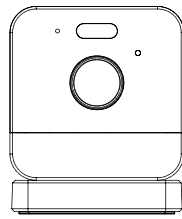


JAIOT

QUICK START GUIDE V1.1

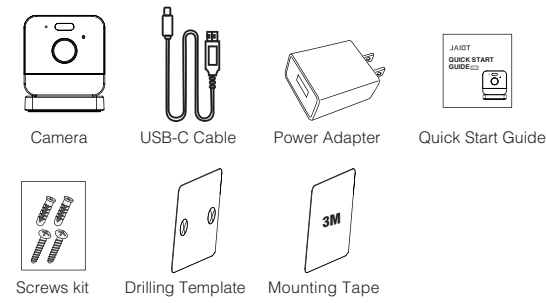
IP CAMERA



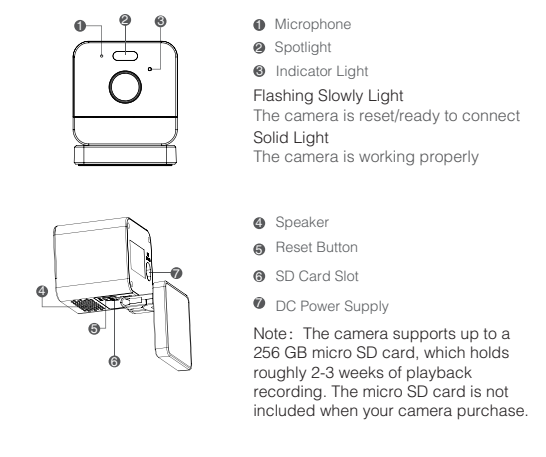
About This Guide

Features of this product and iSeeHome App may vary by model and software version. All features, functionality and other product specifications are subject to change, without notice or obligation.

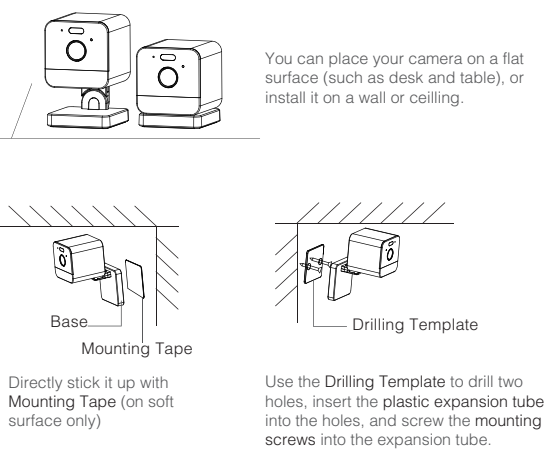
What's Included



Getting To Know Your Camera



Place/Install Your Camera



Download The App

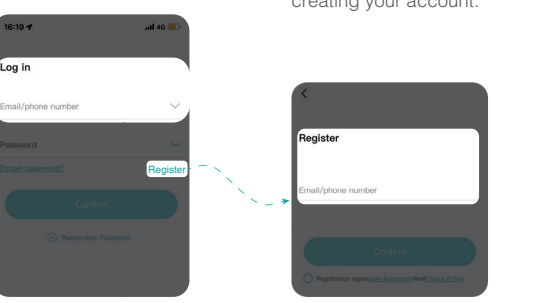
Get the **iSeeHome** App from Google Play or App Store or by scanning the QR Code below.

Additional Notes:
The iSeeHome app is compatible with Android (5.1+) and iOS (11.0+) devices only.



Sign Up And Login

Open the iSeeHome app, log in directly with your account. Or you can tap **Register** to create a new account. Enter your email/phone number, set a password, then follow the on-screen instructions to finish creating your account.



Power Up The Camera

Install your micro SD card before powering up your camera. On the phone, make sure that Wi-Fi and Bluetooth are on.



Set Up The Camera

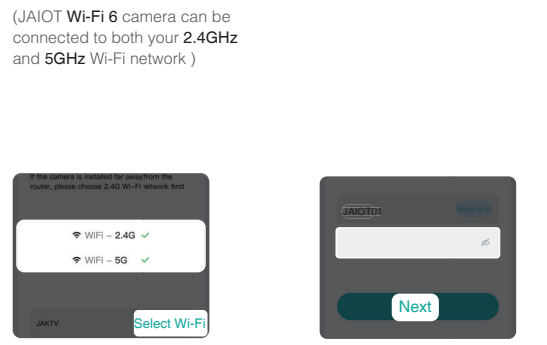
Step 1
On the home screen, tap **+** to add your camera.

Step 2
In the list of camera IDs, find the one to be set up, and tap **Add**. If you don't find the camera, tap **Scan to add** to scan the camera QR code, and follow any on-screen instructions.



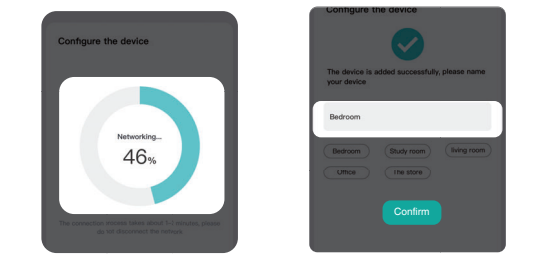
Step 3
Tap **Select Wi-Fi** and choose a listed network.

Step 4
Enter your network password. Tap **Next**.



Step 5
Wait for at least 45 seconds to finish the network configuration.

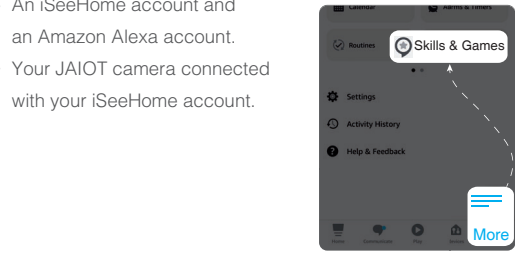
Step 6
When done, enter your **desired camera name**, and tap **Confirm**. The camera is now connected to your account.



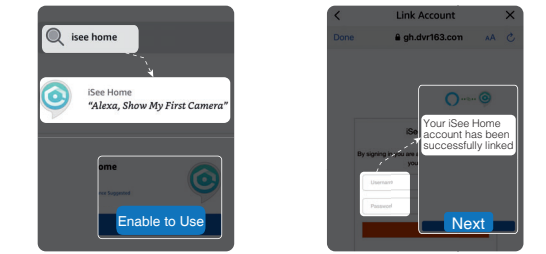
Connect to Alexa-enabled Devices

To get started, make sure you have:

- An Alexa-enabled device.
- The latest version of the iSeeHome and Amazon Alexa apps.
- An iSeeHome account and an Amazon Alexa account.
- Your JAIOT camera connected with your iSeeHome account.



Step2
Search for **iSee Home** in the search box. On the iSee Home screen, tap **Enable to Use**.



Step3
Log in to iSeeHome. When you see "Your iSee Home account has been successfully linked", tap **Next**.

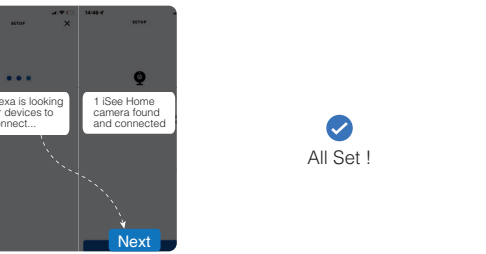


Troubleshooting

I can't connect my JAIOT camera to the app.

Poor Wi-Fi signal might cause your new camera to disconnect frequently, or even not connect at all. Try following solutions if your camera can not connect to Wi-Fi when setup.

1. Does the camera issue the voice prompt "Please Configure the Network" ? If not, try the following:
 - Try with a different power outlet, power adapter (5V 1A) or USB-C cable;
 - Reset the camera by pressing and holding the reset button for 5-8 seconds.
2. Double-check that the Wi-Fi network name and password are correct.
3. If you have purchased a JAIOT model that only supports 2.4 GHz Wi-Fi network, which also means it can not connect to a 5 GHz band, please check if your router is broadcasting a 2.4 GHz network.
4. Make sure that your Wi-Fi network is working properly and try restarting your router if necessary.
5. Move the camera closer to the router and try again.



"No TF card found"when accessing Playback?

Note: The micro SD card is not included when your camera purchase.

1. Make sure that the micro SD card is fully inserted in the camera.
2. Make sure the micro SD card is pre-installed before plugging the camera into power. If not, unplug the camera, remove and reinsert the card, then plug the camera back in.
3. If the camera still can not detect the SD card, we'll have to format the card via iSeeHome app. On the preview screen, tap **☑** > **Storage settings** > **Format the memory card**, and tap **Format** to proceed with the formatting process.
4. Check if the micro SD card work ok in a computer / other device. If available, try using a secondary micro SD card and see if the camera will detect it.

Important: Any files that were previously on the micro SD card will be permanently deleted and cannot be recovered. As such, make sure to back up all the data you want to keep before formatting.

How do I share my camera with my family?

Before sharing, make sure the person you want to share with has the iSeeHome App installed and has an iSeeHome account.

To share:

1. From the iSeeHome app's Home tab, choose a camera you want to share, and tap **Share**.
2. Set the Share Permissions, and set the Sharing QR code validity period. Then, tap **Complete**.
3. Show your QR code for others to scan, or tap **Share** to share your QR code via message, email or other third-party apps.

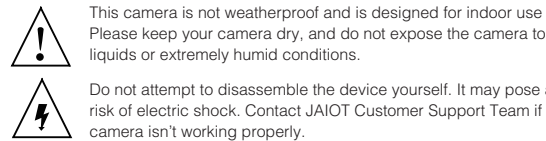
To stop sharing:

1. Go to **Me** > **Sharing management**.
2. In the Share list, tap **Edit**, choose the user you want to remove, then tap on **Cancel sharing**.

If you continue to experience any issues, please reach out to JAIOT Customer Support Team for further assistance.



WARNINGS
TO PREVENT DAMAGE TO THE PRODUCT, FIRE, ELECTRIC SHOCK, OR OTHER INJURY OR DAMAGE, PLEASE READ AND UNDERSTAND ALL WARNINGS AND INSTRUCTIONS.



This camera is not weatherproof and is designed for indoor use only. Please keep your camera dry, and do not expose the camera to liquids or extremely humid conditions.

Do not attempt to disassemble the device yourself. It may pose a risk of electric shock. Contact JAIOT Customer Support Team if the camera isn't working properly.

FOR SAFE USE

1. Please use your camera in environments within its operating temperature range: -4°F to 140°F (-20 to 60°C). Avoid powering your device near any heat sources and in direct sunlight.
2. If your camera gets wet, do not attempt to dry it using an external heat source such as a hair dryer. Carefully unplug the cable without getting your hands wet and wait for the camera and adapter to dry completely.
3. Do not force the adapter into a power outlet. Only power the camera with a compatible power adaptor available. If the adapter or cable appears damaged, discontinue use immediately.
4. To clean the camera surface, please unplug the camera and power adaptor first, wipe gently with a soft cloth that is slightly damp with water and a touch of rubbing alcohol to remove smudges or dust. Not to use anything abrasive or harsh chemicals. After cleaning, wait for the camera to dry completely.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- (1). Reorient or relocate the receiving antenna.
 - (2). Increase the separation between the equipment and receiver.
 - (3). Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - (4). Consult the dealer or an experienced radio/TV technician for help.
- To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example-use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1). This device may not cause harmful interference, and
- (2). This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

ISED Statement

English: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

- (1). This device may not cause interference.
- (2). This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).

French: Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada.

L'exploitation est soumise aux deux conditions suivantes :

- (1). Cet appareil ne doit pas provoquer d'interférences.
- (2). Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

l'appareil numérique du ciem conforme canadien peut - 3 (b) / nmb - 3 (b).

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian Information on RF exposure and compliance.

cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies pour un environnement non contrôlé.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

L'appareil destiné à fonctionner dans la bande 5150-5250 MHz est uniquement destiné à une utilisation en intérieur afin de réduire le potentiel d'interférences nuisibles aux systèmes mobiles par satellite cocanaux.