Qkey® | Smart Locator

Setup Guide

TrackR™

Setup Guide

1. Search the App Store or Google Play for “TrackR”. On iOS, tap on the “Get” button or Cloud icon. On Android, tap on the TrackR logo, then tap “Install” and tap “Accept” to allow TrackR access to your settings.

2. Turn on Bluetooth. For best results, ensure your phone’s Bluetooth is turned ON at all times.

3. Open the TrackR app from your phone’s home screen.

Learn more about TrackR at http://www.thetrackr.com

Compatible devices: iPhone 4s & later, iPad 3rd generation & later, and Android 4.4 & later.

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Click “OK” for all pop-up permission requests. On iOS you will accept: Location, Notifications, Apple Music, Bluetooth and Media Library (iOS 10.0.0+ devices only). On Android you will accept Notifications.

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After accepting all permission requests, tap “Start” (iOS) or “Next” (Android) in the bottom right hand corner. Then follow the on-screen prompts to pair your first TrackR device! Note: You must pair the TrackR device through the app and not directly through your Bluetooth settings.

For detailed instructions visit: www.thetrackr.com/setup

Tips to get the most out of your Qkey w/ TrackR device

Keep the app running in the background of your phone at all times with Bluetooth ON and Location Services ON. Doing this allows you to see where you last had your item if you misplace it.

On iOS, do not double tap the home button then swipe up on the TrackR app. This will close the app. Bring the app to the forefront of your phone once every 3 days.

On Android, do not force stop the app out from the Application Manager app.

Keep Bluetooth, location services and cellular data/Wi-Fi on at all times.

Questions?
Visit our tech support forum at: www.thetrackr.com/support
or contact us at: support@thetrackr.com

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FCC Statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
--Reorient or relocate the receiving antenna.
--Increase the separation between the equipment and receiver.
--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
--Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

FCC Radiation Exposure Statement

This device complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.