférences nuisibles avec les systèmes mobiles par satellite à canal commun. L'utilisation de la bande 5250 à 5350 MHz est limitée à l'intérieur des bâtiments.

**Ulefone®**

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The information contained herein is subject to change without notice. The only warranties for Ulefone products and services are set forth in the express warranty statements accompanying such products and services.

Nothing herein should be construed as constituting an additional warranty. Ulefone shall not be liable for technical or editorial errors or omissions contained herein.

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