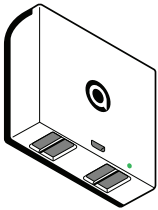
Transforming smart to Smartest

User Manual

Contents

1. Charging the Altro Smart battery pack
2. Installing the Altro Smart lock
3. Setting up your Altro Smart lock mobile app
4. Altro Smart lock features
5. Altro Smart notifications
6. Using the keypad & video doorbell
7. Altro Smart Cloud Subscription
8. Altro Smart support

1. Charging the Altro Smart battery pack



Fully Charged

Charging

- Before installing your Altro Smart Lock, charge the battery pack by plugging it into a power source using the provided USB charging cable. Do not use the battery while connected to the USB charger.
- Once the battery is fully charged, the battery pack's light indicator will turn green.
- To remove the battery, press the attached ribbon downwards and pull.

2. Installing Altro Smart lock

- To install your Altro Smart lock, carefully follow the instructions provided in your Altro Smart Installation Guide.
- To watch the Installation Video and for online support, visit **www.altrosmart.com/support**.

3. Setting up your Altro Smart lock mobile app

- Download and install the "Altro Smart" app from Apple App Store or Google Play Store on your smartphone.

GET IT ON Google Play

Download on the App Store

- Once the mobile app is downloaded and installed, create a user account then go to "Add New Device" and follow the in-app instructions. For online support visit **www.altrosmart.com/support**.
- Ensure your Altro Smart Lock has access to a strong Wi-Fi signal.
- Once the device is set up, use the customization options to personalize your Altro Smart Lock preferences.

4. Altro Smart Lock mobile app features

- Once your Altro Smart Lock has been set up using the app, you will find your Altro Smart Lock in-app Keyring.
  - The keyring allows you to manage and operate all your Altro Smart devices.
  - The keyring shows the current status of your Altro Smart Lock at all times.
- To lock or unlock your device, simply long-press the "lock" icon on the keyring.

"**Users**"

- View all Owners and Guest Users who have access to your Altro Smart Lock.
- Add, edit, or revoke owner or guest access to your lock.

"**Logs**"

- Review all of the activity captured by your lock.

"**Settings**"

- Customize your smart lock's general and notification settings.

"**Live**"

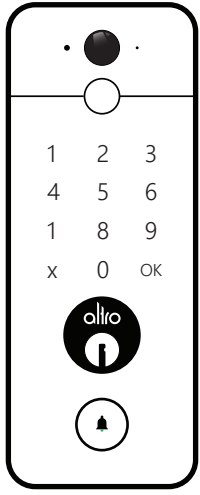
- View your locks' live video feed.

5. Notifications

- **Lock/Unlock Alerts**
  Receive a notification every time your door is locked or unlocked.
- **Access Alerts**
  Receive a notification when new users are added or existing users are edited.
- **Motion Alerts**
  Receive a notification and a short video clip when your Altro Smart Lock detects movement at or around your door.

- **Doorbell Alerts**
  Receive a notification when someone rings the doorbell, located on the front of your Altro Smart Lock.
- **Intrusion Alerts**
  Receive a notification when someone attempts to tamper with your Altro Smart Lock or gain unauthorized access to you door.

6. Using Video Doorbell



- Use the keypad to lock and unlock your Altro smart lock, even when you don't have your smartphone.
- To access the keypad:
  - Long press and hold the doorbell button until you see the keypad light up.
  - Enter your unique passcode and press "OK" button to submit.
- To manually lock the door from the outside:
  - Long press and hold doorbell button.
    *To perform this operation, lock should be in an unlocked state.
- To initiate a video call:
  - Press the doorbell button till you hear a "ding" sound.

6. Altro Smart Cloud Subscription

- Stay up to date and review your lock's access, activity, alerts and logs and more for up to 30 days with the Altro Smart Lock Premium subscription plan.
  - When Altro Smart senses motion the smart lock records real-time video, day or night, and securely stores it in the cloud for 30 days.
  - Review your lock's video history on demand and check to see if you've missed anything.
  - Easily playback clips right from the Altro Smart mobile app.

Altro Smart Support

For more information and online support, please visit www.altrosmart.com support section.
To reach an expert, write to us at support@altrosmart.com

FCC statement

This device complies with Part 15 of the FCC Rules: Operation is subject to the following two conditions:

1. This device may not cause harmful interference and
2. This device must accept any interference that is received, including any interference that may cause undesired operation.

RF exposure warning：
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.

This device is acting as slave and operating in the 2.4 GHz (2412 ~2462 MHz) band.

Ad Hoc function is supported but not able to operate on non-US frequencies. Do not use the device with the environment which below minimum -30 ℃ or maximum over 50℃ .

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.