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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the EZVIZ ™ website (http://www.ezvizlife.com).

Revision Record

New release – January, 2021

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Table of Contents

Overview 1
1. Package Contents 1
2. Basics 1

Get the EZVIZ App 2

Select Appropriate Location..... 2

Connect to Power Source..... 3

Connect to Network 3

Add Device 3
1. Add Gateway 3
2. Add Sub Devices.....4

Operations on the EZVIZ App 5
1. Homepage.....5
2. Settings.....5

Overview

1. Package Contents

Home Gateway

Power Adapter

USB Cable

Regulatory Information

Quick Start Guide

The power adapter's appearance is subject to the one you have bought.

2. Basics

Name	Description
Functional Button	• Press and hold the button for over 4s, the gateway will enter Wi-Fi configuration mode. • Press the button once, the gateway will enter device adding mode; press again, the gateway will exit device adding mode. • If the gateway sends alarms, press the button to clear alarms.

LED Indicator Ring	**White** • Solid: Working properly and has been connected to the EZVIZ Cloud. • Slow-flashing: Entered device adding mode. • Fast-flashing: Configuring network. **Orange** • Solid: Starting up or upgrading. • Slow-flashing: Offline. • Fast-flashing: Breakdowns occur or alarms produced.
RESET Hole	While the gateway is running, poke the hole with SIM card eject needles or clips for over 4 seconds, the gateway will restart, and the Wi-Fi configuration, local records, current alarm status and all sub devices will be cleared. After resetting the gateway, there will be a voice prompt.

Get the EZVIZ App

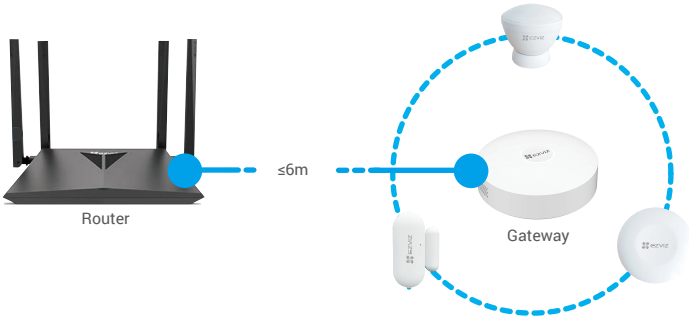
1. Connect your mobile phone to Wi-Fi (suggested).
2. Download and install the EZVIZ app by searching for "EZVIZ" in the App Store or Google Play™.
3. Launch the app and register an EZVIZ user account.

EZVIZ App	
Download on the App Store	GET IT ON Google Play

If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for "EZVIZ".

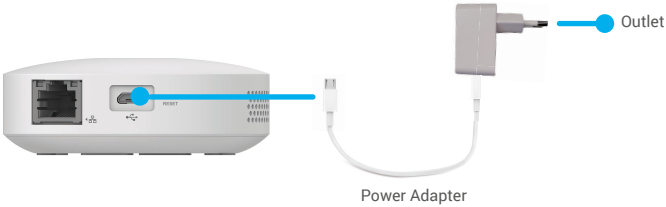
Select Appropriate Location

- **The gateway needs to be plugged in.**
- **To ensure that the connection between the gateway and sub devices is stable, please place the gateway at the center of the sub devices, and the distance between the gateway and the router should be ≤6 meters.**
- **There should be no metal obstacles and walls between the gateway and sub devices, and the gateway and the router.**
- **Do not place any gateway or detector on the top of the router.**



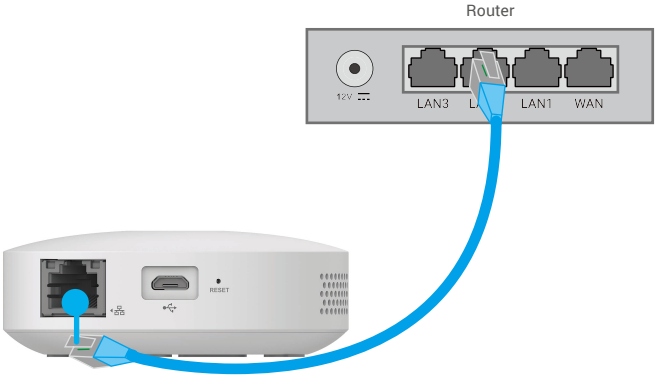
Connect to Power Source

Plug the gateway in. When start up the gateway for the first time, the LED indicator ring turns from solid orange to fast-flashing white, which means that the gateway has entered network configuring mode.



Connect to Network

- **Wired network is recommended. You need to connect the gateway to the LAN port of the router with power cable (purchase separately) as displayed in the figure below.**



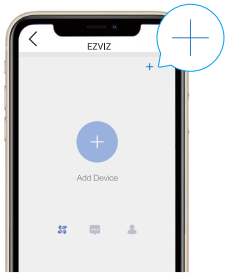
- **You can also use wireless network. Scan the QR code at the bottom of the gateway with the EZVIZ app, and then connect the gateway to Wi-Fi by following the on-screen instructions.**

If Wi-Fi connection failed, or you want to connect the gateway to another Wi-Fi, you need to make the gateway offline first. Press and hold the functional button for over 4 seconds until you hear the voice prompt, and then connect the gateway to Wi-Fi by following the on-screen instructions.

Add Device

1. Add Gateway

1. Connect your phone to Wi-Fi.
2. Log in to your account through the EZVIZ app.
3. Tap the device adding icon, and then the QR code scanning interface will be displayed.



4. Scan the QR code at the bottom of the gateway or on the cover of the user manual.

5. Add the gateway by following the wizard on the app.

2. Add Sub Devices

1. Press the functional button of the gateway once to make the gateway enter device adding mode, and the LED indicator ring is in slow-flashing white.

2. Make sub devices enter adding mode as instructed by user manuals of sub devices.

3. There will be voice prompt reminding you that sub devices have been added to the gateway automatically.

Operations on the EZVIZ App

The app interface may be different due to version update, and the interface of the app you installed on your phone shall prevail.

1. Homepage

When you launch the EZVIZ app, you can manage the gateway and the sub devices as needed on the homepage.

Sub devices	Click sub devices, you can see and manage it as needed.
Add smart sub-devices	Click this icon, you can add your sub device to the gateway.
Dismiss	Clear alarms of all sub devices.

2. Settings

Parameter	Description
Device Name	Customize the name of your device.
Sub-devices upgrade automatically	When enabled, the sub-devices will upgrade automatically after downloading upgrading packages.
Alarm Settings	You can set the notification parameters as needed.
Light Setting	When disabled, the indicator ring will be off.
Network Settings	You can see the Wi-Fi name and the connection status.
Device Information	You can see the device information here.
Delete Device	Tap to delete the gateway from EZVIZ cloud.

Regulatory Information

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

EC DECLARATION OF CONFORMITY

Hereby, Hangzhou EZVIZ Software Co., Ltd. declares that the radio equipment type [CS-A1S-32W (E2G), CS-A1-32W, CS-A3, CS-T1C, CS-T2C, CS-T3C, CS-T9-A, CS-T4-A] is in compliance with Directive 2014/53/EU. The full text of the EC DECLARATION OF CONFORMITY is available at the following web link:
http://www.ezvizlife.com/declaration-of-conformity.

Use only power adapters listed in the Table.

Equipment model	Adapter manufacture	Adapter model
CS-A1-32W/ CS-T9-A/ CS-A3/ CS-A1S-32W (E2G)	Shenzhen Honor Electronic Co Ltd	ADS-5RE-06 05050EPCU/EPC(US), ADS-5RH-06 05050EPB(UK), ADS-5RH-06 05050EPG(EU), ADS-5RH-06 05050EPSA(AU), ADS-5RH-06 05050EPBR(BR), ADS-5RH-06 05050EPI(IN), ADS-5MA-06A 05050GPK(KR)
	Sichuan Jiuzhou Electronic Technology Co., Ltd	DYS05100CP-U, DYS05100CP-E

Important Safety Information

Direct current.

Note: Please read the manual before using the device.

This symbol on the device indicates that the safety compatibility manual and / or installation manual must be read, which contains information related to the safe operation of the device.
Caution: Be sure to read these instructions before operating the equipment.

Warning: For SELV DC input: the DC power source shall comply with the Safety Extra-Low Voltage (SELV) requirements of IEC/EN 60950-1, IEC/EN 62368-1.
Warning. The power source should meet limited power source or PS2 requirements according to IEC/EN 60950-1 or IEC/EN 62368-1.

Warning: If you want to disconnect the device from the power source, please unplug the DC power terminal that connects the power adapter and device.
Warning: Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery that can result in an explosion.
Warning: Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
Warning: A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.
Warning: Dispose of used batteries according to the instructions.
Warning: Replace only with the same or equivalent type recommended by the manufacturer.
Caution: THE PRODUCT IS BUILT IN A REPLACEABLE BATTERY.
Warning: Do not ingest battery, Chemical Burn Hazard.
Caution: This product contains a coin/button cell battery. If the coin / button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.
Caution: Keep new and used batteries away from children.
Caution: If the battery compartment does not close securely, stop using the product and keep it away from children.
Caution: If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
Caution: Risk of fire or explosion if the battery is replaced by an incorrect type.

FCC Information
Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

FCC Conditions
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Industry Canada ICES-003 Compliance
This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.
This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.
Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.
This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut
fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.
Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

IFETEL Information
La operación de este equipo está sujeta a las siguientes dos condiciones:
(1) es posible que este equipo o dispositivo no cause interferencia perjudicialy
(2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.