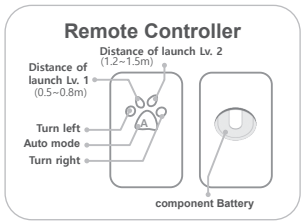
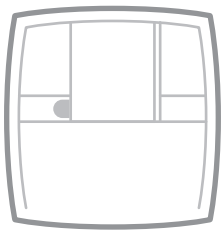
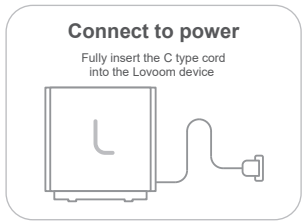
Lovoom device at a Glance

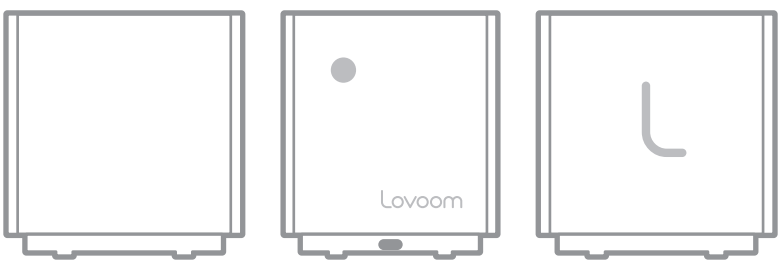


Top





1. HD CAMERA
2. MIC
3. SPEAKER
4. IR SENCER

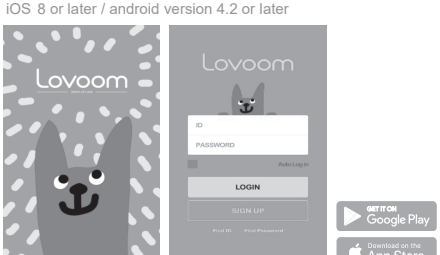


Back Front Side

5. TREAT TOSSER
6. FEEDING COVER
7. ROTATING FAN
8. A/C POWER PORT

Install Lovoom app

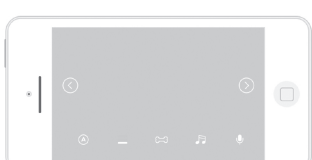
iOS 8 or later / android version 4.2 or later



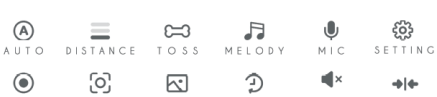
1. Download the Lovoom application to your iOS / Android device.
2. Open Lovoom app. Log in or Sign up using your Lovoom ID.

Application Display

Basic application functions.



Auto mode / T. Power / Toss / Melody / MIC



⚠ WARNING

Warning Failure to properly set up, use, and care for the LOVOOM DEVICE can increase the risk of serious injury or death, or damage to the LOVOOM DEVICE. Read this manual and the manuals of any accessories for important safety and health information. Keep all manuals for future reference. For replacement manuals, go to www.lovoom.net/support.
Before allowing children to use the LOVOOM DEVICE:

1. Determine how each child can use the LOVOOM DEVICE (playing, replacing rotating adapter, making electrical and AC cable) and whether they should be supervised during these activities.

2. If you allow children to use the LOVOOM DEVICE without supervision, be sure to explain all relevant safety and health information and instructions.
The LOVOOM DEVICE only use the Power Adapter provided. Do not use other power adapters as this may damage the device. It will also void your Limited Warranty, and may make your LOVOOM DEVICE ineligible for authorized repair, even for a fee. You must accept the terms and conditions of the Limited Warranty and this manual to use your LOVOOM DEVICE. If you do not accept these terms and conditions.

⚠ This symbol identifies safety and health messages in this manual and Lovoom device accessories manuals.

⚠ ELECTRICAL SAFETY

As with many other electrical devices, failure to take the following precautions can result in serious injury or death from electric shock or fire or damage to the Lovoom device.
Select an appropriate power source for your Lovoom device:
- Use only the Power Adapter provided. Do not use other power adapters as this may damage the device. If you are not sure if you have the correct power supply unit, compare the model number on the power supply unit with the model number specified on your device. If you need a replacement power supply unit or AC power cord, you can find Lovoom Customer Support contact information at www.lovoom.net/support.
- Confirm that your electrical outlet provides the type of power indicated on the power supply unit (in terms of voltage [V] and frequency [Hz]). If you are not sure of the type of power supplied to your home, consult a qualified electrician.
- Do not use non-standard power sources, such as generators or inverters, even if the voltage and frequency appear acceptable. Use only AC power provided by a standard wall outlet.
- Do not overload your wall outlet, extension cord, power strip, or other electrical receptacle. Confirm that they are rated to handle the total current (in amps [A]) drawn by the Lovoom device (indicated on the power supply unit) and any other devices that are on the same circuit.
- Do not connect any other devices between the power supply unit and the Lovoom device

To avoid damaging the power cords and power supply:
- Protect the power cords from being walked on.
- Protect cords from being pinched or sharply bent, particularly where they connect to the power outlet, the power supply unit, and the device.
- Do not jerk, knot, sharply bend, or otherwise abuse the power cords.
- Do not expose the power cords to sources of heat.
- Do not wrap power cords around the power supply unit.
- Keep children and pets away from the power cords. Do not allow them to bite or chew on them.
- When disconnecting the power cords, pull on the plug— do not pull on the cord.
- Do not let the power supply unit hang from either power cord.

If a power cord or power supply unit becomes damaged in any way, stop using it immediately. Visit www.lovoom.net/support for Lovoom Customer Support contact information.

Unplug your Lovoom device during lightning storms or when unused for long periods of time

Customer Support

For technical support assistance please contact us at support@lovoom.net.

DISPOSAL OF WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT IN THE EUROPEAN UNION AND OTHER COUNTRIES WITH SEPARATE COLLECTION SYSTEMS

This symbol on the product or its packaging means that this product must not be disposed of with your household waste. Instead, it is your responsibility to hand this over to an applicable collection point for the recycling of electrical and electronic equipment. This separate collection and recycling will help to conserve natural resources and prevent potential negative consequences for human health and the environment, which inappropriate disposal could cause due to the possible presence of hazardous substances in electrical and electronic equipment. For more information about where to drop off your electrical and electronic waste, please contact your local city/municipality office, your household waste disposal service, or the shop where you purchased this product.

Troubleshooting

If the product does not operate normally, check the following items again. If the problem

persists, please contact support@lovoom.net

. Please check the following items first.
- Check the power on/off.
- Check the AC Power cord property.
- Make sure that there is foreign substance
- Make sure that the router installed in your home is working properly.

in the feed box

No power
Confirm that you have an appropriate power source, and check all connections between the wall outlet and power supply and the power supply and the Lovoom device. . This issue may appear if you're using a different and a less powerful A/C adapter.

Disconnected in the app
If the Wi-Fi icon changed grey color in the Lovoom app for longer than a few seconds, it could mean that your phone is not connected to the Internet at the moment or the network you are connected to have certain restrictions. Try to switch to any other wi-fi network. If your Wi-Fi setting currently set to off, Tap Settings > Wi-Fi and make sure that Wi-Fi is on.

The Remote controller doesn't work
Point the remote directly at Lovoom device.

No sound comes out
Unplug and plug the Lovoom device back in.

Care and Cleaning

NOTICE: Failure to follow these care and cleaning instructions could result in damage to Lovoom device or other property.

Using connectors and A/C ports
Only use the Power Adapter provided. Do not use other power adapters as this may damage the device.

Keeping Lovoom device within acceptable temperatures
Operate Lovoom device in a place where the temperature is always between 0º and 40º C (32º to 104º F).

Keeping the outside of Lovoom device clean
To clean Lovoom device, unplug the power cord and all cables. Then use a soft, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean Lovoom device.

Warranty and Returns

This Lovoom device as supplied by Hodu Co.,Ltd. and delivered new, is warranted against defects in materials and workmanship under normal use for a period of 1 year from the date of the retail purchase.

Exempt the following:
- Damage caused by accident, misuse, abuse, disassembly, unauthorized modification.
- Damage caused by liquid contact.
- Damage resulting from failure to follow instructions contained in the instruction manual.
- Damage resulting from the performance of repairs by someone not authorized by Lovoom.

⚠ DO NOT ATTEMPT REPAIRS

Do not attempt to take apart, open, service, or modify the Lovoom device, power supply, or accessories. Doing so could present the risk of electric shock, fire, or damage to your Lovoom device. Any evidence of any attempt to open and/or modify the Lovoom device, including any peeling, puncturing, or removal of any of the labels, will, for safety reasons, void the Limited Warranty and render the Lovoom device ineligible for authorized repair.

FCC Caution:

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates uses and can radiate radiofrequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:-- Reorient or relocate the receiving antenna.-- Increase the separation between the device and receiver.-- Connect the device into an outlet on a circuit different from that to which the receiver is connected.-- Consult the dealer or an experienced radio/TV technician for help.

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:
(1)THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND
(2)THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.

NOTE: THE HODU IS NOT RESPONSIBLE FOR ANY CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

RF Exposure Warning:
This equipment complies with the FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.