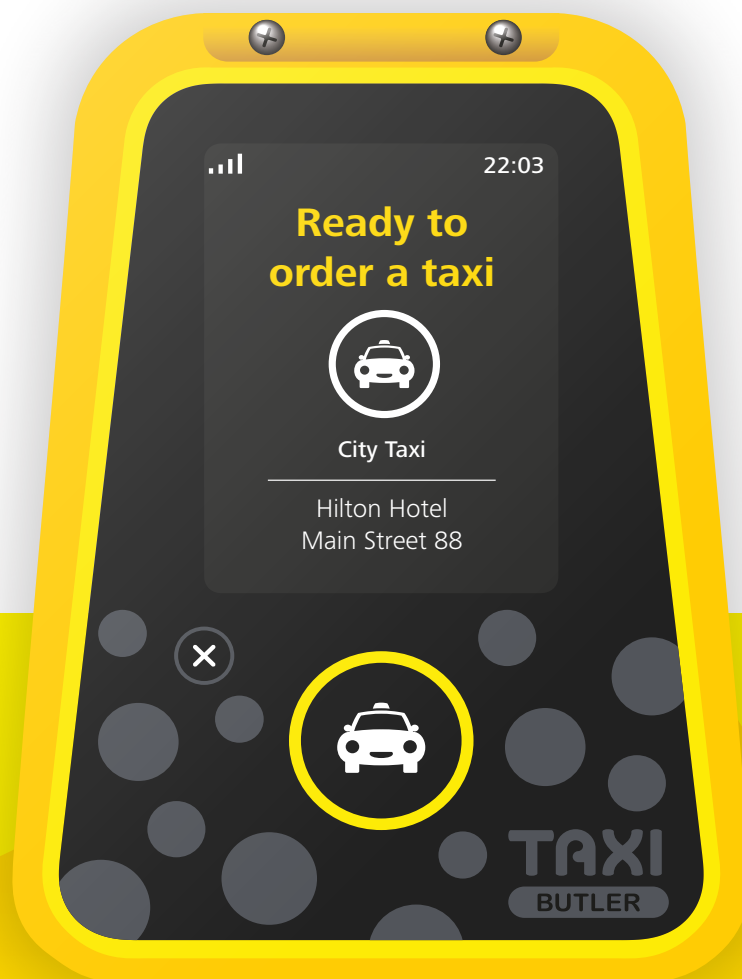




TAXI BOOKING DEVICE

Taxi Butler ONE Manual

JULY 2019



www.taxibutler.com

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Getting in Touch with Technical Support



Reach out to our technical support team via



EMAIL

tech@taxibutler.com



INSTANT CHAT

Reach out directly to our technical support team via Instant Chat on the Management Portal. Log-in via portal.taxibutler.com and click on the chat icon.



TECH SUPPORT FORM

Create a Tech Support ticket directly with our team by filling out the form found under “Contact Us” on the Management Portal.

We are always available to help you make the Taxi Butler Service a success!



Table of Contents

Our Company	5
Introduction to Taxi Butler Manuals	6
Introduction to the Taxi Butler ONE	7
What's in the Box?	8
Activating your Device	9
Ordering a Taxi	11
Ordering another Vehicle Type	13
Cancelling a Taxi	14
Technical Specifications	15



Our Company

Who are we and what do we do?

Taxi Butler's vision is to connect passengers, taxis and venues through an excellent ordering experience from every venue in the world.

We provide an innovative, one click, simple taxi booking device built specifically for hotels, bars, restaurants, company receptions, and businesses. Taxi companies and fleets are using the Taxi Butler to increase their job requests and automate bookings at the same time as reducing their costs.

Taxi Butler's one-click service saves our customers time, increases local market share, reduces the pressure on their call centres whilst sustaining and stimulating venue loyalty.

Success for everyone

When our customers are successful, we are successful. With our high-quality products and service, we are the global leader in taxi booking solutions.



Introduction to Taxi Butler Manuals

What are the Taxi Butler Manuals?

This series includes manuals for the Taxi Butler product range and for other elements of our service like the Management Portal.

The information included will guide you through how to setup our products and will answer many questions that you may have. If you have any further questions please don't hesitate to get in touch with tech@taxibutler.com

Guide to Using the Manuals

The manuals will include instructions which need to be carried out on both our products and from a desktop or laptop.



This icon indicates that the instruction must be carried out from your desktop or laptop. More often than not it will be from the portal.taxibutler.com website.



Any image like this, with the Taxi Butler device, will indicate that the instruction must be carried out on your devices.

Introduction to the Taxi Butler ONE

What is the Taxi Butler ONE?

The Taxi Butler ONE is the first ever one-click taxi booking device.

The ONE is the perfect companion for venue staff working in restaurants, hotels, bars, and virtually any other venue.

The Taxi Butler ONE has a simple design with two buttons. One button allows you to order a taxi and the other allows you to cancel a taxi. The screen will show the status of the taxis you have ordered, the estimated time of arrival, the registration plate of the taxi and the name of the driver or the taxi company or the booking reference number. When the taxi arrives, you will be notified.

What are the Taxi Butler ONE's main features?



The Taxi Butler ONE allows your venues to order one or multiple taxis with just the press of a button.



You can add an additional vehicle type like a minibus, limousine or any other vehicle type your fleet consists of.



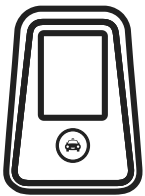
Your venues receive live updates on the estimated time of arrival, reference numbers, and vehicle details on the screen of the Taxi Butler.



If needed, your venues can cancel a taxi at anytime.

What's in the Box?

With the Taxi Butler ONE you will receive everything you need to get set-up and ready to order more taxis from different venues. You will receive:



Hardware



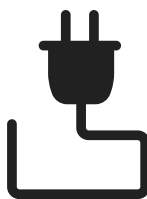
Connectivity
(Sim and Data)



Marketing
Collateral



Tech
Support



Power Cables
and Plugs

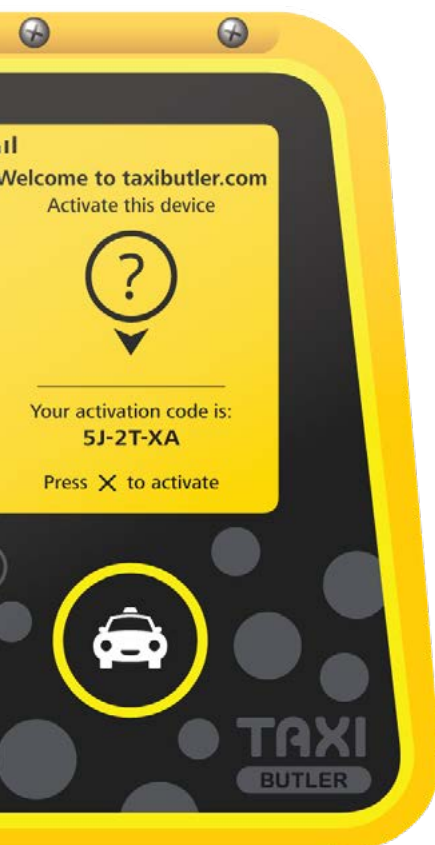


Management
Portal

Activating your Taxi Butler ONE

Now that you have created your first venue and have been prompted to add a device to that location, it is time to power-up your Taxi Butler.

Simply plug in the power cable and the Taxi Butler will start up automatically. The device will then start by connecting.

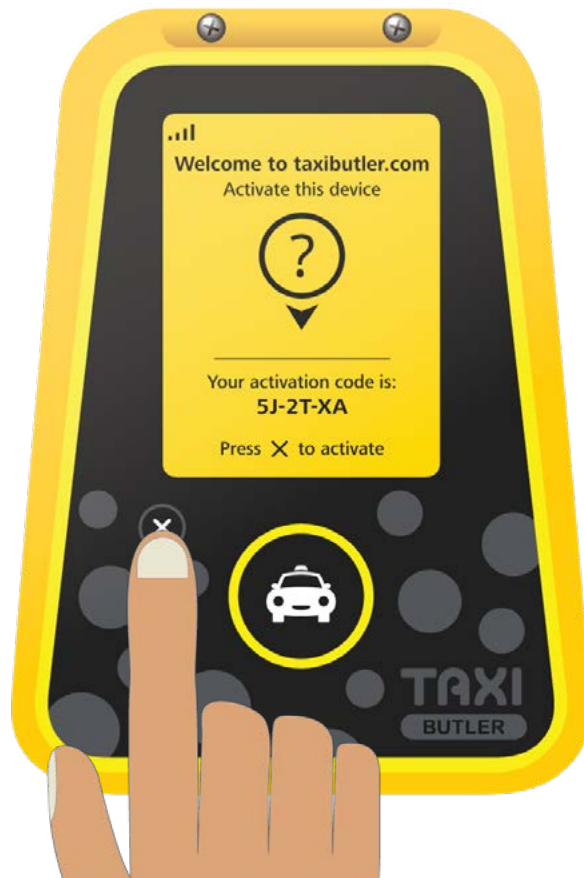


Once the Taxi Butler has established a connection, an activation code will be displayed on the screen of the device.

Head back over to the Management Portal and press "Yes" on the prompt to enter the activation code.

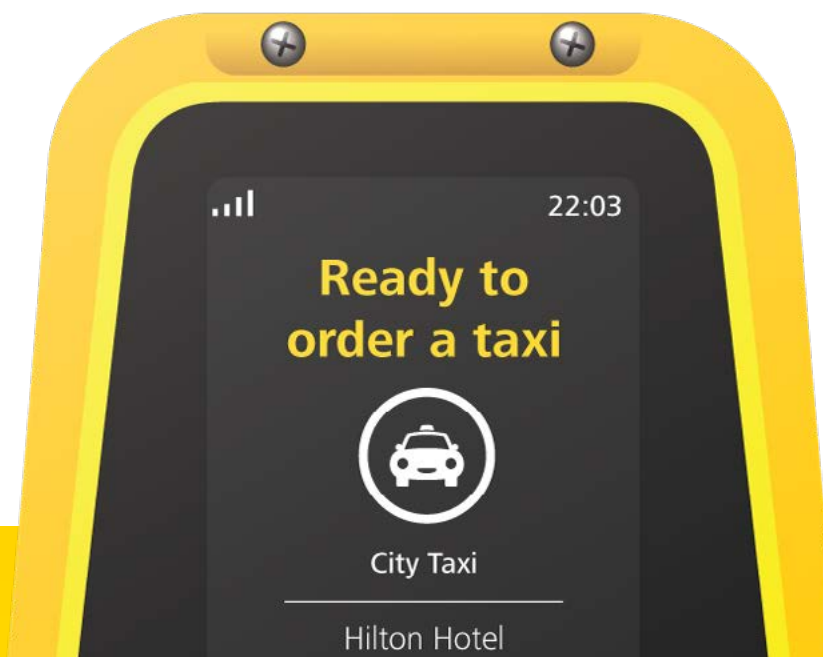
Continue by entering the activation in the field provided and press "Save".





To complete the activation, press the X button on the front of the device.

**Great! Your Taxi Butler ONE is
now ready to order a taxi!**



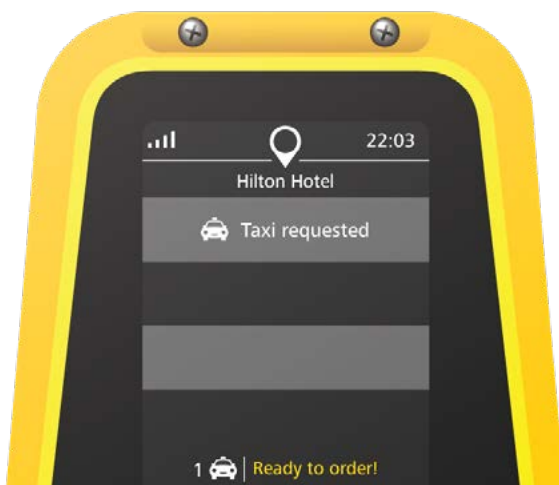
Ordering a Taxi



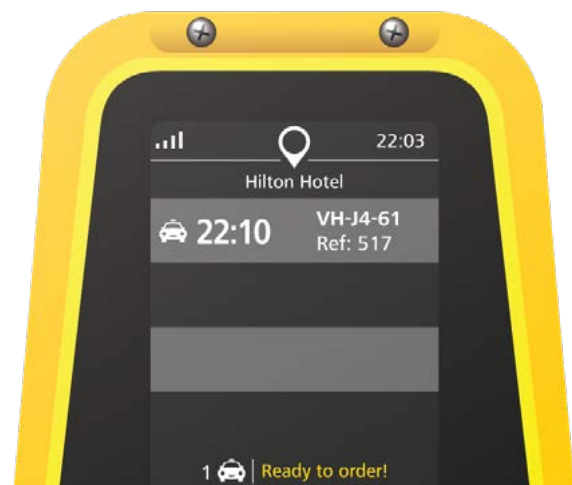
1. Simply press the Taxi Button once to order a taxi.



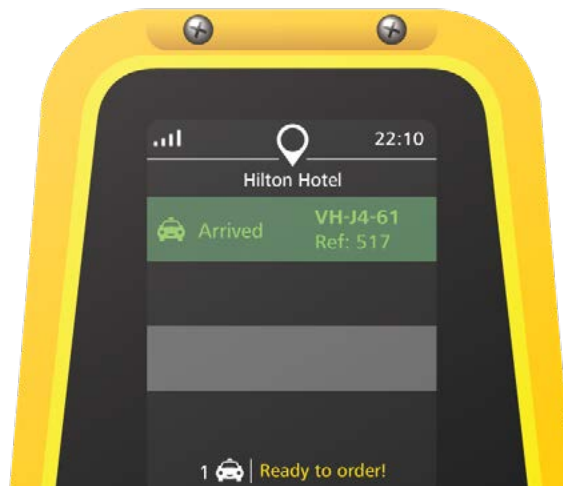
2. The Taxi Butler will show that a taxi is being ordered.



3. Once the taxi has been ordered, the device will show that a taxi has been requested.



4. When a driver has accepted the ride, the Taxi Butler will present the ETA, driver details, and a reference number.

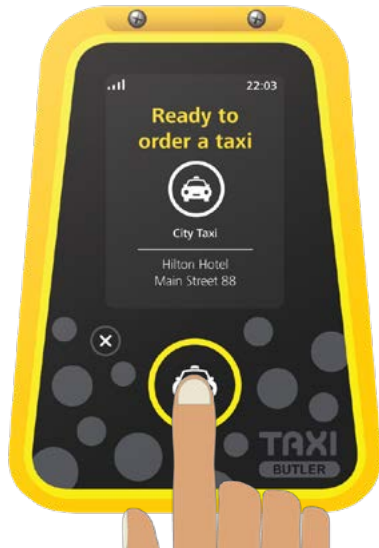


5. When the taxi has arrived and is outside the venue, the booking will turn green.



The Taxi Butler can order multiple taxis simultaneously, simply press the Taxi Button again.

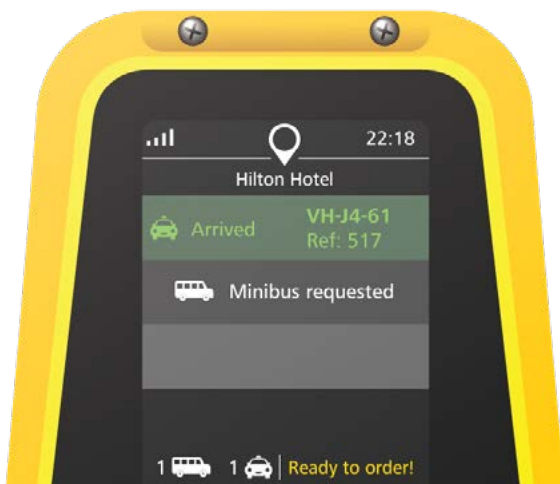
Ordering Another Vehicle Type



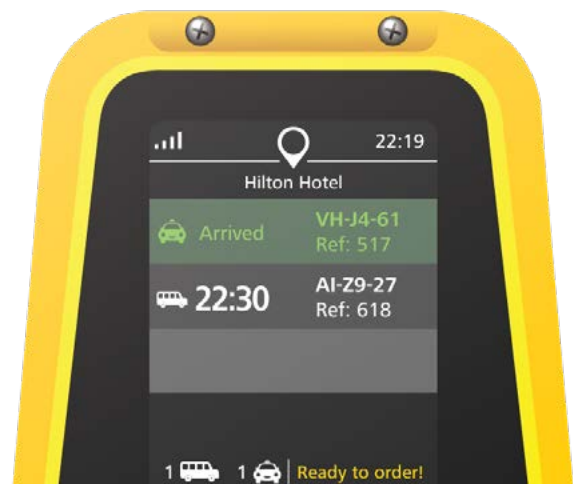
1. Simply press the Taxi Button once to order a taxi.



2. You'll notice a black bar that pops up at the bottom of the screen, let's quickly press the button again whilst the bar is still visible.

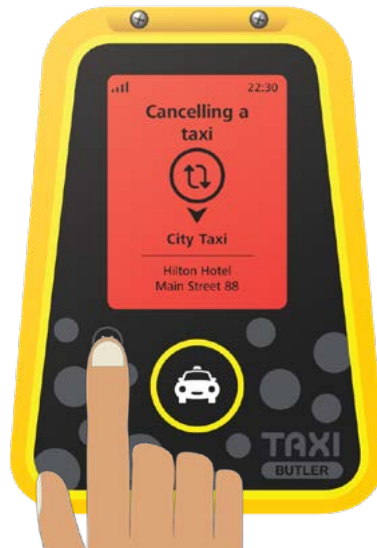


3. This time, the Taxi Butler will request a minibus.

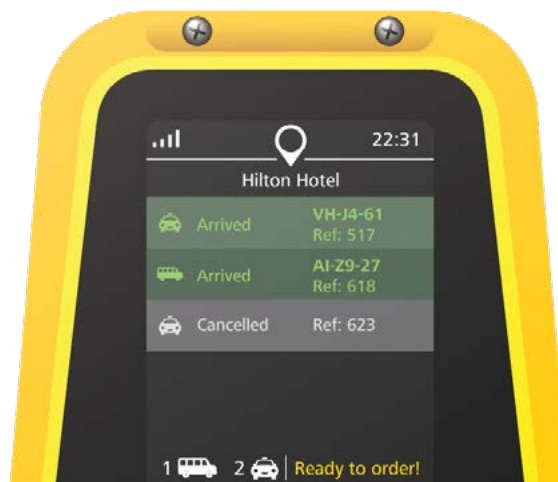


4. The normal booking details like the arrival time and reference number will be provided.

Cancelling a Taxi



Simply press the small "X" button to cancel the most recent taxi.



The Taxi Butler will show that the taxi has been cancelled. To cancel multiple taxis, you will have to press the button again.

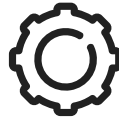
Technical Specifications

Network Connectivity



- SIM + Data are included.
- GPRS data connection.
- Runs on a private APN and uses a secure VPN connection.

Setup and Installation



- Devices are fully connected to your dispatch system.
- Easy to change devices from one location to another.

Mounting



- The Butler can be mounted to any surface using 2 screws or tape (not included).

Power



- Power adapters for European and British sockets are included.
- The Butler runs on 110 and 220v.
- A portable battery pack can be ordered separately.

Dimensions



- 8 cm wide (3,15 inches)
- 11,3 cm long (4,45 inches)
- 3 cm high (1,18 inches)

Weight



- 122 grams (3 ounces)

Utilized Radio Frequency Bands

Module Type HL7692

Radio Frequency Bands	Transmit Band (Tx) in MHz	Receive Band (Rx) in MHz	Maximum Output Power
LTE B3	1710 to 1785	1805 to 1880	23dBm $\pm$ 2dBm
LTE B8	880 to 915	925 to 960	23dBm $\pm$ 2dBm
LTE B20	832 to 862	791 to 821	23dBm $\pm$ 2dBm
E-GSM 900	880 to 915	925 to 960	2 Watts GSM, GRPS and EDGE
DCS 1800	1710 to 1785	1805 to 1880	1 Watts GSM, GRPS and EDGE

Module Type HL7650

Radio Frequency Bands	Transmit Band (Tx) in MHz		Receive Band (Rx) in MHz		Maximum Output Power
	Uplink	Downlink	Uplink	Downlink	
LTE B3	1710	1785	1805	1880	23dBm $\pm$ 2dBm
LTE B5	824	849	869	894	23dBm $\pm$ 2dBm
LTE B8	880	915	925	960	23dBm $\pm$ 2dBm
LTE B28	703	748	758	808	23dBm $\pm$ 2dBm
UMTS B1	1920	1980	2110	2170	24dBm +1 / -3 dBm
UMTS B5	824	849	869	894	24dBm +1 / -3 dBm
UMTS B8	880	915	925	960	24dBm +1 / -3 dBm

Module Type HL7688

Radio Frequency Bands	Transmit Band (Tx) in MHz	Receive Band (Rx) in MHz	Maximum Output Power
LTE B2	1850 to 1910	1930 to 1990	23dBm ($\pm$ 2dBm) Class 3bis
LTE B4	1710 to 1755	2110 to 2155	23dBm ($\pm$ 2dBm) Class 3bis
LTE B5	824 to 849	869 to 894	23dBm ($\pm$ 2dBm) Class 3bis
LTE B17	704 to 716	734 to 746	23dBm ($\pm$ 2dBm) Class 3bis
UMTS B2	1850 to 1910	1930 to 1990	23dBm ($\pm$ 2dBm) Class 3bis
UMTS B5	824 to 849	869 to 894	23dBm ($\pm$ 2dBm) Class 3bis

Module Type HL6528

Radio Frequency Bands	Transmit Band (Tx) in MHz	Receive Band (Rx) in MHz	Maximum Output Power
GSM 850	824 to 849	869 to 894	2 Watts GSM and GRPS
E-GSM 900	880 to 915 MHz	925 to 960 MHz	2 Watts GSM and GRPS
DCS 1800	1710 to 1785	1805 to 1880	1 Watt GSM and GRPS
PCS 1900	1850 to 1910	1930 to 1990	1 Watt GSM and GRPS

Simplified Declaration of Conformity

Hereby, Taxi Butler B.V. declares that the radio equipment type Taxi Butler ONE - 2G World is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.taxibutler.com/EU/doc/English

FCC Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

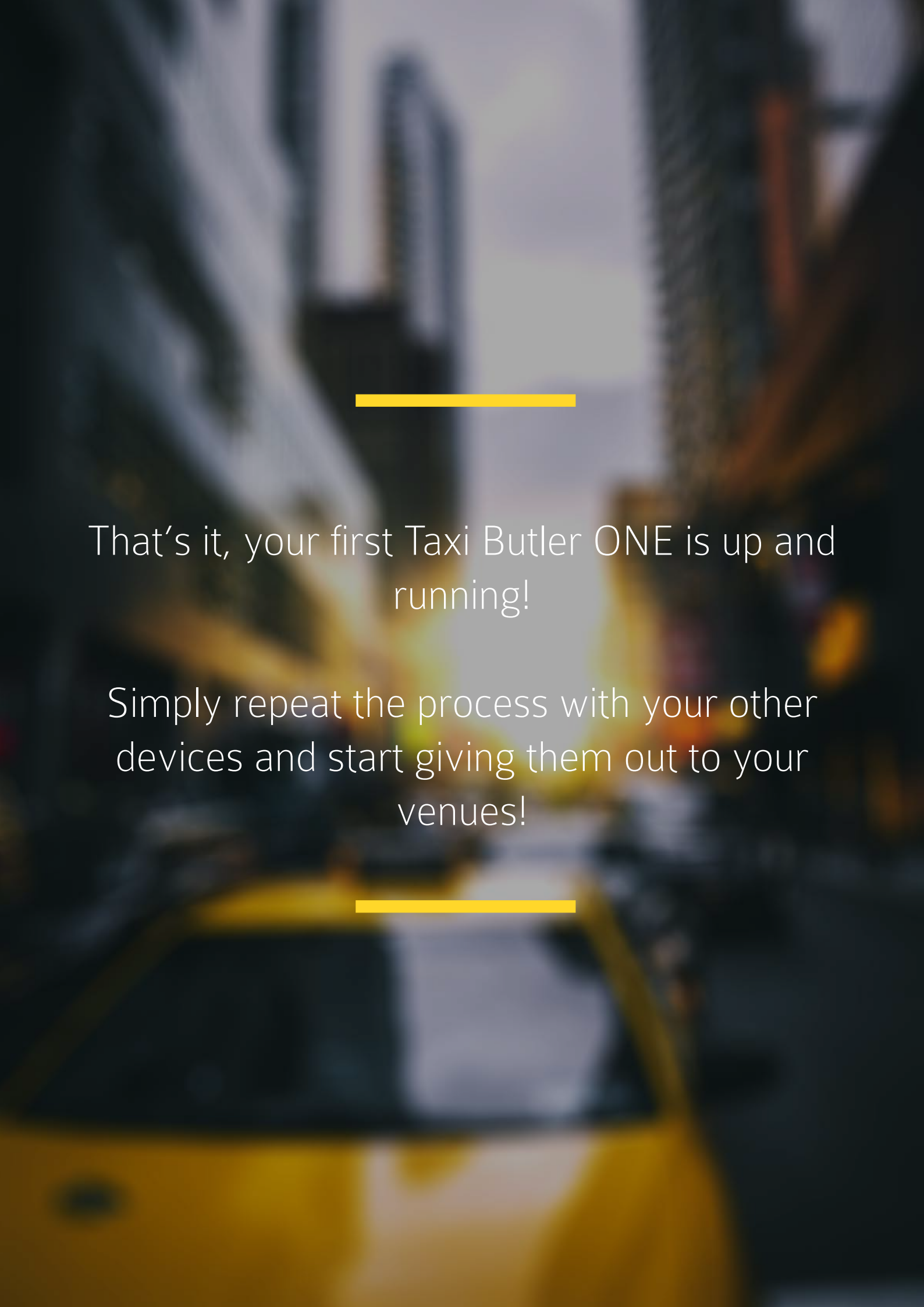
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Class B FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



That's it, your first Taxi Butler ONE is up and running!

Simply repeat the process with your other devices and start giving them out to your venues!



www.taxibutler.com

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