Compliance Information

FCC Information
This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This product complies with the requirements for Part 18 of the FCC Rules. Although this product complies with FCC, it may interfere with other devices. If this product is found to interfere with another device, separate the other device and this product.

Radiation Exposure Information
This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

WARNING Li-ion Battery Inside
This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F).

Rating Label Definitions
Direct current symbol.

This symbol represents FCC Declaration of Conformity and compliance.

This symbol signifies and declares that this equipment complies with battery charging which complies with California CEC and energy efficiency.

This symbol signifies that the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.

This symbol signifies that this is a wireless device powered by Bluetooth® technology. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. used under license.

Warranty Information

1-Year Limited Warranty
Territory: United States/Canada
LIMITED WARRANTY TO ORIGINAL CONSUMER
This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:
To obtain warranty service:
• Visit our customer support portal: www.customersupport123.com and select "Support".
• Select the brand, fill out the corresponding form (exchanges require dated proof of purchase from an authorized retailer) then submit your request.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier. Warranty service not provided This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

KUROMI™
© 2026 SANRIO CO., LTD.
™ and ® denote U.S. Trademarks
Used Under License.
www.sanrio.com

SIL-35047
Southern Telecom Inc.
5601 1st Ave.
Brooklyn, NY 11220

All product names, trademarks, and registered trademarks are property of their respective owners. All company, product, and service names used in this document are for identification purposes only. Use of these names, trademarks, and brands does not imply endorsement.

Printed in Dongguan, China
Designed in the U.S.
v1. 07/2026

KUROMI™
KAROKE MICROPHONE & WIRELESS SPEAKER



User Manual
121399

Before You Begin...

⚠Caution
To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer- approved batteries, chargers, accessories, and supplies.

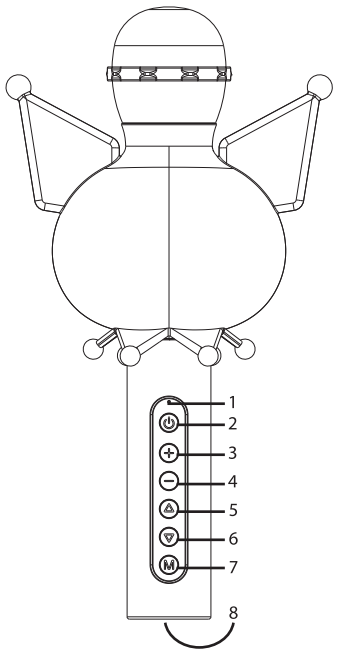
- **THIS DEVICE IS NOT A TOY** – do NOT allow children or pets to use or play with this device.
- Do not disassemble, modify, or repair the device.
- Do not expose the unit to extreme temperatures (heat or cold), open flames, humid conditions, or wet conditions.
- Do not submerge in water.
- Low power may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
- If using with a USB adapter, make sure the adapter is not damaged.
- Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust, or water, or come into contact with any conductive materials such as liquids, metallic powders, etc.
- This device contains a built-in battery and should not be disposed of with regular household waste. Please consult the local authorities on the correct way to dispose of this device.

Questions and Customer Support
For questions, troubleshooting, or any other assistance, please visit our customer support portal at **www.customersupport123.com**, and click **"Support."**

Technical Specifications
- Bluetooth Version: 6.0
- Bluetooth Range: 33 ft
- FM Range: 87 ~ 108 mHz
- Unit Size (Approx.): 145*85*265mm
- Rechargeable Battery: 500 mAh
- Main Function: BT/FM
- Frequency Response: 120 Hz ~ 18 kHz
- Charging Time: 2 hours
- Playtime: up to 3 hours (varies depending on settings and usage)

In the Box
- Karaoke Microphone (x1)
- Type-C USB Charging Cable (x1)
- User Manual (x1)

Location of Controls



1. LED Indicator
2. Power ON/OFF, Play/Pause, Scan Radio Stations
3. Increase Mic/Music/Radio Volume, Increase Echo
4. Decrease Mic/Music/Radio Volume, Decrease Echo
5. Previous Track/Station, Change Sound Effect
6. Next Track/Station, Mute/Reduce Vocals
7. Switch Modes
8. Type-C Charging Port

Getting Started

Charging the Microphone
Insert the small connector of the supplied Type-C USB charging cable into the charging port on the bottom of the microphone. Insert the large connector into the USB port on a computer, a USB charging device, or a 5V/1A USB adapter *(not included)*, and plug into a wall outlet. The LED indicator will turn **RED** while charging, and will turn **OFF** when fully charged.

Note: the microphone will sound a tone when it is low on power, indicating that it needs to be recharged.

Powering the Microphone ON/OFF
Press & hold the [⏻] button to power the microphone **ON/OFF**. A tone will sound indicating that the microphone is powered **ON**.

Bluetooth Pairing Mode
1. Power the microphone **ON**. After a moment a voice will sound, indicating **Bluetooth Pairing Mode**.
2. Set your Bluetooth-enabled mobile device to search for Bluetooth devices. When it appears, select **"KUR121399"** from the list of found devices.
3. After successfully pairing, you are able to play music on the microphone's speaker.

True Wireless (TWS) Pairing
2 Hello Kitty microphones can be paired to one another through **True Wireless (TWS) Pairing**:
1. Power both microphones **ON** and enter Bluetooth Mode.
2. Press and hold the [Ⓜ] button on either microphone to enable TWS Pairing. After a momnet a voice will sound, indicating that the 2 microphones have paired to each other.
3. When finished TWS Pairing, Press and hold the [Ⓜ] button to disable the TWS Pairing.

Using the Microphone With a Karaoke App
1. Pair to your device via Bluetooth (see the "Bluetooth Pairing Mode" section in this manual for instructions on how to connect).
2. Open a karaoke app of your choice.
3. While music is playing, 2x press the [▽] button to **MUTE/REDUCE VOCALS** (note that not all apps/files will support this function).

Adjusting Playback & Volume
- Press the [⏻] button to **PLAY/PAUSE** playback.
- Press the [△] and [▽] buttons to **SKIP TRACKS**.
- Press the [⊕] and [⊖] buttons to **ADJUST MIC VOLUME**.
- Press & Hold the [⊕] and [⊖] buttons to **ADJUST MUSIC VOLUME.**

Adjusting Microphone Sound Effects
- 2x press the [⊕] or [⊖] buttons to **ADJUST ECHO VOLUME**.
- 2x press the [△] button to **CHANGE SOUND EFFECT**.

FM Mode
1. Insert the small connector of the supplied Type-C USB cable into the charging port on the bottom of the microphone to use as the radio antenna.
2. Power the speaker **ON**, then press the [Ⓜ] button to switch to **FM Mode**. A tone will sound to indicate the mode switch.
3. While in **FM Mode**:
 - 2x Press the [⏻] button to **SCAN STATIONS**. The microphone will automatically save and track the found stations as it scans.
 - Press the [△] and [▽] buttons to **SKIP STATIONS**.
 - Press and hold the [⊕] and [⊖] buttons to **ADJUST VOLUME**.
4. To return to **Bluetooth Pairing Mode**, press the [Ⓜ] button again.