TD-11

WCDMA Wireless Data Terminal

CarePro

User Manual

Package and specifications

Package list:

Watch	1	USB Cable	1
User Manual	1	screw driver	1
cover screw	2		

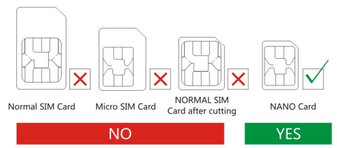
Specifications

Name: WCDMA Wireless Data Terminal
Model: TD-11
Charging Volt: Charger voltage can not be higher than 5V
Working Temperature: 0℃-40℃

Operation Manual

1. Apply for a SIM card from the local business hall

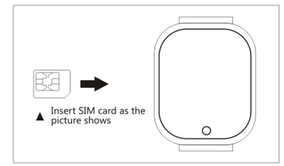
1): Select a SIM card as advised by your dealer. Make sure it's NANO card(same size as the one used in iPhone 5), instead of Virtual Network Operator. For more information, Please consult out custom service.
2): The SIM card must support 3G network and can show callers ID.



Operation Manual

2. Inserting SIM card

1): Inserting method: insert the card as the picture shows below.
2): Reboot the watch after inserting the card successfully, then wait for the signal and start to operate following the next step.



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3. Download the APP

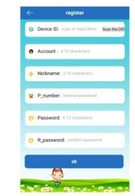
1): Scan the QR code below, download and install it.

Use your phone to scan the QR code on the left.

Operation Manual

4. Register

1): When the installation is completed, start to register your personal account.

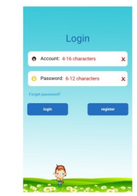


▲ Register code: ID number or register code, not IMEI number
▲ Account: Your monitoring phone number
▲ User Alias: baby's name
▲ Parents number
▲ Password: set a password in six numbers (do not forget)
▲ Select APP language: Choose your location (HK, Europe and Africa, Asia and Oceania, North America and South America)

Operation Manual

5. Log in

After registration, try to log in.

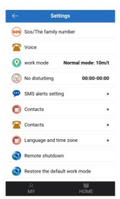


▲ Input your account and password
▲ Select APP language
▲ Choose your location(HK, Europe and Africa, Asia and Oceania, North America and South America)

Operation Manual

6. Setting

1): Log in and find the setting, click the phone book or contacts and save the numbers you need. The same goes for the other functions.



▲ Set a SOS number(Mum/ Dad / Brother?)
▲ Only those numbers saved in phone book or contacts have the privilege to call the watch, suggest adding baby's friends too.
▲ You should save the numbers in App, then the watch can call out these numbers.
▲ Remember to click the save button.

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7. Calling

A: To call the phone. 1) use your finger slide the screen up or down, find the surface of contacts and click, it will show the number you saved before in APP(can set 10 numbers), click the number you need to call out. 2) Keep pressing the SOS key for few seconds as the picture shows below, it will call the three SOS number one by one if the first one or the next one didn't answer and will not end until the second round. 3) Press the Red Button on the screen to cancel the call.
B: To call the watch, just dial the number you save in APP, when the watch receives a calling, touch the Green button on screen to answer, press Red Button on the screen to cancel the call.

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8. Location

1): Turn on the watch and make sure that it got signal.
2): Open the map on APP, click the location then it will shows your baby's real-time position.

NOTE: When the kids are indoors, it will locate the position via LBS. The deviation which is inevitable depends on the distance between the watch and the base station and other environmental factors. When the kids are outside, it will switch to GPS location automatically, it would be much more accurate, but it will change according to kids' movement. Positioning deviation is inevitable, it can not be regard as quality issues and don't include in the After-sale service.

FAQ Center

Few points need to be confirmed about the SIM card
1: The SIM card must support 3G(WCAMD) or 2G(GSM) network.
2: Has 3G/ 2G data base.
3: Can show callers ID.

FAQ:

1. Even if you inserted the SIM card, it still got no signal

1): Check the card's type and size to confirm if it's right, also check if the card has 3G/2G network.
2): Check the card to confirm if it's inserted properly. First shut down the watch, second, insert the card, then reboot.
3): Check the card's Provider to confirm if it's compatible.

2. When you save the numbers, it indicates that the device can not connect the network.

1): Plz check if there's any signal after inserting the cards and check if the watch rings when receiving a phone call.
2): Check whether the watch is on or not.(before using the

FAQ Center

APP, the watch must be on)
3): Make sure that the SIM card has the data package and make sure you have paid the phone charge and the SIM card is available to call.
4): Check whether the watch ID match with the ID on the tags or not.
5): If still not working, please send pw,123456,ts# to the number that inserted in watch, then your phone will receive a message from your watch, please send the message and the rear cover of the watch to your local dealer, they will solve this problem as soon as possible.

3. When you call the watch, it reminds you the number you have dialed is busy, please try again later.

1): Plz check if there's any signal after instering the SIM card.
2): Please check you have saved phone numbers on your APP.
3): Check If you have turn on the DO NOT DISTURB in App and set a time, if yes, please switch to OFF.

FAQ Center

4. The time can not update automatically.

When you manage inserting the card(must have data), the watch will update the time automatically, which might take few minuets. If not, please send pw,123456,ntpservers,xxx.xx.xx.xxx,8001# via your phone to the watch, once your phone got answer, reboot the watch.('xxx.xx.xx.xxx' refers to the local IP, "8001"is for your port setting. for more info, please consult your dealer)

5. The positioning function is not working.

1): Go outside and try again.
2): Once the watch goes to SLEEP MODE, it will switch to SAVE POWER MODE, which means the function of uploading data is OFF, at this time, you can refresh the positioning and shake the watch to wake it up.

6. Neither charge nor boot

The battery enter into a self-protection mode, do as the following step by step:
1): Try another USB Cable to confirm if the original one was

FAQ Center

damaged.
2): Press the POWER key for 50 seconds, then recharge, it will indicate recharging on the watch after 1 minutes, at this time you can reboot.
3): If still not working, the watch has a recovery time, after two days, it has no power and then recharge it ,it should work.

7. No voice on watch or phone.

Check the volume + - while calling. If the watch switch to max. still no voice, the speaker must be damaged, it need to be repaired.

8. The watch can receive any call.

Apply to your local operator for a function of showing callers ID.

9. When use the watch to call, it indicates that can not connect

Check the GSM signal, it shows on the screen. If not, maybe your SIM card has loosened, try to reload.

Size: 70x70mm 折页印刷

FCC RF EXPOSURE INFORMATION:

WARNING!! Read this information before using your WCDMA Wireless Data Terminal

In August 1986 the Federal Communications Commission (FCC) of the United States with its action in Report and Outer FCC 96-326 adopted an updated safety standard for human exposure to radio frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this device complies with the FCC guidelines and these international standards. Use only the supplied or an approved antenna. Unauthorized antennas modifications, or attachments could impair call quality, damage the device, or result in violation of FCC regulations. Do not use the device with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

BODY-WORN OPERATION:

This device was tested for typical body-worn operations with the back of the device kept 0cm from the wrist. To comply with FCC RF exposure requirements, a minimum separation distance of 1cm must be maintained between the user's head and the front of the device, including the antenna. Third-party belt-clips, holsters and similar accessories containing metallic components shall not be used. Body-worn accessories
that cannot maintain 1cm separation distance between the user's face and the ront of the device, and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided.
For more information about RF exposure, please visit the FCC website at www.fcc.gov

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals. In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

<ANSIC95.1> (1992) / <NCRP Report 86> (1986) / <ICNIRP> (1999)

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1). Nevertheless, we recommend that you use a hands-free kit with your phone (such as an earpiece or headset) to avoid potential exposure to RF energy. The design of your phone complies with the FCC guidelines (and those standards).

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

NORMAL POSITION:

Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

RF Exposure Information:

This product is compliance to FCC RF Exposure requirements and refers to FCC website https://apps.fcc.gov/oetcf/eas/reports/GenericSearch.cfm search for FCC ID: 2AQLUTD-11 to gain further information include SAR Values.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device is acting as host and operating in the 2.4 GHz (2412 ~2462 MHz) band. Ad Hoc function is supported but not able to operate on non-US frequencies.