



Ultra 3 Camera

User Manual

2APLE18300435



1. Get to Know Your Ultra Camera

There are two Arlo Ultra 3 cameras:

- **Ultra 3 Camera (VMC5050)**
- **Ultra 3 XL Camera (VMC5052)**

Get the Arlo Secure App

Download the Arlo Secure App. The Arlo Secure App lets you create an Arlo account in the cloud to set up and manage all your Arlo devices. You can either search for it in your phone's app store or scan the QR code below to download or update your Arlo Secure App.



Note: If you already use the Arlo Secure App, make sure that you're using the latest version. To find out if an update is available, go to the app store and search for Arlo Secure.

Meet your Ultra 3 Camera

The Arlo Ultra camera consists of two parts, the housing and the camera with a battery compartment.



Your camera comes with an Arlo Rechargeable Battery. The battery is partially charged and can be charged using the charging cable and power adapter that came in the package or by using other Arlo accessories, which are sold separately.

Note: You can buy spare rechargeable batteries and charge them in the Arlo Dual Charging Station (sold separately).

Charge your camera battery

1. Snap the USB-C power cable into the camera's power input.
2. Connect the AC adapter to the power cable and plug it in.

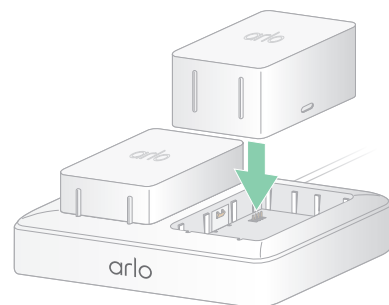


Charge batteries in the Arlo Dual Charging Station (sold separately)

Your Arlo Dual Charging Station charges one or two batteries for your Ultra 3 Camera.

To charge batteries in the charging station:

1. Connect the power adapter to the charging station.
2. Plug the power adapter into an indoor electrical outlet.
3. Insert one or two Arlo rechargeable batteries.



Replace a Ultra 3 Camera battery

You can leave the camera housing in place so the camera position stays the same.

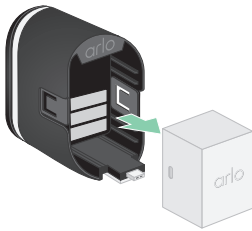
1. Release the camera from the camera housing.

Press the button on the charging port underneath the camera. The camera clicks as it disengages from the camera housing.

2. Pull the camera all the way out of the camera housing.



3. Remove the battery by pulling on it until it slides out of the camera.



4. Align the battery and insert it into the battery compartment.
The battery only inserts one way.



The LED on the camera blinks blue.

5. Insert the camera into the camera housing by pushing down on both the left and right sides of the camera until it clicks into place.



2. Get Started

Use the Arlo Secure App

The free Arlo Secure App helps you complete set up and guides you through the installation process. You must use the Arlo app to install and set up your SmartHub and Ultra Camera.

1. Open the Arlo Secure App.

If you don't have the app, you can download it and create your Arlo account.

Once you set up your Arlo account, you can access it from the Arlo Secure App on a smartphone or tablet, or from a computer using a web browser. If you're using a computer, enter <https://my.arlo.com/#/login> in the address bar of the browser.

2. Connect the Arlo SmartHub to the Internet and add it to your account.
3. Select **Add New Device** and add your camera.

Check the LED

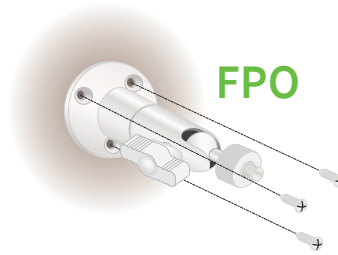
The LED on the camera lights when the camera is powered on. The LED changes color and blinks depending on the battery charge and to indicate the status of activities such as pairing the camera and updating the camera firmware.

- **Slow blinking blue.** The camera is in the process of pairing with the SmartHub.
- **Fast blinking blue.** The camera paired with the SmartHub.
- **Blinking amber.** The camera is out of range, a connection error occurring during pairing, or the camera battery charge is low (15% or less).
- **Alternating blue and amber.** The camera failed to pair with the SmartHub, or a firmware update is in process, or a reset is in process.
- **Solid red.** The camera is paired with Apple HomeKit and streaming.

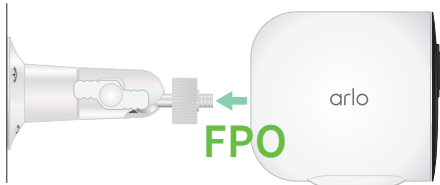
Install the Arlo Outdoor Mount

1. Place the outdoor mount and secure it with screws.

If mounting the camera on drywall, use the provided drywall anchors.



2. Attach the camera to the mount.



3. Adjust the camera's angle.



3. Set Up and Connections

Your Ultra Camera uses WiFi to connect to a SmartHub or Base Station with Siren. The SmartHub or base station uses an Ethernet cable to connect to your router.

Connect your SmartHub to the Internet

Your Ultra Camera uses WiFi to connect to a SmartHub or Base Station with Siren. The SmartHub or base station uses an Ethernet cable to connect to your router.

Connect a SmartHub

The SmartHub connects to your home network and allows you to view your camera streams from anywhere.

1. Connect the SmartHub to your router with an Ethernet cable.
2. Connect the AC adapter to the SmartHub and plug it in. The LED on the front of the SmartHub lights.

The SmartHub LED

The SmartHub LED located on the front panel indicates the status of the SmartHub. The LED blinks once when the SmartHub is first powered on. Then the LED lights as follows:

- **Solid blue.** The SmartHub is connected to the Internet.
- **Slow blinking blue.** The SmartHub is ready to sync and pair with a camera or is connecting with a camera.
- **Fast blinking blue.** The SmartHub paired with a camera.
- **Solid amber.** An error occurred or something is wrong with the connection.
- **Slow blinking amber.** The SmartHub can't connect to the camera. The camera can't be found, is out of range, or another connection error occurred.
- **Alternating blue and amber.** A firmware update or a reset is in progress.

Support

For product updates and web support, visit <http://www.arlo.com/en-us/support/>.

Arlo Technologies, Inc.
5770 Fleet St. Suite 200
Carlsbad, CA 92008 USA

Document publication date: April 2025
PN 202-50089-01

Trademarks

© Arlo Technologies, Inc. Arlo, Arlo logo, and Every Angle Covered are trademarks of Arlo Technologies, Inc. Apple is a trademark of Apple Inc., registered in the US and other countries. App Store is a service mark of Apple Inc. Google Play and the Google Play logo are trademarks of Google LLC. Any other trademarks are for reference purposes.

Environmental Information

The minimum to maximum operational temp -20C to +45C. There is IP65 water intrusion protection.

Compliance

For regulatory compliance information including the EU Declaration of Conformity and where to find e-label information for US FCC, Industry Canada, & NCC, visit www.arlo.com/about/regulatory/.

Some Arlo products have a regulatory e-label that you can access in the Arlo app or web portal. This is because a printed regulatory label does not fit all of the regulatory information on the Arlo product label. **To find the regulatory e-label for your Arlo product:**

1. Launch the Arlo app or log in to my.arlo.com.
2. From the Devices screen, open the **Device Settings** page for your Arlo product.
 - A. On iOS and web browser, tap the **Settings** icon next to your Arlo device.
 - B. On Android, tap the menu icon next to your Arlo device, then tap **Device Settings**.
3. Tap or click **Device Info > Regulatory**.

FCC ID: 2APLE18300435

IC: 23815-18300435

CAN ICES (B)/ NMB (B)

Note: If the Arlo Secure App does not show a Regulatory sub-menu for your Arlo product, then the product does not have a regulatory e-label, and you can find all regulatory information on the physical label located either at the base, inside the battery compartment, or near the power input port of the Arlo product.

For additional compliance information on Arlo products, visit <https://www.arlo.com/en-us/about/regulatory/>.

NCC

應避免影響附近雷達系統之操作。高增益指向性天線只得應用於固定式點對點系統。

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

為避免本器材影像畫面遭偷窺或擷取，本器材使用者應先修改預設密碼，並定期更新密碼

この装置は、クラスB機器です。この装置は、住宅環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

VCCI —B

Federal Communication Commission Interference Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

Industry Canada:

Caution:

- 1) The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- 2) For devices with detachable antenna(s), the maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall be such that the equipment still complies with the e.i.r.p. limit;
- 3) For devices with detachable antenna(s), the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate; and

Avertissement:

- 1) Le dispositif fonctionnant dans la bande 5150-5250 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;
- 2) Le gain maximal d'antenne permis pour les dispositifs avec antenne(s) amovible(s) utilisant les bandes 5250-5350 MHz et 5470-5725 MHz doit se conformer à la limitation P.I.R.E.;
- 3) Le gain maximal d'antenne permis pour les dispositifs avec antenne(s) amovible(s) utilisant la bande 5725-5850 MHz doit se conformer à la limitation P.I.R.E. spécifiée pour l'exploitation point à point et non point à point, selon le cas."

Industry Canada statement:

This device complies with Industry Canada license-exempt RSSs. Operation is subject to the following two conditions:

- 1) This device may not cause interference, and 2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) l'appareil ne doit pas produire de brouillage; 2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Innovation, Science and Economic Development Canada Statement:

This digital apparatus complies with CAN ICES (B)/ NMB (B).

Énoncé d'Innovation, Sciences et Développement économique Canada:

Ce périphérique numérique est conforme à la norme CAN ICES (B)/ NMB (B)

Resolução 680

Declaração de advertência

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

FCC RF exposure statements

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body or nearby persons.

ISED RF exposure statements:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.