HC5962W

Gee Chain X

Warranty services of repair, replacement and refund

To protect your rights, as required certificate when repairing, please fill the form conscientiously, and keep it properly:

Product information	Model number	Sales date
	Mac address	Defect description
Customer information	Customer name	Contact phone
	Contact address	Email

E-mail : service@hiwifi.tw

Service address : Haidian Street No. 3 Building 1

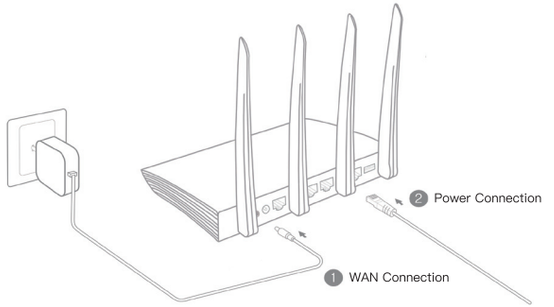
1201-A1219/1201-A1220, Haidian District,

No. 11, 1002,Beijing

Service phone : 40060-24680

Service time : 10 : 00-19 : 00

Post code : 100080



Fast installation

1 Device connection

Connect one end of Ethernet cable to the blue conn-ector of your router and another end to external in-terface (Optical model or broadband).

2 WIFI connection

Using a laptop or mobile phone search wifi name "HIWIFI_XXXXXX" (XXXXXX means the last 6 numbe-rs of Gee router Mac address) and join.

3 Internet configuration

In your browser, type "400602680.com" or "192.168.199.1" (default password: admin), follow the scree-n appears wizard to finish the setup of your outer q-uickly.

4 APP download

Scan under the 2D code, download the Gee HiW-iFi app, and start enjoying the super smart apps.

Hardware overview

There are 6 ports and 1 button at back side of Gee Router.

WAN	One blue Gigabit Ethernet WAN Port Connect to DSL or modem, or connect to exist Ethernet
LAN	Three yellow Gigabit Ethernet LAN Ports (LAN 1~3) Connect Ethernet devices (like computer or printer), or connect exist Ethernet link
USB3.0	1 USB 3.0 (Blue) port Connect to the devices compatible with USB, like USB hard disk, US-B disk
POWER	One Power Port Connect the power adapter to the power input of Gee router
RESET	Reset Button Using when troubleshooting How to use: Press and Hold for 10 seconds when it's power on.

Overview of indicator lights

The meaning of Gee Router's Indicator lights

System lights	Router Power On	Blue and Red lighting in sequence
	Router system start	Flashing red light
	Router in work	Solid Blue light
	Router internet failure	Flashing Blue light
	Router system failure	Solid red light

Understand Gee Router's parameters

Performance	CPU	IPQ4019+MT7615
	Memory	512MB DDR3
	Flash	128MB NAND Flash
Wireless Rate	2.4GHz	800Mbps
	5.8GHz-1/2	867Mbps 867Mbps
Port	WAN	1000Mbps
	LAN	1000Mbps
Extend Interface	USB	One of each USB3.0
Power	Port	DC-Jack
	Specification	12V-2.5A DC connector with cable

Dear Customers:
Thanks for choosing Gee Router!
In order to protect your rights, please read below information care
–fully after you purchased Gee Router:
A.The following cases are out of quality guarantee and not in the s
–cope of free service, but Beijing Geek–geek Technology Co., Ltd
–can provide paid service, please be noted:
1.Product failure or damage caused by installation, application, ma
–intenance or storage which are not followed up the requirement o
–f user manual
2.Over the warranty period
3.Unauthorized obliteration, tear up the product barcode
4.Product barcode or model number in the product warranty card c
–an't match the product itself
5.Unauthorized by Geek–geek, modify the configuration file or disa
–ssembly and repair the product
6.Product damage caused by unexpected factors or behaviors, like
–input the wrong voltage, high temperature, water damage, mecha
–nical damage, crash damage, serious oxidation or rustiness etc.
7.Damage by transportation, load and unload when customer retur
–ning the product for repairing (Proof documents have to be provid
–ed by express company)
8.Failure or damage caused by irresistible force such as earthquake,
–fire, flood, lightning etc.
9.Failure or damaged caused by other product unrelated design, tec
–hnology, manufacturing, quality problem etc.
10.Once router rooted, all product warranty services will be lost.

B.Gee product commitment table of after–sales service

Product Type	Commitment Policy	Service Mode
Router Host	One year Warranty	Express delivery
Power Adapter	Half year Warranty	Express delivery

Special explanation:
1.Warranty of repairing and replacing only limits to router host, package and product software, technical documents etc. are not in the scope; Host and Power Adapter warranty for one year.
2.If there is performance issue after product purchased in the 15 days, and appearance without scratches, can contact distrib
–utor for replacing with new product.
3.Within the warranty period, product must be tested and confirm
–ed the failure by Gee router's related department, then will rep
–lace the same model or equal performance of reworked produc
–t. Beijing Geek–geek technology Co., Ltd reserves to the replac
–ed defective parts; product without problem will be returned ba
–ck as it was
4.Warranty of Power adapter is half year; the normal repair servic
–e is replace a new one; if the returned power adapter has signi
–ficant hardware damage, crack, pin broken, serious deformatio
–n, power cable damage, broken, cable core exposure etc. is no
–t in warranty, customer can purchase new one.
5.All the warranty services are carried out on the product warrant
–y card and invoice which provided by user; if above two certific
–ations can't provide, the product warranty period will be calcul
–ated from its manufacturing date. For the replaced new produc
–t, product warranty still keeps the same as original one. The re
–worked product has 3 month of warranty. For the paid repair s
–ervice, the same quality issue can get 3 month warranty after
–repaired, please ask and keep the service credential.

C.Technical support and software update service

Before you return your product for service, please call us firstly to confirm product failure. You can also ask help by login to our website www.hiwifi.com for writing email to contact customer s
–ervice people. We will send the latest developed firmware to y
–ou at the first time.

D.The regulation valid from its publishing date.

E.Beijing Geek–geek Technology Co., Ltd reserves the rights of final interpretation and alteration.

Comparison table of RoHS Certification Standards

	Pb.Lead	Hg. Mercury	Cd. Cadmium	Chromium 6+	PBB	PBDE
Housing	O	O	O	O	O	O
PCBA	O	O	O	O	O	O
Accessories*	O	O	O	O	O	O

*power cable, Ethernet cable

O: 表示该有毒有害物质在该部件所有均质材料中的含量均在 SJAT 11363 - 2006 标准规 定的限量要求以下。
O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement in SJ/T 11363 - 2006.
X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T 11363 - 2006 标准规定的限量要求 .
X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement in SJ/T 11363-2006.

环保使用期限
Environmental Protection Use Period
This logo means duration (10 years), electronic products under the conditions of normal use will not leak or mutate the toxic and harmful substances or elements, and using electronic product w –ill not cause serious pollution to the environment or serious damage to the person and property –during the duration.

More information and service & support

You can get more information from the official website regarding Gee Smart dual frequency R –outer.

Online Resource

Latest information of router, please visit
www.hiwifi.com
If you want to register Gee account, please visit
user.hiwifi.com/register

Get more information

Follow official Wechat account
Getting more service and support

Follow official website
Smart Router has just start

Find the MAC address of Gee Router

At the bottom side of both packing box and router can find the MAC address

Gee Router

Gee Router
User Manual

Hereby, [Beijing Geek-geek Technology Co., Ltd.] declares that the radio equipment type [C526AW] is in compliance with Directive 2014/53/EU The full text of the EU declaration of conformity is available at the following internet address: www.hiwifi.com

Restricted to indoor use, for EU this product can be used in the following countries:

AT	BE	BG	CH	CY	CZ	DE	DK
EE	ES	FI	FR	GB	GR	HR	HU
IE	IS	IT	LI	LT	LU	LV	MT
NL	NO	PL	PT	RO	SE	SK	SI

Operation temperature: 0~40℃
Operation frequency(Max power)
2412MHz-2472MHz(18dBm)
5180MHz-5240MHz(21dBm)
5745MHz-5825MHz(12dBm)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.

Note: The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a **Class B** digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.