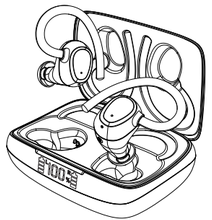
I21无线蓝牙耳机
使用指南

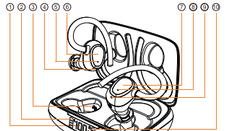
进口蓝牙5.1芯片



兼容性：

兼容市面上所有带有蓝牙的手机(iOS/安卓/WindowsPhone)，平板电脑，笔记本等。

产品图示：



① 充电仓智能数显　② ⑩ 耳机智能数显
③ 充电弹针　④ 麦克风
⑤ ⑥ 耳机指示灯　⑧ ⑦ 多功能触摸键

耳机使用：

为获得最佳的音频体验，请把左右耳机正确佩戴好选择最，合适自己耳朵的耳帽。佩戴正确后耳朵内感觉到紧贴、舒适和稳定。户外使用时，请将手机放在左耳同侧，中号耳帽会有更好的低音效果。

左(L)

右(R)

开机：

方法1：把耳机从充电仓取出即可开机，开机提示音“power on”

方法2：耳机在关闭状态下，长按两耳机的触摸键约3-5秒，LED灯闪烁1次，并伴有开机提示音“power on”

关机：

方法1：耳机放回充电仓内充电，耳机会自动充电关机。

方法2：长按耳机的触摸键大约3-5秒，工作指示灯蓝灯闪烁，并伴有关机提示音“power off”

注：开机后对耳不连接手机或者对耳主机与手机断开连接后，如无任何操作，约5分钟后将自动关机。

双耳使用模式：

1. 耳机从充电仓取出，左右耳机自动开机、自动配对.左右耳机TWS配对时，LED灯快闪，TWS连接成功后，左右耳LED灯呼吸慢闪。

2. 打开手机蓝牙界面，搜索“i21”选择配对.耳机连手机蓝牙以后LED灯灭。

注：耳机与主设备配对后(手机，智能手表，笔记本电脑等)，蓝牙开启状态下，耳机开机后自动回连最后连接的设备。

播放音乐：

1. 单击触摸键，即可播放/暂停
2. 长按触摸键1秒释放（L上一曲，R下一曲）
3. 单击触摸键两次（L减音量，R加音量）

语音助手：

单击触摸键三次唤醒Siri语音指令。

耳机通话：

1. 当来电话时，单击耳机触摸键，即为接听电话，若长按即为拒听来电。
2. 电话中，单击耳机触摸键，将挂断电话，恢复之前状态。
3. 电话过程中，通过手机调节通话音量。
4. 双耳模式下，可实现双耳通话。

基本参数：

蓝牙版本：V5.1

充电舱电池电压/容量：3.7V/400mAh

耳机电池容量：2*3.7V/40mAh

耳机充电时间：约1.5小时

播放歌曲时间：5-7小时*3次

支持协议：HFP/AIDP/AVRCP

频率：2.40 GHZ-2.48 GHZ

接收灵敏度：-92dBm

工作温度：-10+50˚C

距离：≤15M

配件明细：

耳机 *2
数据线 *1
充电座 *1
耳帽 *4(大\小)
使用说明书 *1

注意：

1. 主耳为副耳与手机连接中介，电量消耗大于副耳为正常现象。
2. 耳机5分钟内未与任何设备连接，会自动进入关机状态。
3. 苹果手机实时显示电压较低的耳机的电池电量。
4. 建议在耳机长时间不使用情况下，请将其放在干燥通风区域并每隔两月充电一次。
5. 建议定期用棉签轻轻擦拭弹针和铜柱，达到清洁的效果。切勿使用液体清洁耳机。

注意：当耳机不充电时，可以用棉签轻轻擦拭弹针和铜柱。

故障：

故障	原因分析	解决方法
不开机	耳机电量不足/死机	对耳机进行充电/长按触控键8秒
充电无提示	耳机未正确摆放/弹针和铜柱有异物	调整耳机摆放位置/清洁弹针和铜柱
自动关机	耳机电量不足	对耳机进行充电
耳机有回音	音量太大或者环境太吵杂	调节音量或更换环境
耳机有杂音	外界干扰严重或距离手机太远	更换地点或靠近手机
对方声音小	耳机佩戴不正确或音量太小	调节耳机佩戴或音量大小
信号断续	外界干扰严重或低电量	选择无干扰环境或耳机充电
只单耳有声音	耳机之间没有配对成功	放回充电仓

保修卡

保修期：

本产品保修期为：自购买日起12个月内

维修方式：

在产品保修期内，凡属产品本身质量引起的故障请用户凭此保修卡和有效购物凭证与售后人员联系以享受免费服务，

以下情况恕不免费维修：

1、自行拆卸造成损坏的
2、因受外力外壳或其他部件有严重变形
3、操作、存放不当而造成的损坏
4、因不可抗力造成故障或损坏
5、其它与上述相类似的情况

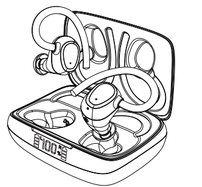
客户服务资料：

客户名称	
联系电话	
联系地址	
产品型号	
购买日期	
销售商	
维修日期	

I21 True Wireless Stereo Earphones

User manual

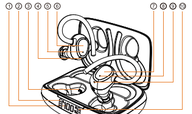
Imported Wireless 5.1 chips



Compatibility：

This product is compatible with all Bluetooth-enabled mobile phones (iOS/Android/Windows Phone), tablet PCs, smart watches, notebooks and desktop computers.

Product details：



① Charging case digital display ② ③ Earphone digital display
③ Charging pin ④ Microphone
⑤ ⑥ Earphone indicator ⑥ ⑦ Touch Button

Usage：

For the Best Audio experience,it is recommended your right size silicone earcaps and,please put your cellphones in the same side of left earphone during outdoor.

L

R

Powering ON:

Method 1: Take out the earphones from the charging case, and they will "power on"

Method 2: When the earphones are OFF,Keep the touch button of both earphones for 3-5 seconds.The Led light flashes once and with a sound prompt:"power on".

Powering OFF:

Method 1: The earphones will switch off when put into the charger case.

Method 2: Keep the earphones touch button pressed for 3-5 seconds, until the Blue LED flashes with a sound prompt: "power off".

Note: If the earphones were disconnect with the device, the earphones will be power off automatically after 5mins.

Stereo Mode:

1. Taking the earbuds out of the charging box, they will auto power on. After a few seconds, the left and right earbuds will auto connect each other.When the TWS earbuds are connected to each other, the LED light will flash quickly.If they connect successfully, the earbuds LED light will flash slowly.

2. Open the bluetooth devices page inside settings.Search for "i21" and select it to pair.the Earphone lights be off after the earphones connected with device.

Note: If the earphones connected the device once, and the bluetooth functions of device was open, the earphones will be reconnected with last device automatically.

Play Music:

1. Touch the button once to Pause/Play.
2. Keep press the touch button for 1 seconds and release it ("L"for previous song, "R"for next song)
3. Touch the button twice to adjust the volume("L"for decreasing ,"R" for increasing)

Voice Assistant:

Touch the button three times to activate the Siri voice assistant

Calling:

1. When a call comes in, short press one of the touch buttons in order to answer the call or long press it to reject it.
2. During a phone call, short press the earphone button to end the call and the earphone will resume its previous working state.
3. During a call, the volume can be controlled via the mobile phone.
4. Stereo mode:both ears have voice.

Specifications：

- Bluetooth version: V5.1
- Voltage rating and energy capacity: 3.7V/400mAh
- Battery capacity: 2*3.7V/40mAh
- Earphone Charge time: Around 1.5hour
- Music playing time: About 5-7h*3Times
- Bluetooth profiles supported: HFP/A2DP/AVRCP
- Operating frequency: 2.40 GHZ-2.48 GHZ
- RF Sensitivity: -92dBm
- Working temperature range: -10+50`C
- Maximum transmission range: ≤15M

Important:

1. Host device is a connection between second device and your mobile phone, it is normal status under high power condumption.
2. When not connected to any device, the earphones will power off automatically after 5 minutes.
3. On iPhones the battery level of the earphones will be displayed in real time.
4. When the earphones and the charger case are not used for long periods of time, it is recommended to keep them a dry place and to recharge them at least every 2 months.
5. It is recommended to gently wipe the spring needle and copper column with a cotton swab on a regular basis to achieve a cleaning effect. Never use liquids to clean the earbuds.

Note: When the earbuds is not charging, you can use a cotton swab to gently wipe the spring needle and copper post.

Packing list:

Earphone *2 Earcaps *4(L\ S)
USB cable *1 Charging case *1
User manual *1

Fault:

Fault	Cause	Solutions
Can't power on	Earbuds are low battery/ Crash	Charge the Earbuds/Keep the earphones touch button pressed for 8 seconds
No charging indication	The Earbuds are not well put into/ There are foreign objects in the spring needle and copper column	Adjust Earbuds position/ Clean the spring needle and copper column
Automatically shut down	Earbuds are low battery	Charge the Earbuds
The Earbuds have an echo	The volume is too high or the environment is too noisy	Adjust the volume or change position
The Earbuds are noisy	Outside environment interference or too far away from mobile phone	Change position,or move closer to the mobile phone
Small sound	wearing Earbuds incorrectly or the volume is too low	Adjust the Earbuds position or the mobile phone volume
Signal intermittent	Outside environment interference or too far away from mobile phone	Change to better environment or move closer to the mobile phone
Earbuds have no sound	Pairing unsuccessful between L and R Earbuds	Put the earphones into the charger case

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and
(2)This device must accept any interference received, including interference that may cause undesired operation.
This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Note:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,
which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction
FCC ID: 2AQ27-I21
Because the earbus is too small, the FCC ID number can only be printed on the charging box.

Warranty card

Warranty period:
12 months from the date of purchase

Free of charge service:
During the warranty period, if there is any breakdown caused by the products's build quality please contact the seller and rovide this warranty card together with the sales invoice.The roduct will be repaired or replaced by a new one.

he warranty does not apply under the following circustances:
,The product label is broken.
,Damage caused due to the product being disassembled by a non-authorized repair agent.
3,Damage caused by external force or when there is visible deformation of any of the external parts.
4,The product has been improperly used or stored.
5,Damage or breakdown caused by force majeure.
6, Other situations similar to the above.

Customer service information：

Customer Name	
Customer Phone	
Customer Address	
Model Number	
Purchase Date	
Dealer	
Invoice number	